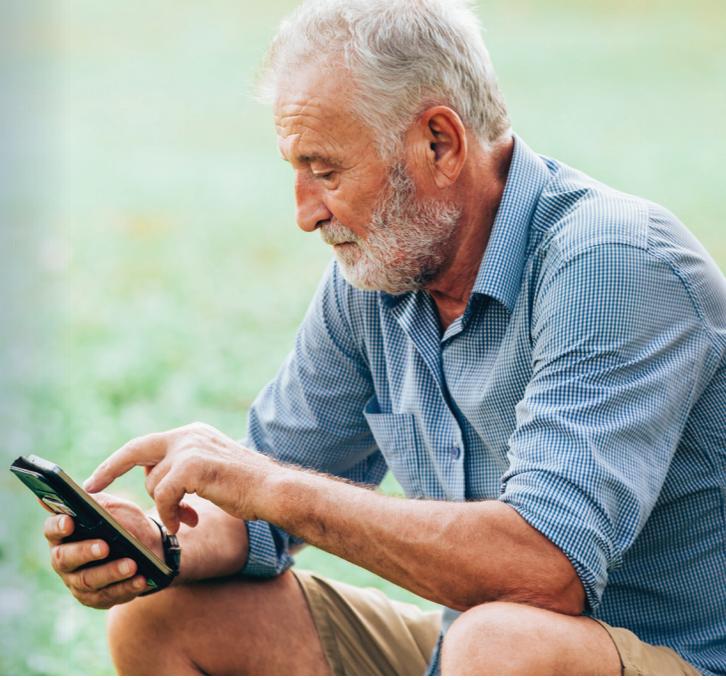


How to Book a Court Online



Login to an Account

A barcode or member number is required to reserve or purchase tickets online. This number should be kept handy for future use. Before attempting to reserve a ticket, **Login** to your account and select **Home** to view your **Account number**/Member number.

Account details	
Name	Jim Nastics
Email address	jim.nastics@abc123.ca
Account status	Active
Membership Type	City of Hamilton
Account number	000000

How to View Family Members within group

View Family Member's barcode or member numbers by selecting Family and My Family Accounts. Keep these numbers handy to make a reservation as each Member attending is reserved using their number.

Contacts	
Susie Swimmer Account number HUNT100002	Pinky Lobster Account number SCRC104031

Searching for Programs

Select Drop-In programs

Program search

Advanced search Search options

If you know the program barcode, please provide it in the textbox below.

Alternatively, you can add basic search criteria below. If you wish to refine the results further, click on the filter option.

Program barcode

Program name Main category Sub-category

Online Ticketing How to

Viewing Programs

An **Activity** must be selected to begin your search. Activities are displayed using the “stop light” system based on remaining available spots. **Red** means the time is already booked.



Ticket booking

Search Hide Search

Activity: Gym 4 Facility: Please select a Locations Location: Location
Category: Book-A-Court 4 Sub-Category: Please select a sub-category if required Class date *: (MMM DD, YYYY) Dec 13, 2022

Display fully booked sessions

Clear search Search

Dec 13 — 19, 2022 Month Week List

	Tue 12/13	Wed 12/14	Thu 12/15	Fri 12/16	Sat 12/17	Sun 12/18	Mon 12/19
08:30 am							
09:00 am			Book-A-C Pickleball 09:00 AM Tickets: 1	Book-A-C Pickleball 09:00 AM Tickets: 1			
09:30 am			Book-A-C Pickleball 09:00 AM Tickets: 1				
10:00 am		Book-A-Pickleball 10:00 Tickets	Book-A-C Pickleball 10:00 AM Tickets: 1	Book-A-Badminton 10:00 Tickets			Book-A-Court - P 10:00 AM - 11:00 Tickets: 1 of 1
10:30 am		Book-A-Pickleball 10:00 Tickets	Book-A-C Pickleball 10:15 AM Tickets: 1	Book-A-Badminton 10:00 Tickets			Book-A-Court - P 10:00 AM - 11:00 Tickets: 1 of 1

Programs can also be viewed for the day by selecting “**List**”.

