




COMMUNICATION UPDATE

TO:	Mayor and Members City Council
DATE:	August 23, 2024
SUBJECT:	Hamilton Truck Route Network Monitoring Tool (City Wide)
WARD(S) AFFECTED:	City Wide
SUBMITTED BY:	Brian Hollingworth Director, Transportation Planning and Parking Planning and Economic Development Department
SIGNATURE:	

The purpose of this Communication Update is to provide Council an update on the progress made on creating a community reporting tool to assist with the monitoring of truck route compliance within the City of Hamilton. The creation of this tool was a direction of Council, as part of the overall monitoring of the Hamilton's Truck Route Network, approved in 2022.

As such, the City of Hamilton, and Hamilton Police Service, are pleased to announce the launch of a new Truck Route Violation Reporting Tool, which has been designed to empower Hamilton residents to play an active role in supporting a safer and more compliant use of Hamilton's transportation network.

How It Works:

This, reporting tool, allows residents to report any truck route violation they observe in their community. By submitting location-specific feedback, residents can help the City, and Hamilton Police Service, monitor efficiently allocate resources and address non-compliance issues.

Key Features:

- **User-Friendly Interface:** The reporting tool is designed to be intuitive and easy to use, ensuring that residents can submit their observations and upload a picture of the violation;

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OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

- **Location-Specific Feedback:** Reports can include precise locations, allowing for more accurate tracking and enforcement of truck routes; and,
- **Collaborative Effort:** Feedback submitted through the tool, will be reviewed by both the City, and the Hamilton Police Service, to address truck route issues effectively.

Why It Matters:

The introduction of this reporting tool is a crucial step in our ongoing efforts to enhance road safety and maintain the integrity of designated truck routes. By empowering residents to report violations, we aim to prevent damage to infrastructure, and improve safety on our streets for all.

How to Access the Tool:

The Truck Route Violation Reporting Tool is available on the City of Hamilton's website (<https://www.hamilton.ca/home-neighbourhood/getting-around/driving-traffic/truck-route-network>) and will become live on Monday, July 29, 2024. Residents can access it from their computers or mobile devices.

If you have any questions regarding this communication, please contact Steve Molloy, Manager, Transportation Planning, by email at Steve.Molloy@hamilton.ca or at (905) 546-2424 Ext. 2975.

APPENDICES AND SCHEDULES ATTACHED

Not applicable.