

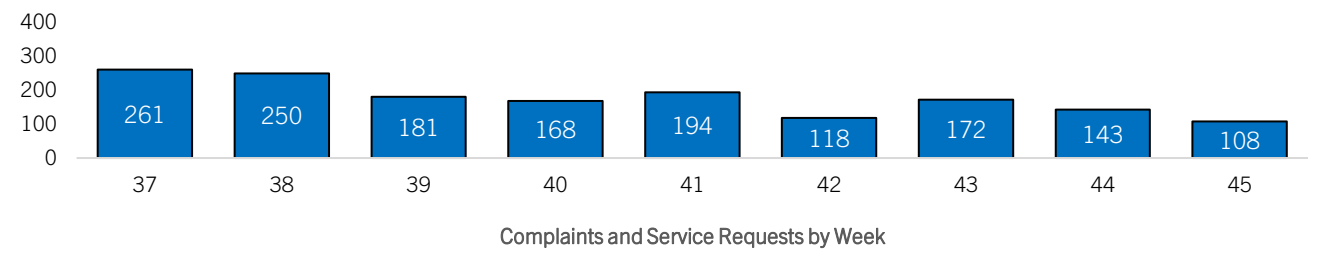


Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 45	Prev Week	Prev Month Avg	YTD Weekly Avg	Most Frequently Identified Locations		
	108	143	157	177	Peace Park	Woodlands Park	Bishop's Park

Complaint / Service Request Type	
Reported Encampment	30%
Reported Garbage/Debris	19%
Follow-up to Previous Request	19%
Request to Enforce Protocol	10%
Supports for Unsheltered Individual(s)	8%

Source of Complaint / Request	
Concerned Citizen	61%
Internal-Other	15%
BIA or Local Business	8%
Councillor's Office	7%
Community Stakeholders	4%



Weekly Action Tracker

The Weekly Action Tracker includes all complaint and requests for service received by Housing Focused Street Outreach regarding prospective encampment sites. After engaging with individuals at each location, sites that are deemed to be compliant will not be added to the list to maintain the privacy of individuals staying in them.

Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space.

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
5	Sam Manson Park	10/30/2023	N/A - No tents observed	N/A	N/A
5	Red Hill / QEW Onramp	10/30/2023	11/3/2023	N/A - Private property	N/A
2	City Hall East Parking Lot	10/30/2023	N/A - No tents observed	N/A	N/A
4	Mahony Park	10/31/2023	11/3/2023	MLE attended on 11/06. No encampment identified.	N/A
13	Sanctuary Park	10/31/2023	N/A - No tents observed	N/A	N/A
3	Delta Parkette	10/31/2023	N/A - No tents observed	N/A	N/A
9	Rymal & Columbus Gate Transit Stop	10/30/2023	N/A - No tents observed	N/A	N/A

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
3	King & Wellington Transit Stop	10/30/2023	N/A - No tents observed	N/A	N/A
5	Stoney Creek Cemetery (West of cemetery near Vienna)	11/1/2023	Determining land ownership. Last visited on 11/03.	N/A	N/A
5	Glendale Park (255 Rainbow Rd)	11/1/2023	N/A - No tents observed	N/A	N/A
8	Auchmar (back woods)	11/1/2023	N/A - No tents observed	N/A	N/A
4	Hillcrest Park	11/1/2023	11/3/2023	11/7/2023	2
2	Gore Park	11/3/2023	N/A - No tents observed	N/A	N/A
8	West 5th (at the Cogeco tower)	11/3/2023	Determining land ownership. Last visited on 11/05.	N/A	N/A

Housing Focused Street Outreach Engagement Update

Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	Week 45	Prev Week	YTD Weekly Avg	Additional Notes:
	169	87	102	

Shower Program Update

Total individuals (non-unique) who were provided access to encampment-specific shower programs	Week 45	Prev Week	YTD Weekly Avg	Additional Notes:
	11	15	12	

