



# Coordinated Response Team

## Weekly Encampment Wrap-Up Report

Week 33

August 12-18, 2024

### Complaints & Requests for Service

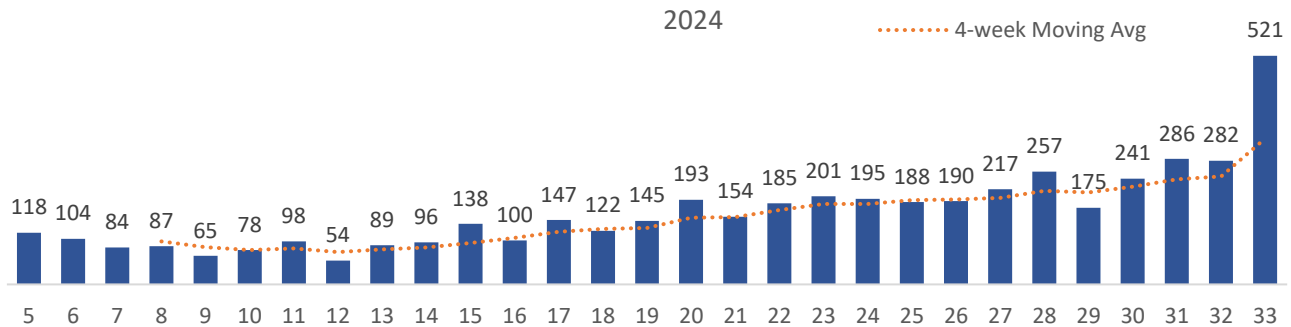
Total Complaints & Service Requests	Week 33	Previous Week	Previous Month Average	2023 Weekly Average
	521	282	242	145

Most Frequently Identified Locations		
Gage Park	Mount Hope Park	Bayfront Park

Complaint/Service Request Type	
Follow-Up(s) to Previous Request	32%
Request to Enforce Protocol	31%
Reported Encampment	10%
Duplicate	8%
Health & Safety Concerns	4%

Source of Complaint/Service Request	
Concerned Citizen	91%
Individual Experiencing Homelessness	1%
Councillor's Office	1%
Internal - Public Works	1%
Internal - Housing Services	1%

