

Communiqué

Issue 2025-13**November 4, 2025**

The Requirements, Recommendations and Guidelines in this Communiqué are applicable to the social housing providers administered by the City of Hamilton.

☒	All Providers Under <i>Housing Services Act, 2011</i>
☒	Not for Profit Providers Under <i>Housing Services Act, 2011</i>
☒	Co-Operative Providers Under <i>Housing Services Act, 2011</i>
☒	Providers in receipt of Rent Supplements
☒	Access to Housing
☒	Requirement
☐	Recommendation
☒	Guidelines
☐	For Information Purposes Only

SUBJECT: Updated Overhoused Policy

The Overhoused Policy has been updated to include a new section that outlines the appeal process for Overhoused Households (in accordance with the [Social Housing Review Policy](#)). This section was added to ensure that the process available to Overhoused Households to appeal and request a review of decisions is described in sufficient detail.

Modifications to the process of the policy itself have not been made.

If you have any questions, please contact your Housing Officer:

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