

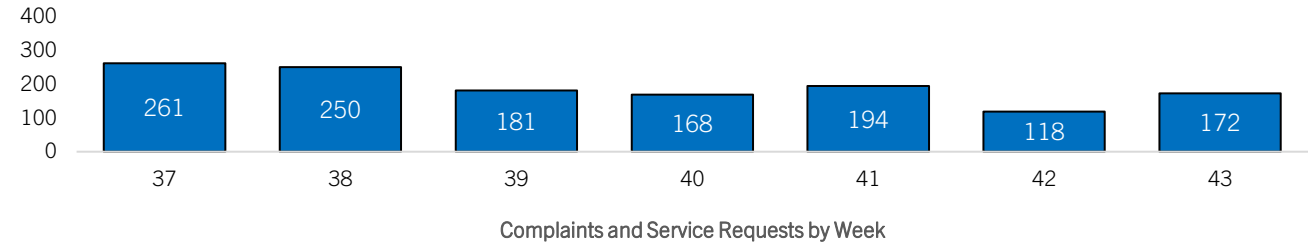


### Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 43	Prev Week	Prev Month Avg	YTD Weekly Avg	Most Frequently Identified Locations		
	172	118	215	192	JC Beemer	Nature's Inlet Sanctuary	Harbourfront Dr

Complaint / Service Request Type	
Follow-up to Previous Request	29%
Reported Encampment	27%
Request to Enforce Protocol	22%
Reported Garbage/Debris	10%
Supports for Unsheltered Individual(s)	5%

Source of Complaint / Request	
Concerned Citizen	74%
Internal-Other	9%
Community Stakeholders	3%
BIA or Local Business	3%
Internal-Public Works	3%



### Weekly Action Tracker

The Weekly Action Tracker includes all complaint and requests for service received by Housing Focused Street Outreach regarding prospective encampment sites. After engaging with individuals at each location, sites that are deemed to be compliant will not be added to the list to maintain the privacy of individuals staying in them.

Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space.

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
2	Corktown/Rail Trail Dog Park	10/16/2023	10/16/2023	Investigation in Progress	N/A
4	136 Kenilworth Ave N	10/17/2023	Private property investigation	N/A	N/A
8	Southam Park	10/17/2023	N/A - No tents observed	N/A	N/A
8	Monarch and Upper James (NW corner)	10/17/2023	N/A - No tents observed	N/A	N/A
2	First Ontario Centre (rear)	10/17/2023	N/A - No tents observed	N/A	N/A
13	Warren Park	10/17/2023	Site location underway	N/A	N/A
2	Tiffany Barton	10/17/2023	Engagement process ongoing. Outreach attended on 10/19	N/A	N/A
9	Rymal & Columbus Gate	10/17/2023	10/17/2023	N/A - No encampment identified	N/A
8	Buchanan Park	10/17/2023	N/A - No tents observed	N/A	N/A

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
1	Ramsey Cres (Ofield & Owen)	10/17/2023	Site location underway	N/A	N/A
2	Caroline & Hess Laneway	10/18/2023	N/A - No tents observed	N/A	N/A
2	Grange & Liberty	10/18/2023	Engagement process ongoing	N/A	N/A
2	Shamrock (north)	10/19/2023	10/19/2023	Investigation in Progress	N/A
2	Shamrock (south)	10/19/2023	10/19/2023	N/A - No encampment identified	N/A
3	Pinky Lewis Parkette	10/19/2023	N/A - No tents observed	N/A	N/A
3	229 Weir St N (Pipeline Park Pathway)	10/20/2023	Site location underway	N/A	N/A
2	269 John St N (behind Venetian Club)	10/20/2023	N/A - No tents observed	N/A	N/A
15	22 Caittail Cres (Waterdown)	10/20/2023	N/A - No tents observed	N/A	N/A

### Housing Focused Street Outreach Engagement Update

Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	Week 43	Prev Week	YTD Weekly Avg	Additional Notes:
	165	105	104	

### Shower Program Update

Total individuals (non-unique) who were provided access to encampment-specific shower programs	Week 43	Prev Week	YTD Weekly Avg	Additional Notes:
	13	11	12	

