

# **Coordinated Response Team**

Weekly Encampment Wrapup Report

01-08-2024-01-14-2024

Week

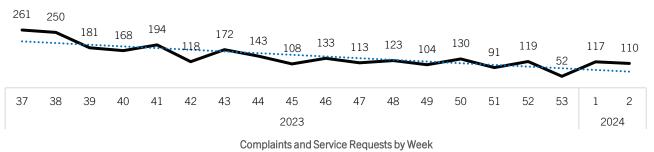
# Complaints and Requests for Service

| Total Complaints and Service Requests | Week 2 | Prev Week | Prev<br>Month<br>Avg | 2023 Weekly<br>Avg |
|---------------------------------------|--------|-----------|----------------------|--------------------|
| Received                              | 110    | 117       | 98                   | 145                |

| Most Frequently Identified Locations |                       |                     |  |  |  |
|--------------------------------------|-----------------------|---------------------|--|--|--|
| Bishop's Park                        | Mohawk<br>Sports Park | Lifesaver's<br>Park |  |  |  |

| Complaint / Service Request Type       |     |
|--|-----|
| Reported Encampment                    | 24% |
| Request to Enforce Protocol            | 23% |
| Follow-up(s) to Previous Request       | 18% |
| Reported Garbage/Debris                | 15% |
| Supports for Unsheltered Individual(s) | 7%  |

| Source of Complaint / Service Request |     |  |  |
|---------------------------------------|-----|--|--|
| Concerned Citizen                     | 67% |  |  |
| BIA or Local Business                 | 7%  |  |  |
| Internal-Municipal Law Enforcement    | 6%  |  |  |
| Internal-Other                        | 6%  |  |  |
| Internal-Public Works                 | 5%  |  |  |



# Weekly Action Tracker

The Weekly Action Tracker includes all complaints and requests for service received by Housing Focused Street Outreach regarding prospective encampment sites. Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space.

| Ward | Location               | Date Identified by<br>HFSO | Date Referred to<br>Enforcement                                  | Date Trespass Notices<br>Issued                         | Trespass Notices<br>Issued |
|------|------------------------|----------------------------|--|---|----------------------------|
| 2    | 18 Barton St E         | 1/8/2024                   | N/A - No tents<br>observed                                       | N/A   | N/A                        |
| 6    | Mohawk Sports Park     | 1/8/2024                   | 1/10/2024  | 1/15/2024   | 1                          |
| 3    | 985 Barton St E        | 1/10/2024                  | 1/10/2024  | Private Property - Site<br>has been escalated to<br>HPS | N/A                        |
| 2    | 165 Queen St S         | 1/10/2024                  | N/A - No tents<br>observed                                       | N/A   | N/A                        |
| 3    | 57 Stirton St          | 1/10/2024                  | N/A - No tents<br>observed                                       | N/A   | N/A                        |
| 2    | Strachan & James       | 1/10/2024                  | Site last visited by<br>HFSO on 01/15.<br>Engagement<br>ongoing. |   |                            |
| 3    | Barton Central Library | 1/10/2024                  | N/A - No tents<br>observed                                       | N/A   | N/A                        |
| 3    | 240 Lottridge          | 1/12/2024                  | 1/15/2024  | Private Property - Site<br>has been escalated to<br>HPS | N/A                        |

|   | Week 51 | Prev Week | 2023 Weekly<br>Avg |
|---|---------|-----------|--------------------|
| Complaints and Requests<br>for Service related to<br>Transit Shelters | 0       | 0         | 1                  |

#### Additional Notes:

As per its mandate, HFSO engages with all individuals in the community who are unsheltered, including individuals temporarily living within transit stations. Given the temporary nature of the stay, these are triaged via a separate process.

### Housing Focused Street Outreach Engagement Update

| Tatal internations (non   | Week 2 | Prev Week | 2023 Weekly<br>Avg |
|---|--------|-----------|--------------------|
| Total interactions (non-<br>unique) with unsheltered<br>individuals by Housing<br>Focused Street Outreach | 76     | 64        | 113                |

#### Additional Notes:

HFSO engages with individuals who are unsheltered to help improve their access to basic needs and relevant supports and services in the community, including housing, health, food, and income supports.

#### **Shower Program Update**

| Total individuals (non-   | Week 2 | Prev Week | 2023 Weekly<br>Avg |
|---|--------|-----------|--------------------|
| unique) who were provided access to encampment-specific shower programs | 21     | 10        | 14                 |

#### Additional Notes:

Data includes all instances that individuals who are unsheltered are provided access to any of the designated shower programs in the city.

# Site Maintenance and Cleanups

|  | Week 2 | Prev Week | 2023 Weekly<br>Avg |
|--|--------|-----------|--------------------|
| Total encampment sites/areas maintained and cleaned by Parks Section staff | 38     | 25        | 28                 |

#### Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, cleanups of active sites as arranged with the occupants, and cleaning of sites deemed by the Coordinated Response Team to be abandoned.

