

Contact Numbers:

- Dental Clinic:**905-546-2424 x3789
- for treatment information
- Environmental Health Intake:**905-546-3570
- speak to a Public Health Inspector
- Health Connections:**905-546-3550
- family health hotline
- Nutrition and Physical Activity Promotion Program:**905-546-3630
- speak to a Registered Dietitian or Physical Activity Specialist
- Reportable Diseases Line:**905-546-2063
- report an infectious disease
- Safe Water Information/ Reporting Hotline:**905-540-2189
- for information or report water conditions
- STD & Sexual Health Information Line:**905-528-5894
- confidential hotline
- Tobacco Hotline:**905-540-5566
- for information or to file a complaint
- Tuberculosis (TB):**905-546-2424 x6636
- Information and Reporting
- Vaccination Information Line:**905-540-5250
- for information on publicly funded vaccines
- West Nile Virus:**905-546 3575
- General Information/ Reporting
- Workplace Health:**905-546-2424 x3065
- find out about services and resources available to support workplaces

For clinic locations and for all other inquiries please visit our website:

www.hamilton.ca/publichealth

or call

City of Hamilton Information Line:905-546-CITY

Office Locations:

1 Hughson St. North, Hamilton, ON L8R 3L5
1447 Upper Ottawa St., Hamilton, ON L8W 3J6
2 King St. W., Dundas, ON L9H 6Z1



Hamilton
Public Health Services



“ *Public Health Services will be an effective, innovative and efficient organization that is recognized as essential to the health and well-being of people in Hamilton.* ”



Hamilton

Hamilton Public Health Services
Strategic Plan 2007-2010

“Hamilton Public Health Services works together with the community to assess, promote and protect health, and to prevent disease and injury.”

– Mission Statement

About Public Health Services

The core business of Hamilton Public Health Services (PHS) is to provide programs and services in the areas of Chronic Diseases & Injury Prevention, Family Health, Infectious Diseases, Environmental Health and Emergency Preparedness as mandated by the Health Protection and Promotion Act of Ontario (HPPA).

Under the direction of the Medical Officer of Health, Public Health Services is governed by Hamilton City Council as the Board of Health. PHS is funded by the Ministries of Health and Long-Term Care, Health Promotion, and Children & Youth Services and the City of Hamilton.

In addition to HPPA mandated services, PHS also provides: treatment services to adults with concerns about alcohol, drugs or gambling, mental health services for children and adolescents, and outreach and case management for adults living with mental illnesses in the community.

The staff of Hamilton PHS work locally with individuals, families, the community and partner agencies and organizations to promote and protect health and to prevent diseases and injuries. Our programs and services are geared toward people of all ages and those for whom barriers exist in a variety of settings such as homes, workplaces, schools, food premises, day cares, health care settings and in the community.

Hamilton PHS has been an accredited organization since 1989 and is a designated Public Health Research, Education and Development (PHRED) Unit affiliated with McMaster University and the University of Guelph.



Hamilton
Public Health Services

Goal Statements

Implement public health initiatives to improve local air quality.

- Identify best practices in public health initiatives to improve air quality.
- Influence municipal policy and planning.
- Advance partnerships.
- Advocate for leadership at other levels of government.
- Establish baseline and develop indicators to monitor progress/ evaluate air quality and initiatives.

Support community preparedness for and response to public health emergencies.

- Develop a comprehensive process to maintain the Public Health Emergency Plan.
- Increase internal capacity to respond to Public Health Emergencies.
- Lead the coordination of Pandemic Planning in Hamilton.
- Ensure effective integration with the City's Emergency Response and Preparedness Program.

Maximize impact on community health in four key areas of chronic disease prevention: tobacco control, nutrition, physical activity and mental health.

- Advocate for environments that support healthy behaviours.
- Reorient chronic disease prevention activities to ensure optimal reach and effectiveness.
- Integrate chronic disease prevention across Public Health Services.
- Establish baseline and develop indicators to monitor progress and inform program planning and evaluation.

Gather, analyze and disseminate information on health and its determinants.

- Define core indicators and information sources to:
 - a) inform program planning and evaluation and
 - b) monitor community health status.
- Develop external partnerships to create an information exchange network.
- Enhance internal information sharing.
- Enhance data analysis and utilization skills of staff.
- Use program data to continuously monitor plans and operations.

Be recognized as public health experts in the community.

- Further develop the relationship with the new Board of Health.
- Develop and implement a media relations strategy.
- Build and maintain positive relationships with key community stakeholders.
- Build relationships with other public health organizations.
- Develop and maintain staff expertise in all areas of public health practice.

Recruit, develop and retain a competent, flexible workforce.

- Ensure that all staff meet required Public Health Core Competency standards.
- Offer career development opportunities.
- Create a workplace that fosters pride and satisfaction in work.
- Enhance strategies to improve open and timely communication across all parts of Public Health Services.
- Cultivate the development of cultural competencies in Public Health Services staff.