Complaints & Service Requests by Week



### Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
4	15 Stapleton Ave	8/12/2024	N/A - no tents observed		
3	367 Barton St. E	8/12/2024	N/A - no tents observed		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
5	Confederation Beach, Waterfront Trail <i>Between Barangas &amp; Hutch's</i>	8/12/2024	8/13/2024	Investigation Ongoing	
4	St. John Baptist School	8/12/2024	N/A - no tents observed		
1	Victoria Park <i>First referral</i>	8/12/2024	8/13/2024	N/A - no tents observed	
7	340 Concession St.	8/12/2024	N/A - site deemed abandoned		
2	Jackson & MacNab	8/12/2024	8/12/2024	Site cleared on August 15, 2024	
2	Ward 2 Temporary Dog Park	8/12/2024	8/12/2024	8/20/2024	3
6	Upper Gage & Fennell Plaza (behind Metro)	8/12/2024	N/A - no tents observed		
5	Van Wagners & Beach Blvd (across from 83 Beach Blvd)	8/12/2024	N/A - site is compliant		
6	Pritchard & Mud (behind 6 Mud St.)	8/13/2024	N/A - site is compliant		
3	14 Tisdale St. S	8/13/2024	8/13/2024	N/A - no tents observed	
8	William Connell Park	8/13/2024	8/13/2024	N/A - no tents observed	
6	Brown Highway Bridge over the Linc (behind Splitsville)	8/13/2024	N/A - site is compliant		
2	Eastwood Park	8/13/2024	8/15/2024	8/20/2024	1
3	Birge Park	8/13/2024	8/14/2024	8/20/2024	4
7	Macassa Park	8/13/2024	N/A - no tents observed		
1	Jackson Park	8/13/2024	8/14/2024	8/20/2024	1
4	Queen Mary School (behind)	8/13/2024	N/A - no tents observed		
4	80 Barons Ave N	8/13/2024	N/A - on private property, cannot access		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
8	Upper James & Linc	8/14/2024	8/16/2024	Investigation Ongoing	
11	Mount Hope Park	8/14/2024	8/15/2024	8/19/2024	1
3	14 William St.	8/14/2024	N/A - no tents observed		
3	Gage Park	8/14/2024	8/20/2024	Investigation Ongoing	
2	151 Cathcart	8/14/2024	Out of Scope - Parking Enforcement & HPS aware		
6	Lisgar Park	8/14/2024	N/A - no tents observed		
1	84 Jones St.	8/14/2024	N/A - site is compliant		
3	Alley behind 18 Milton Ave	8/14/2024	N/A - no tents observed		
5	Sam Manson Park	8/14/2024	8/15/2024	N/A - no tents observed	
7	Vincent Massey Park	8/14/2024	N/A - no tents observed		
3	455 Charlton Ave E (behind)	8/14/2024	N/A - site is compliant		
3	Delta Parkette	8/14/2024	8/19/2024	Investigation Ongoing	
6 & 7	Mountain Drive Park	8/14/2024	8/14/2024	Site Cleared as of August 15th	
3	21 Clinton St. (alley behind)	8/15/2024	N/A - no tents observed		
4	Red Hill Trail near Globe Dog Park	8/15/2024	Investigation Ongoing		
6	Templemead School	8/15/2024	N/A - no tents observed		
4	Montgomery Park	8/15/2024	8/20/2024	Investigation Ongoing	
5	St. Gregory the Great Church	8/15/2024	N/A - no tents observed		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
6	Mohawk Sports Park	8/15/2024	8/16/2024	8/19/2024	1
7	TB McQuesten Park	8/15/2024	N/A - site is compliant		
2	Municipal Lot 36	8/16/2024	N/A - no tents observed		
6	East 43rd St., South of Mountain Brow	8/16/2024	N/A - no tents observed		
7	Peace Memorial Park	8/16/2024	8/16/2024	8/19/2024	1
4	208 Kenilworth Ave N	8/16/2024	N/A - no tents observed		
5	Queenston & Nash Bus Shelter	8/16/2024	N/A - no tents observed		
3	18 Belmont Ave (behind)	8/16/2024	N/A - no tents observed		
3	184 Wellington St. N	8/16/2024	N/A - no tents observed		
5	King St. E & RHVP (Northbound)	8/16/2024	N/A - no tents observed		
1	Victoria Park <i>Second referral</i>	8/16/2024	N/A - no tents observed		
6	Lisgar Park	8/17/2024	8/20/2024	Investigation Ongoing	
1	Victoria Park <i>Third referral</i>	8/17/2024	8/19/2024	Investigation Ongoing	
3	Behind 12 Arthur	8/16/2024	N/A - no tents observed		
2	GO Station on Hunter	8/16/2024	N/A - no tents observed		
3	351 Barton St. E (behind)	8/16/2024	Investigation Ongoing		
2	St. Paul's Church	8/16/2024	N/A - no tents observed		
2	Central Memorial Rec Centre	8/17/2024	Investigation Ongoing		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
2	Caroline & Barton	8/15/2024	N/A - site is compliant		
2	Durand Park	8/17/2024	8/19/2024	Investigation Ongoing	

### Housing Focused Street Outreach Engagement Update

	Week 33	Previous Week	2023 Weekly Average
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	583	274	114

**Additional Notes:**

HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports.

Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift.

### Shower Program Update

	Week 33	Previous Week	2023 Weekly Average
Total individuals (non-unique) who were provided access to encampment-specific shower programs	14	22	14

**Additional Notes:**

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre.

### Site Maintenance and Cleanups

	Week 33	Previous Week	2023 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	29	25	30

	Week 33	Previous Week	2024 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor	30	32	Not yet available

**Additional Notes:**

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

Monday August 12	Bayfront Park, Jackie Washington Park, Fairfield Park, Kenilworth Access Parkettes, Montgomery Park, Gage Park <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park
Tuesday August 13	Jackie Washington Park, Bayfront Park, JC Beemer Park, Delta Parkette <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park
Wednesday August 14	Ferrie St. Lot, Fairfield Park, Rail Trail (East side), Bayfront Park, Mountain Drive Park <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, JC Beemer Park
Thursday August 15	Ferrie St. Lot, Rail Trail (East side), Mountain Drive Park, Hunter St., MacNab St., Jackson St. <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, JC Beemer Park, Fairfield Park
Friday August 16	Jackie Washington Park, Sam Lawrence Park, Mountain Drive Park, Jerome Neighbourhood Park, TB McQuesten Park, Cathedral Dog Park <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, JC Beemer, Fairfield Park
Saturday August 17	Mountain Drive Park. Fairfield Park <b>Contractor:</b> JC Beemer Park

## Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Pier 4 Park	New	6/21/2024	2	Active	6/21/2024
2	Claremont Access Parkettes	Existing	7/9/2024	4	Active	7/17/2024
3	JC Beemer/Tweedsmuir	Existing	7/23/2024	7	Active	7/23/2024
14	Stone Church @ Omni	New	8/19/2024	1	Active	8/19/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Woolverton Park	New	8/20/2024	2	Active	7/16/2024
4	Fairfield Park	Existing	8/6/2024	9	Active	8/6/2024
4	Red Hill Bowl	New	8/19/2024	2	Active	8/19/2024
2	Commonwealth Square	New	Investigation Ongoing		Active	7/22/2024
2	Keddy Trail @ St. Joe's Drive	Existing	Investigation Ongoing		Active	7/29/2024
4	Kenilworth Access Parkette #1	New	7/25/2024	3	Active	7/25/2024
3	Wentworth St. N. and Leeming Rd., Cannon St. E. to Barton St. E	New	Investigation Ongoing		Active	7/23/2024
2	Peace Park	New	7/25/2024	1	Active	7/25/2024
2	Carter Park	New	7/25/2024	1	Active	7/25/2024
2	Bayfront Park (various sites)	Existing	Investigation Ongoing		Active	7/26/2024
13	Water Reservoir @ 4 Woodley's Lane, Dundas	New	8/20/2024	1	Active	7/26/2024
5	Greenhill Reservoir	New	Investigation Ongoing		Active	8/9/2024
2	Central Park	New	8/6/2024	2	Active	8/6/2024
1	York Blvd Parkette #2	New	8/6/2024	2	Active	8/6/2024
2	Beasley Park	New	8/20/2024	3	Active	8/2/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
3	Woodlands Park	New	8/6/2024	4	Active	8/6/2024
3	Pinky Lewis Parkette	New	8/9/2024	1	Active	8/9/2024
2	Behind 226 Picton St. E <i>Ferrie St. Lot</i>	New	8/20/2024	10	Active	8/9/2024
5	Behind 467 Beach Blvd	New	8/9/2024	2	Active	8/9/2024
3	15 Victoria Ave N	New	Investigation Ongoing		Active	8/14/2024
5	Nash Rd. Bridge (Nash and RVHP Underpass)	Existing	8/19/2024	2	Active	8/19/2024
3	Powell Park	New	8/20/2024	1	Active	8/9/2024
3	Stirton Tot Lot	New	8/20/2024	1	Active	8/14/2024

### Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. Please note, this does not include active sites nor sites identified in the past week. In addition, sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
3	Woodlands Park	New	7/25/2024	2	Encampment Cleared	7/29/2024
1	Cathedral Dog Park	Existing	7/25/2024	2	Encampment Cleared	8/16/2024
7	Vincent Massey Park	New	N/A - no tents observed		Inactive	7/26/2024
11	Mount Hope Park	New	7/26/2024	1	Inactive	8/2/2024



Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Hunter St. W (between James & MacNab)	New	N/A - encampment cleared same day		Encampment Cleared	8/15/2024
2	John St @ St. Joseph's Dr.	New	N/A - no tents observed		Inactive	7/29/2024
2	Shamrock Park (North)	New	N/A - no tents observed		Inactive	8/9/2024
2	Vine & Park	New	N/A - no tents observed		Inactive	8/2/2024
3	Lifesavers Park	New	N/A - no tents observed		Inactive	8/2/2024
3	North Central Park	New	8/6/2024	2	Inactive	8/13/2024
2	Jackson & MacNab (SW Corner)	New	N/A - no tents observed		Inactive	8/9/2024
2	Carter Park	New	N/A - no tents observed		Inactive	8/9/2024
15	Behind 27 McDonald Ct., Waterdown	New	N/A - no tents observed		Inactive	8/20/2024
2	MacNab & Hurst	New	Investigation Ongoing			8/9/2024
5	Jennie Florence Sports Complex	New	N/A - no tents observed		Inactive	8/12/2024
8	Jerome Neighbourhood Park	New	N/A - site deemed abandoned		Inactive	8/15/2024
2	City Lab	New	N/A - no tents observed		Inactive	8/13/2024
2	Jackson & MacNab	New	N/A - site cleared same day		Encampment Cleared	8/15/2024
3	Delta Parkette <i>Note: site has been re-escalated since August 13th due to noncompliance</i>	Existing	7/10/2024	6	Compliant	8/13/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
3	Gage Park <i>Note: site has been re-escalated since August 12th due to noncompliance</i>	Existing	7/24/2024	22	Compliant	8/12/2024
1	Cathedral Dog Park	Existing	7/25/2024	2	Encampment Cleared	8/16/2024