



Coordinated Response Team

Week 1

Weekly Encampment Wrapup Report

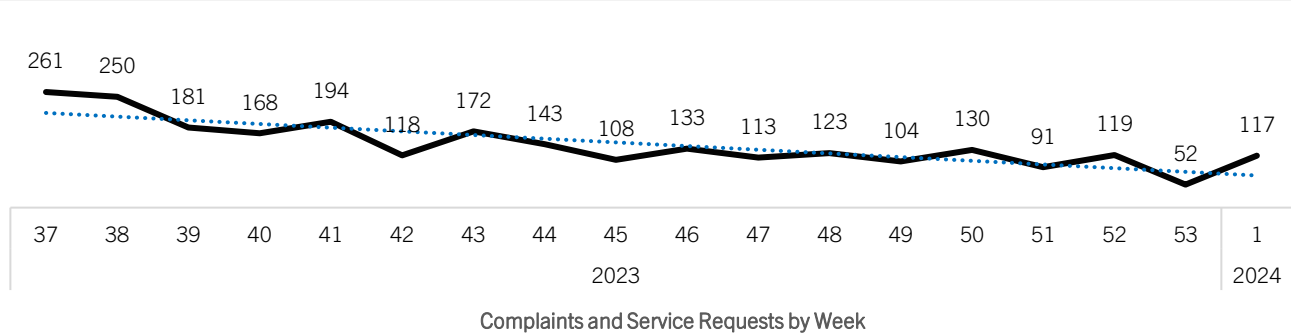
01-01-2024-01-07-2024

Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 1	Prev Week	Prev Month Avg	2023 Weekly Avg	Most Frequently Identified Locations		
	117	52	98	145	Woodlands Park	Wellington Park	Lifesaver's Park

Complaint / Service Request Type	
Reported Encampment	21%
Reported Garbage/Debris	19%
Request to Enforce Protocol	18%
Follow-up(s) to Previous Request	17%
Health & Safety Concerns	12%

Source of Complaint / Service Request	
Concerned Citizen	73%
Internal-Public Works	7%
internal-municipal law enforcement	4%
BIA or Local Business	4%
Community Stakeholders	3%



Weekly Action Tracker

The Weekly Action Tracker includes all complaints and requests for service received by Housing Focused Street Outreach regarding prospective encampment sites. Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space.

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
2	Ferguson Station	1/1/2024	N/A - No tents observed	N/A	N/A
2	Summers Lane & King Street W (Hamilton Convention Centre underpass)	1/3/2024	1/4/2024	N/A - No encampment observed on investigation	N/A
5	Felker & Centennial	1/3/2024	N/A - No tents observed	N/A	N/A
2	264 Charlton Ave E	1/3/2024	N/A - Site is compliant	N/A	N/A
5	Felker & Centennial	1/3/2024	N/A - No tents observed	N/A	N/A
2	264 Charlton Ave E	1/3/2024	N/A - Site is compliant	N/A	N/A

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
2	Cathcart & Robert	1/4/2024	1/8/2024	Private property - landowner contacted	N/A
12	1202 Old Golflinks Rd	1/4/2024	Private property, engagement ongoing	N/A	N/A
2	Durand Park	1/5/2024	1/5/2024	1/9/2024	1
3	Sanford Ave N & Barton St E (across from 276 Sanford Ave N)	1/7/2024	1/8/2024	N/A - Site vacated prior to issuance of Trespass Notice	N/A

	Week 51	Prev Week	2023 Weekly Avg
Complaints and Requests for Service related to Transit Shelters	0	1	2

Additional Notes:

As per its mandate, HFSO engages with all individuals in the community who are unsheltered, including individuals temporarily living within transit stations. Given the temporary nature of the stay, these are triaged via a separate process.

Housing Focused Street Outreach Engagement Update

	Week 1	Prev Week	2023 Weekly Avg
Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	64	41	113

Additional Notes:

HFSO engages with individuals who are unsheltered to help improve their access to basic needs and relevant supports and services in the community, including housing, health, food, and income supports.

Shower Program Update

	Week 1	Prev Week	2023 Weekly Avg
Total individuals (non-unique) who were provided access to encampment-specific shower programs	10	15	13

Additional Notes:

Data includes all instances that individuals who are unsheltered are provided access to any of the two designated shower programs in the city.

Site Maintenance and Cleanups

	Week 1	Prev Week	2023 Weekly Avg
Total encampment sites/areas maintained and cleaned by Parks Section staff	25	15	27

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, cleanups of active sites as arranged with the occupants, and cleaning of sites deemed by the Coordinated Response Team to be abandoned.

