



Hamilton EarlyON Child and Family Centres (EarlyON CFC) Progress Update – October 2019

Dear Parents and Caregivers,

The City continues to work with community partners, service providers and families to develop a high quality, inclusive and responsive EarlyON Child and Family Centre (EarlyON CFC) system. The development of the system will be an ongoing process and will evolve as the needs of families and the community change.

We are continuously looking for ways to acquire feedback from families about the development of the EarlyON CFC system. As a follow up to our “Have Your Say” survey we held in-person family engagement sessions at various EarlyON centres in February and March of this year. The purpose of the family engagement sessions was to provide the results of the “Have Your Say” survey and offer families the opportunity to provide more detailed feedback on items such as programming, hours of operation and the types of on-line resources that they would like to access. Some of the highlights from these feedback sessions were as follows:

- ✓ Families would like to see more structured programming
- ✓ Important to offer afternoon and weekend hours
- ✓ Families would like access to increased on-line information including hours, locations and detailed program information and materials

We are currently in the process of reviewing Hamilton’s EarlyON programs and services to ensure we offer consistent, inclusive, quality programming that meets the needs of all families and children. As part of this review we will explore options to provide more structured programming. As we continue to review the hours and locations of our EarlyON centres we will consider feedback that we have received and identify opportunities to align existing hours and locations with these recommendations. Finally, in response to feedback about increased on-line resources a review of our EarlyON webpage on the City of Hamilton website is currently underway.

Scroll down to view an infographic that represents the feedback collected from these February and March engagement sessions.

Throughout the coming months, we will continue to provide you with updates and information on the development of the EarlyON CFC system. Please visit our website at the link below to acquire updated information.

www.hamilton.ca/earlyoncentres/

If you have any questions, please feel free to contact eycp@hamilton.ca

Results of Feedback Cards & Family Engagement

The City of Hamilton asked families to help inform **EarlyON Child and Family Centre planning**, here is what over 600 families said...

What did children tell us?
Enjoy play kitchen areas



Why do you attend your centre?



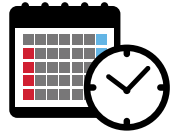
Location
(Proximity)



Child Socializes



How can we improve programming?
↑ Structure



What hours are important to offer?
↑ Afternoon and ↑ Weekend



Willingness to travel?



DROP IN:
2-5 Km

PLANNED PROGRAMMING:
★ 5-10 Km
(Willing to travel further)

**What online information
would you like to access to?**



- Centre Information
- Program Information
- Program Materials



For more information, visit:
[EarlyON Child & Family Centre](#)
Questions: eycp@hamilton.ca

