## Prevention

Programs couple financial support (rent and utility arrears, etc.) with case management to achieve housing stabilization for those at imminent risk for homelessness.

#### Rent Ready/Housing Stability **Shelter-based Diversion Benefit** (all shelters)

- Financial assistance to help cover costs of first and last month's rent, arrears, moving
- Open to all populations, includes Indigenous stream

## Good Shepherd, **Housing First Staying Home**

- Youth, single women, and families
- Financial assistance (i.e. rent arrears, utility arrears, moving costs)
- Brief case management (three months) to stabilize or locate housing

## St. Matthew's House, **Housing Outreach Prevention Eviction for Seniors (HOPES)**

- Case management supports to maintain or obtain housing
- Support to obtain financial supports where appropriate
- Advocacy and referrals to community resources

## **Housing Help Centre**

- All populations
- Short-term support to stabilize or locate housing
- Advocacy and referrals to community resources
- Administration of Municipal Housing Allowances

#### Diversion

Concentrates efforts in ensuring alternative immediate housing arrangements are fully explored and supported where needed.

Support households

alternatives to shelter

Flex funds to maintain

or acquire stable

**Community Youth Housing** 

Assessments

available 24/7

Flex funds available

in or access to

Early Intervention - Good

Shepherd Men's Centre,

Mission Services' Men's,

• 14 days of intensive

quickly resolve

homelessness

Target: 30% of people

housing

seeking shelter spaces are

diverted to safe alternative

case management at the

onset of shelter stay to

**Salvation Army** 

housing

• Divert youth 16-24 to

appropriate housing

to support placement

with finding

appropriate

housing

**Project Diversion** 

# **Outreach/Drop-ins** Provide services to meet

basic needs and connect to additional housing resources and supports

City of Hamilton

Housing Services,

**Housing Focused** 

Daily 7am-7pm

**Street Outreach** 

Indian Centre.

Indigenous Drop-in

**Living Rock Youth** 

Drop-in (youth 13-25)

Daily 1-5pm

# **Emergency Shelters**

Housing-focused sheltering services include diversion. early intervention, intake and assessment, case

# **Shelter System Total Beds:**

Violence Against Women temporary hotel overflow)

## Good Shepherd Men's **Hamilton Regional**

**Mission Services Men** Centre (58 beds) **Salvation Army Booth** Centre (86 beds)

## Mission Services, Willow's Place (women)

M-F 8:30-6:30

 Daily drop-in 9am-8:30 pm

## YWCA. Carol Anne's Place (women)

- Overnight Dropin for women
- Daily 10pm-8am

## Winter Response: The Hub

- Daily from 5 pm to 9 pm
- Winter overnight 10pm-10am until March 31, 2023

## management, a bed, and meals.

408 (+112 beds in four Shelters, not City-funded +

## Centre & West Ave (54 beds)

Men's Total Beds: 198

## **Good Shepherd Mary's** Place (25 beds)

St Joseph's Womankind (6

### **Mission Services Emma's** Place (15 beds) **Cathedral Temporary to** Mar '23 (63 beds) Women's Total Beds: 104

**Good Shepherd Family** Centre (80 beds, 20 rooms) Family Beds: 80

Good Shepherd Notre Dame House (21 beds) Youth Total Beds: 21

## Temporary Hotel Overflow: 30 rooms for families

## **Transitional Housing**

Provides place-based timelimited support designed to move individuals to independent living or permanent housing. The length of stay is typically less than one year.

### **YWCA Transitional Living Program**

- 65 transitional beds for women and people who are gender non-binary
- Duration up to one year
- Case management supports (e.g. skill building, safety planning)

## Wesley Urban Ministries, Wesley Youth Housing

- 15 placements with 24/7 staffing support
- Provide youth aged 16-21 temporary housing (up to 24 months)
- Assist clients in obtaining permanent housing placements

# Provides targeted, time-

Rapid Rehousing (RRH)

limited financial assistance and support services to help people quickly exit emergency response services and retain housing.

## Mission Services, Housing **UP Rapid Rehousing**

- Mobile case managers support document readiness
- Case management supports include one monthly in-home meeting
- Housing stabilization support up to nine months

## Good Shepherd, Rapid **Rehousing Program**

- Women and families
- Team structured to ensure no service interruption in the absence of an assigned case manager
- Supports provided up to six months after housing achieved

# **Intensive Case Management (ICM)**

Longer-term case management and housing support to higher acuity participants facing long-term homelessness (chronic homelessness), addictions, mental health. The length of the intervention is generally between 12 and 24 months.

## Hamilton Regional Indian Centre, **Indigenous Housing Services**

- Supports Indigenous People experiencing homelessness to move into permanent housing
- Facilitates services and supports that promote housing stability.

Includes Indigenous drop-in, outreach, and shelter intervention as well as case management for people newly and chronically homeless

## **Good Shepherd Housing First Intensive Case Management Program**

- Includes women (previously the SOS program), youth (previously Housing First for Youth), and families under one ICM program
- Support housing stabilization within 18-24 months

### **Mission Services Housing UP ICM**

- ICM support to men to move into housing
- Support housing stabilization within 18-24 months

## **Wesley Urban Ministries Wesley Hamilton Housing Services Intensive Case Management Housing**

- ICM support to men to move into housing
- Support housing stabilization for average of 18 months