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
3	Woodlands Park	Existing	Fri Sept 1/2023	Tues Sept 5/2023 (4 days)	Active	9/18/2023
3	JC Beemer	Existing	Thurs Aug 31/2023	Mon Sept 4/2023 (4 days)	Active	9/18/2023
3	Tweedsmuir Park	Existing	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	12/8/2023
3	Woodlands Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	12/4/2023
2	Jackie Washington (incl Nature's Inlet Sanctuary)	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/21/2023
3	Wellington Park	New	Mon Oct 16/2023 Thurs Dec 14/2023	Fri Oct 20/2023 (4 Days) Fri Dec 15/2023 (1 day)	Active	12/14/2023
2	Eastwood Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	11/21/2023
2	Claremont Access Parkette	New	Wed Nov 1/2023	Sun Nov 5/2023 (4 days)	Active	11/21/2023
2	Pier 4 (near play structure)	New	Thurs Nov 23/2023	Fri Nov 24/2023 (1 Day)	Active	12/4/2023
2	John Rebecca Park	New	Tues Nov 14/2023 Thurs Nov 23/2023	Wed Nov 15/2023 (1 day) Fri Nov 24/2023 (1 day)	Active	1/2/2024
5	Bow Valley Open Space	New	Wed Nov 15/2023	Thurs Nov 16/2023	Active	11/15/2023
3	Stirton Tot Lot	New	Tues Nov 21/2023	Wed Nov 22/2023 (1 day)	Active	11/21/2023
3	Gage Park	New	Mon Dec 4/2023	Tues Dec 4/2023 (1 day)	Active	12/20/2023
3	Delta Parkette	New	Mon Nov 27/2023	Tues Nov 28/2023 (1 day)	Active	11/27/2023
1	Inchbury & Tecumseh (Dundurn Castle)	New	Mon Nov 27/2023	Tues Nov 28/2023 (1 day)	Active	12/15/2023
2	Commonwealth Square	New	Mon Nov 27/2023	Tues Nov 28/2023 (1 day)	Active	12/21/2023
3	Burlington St E & Birmingham (under overpass)	New	Mon Dec 11/2023	Tues Dec 12/2023 (1 day)	Active	12/18/2023
1	Victoria Park	New	Thurs Dec 14/2023	Fri Dec 15/2023 (1 day)	Active	12/14/2023
3	Lifesafers Park	New	Thurs Dec 14/2023	Fri Dec 15/2023 (1 day)	Active	12/14/2023
3	Corktown Trail (between Corktown Park and Wentworth)	New	Tues Jan 9/2023	Wed Jan 10/2024	Active	1/5/2024
3	Powell Park	New	Wed Jan 3/2024	Thurs Jan 4/2024	Active	1/3/2024
2	Vine & Park	New	Tues Jan 9/2023	Immediately	Active	1/5/2024

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
2	Harbourfront Drive (north)	New			Active	12/20/2023
2	Harbourfront Drive (south)	New			Active	12/20/2023
2	Hutch's Parking Lot	New			Active	12/20/2023
3	Norman Pinky Lewis Recreational Complex	New	Wed Jan 3/2024	Thurs Jan 4/2024	Active	1/3/2024

Site-specific notes:

Woodlands Park: When individuals with acute needs are required to move because their site is in violation of the Encampment Protocol, Housing Focused Street Outreach work collaboratively with Municipal Law Enforcement and Hamilton Police Services to mitigate any potential risks to the wellbeing of the individual, and provide an equitable response as informed by a human-centered, health-focused approach. This has resulted in significant delays to enforcement.

JC Beemer Park: The site was escalated by Municipal Law Enforcement to Hamilton Police Services for enforcement on August 31, 2023. Notably, Hamilton Police do not have service levels associated with enforcement action, and develop specific enforcement plans for each site to gain compliance, which has not yet been achieved at this site.

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status. Note, this does not include active sites nor sites identified in the past week. In addition, sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
6&7	Mountain Drive Park	New	Tues Dec 12/2023	Wed Dec 13/2023 (1 Day)	Compliant	12/14/2023
2	MacNab & Hurst	New	Mon Dec 11/2023	Immediately	Encampment Cleared	12/11/2023
2	Old Guelph Rd & RBG Arboretum Entrance	New	N/A - No tents observed	N/A	Inactive	12/15/2023
7	544 Rymal Rd E	New	N/A	N/A	Inactive - Private property	12/11/2023
2	77 James St N	New	N/A	N/A	Inactive	12/14/2023
2	Grange & Liberty	New	Mon Dec 18/2023	Tues Dec 19/2023 (1 day)	Encampment Cleared	12/19/2023
5	Henry & Beatrice Warden Park (near 47 Lake Ave)	New	N/A	N/A	Encampment Cleared	12/18/2023
6	Upper Sherman & Rexford Dr	New	N/A	N/A	Compliant	1/2/2024
13	University Plaza	New	N/A	N/A	Inactive - Private property	12/19/2023
14	Cliffview Park	New	N/A	N/A	Inactive	1/5/2024

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
2	Hunter St & MacNab	New	Thurs Jan 5/2024	Immediately	Encampment Cleared	1/4/2024
3	North Central Community Park	New	Thurs Jan 5/2024	Sat Jan 6/2024	Encampment Cleared	1/8/2024
5	520 Nash Rd (Nash Bridge)	New	N/A	N/A	Inactive	1/3/2024
7	Sackville Hill Memorial Park	New	N/A	N/A	Inactive	1/5/2024
2	Sir John A Macdonald (Bay st)	New	N/A	N/A	Inactive	1/2/2024
8	William Connell Park	New	N/A	N/A	Compliant	1/5/2024
5	Queenston & Nash (bus shelter)	New	N/A	N/A	Inactive	1/2/2024
2	Beasley Park (skatepark)	New	Tues Jan 2/2024	Wed Jan 3/2024	Encampment Cleared	1/8/2024