Ticket booking

Search Hide Search

Activity: Gym 4 Facility: Please select a Locations Location: Location
Category: Book-A-Court 4 Sub-Category: Please select a sub-category if required Class date *: (MMM DD, YYYY) Dec 13, 2022

Display fully booked sessions

Clear search Search

Dec 13, 2022 Month Week **List**

Tuesday, December 13, 2022

Book-A-Court - Pickleball 03:30 PM - 04:30 PM Dec 13, 2022 <small>Book-A-Court available for online purchase. All other programs, no online reservation. Space available in-person only.</small>	Tickets Available: 1 of 1 Valley Park Community Centre - VPCC-Double Gym (VPCC-Gym Single 2)
Book-A-Court - Pickleball 03:30 PM - 04:30 PM Dec 13, 2022 <small>Book-A-Court available for online purchase. All other programs, no online reservation. Space available in-person only.</small>	Tickets Available: 1 of 1 Valley Park Community Centre - VPCC-Double Gym (VPCC-Gym Single 1)

Reserving a Ticket

Clicking on the coloured bar will redirect to the **Ticket Booking** stage. Select the **Book a Court** ticket type and at this point a **Barcode or member number** is required then select **Add**. **If you are not sure if your barcode or member number** refer to page 1 on how to View Family Members in your account or contact recreation@hamilton.ca

Ticket Payment Confirmation

Please select the tickets you require for activity Book-A-Court - Pickleball.

REC - Book-A-Court - \$42.38 ^

Barcode or member number: 000000 Add

Total non-members: 0

Selected Tickets

Ticket	Attendee	Quantity	Price
REC - Book-A-Court	J Nastics	1	\$42.38

Summary

Class name: Book-A-Court - Pickleball
Location: Valley Park Community Centre
Class date: Tue 13 Dec, 2022 - 15:30

Tickets Total: \$42.38

[View and accept the attendance rules \(Not accepted\)](#)

[Add to cart](#)

[Previous](#)

Online Ticketing How to

Reserving a Ticket (continued)

Ensure the correct **Member** is displayed in the window. **View and accept the attendance rules** and then **Add to cart**.

Selected Tickets

Ticket	Attendee	Quantity	Price	
REC - Book-A-Court	J Nastics	1	\$42.38	

Summary

Class name: Book-A-Court - Pickleball
Location: Valley Park Community Centre
Class date: Tue 13 Dec, 2022 - 15:30

Tickets Total **\$42.38**

[View attendance rules \(Accepted \)](#)

[Add to cart](#)

[Previous](#)

The **Cart Summary** will now appear, and you will have 10 minutes to complete your transaction. You must select **Continue** through to the **Confirmation** stage or your transaction is considered abandoned and your space not secured.

Cart

Cart Summary | Payment options | Payment Summary | Payment | Confirmation

Book-A-Court - Pickleball 

Activity: Gym
Start time: Dec 13, 2022 - 03:30 PM
End time: Dec 13, 2022 - 04:30 PM
Location: Rec-Valley Park - VPCC-Double Gym (VPCC-Gym Single 2) Total cost: **\$42.38**

Ticket Breakdown

[Attendance rules](#)

Subtotal before tax: \$37.50
Tax: \$4.88
Total to pay: \$42.38

Total to pay now **\$42.38**

[Continue](#)

Online Ticketing How to

Reserving a Ticket (continued)

Input your **Email address**, this is the address where you will receive your confirmation and ticket to attend. Accept the **terms and conditions** then select **Confirm**.

Cart

Cart Summary | Payment options | **Payment Summary** | Payment | Confirmation

Select payment method

Payment method *
Enter on next step

Choosing a payment method from the following list will pay for all recurring payments along with any upfront fees due today.

I accept the terms & conditions *

[View Terms & Conditions](#)

Subtotal before tax	\$37.50
Tax	\$4.88
Total to pay	\$42.38
Total to pay now	\$42.38

[Continue to payment](#)

[Book another](#)

Ticket **Confirmation** will appear in your window. You will receive two emails, a Confirmation and a Ticket Confirmation.

Confirmation

Cart | Payment options | Payment Summary | Payment | **Confirmation**

Thank you for your booking. Confirmation has been sent to your registered email address.
Transaction date Dec 12, 2022