

# HSR's Ticket Office

You may have noticed some changes at the Hamilton GO Centre (36 Hunter St. E.) with renovations over the last few months. Our location in the GO Centre has been renamed the HSR Customer Service Centre. As of October 3rd, this location stopped selling HSR paper tickets and monthly passes.

They will focus on selling PRESTO cards, which allows you to load e-purse (ticket value) and period passes (monthly passes) directly onto the card, and Day Passes.

They will still offer the Affordable Pass Program, School Hour Only Passes, DARTS/ATS fare media, Photo ID Passes, Senior Annual Passes, Golden Age Passes, Transit Information and Lost & Found services.

HSR paper Tickets and Monthly Passes are still available at numerous locations throughout the City. Please pick up a Ticket & Pass Vendor Brochure or visit the most recent listing at [www.hamilton.ca/hsr](http://www.hamilton.ca/hsr) under Fares & Conditions.


## PRESTO Transfer Update

Once the Transfer has completed printing, please tear transfer from right to left. Do Not Tug on Transfer.

You do not need a transfer when using a paper Monthly Pass or a PRESTO Card. The printed transfer will allow up to 120 minutes to transfer between HSR buses.

# HSR's BIKE n' BUS PROGRAM

All HSR vehicles are equipped with a bike rack on the front bumper. Each rack can hold a maximum of two bikes. The rack is built for bikes that have 16 inch wheels or larger. It is the responsibility of the rider to load, secure, and unload their bike. The HSR is not responsible for loss, damage, or theft.

 If you think that you left your bike on a bus, call HSR Information at **905-527-4441**.

If the HSR does not have your bike, contact Hamilton Police Services at **905-546-4925**.

More details about this program and instructions on how to load and unload bicycles from the rack can be found in the HSR's Bike N' Bus Program brochure found at our HSR Ticket Office or online at [www.hamilton.ca/hsr](http://www.hamilton.ca/hsr) under News & Detours.

If you have any questions, please call HSR Information at 905-527-4441.

## Protecting Your Bicycle

Hamilton Police Services runs Operation Bike Guard, which was created to assist the police in identifying the owner of found or stolen bicycles and to provide educational tips to the public regarding bicycle theft and safety.

This link provides useful information on this program, [www.hamiltonpolice.on.ca/HPS/Crime+Prevention/operationbikeguard.htm](http://www.hamiltonpolice.on.ca/HPS/Crime+Prevention/operationbikeguard.htm)

# BUS NEWS

Winter Edition 2011/2012

## SCHEDULE CHANGES

On Sunday January 1st, these timetables will have minor changes:

ROUTE 5A	<b>Delaware-Rosedale (Weekdays)</b> The 6:16am eastbound trip will now start at Meadowlands instead of West Hamilton Loop. The time at the West Hamilton Loop remains the same.
ROUTE 22	<b>Upper Ottawa (All Services)</b> Layover will be changed to Upper Ottawa/Rymal on all trips. Some times may be slightly altered.
ROUTE 33	<b>Sanatorium (Sundays)</b> All trips slightly altered to improve schedule adherence.
ROUTE 43	<b>Stone Church (Weekdays)</b> One additional westbound half trip added to early morning between Lime Ridge Mall and the Ancaster Meadowlands.
ROUTE 44	<b>Rymal (Weekdays)</b> Peak westbound half trips from Eastgate Square slightly altered to improve schedule adherence.

On Christmas Day, our Information Line will be open from 9 a.m. to 5 p.m.

The HSR Ticket Office will be closed December 24, 25, 26, 27, 31 and January 1, 2. The HSR Ticket Office will be open December 23, 28, 29 and 30 from 8 a.m. to 4 p.m.

# HSR's HOLIDAY SCHEDULE

	SUN	MON	TUE	WED	THUR	FRI	SAT	SUN
<b>DECEMBER</b>	<b>25</b> CHRISTMAS CHRISTMAS DAY SERVICE	<b>26</b> BOXING DAY REGULAR SATURDAY SERVICE	<b>27</b> REGULAR WEEKDAY SERVICE	<b>28</b> REGULAR WEEKDAY SERVICE	<b>29</b> REGULAR WEEKDAY SERVICE	<b>30</b> REGULAR WEEKDAY SERVICE	<b>31</b> NEW YEAR'S EVE REGULAR SATURDAY SERVICE	<b>JANUARY</b> <b>1</b> NEW YEAR'S DAY REGULAR SUNDAY/HOLIDAY SERVICE

## SPECIAL CHRISTMAS \* Day Bus Service

Christmas day routes will operate on Special schedules, with limited service. The following routes will not be operating that day:

- |                |                    |
|----------------|--------------------|
| 10 - B Line    | 43 - Stone Church  |
| 12 - Wentworth | 44 - Rymal         |
| 16 - Ancaster  | 51 - University    |
| 18 - Waterdown | 52A - Dundas Local |
| 20 - A Line    |                    |

Please pick up, call for or find online the 2011 HSR Christmas Day Service Brochure for more details.

## NEW YEAR'S EVE \* Bus Service

Once again, the HSR will be providing free service after 6 p.m. on New Year's Eve, Saturday December 31st.

Buses will operate on the Regular Saturday Schedules which means some routes will operate late evening. Service will be provided to approximately 1 a.m. on some routes.

Don't forget to call Bus Check or our Information staff, check your timetable or visit our website before you plan your trip!

## SAFE Winter Riding

We would like to remind you to watch your step during the winter months. Slippery conditions occur when there is moisture or snow on the ground. Please be careful boarding and exiting the bus.

Keep your sidewalks clear for others, especially if you are near an HSR bus stop. It is a bylaw to clear public sidewalks within 24 hours of a snow storm. Don't forget to keep catch basins & hydrants free of snow also.

**\* PLEASE CHECK THE SCHEDULES BEFORE YOU MAKE YOUR PLANS!**

## Wishing you a Happy & Safe HOLIDAY & NEW YEAR

Please remember to support local charities that care for those less fortunate during the holiday season such as FoodShare, Mission Services, Salvation Army, CityKidz and United Way.

## Friendly Reminder about SECOND HAND SMOKE

Please be courteous. Extinguish all smoke and properly dispose of your cigarette prior to boarding the bus. Remember, there is no smoking allowed inside HSR Shelters.