

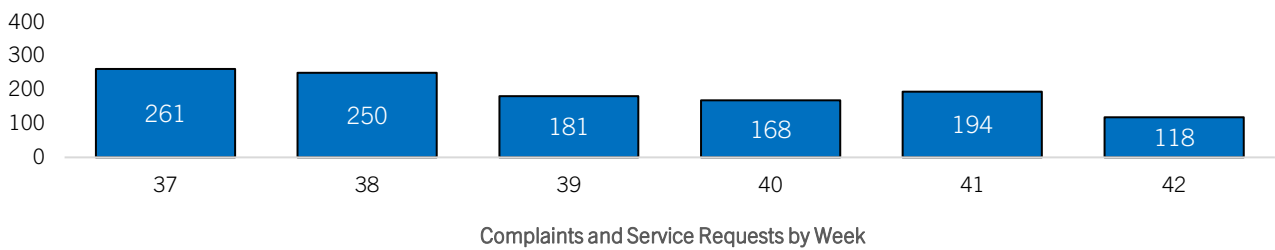


Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 42	Prev Week	Prev Month Avg	YTD Weekly Avg	Most Frequently Identified Locations		
	118	194	215	195	Wellington Park	Bayfront Park	Smith's Knoll

Complaint / Service Request Type	
Reported Encampment	44%
Request to Enforce Protocol	17%
Follow-up to Previous Request	17%
Reported Garbage/Debris	8%
Supports for Unsheltered Individual(s)	6%

Source of Complaint / Request	
Concerned Citizen	70%
BIA or Local Business	11%
Internal-Other	10%
Hamilton Police Services	3%
Community Stakeholders	2%



Weekly Action Tracker

The Weekly Action Tracker includes all complaint and requests for service received by Housing Focused Street Outreach regarding prospective encampment sites. After engaging with individuals at each location, sites that are deemed to be compliant will not be added to the list to maintain the privacy of individuals staying in them.

Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space.

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
13	Behind Metro (near Ogilvie St) in Dundas	10/10/2023	N/A - No tents observed	N/A	N/A
3	Century Park	10/10/2023	10/12/2023	10/16/2023	3
2	Southwest corner of MacNab and Jackson	10/10/2023	NA - No tents observed	N/A	N/A
2	Ferguson Station	10/10/2023	Site clear as of 10/15/2023	N/A	N/A
5	Queenston & Nash (FreshCo)	10/10/2023	10/12/2023	N/A - Private Property. To be forwarded to HPS	N/A
4	Fairfield Park	10/10/2023	Under review	N/A	N/A
9	Columbus Gate & Rymal Rd E	10/12/2023	N/A - No tents observed	N/A	N/A
2	Macassa Bay Yacht Club	10/12/2023	N/A - No active tents	N/A	N/A

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
1	Victoria Park	10/12/2023	Under review	N/A	N/A
3	15 Huron St- Alleyway	10/12/2023	10/16/2023	N/A - Private Property. To be forwarded to HPS	N/A
1	Dundurn Castle	10/13/2023	N/A - No active tents	N/A	N/A

Housing Focused Street Outreach Engagement Update

Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	Week 42	Prev Week	YTD Weekly Avg	Additional Notes:
	105	189	92	

Shower Program Update

Total individuals (non-unique) who were provided access to encampment-specific shower programs	Week 42	Prev Week	YTD Weekly Avg	Additional Notes:
	11	11	11	

Site Maintenance and Cleanups

Total encampment sites/areas maintained and cleaned by Parks Section staff	Week 42	Prev Week	YTD Weekly Avg	Additional Notes:
	19	23	21	

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
2	JC Beemer /Tweedsmuir	Existing	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/16/2023
2	Strachan St E	New	Thurs Sept 14/2023	Mon Sept 18/2023 (4 Days)	Active	9/18/2023
2	Gore Park	New	Mon Sept 25/2023	Fri Sept 29/2023 (4 days)	Active	9/18/2023
9	Highway 56 @ Dagleish Trail	New	N/A - private property	N/A	Active	9/27/2023
5	Smith's Knoll	New	Wed Sept 27/2023	Sun Oct 1/ 2023 (4 days)	Active	9/27/2023

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
1	69 Pearl St N	New	Mon Sept 25/2023	Fri Sept 29/2023 (4 days)	Active	9/25/2023
2	Grange & Liberty	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	10/4/2023
3	Bishop's Park	New	Under review	Under review	Active	10/10/2023
3	Claremont Access Parkette	New	Under review	Under review	Active	10/10/2023
7	Mountain Drive Park	New	Under review	Under review	Active	10/10/2023
7	Bruleville Nature Park	New	Under review	Under review	Active	10/10/2023
2	Peace Park	New	Under review	Under review	Active	10/10/2023
3	Woodlands Park	New	Wed Oct 4/2024	Sun Oct 8/ 2023 (4 days)	Active	10/16/2023
2	Eastwood Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	10/16/2023
2	Jackie Washington (incl Nature's Inlet)	New	Mon Oct 16/2023	Mon Oct 20/2023 (4 days)	Active	10/16/2023
3	Wellington Park	New	Mon Oct 16/2023	Mon Oct 20/2023 (4 days)	Active	10/16/2023

Escalated Sites (previous three weeks)

The following chart captures all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks. Note, this does not include active sites nor sites identified in the past week.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
1	Radial Park	New	Mon Sept 25/2023	Fri Sept 29/2023 (4 days)	Encampment Cleared	10/2/2023
2	Central Elementary School	New	N/A	N/A	Inactive	N/A
4	Melvin & Woodward	New	N/A	N/A	Inactive	9/25/2023
5	Southeast corner of Nash & Queenston	New	Mon Sept 25/2023	Immediately	Encampment Cleared	9/25/2023
8	Southam Park	New	N/A	N/A	Inactive	9/25/2023
14	William McCullough Park	New	Tues Oct 3/2023	Immediately	Encampment Cleared	
5	Stoney Creek Rec Centre	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Encampment Cleared	10/9/2023
4	Hillcrest Park	New	N/A	N/A	Inactive	10/4/2023
3	Birch Ave Park	New	N/A	N/A	Inactive	
1	Dundurn Castle	New	Wed Sept 27/2023	Sun Oct 1/ 2023 (4 days)	Inactive	10/16/2023
2	Vine & Park	New	Tues Oct 3/2023	Immediately	Encampment Cleared	10/3/2023
2	James St stairs (bottom)	New	N/A	Immediately	Encampment Cleared	10/3/2023
2	Pier 4 Boardwalk	New	N/A	N/A	Inactive	10/2/2023
3	Pinky Lewis Parkette	New	Wed Oct 4/2023	Wed Oct 8/2023 (4 days)	Encampment Cleared	10/16/2023
2	241 Wellington St N	New	N/A	N/A	Inactive	10/2/2023