

### **Hamilton Public Health Services**

## Hamilton Infection Prevention and Control (IPAC) Lapse Report

| Final IPAC Investigation Report  Premise/Facility under Investigation (name & address)  Waterdown Walk-in Clinic at Walmart 90 Dundas St. East, Waterdown  Type of Premise/Facility  Medical walk-in clinic  Date of Final Report Posting April 16, 2018  Brief Description of Corrective Measures Taken  Hamilton Public Health Services (PHS) has verified, based on the informati collected during re-inspection of the site on April 13, 2018 that all corrective measures recommended by PHS have been implemented.  Date all corrective measures were confirmed to have been completed April 13, 2018  Date and list of any order(s) or directive(s) that were issued to the owner/operator (if applicable) Not applicable | on<br>ve                            |  |  |  |  |  |
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| completed April 13, 2018  the owner/operator (if applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                     |  |  |  |  |  |
| April 13, 2018 applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                     |  |  |  |  |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                     |  |  |  |  |  |
| Not applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                     |  |  |  |  |  |
| Additional Comments:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | пос аррпсавіе                       |  |  |  |  |  |
| This clinic is no longer reprocessing medical instruments/devices. PHS has confirmed there is no reprocessing equipment available at this site. Medical instruments are single-use.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | :                                   |  |  |  |  |  |
| If you have any further questions, please contact:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                     |  |  |  |  |  |
| Infectious Diseases Program, Hamilton Public Health Services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                     |  |  |  |  |  |
| 905-546-2063 or infectious.disease@hamilton.ca                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                     |  |  |  |  |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Date of Initial Report update(s) if |  |  |  |  |  |
| March 9, 2018 applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                     |  |  |  |  |  |
| Not applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                     |  |  |  |  |  |
| How Board of Health became aware of potential IPAC lapse?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                     |  |  |  |  |  |
| Referral received Feb 20, 2018 from Niagara Region Public Health.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                     |  |  |  |  |  |
| <b>Summary Description of IPAC Lapse</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | _                                   |  |  |  |  |  |
| During an inspection conducted by Hamilton Public Health Services on                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                     |  |  |  |  |  |
| February 20, 2018, the following lapses were identified:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                     |  |  |  |  |  |
| <ul> <li>Improper practices related to reprocessing of medical equipment/devices.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                     |  |  |  |  |  |
| IPAC Lapse Yes No N/A Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                     |  |  |  |  |  |
| Investigation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                     |  |  |  |  |  |

| Did the IPAC lapse         | $\boxtimes$ |  | College of Physicians and  |
|----------------------------|-------------|--|----------------------------|
| involve a member of a      |             |  | Surgeons of Ontario (CPSO) |
| regulatory college?        |             |  |                            |
| If yes, was the issue      | $\boxtimes$ |  | Notified by Niagara Region |
| referred to the regulatory |             |  | Public Health (multi-      |
| college?                   |             |  | jurisdictional premises)   |

#### Corrective measures recommended and/or implemented

The following corrective measures were recommended by PHS based on current evidence and best practices documents:

- Policies and procedures regarding IPAC, reprocessing and occupational health and safety should reflect current best practices and manufacturer's instructions; review and update regularly.
- Ensure all reusable medical equipment/devices are reprocessed as per manufacturer's instructions and current PIDAC best practices.
- Ensure appropriate chemical indicators are used for each package.
- Follow manufacturer's instructions for sterilizer.
- Ensure sterilizer is tested with a biological indicator (BI) each day it is used. Follow manufacturer's instructions for BI and incubator.
- Keep a log to document all sterilization parameters (physical, chemical & biological) have been met.
- Reprocessing area must meet best practices for work flow, hand hygiene and storage.
- Disinfectant wipes with a 1-3 minute contact time must be available in reprocessing area.
- Appropriate personal protective equipment (PPE) is required in reprocessing area.
- All clean/sterile supplies/devices to be stored as per best practices.
- Do not reprocess pre-packaged, sterile instruments.
- Remove all processes/activities within the reprocessing area not related to reprocessing reusable medical equipment/devices.
- Relevant Occupational Health and Safety legislation must be followed [e.g. available eye-wash station, signage, PPE, and material safety data sheets (MSDS) etc.].
- Premise is not to do any reprocessing until above noted items are corrected and approval is received from Hamilton Public Health Services.

# Date and list of any order(s) or directive(s) that were issued to the owner/operator (if applicable)

Not applicable as facility stopped reprocessing medical equipment for approximately 7 days prior to the IPAC investigation.

#### **Additional Comments:**

An inspection report was given to the premise/facility noting corrective

measures. Information and education was provided.

On February 23, 2018 this location notified Hamilton Public Health Services they would no longer be reprocessing medical equipment/devices.

### If you have any further questions, please contact:

Infectious Diseases Program, Hamilton Public Health Services 905-546-2063 or <a href="mailto:infectious.disease@hamilton.ca">infectious.disease@hamilton.ca</a>