



MAY - 8 : 5.6

MUNICIPAL PROPERTY ASSESSMENT CORPORATION

May 8, 2007

Mr. Joseph Rinaldo  
General Manager, Corporate Services  
City of Hamilton  
2<sup>nd</sup> Flr  
71 Main St W  
Hamilton ON L8P 4Y5

Dear Mr. Rinaldo:

The Municipal Property Assessment Corporation (MPAC) is expanding its property inspection program for 2007.

This year, we will visit more than 500,000 residential properties across Ontario, bringing the total number of properties we will have inspected over the past two years to 855,000. This is close to 20 per cent of all the properties in Ontario. In a typical year, we would inspect about 355,000 properties.

By visiting more properties, we will improve the accuracy of the information we have on file and, ultimately, the accuracy of assessed values. This was one of the key recommendations made by the Ombudsman in his report last year.

We will also verify the property classifications for approximately 7,000 commercial and industrial properties, continuing a very successful program we launched in 2006. Last year, we validated approximately 18,000 property classes and changed about 1,200 property classes from commercial to industrial.

With the cancellation of the 2007 assessment update, we have been able to assign more full-time staff to our inspection and data integrity programs. We are also recruiting about 30 contract employees to increase the number of property inspections we can complete over the next several months.

During each inspection, all the data we have on file for the property will be verified. Any changes since the last inspection will be recorded in our databases and may result in a new value for the property. In these cases, we will issue a Supplementary or Omitted Assessment Notice, if appropriate, and a new 2007 Property Assessment Notice this fall.

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All staff will carry MPAC identification and will properly introduce themselves to the property owners. If property owners are unavailable, information will be left saying that we have inspected the property. It will explain either that we have verified the information we have about their property and that no follow-up is required, or outline the information we need to complete the inspection and ask the property owner to call us at our toll free telephone number.

If you have any questions about the inspection program, please feel free to contact me at 905-546-8548 or 1-877-522-4015, extension 205.

Yours truly,



Dave Baulcomb

Municipal Relations Representative