### Site Maintenance and Cleanups

Total encampment sites/areas maintained and cleaned by Parks Section staff	Week 43	Prev Week	YTD Weekly Avg	Additional Notes:
	21	19	21	

## Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
3	Woodlands Park	Existing	Fri Sept 1/2023	Tues Sept 5/2023 (4 days)	Active	9/18/2023
2	JC Beemer	Existing	Thurs Aug 31/2023	Mon Sept 4/2023 (4 days)	Active	9/18/2023
2	Pier 8 (47 Discovery)	New	Awaiting response re: land ownership	N/A	Active	10/24/2023
3	Tweedsmuir Park	Existing	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/23/2023
3	Woodlands Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	10/23/2023
2	Eastwood Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	10/23/2023
2	Jackie Washington (incl Nature's Inlet Sanctuary)	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/23/2023
3	Wellington Park	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/23/2023
3	Bishop's Park	New	Under active investigation	N/A	Active	10/23/2023
3	Claremont Access Parkette	New	Under active investigation	N/A	Active	10/23/2023
7	Bruleville Nature Park	New	Under active investigation	N/A	Active	10/23/2023
2	Peace Park	New	Under active investigation	N/A	Active	10/23/2023
5	Queenston & Nash (FreshCo)	New	Under active investigation	N/A	Active	10/10/2023
4	Fairfield Park	New	Under active investigation	N/A	Active	10/23/2023
3	15 Huron St-Alleyway	New	Under active investigation	N/A	Active	10/23/2023
3	Myrtle Park	New	Under active investigation	N/A	Active	10/23/2023

## Escalated Sites (previous three weeks) and Site Status Updates

The following chart captures all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks. Note, this does not include active sites nor sites identified in the past week.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
14	William McCullough Park	New	Tues Oct 3/2023	Immediately	Encampment Cleared	10/3/2023
2	Grange St @ Liberty St	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Encampment Cleared	10/5/2023
3	Birch Ave Park	New	N/A - Site abandoned	N/A	Inactive	10/4/2023
5	Stoney Creek Rec Centre	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Encampment Cleared	10/9/2023
4	Hillcrest Park	New	N/A - No tent(s) identified	N/A	Inactive	10/4/2023
2	Vine & Park	New	Tues Oct 3/2023	Immediately	Encampment Cleared	10/3/2023
2	Pier 4 Boardwalk	New	N/A - No tent(s) identified	N/A	Inactive	10/2/2023
3	Pinky Lewis Parkette	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Encampment Cleared	10/16/2023
2	241 Wellington St N	New	N/A - No tent(s) identified	N/A	Inactive	10/2/2023
2	James St stairs (bottom)	New	N/A - Site abandoned	Immediately	Encampment Cleared	10/3/2023
3	Century Park	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Encampment Cleared	10/23/2023
5	145 Glen Echo	New	N/A - No tent(s) identified	N/A	Inactive	10/19/2023
9	Rymal & Columbus Gate	New	N/A - No tent(s) identified	N/A	Inactive	10/23/2023
2	Shamrock (south)	New	N/A - No tent(s) identified	N/A	Inactive	10/23/2023
1	Dundurn Castle	New	Wed Sept 27/2023	Sun Oct 1/ 2023 (4 days)	Inactive	10/16/2023
2	Gore Park	New	Mon Sept 25/2023	Fri Sept 29/2023 (4 days)	Encampment Cleared	10/17/2023
5	Smith's Knoll	New	Sun Oct 1/ 2023 (4 days)	Wed Sept 27/2023	Encampment Cleared	10/17/2023
1	69 Pearl St N	New	Fri Sept 29/2023 (4 days)	Mon Sept 25/2023	Encampment Cleared	10/17/2023
2	Strachan St E	New	Thurs Sept 14/2023	Mon Sept 18/2023 (4 Days)	Encampment Cleared	10/19/2023
9	Highway 56 @ Dalgleish Trail	New	N/A	N/A	Encampment Cleared	10/19/2023