Site Maintenance and Cleanups

Total encampment sites/areas maintained and cleaned by Parks Section staff	Week 45	Prev Week	YTD Weekly Avg	Additional Notes:
	33	30	23	

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
3	Woodlands Park	Existing	Fri Sept 1/2023	Tues Sept 5/2023 (4 days)	Active	9/18/2023
3	JC Beemer	Existing	Thurs Aug 31/2023	Mon Sept 4/2023 (4 days)	Active	9/18/2023
2	Pier 8 (47 Discovery)	New	N/A - Private property	N/A	Active	10/24/2023
3	Tweedsmuir Park	Existing	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/23/2023
3	Woodlands Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	10/23/2023
2	Eastwood Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	10/30/2023
2	Jackie Washington (incl Nature's Inlet Sanctuary)	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/23/2023
3	Wellington Park	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/23/2023
3	Bishop's Park	New	Tues Oct 31/2023	Sat Nov 4/2023 (4 days)	Active	10/31/2023
2	Claremont Access Parkette	New	Wed Nov 1/2023	Sun Nov 5/2023 (4 days)	Active	11/1/2023
2	Peace Garden	New	Tues Oct 31/2023	Sat Nov 4/2023 (4 days)	Active	11/6/2023
5	Queenston & Nash (FreshCo)	New	N/A - Private property	N/A	Active	10/13/2023
3	15 Huron St-Alleyway	New	N/A - Private property	N/A	Active	10/23/2023
2	Corktown/Rail Trail Dog Park	New	N/A - Private property	N/A	Active	10/23/2023
4	Fairfield Park	New	Wed Nov 1/2023	Sun Nov 5/2023 (4 days)	Active	11/1/2023
3	Myrtle Park	New	Thurs Nov 2/2023	Mon Nov 6/2023 (4 days)	Active	11/2/2023
1	Ramsey Cres (Ofield & Owen)	New	N/A - Private property	N/A	Active	10/30/2023
1	Hamilton Aviary	New	N/A - Private property	N/A	Active	10/30/2023

2	Grange & Liberty	New	N/A - Private property	N/A	Active	11/1/2023
15	Rockcliffe Trail (Clappison's Woods)	New	N/A	N/A	Active	11/1/2023
3	Powell Park	New	Mon Nov 6/2023	Tues Nov 7/2023 (1 day)	Active	11/1/2023
4	Hillcrest Park	New	Mon Nov 6/2023	Tues 7/2023 (1 day)	Active	11/6/2023

Escalated Sites (previous three weeks) and Site Status Updates

The following chart captures all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks. Note, this does not include active sites nor sites identified in the past week.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
7	Bruleville Nature Park	New	N/A - Site abandoned	N/A	Encampment Cleared	10/23/2023
3	Century Park	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Encampment Cleared	10/23/2023
5	145 Glen Echo	New	N/A - No encampment identified on investigation	N/A	Inactive	10/19/2023
9	Rymal & Columbus Gate	New	N/A - No temporary structure or encampment	N/A	Inactive	10/23/2023
2	Shamrock (south)	New	N/A - No encampment identified on investigation	N/A	Inactive	10/23/2023
2	Shamrock (north)	New	N/A - Site abandoned	N/A	Encampment Cleared	11/2/2023
3	229 Weir St N (Pipeline Park Pathway)	New	N/A - No encampment identified on investigation	N/A	Inactive	10/27/2023
2	Carter Park	New	Thurs Nov 2/2023	Mon Nov 6/2023 (4 days)	Encampment Cleared	11/3/2023
4	Melvin and Talbot	New	N/A - Site abandoned	N/A	Encampment Cleared	11/3/2023
3	Lifesavers Park (Behind park)	New	N/A - No encampment identified on investigation	N/A	Inactive	11/1/2023
3	Gage Park (Bandshell)	New	N/A - No encampment identified on investigation	N/A	Inactive	11/1/2023