#### **Active Sites Tracker**

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

| Ward | Location  | New or<br>Existing | Date Trespass Notices issued | Compliance Date on Notice   | Status | Date of Status<br>Update |
|------|---|--------------------|------------------------------|-----------------------------|--------|--------------------------|
| 3    | JC Beemer   | Existing           | Thurs Aug 31/2023            | Mon Sept 4/2023<br>(4 days) | Active | 9/18/2023                |
| 3    | Tweedsmuir Park   | Existing           | Mon Oct 16/2023              | Fri Oct 20/2023 (4<br>Days) | Active | 12/8/2023                |
| 2    | Jackie Washington<br>(incl Nature's Inlet<br>Sanctuary) | New                | Mon Oct 16/2023              | Fri Oct 20/2023 (4<br>Days) | Active | 11/21/2023               |
| 2    | Claremont Access<br>Parkette                            | New                | Wed Nov 1/2023               | Sun Nov 5/2023 (4<br>days)  | Active | 11/21/2023               |

| Ward | Location   | New or<br>Existing | Date Trespass Notices issued                        | Compliance Date on Notice                                | Status | Date of Status<br>Update |
|------|--|--------------------|---|--|--------|--------------------------|
| 2    | Pier 4 (near play<br>structure)                            | New                | Thurs Nov 23/2023                                   | Fri Nov 24/2023 (1<br>Day)                               | Active | 12/4/2023                |
| 2    | John Rebecca Park  | New                | Tues Nov 14/2023<br>Thurs Nov 23/2023               | Wed Nov 15/2023<br>(1 day)<br>Fri Nov 24/2023 (1<br>day) | Active | 1/15/2024                |
| 5    | Bow Valley Open<br>Space                                   | New                | Wed Nov 15/2023                                     | Thurs Nov<br>16/2023                                     | Active | 11/15/2023               |
| 3    | Stirton Tot Lot  | New                | Tues Nov 21/2023                                    | Wed Nov 22/2023<br>(1 day)                               | Active | 11/21/2023               |
| 3    | Gage Park  | New                | Mon Dec 4/2023                                      | Tues Dec 4/2023<br>(1 day)                               | Active | 12/20/2023               |
| 3    | Delta Parkette   | New                | Mon Nov 27/2023                                     | Tues Nov 28/2023<br>(1 day)                              | Active | 11/27/2023               |
| 1    | Inchbury &<br>Tecumseh (Dundurn<br>Castle)                 | New                | Mon Nov 27/2023                                     | Tues Nov 28/2023<br>(1 day)                              | Active | 1/15/2024                |
| 2    | Commonwealth<br>Square                                     | New                | Mon Nov 27/2023                                     | Tues Nov 28/2023<br>(1 day)                              | Active | 12/21/2023               |
| 3    | Burlington St E &<br>Birmingham (under<br>overpass)        | New                | Mon Dec 11/2023                                     | Tues Dec 12/2023<br>(1 day)                              | Active | 1/11/2024                |
| 1    | Victoria Park  | New                | Thurs Dec 14/2023                                   | Fri Dec 15/2023 (1<br>day)                               | Active | 12/14/2023               |
| 3    | Lifesafer's Park   | New                | Thurs Dec 14/2023                                   | Fri Dec 15/2023 (1<br>day)                               | Active | 12/14/2023               |
| 3    | Corktown Trail<br>(between Corktown<br>Park and Wentworth) | New                | Tues Jan 9/2024                                     | Wed Jan 10/2024  | Active | 1/9/2024                 |
| 2    | Harbourfront Drive<br>(north)                              | New                | Numerical non-<br>compliance.<br>Monitoring ongoing |  | Active | 1/11/2024                |
| 2    | Harbourfront Drive<br>(south)                              | New                | Numerical non-<br>compliance.<br>Monitoring ongoing |  | Active | 1/11/2024                |
| 2    | Hutch's Parking Lot  | New                | Numerical non-<br>compliance.<br>Monitoring ongoing |  | Active | 1/11/2024                |
| 3    | North Central<br>Community Park                            | New                | Thurs Jan 5/2024                                    | Sat Jan 6/2024   | Active | 1/15/2024                |
| 2    | Durand Park  | New                | Tues Jan 9/2024                                     | Wed Jan 10/2024  | Active | 1/9/2024                 |

#### Site-specific notes:

JC Beemer Park: The site was escalated by Municipal Law Enforcement to Hamilton Police Services for enforcement on August 31, 2023. Notably, Hamilton Police do not have service levels associated with enforcement action, and develop specific enforcement plans for each site to gain compliance, which has not yet been achieved at this site.

# Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status. Note, this does not include active sites nor sites identified in the past week. In addition, sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

| Ward | Location   | New or<br>Existing | Date Trespass Notices issued                 | Compliance Date on Notice                                 | Status                         | Date of Status<br>Update |
|------|--|--------------------|--|---|--------------------------------|--------------------------|
| 6&7  | Mountain Drive Park  | New                | Tues Dec 12/2023                             | Wed Dec 13/2023<br>(1 Day)                                | Compliant                      | 1/15/2024                |
| 2    | MacNab & Hurst   | New                | Mon Dec 11/2023                              | Immediately   | Encampment Cleared             | 12/11/2023               |
| 13   | Old Guelph Rd & RBG<br>Arboretum Entrance                                      | New                | No encampment<br>observed upon<br>inspection | N/A   | Inactive                       | 12/15/2023               |
| 7    | 544 Rymal Rd E   | New                | N/A  | N/A   | Inactive - Private<br>Property | 12/11/2023               |
| 2    | 77 James St N  | New                | N/A  | N/A   | Inactive                       | 12/14/2023               |
| 5    | Henry & Beatrice<br>Warden Park (near<br>47 Lake Ave)                          | New                | N/A  | N/A   | Encampment Cleared             | 12/18/2023               |
| 6    | Upper Sherman &<br>Rexford Dr  | New                | N/A  | N/A   | Compliant                      | 1/15/2024                |
| 13   | University Plaza   | New                | No encampment<br>observed upon<br>inspection | N/A   | Inactive                       | 12/19/2023               |
| 2    | Grange & Liberty   | New                | Mon Dec 18/2023                              | Tues Dec 19/2023<br>(1 day)                               | Encampment Cleared             | 12/19/2023               |
| 3    | Powell Park  | New                | Wed Jan 3/2024                               | Thurs Jan 4/2024  | Encampment Cleared             | 1/12/2024                |
| 2    | Hunter St & MacNab   | New                | Thurs Jan 5/2024                             | Immediately   | Encampment Cleared             | 1/4/2024                 |
| 2    | Vine & Park  | New                | Tues Jan 9/2024                              | Immediately   | Encampment Cleared             | 1/10/2024                |
| 14   | Cliffview Park   | New                | N/A  | N/A   | Inactive                       | 1/5/2024                 |
| 5    | 520 Nash Rd (Nash<br>Bridge)   | New                | N/A  | N/A   | Inactive - Private<br>Property | 1/3/2024                 |
| 7    | Sackville Hill<br>Memorial Park  | New                | N/A  | N/A   | Inactive                       | 1/5/2024                 |
| 4    | Mahony Park  | New                | Fri Jan 5/2024                               | Sat Jan 6/2024  | Encampment Cleared             | 1/11/2024                |
| 2    | 1 Summers lane &<br>King Street W<br>(Hamilton Convention<br>Centre underpass) | New                | No encampment<br>observed upon<br>inspection | N/A   | Inactive                       | 1/8/2024                 |
| 3    | Woodlands Park   | Existing           | Fri Sept 1/2023                              | Tues Sept 5/2023<br>(4 days)                              | Encampment Cleared             | 1/9/2024                 |
| 3    | Woodlands Park   | New                | Wed Oct 4/2023                               | Sun Oct 8/ 2023 (4<br>days)                               | Encampment Cleared             | 1/9/2024                 |
| 3    | Wellington Park  | New                | Mon Oct 16/2023<br>Thurs Dec 14/2023         | Fri Oct 20/2023 (4<br>Days)<br>Fri Dec 15/2023 (1<br>day) | Compliant                      | 1/12/2024                |
| 2    | Eastwood Park  | New                | Wed Oct 4/2023                               | Sun Oct 8/ 2023 (4<br>days)                               | Encampment Cleared             | 1/9/2024                 |
| 4    | Fairfield Park   | New                | Wed Nov 1/2023                               | Sun Nov 5/2023 (4<br>days)                                | Compliant                      | 1/12/2024                |
| 2    | Woolverton Park  | New                | Tues Nov 14/2023                             | Wed Nov 15/2023<br>(1 day)                                | Encampment Cleared             | 1/8/2024                 |

| Ward | Location   | New or<br>Existing | Date Trespass Notices issued | Compliance Date on Notice | Status                         | Date of Status<br>Update |
|------|--|--------------------|------------------------------|---------------------------|--------------------------------|--------------------------|
| 3    | Norman Pinky Lewis<br>Recreational<br>Complex                        | New                | Wed Jan 3/2024               | Thurs Jan 4/2024          | Encampment Cleared             | 1/12/2024                |
| 2    | Beasley Park<br>(skatepark)  | New                | Tues Jan 2/2024              | Wed Jan 3/2024            | Encampment Cleared             | 1/8/2024                 |
| 2    | Cathcart & Robert  | New                | N/A                          | N/A                       | Inactive - Private<br>Property | 1/9/2024                 |
| 3    | Sanford Ave N &<br>Barton St E (across<br>from 276 Sanford Ave<br>N) | New                | N/A                          | N/A                       | Encampment Cleared             | 1/9/2024                 |