



Coordinated Response Team

Weekly Encampment Wrap-Up Report

Week 36

September 2-8, 2024

Complaints & Requests for Service

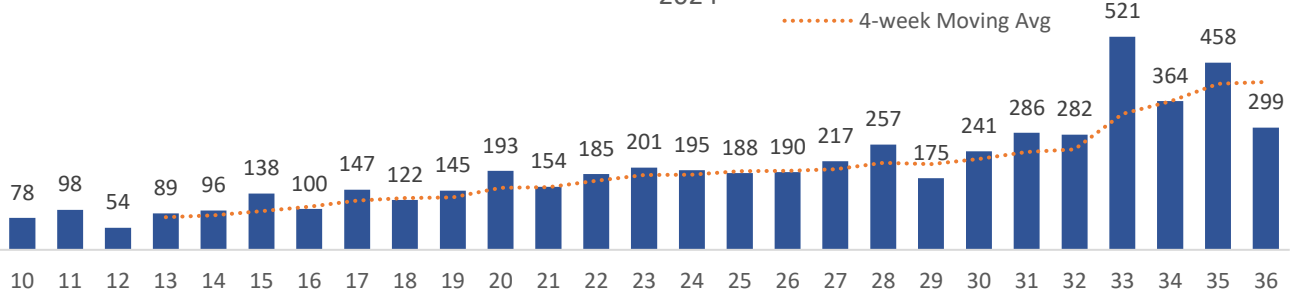
Total Complaints & Service Requests	Week 36	Previous Week	Previous Month Average	2023 Weekly Average
	299	458	387	145

Most Frequently Identified Locations		
Gage Park	Delta Parkette	Claremont Access Parkettes

Complaint/Service Request Type	
Follow-Up(s) to Previous Request	39%
Request to Enforce Protocol	37%
Health & Safety Concerns	5%
Reported Garbage/Debris	4%
Other	3%

Source of Complaint/Service Request	
Concerned Citizen	90%
Councillor's Office	4%
Community Partners	3%
Internal - Healthy & Safe Communities	2%
Internal - Other	1%

Complaints & Service Requests by Week
2024



Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
4	Red Hill Valley Trail @ Globe Dog Park <i>Follow-up from Week 33</i>	8/15/2024	N/A - site is compliant		
5	Red Hill Library <i>Follow-up from Week 35</i>	8/30/2024	N/A - no tents observed		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
2	Central Memorial Rec Centre	9/3/2024	N/A - no tents observed		
1	Kanetskere Elementary School	9/3/2024	N/A - no tents observed		
3	203 Wentworth St. N (alley behind)	9/3/2024	9/6/2024	Investigation Ongoing	
3	549 Barton St. E (alley behind)	9/3/2024	N/A - no tents observed		
5	Sam Manson Park	9/3/2024	N/A - no tents observed		
7	Sam Lawrence Park	9/3/2024	9/6/2024	Investigation Ongoing	
6	Huntington Park Rec Centre	9/3/2024	N/A - no tents observed		
2	Eastwood Park	9/3/2024	9/6/2024	Investigation Ongoing	
8	Upper James & the Linc	9/3/2024	N/A - no tents observed		
7	Concession St. Across Salem	9/3/2024	N/A - no tents observed		
3	22 Grant Ave	9/4/2024	N/A - did not attend due to safety concerns (abandoned building)		
2	McLaren Park	9/4/2024	9/6/2024	Investigation Ongoing	
3	Behind Birge Park	9/4/2024	N/A - on private property		
4	Kenilworth Access Parkette #2 230 Kenilworth Ave S	9/4/2024	9/6/2024	Investigation Ongoing	
3	Birch Ave near DARTS Behind 330 Wentworth St. N	9/4/2024	9/6/2024	Investigation Ongoing	
6	Mohawk @ Mountain Brow	9/4/2024	N/A - site is compliant		
3	24 Somerset Ave	9/5/2024	N/A - did not attend (on private property)		
3	Bishop's Park	9/6/2024	N/A - site is compliant		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
4	Hillcrest School	9/8/2024	N/A - no tents observed		
7	Macassa Park	9/3/2024	9/3/2024	Investigation Ongoing	
2	Woolverton Park	9/3/2024	9/3/2024	Investigation Ongoing	
3	Victoria & King	9/3/2024	9/3/2024	9/5/2024	1
2	North of Peace Park Between Hunter & Jackson	9/6/2024	9/6/2024	Investigation Ongoing	
5	King behind Nardi Ct.	9/5/2024	N/A - site is compliant		

Housing Focused Street Outreach Engagement Update

	Week 36	Previous Week	2023 Weekly Average
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	228	344	114

Additional Notes:
HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports.
Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift.

Shower Program Update

	Week 36	Previous Week	2023 Weekly Average
Total individuals (non-unique) who were provided access to encampment-specific shower programs	10	13	14

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 36	Previous Week	2024 Weekly Average	2023 Average
	23	29	32	30

Total encampment sites maintained and cleaned by an independent contractor	Week 36	Previous Week	2024 Weekly Average	2023 Average
	30	30	30	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-ups of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

Monday September 2 <i>Stat Holiday</i>	Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, JC Beemer Park, Fairfield Park
Tuesday September 3	Rail Trail, Claremont Access Parkettes, Fairfield Park, Birge Park, Beasley Park, Stirton Tot Lot, Powell Park, Waterfront Trail Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park
Wednesday September 4	Shamrock Park North, Jackie Washington Park & surrounding greenspace, 4 Woodley's Lane, Confederation Park, Beachfront Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park
Thursday September 5	Bayfront Park, Peace Park, Victoria & King, Mark Anthony Graham Memorial Olympic Park, Jackie Washington Park & surrounding greenspace, Mohawk Sports Park Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park
Friday September 6	Bayfront Park, Dundurn Park, King & Potruff, Wellington Parkette Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update. If a site in the community is not on this list it is likely compliant, not yet escalated to MLE or the investigation is ongoing.

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Pier 4 Park	New	6/21/2024	2	Active	6/21/2024
2	Claremont Access Parkettes	Existing	7/9/2024	4	Active	7/17/2024
14	Stone Church @ Omni	New	8/19/2024	1	Active	8/19/2024
4	Fairfield Park	Existing	8/6/2024	9	Active	8/6/2024
4	Red Hill Bowl	New	8/19/2024	2	Active	8/19/2024
4	Kenilworth Access Parkette #1	New	7/25/2024	3	Active	7/25/2024
3	Wentworth St. N. and Leeming Rd., Cannon St. E. to Barton St. E	New	Investigation Ongoing		Active	7/23/2024
2	Peace Park	New	7/25/2024	1	Active	7/25/2024
2	Carter Park	New	7/25/2024	1	Active	7/25/2024
2	Bayfront Park (various sites)	Existing	Investigation Ongoing		Active	7/26/2024
13	Water Reservoir @ 4 Woodley's Lane, Dundas	New	8/20/2024	1	Active	8/20/2024
5	Greenhill Reservoir	New	Investigation Ongoing		Active	8/9/2024
2	Central Park	New	8/6/2024	2	Active	8/6/2024
3	Pinky Lewis Parkette	New	8/9/2024	1	Active	9/9/2024
5	Nash Rd. Bridge (Nash and RVHP Underpass)	Existing	8/19/2024	2	Active	8/19/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Ward 2 Temporary Dog Park	New	8/20/2024	3	Active	8/20/2024
3	Delta Parkette	Existing	9/6/2024	11	Active	9/6/2024
3	Gage Park	Existing	9/6/2024	1	Active	9/6/2024
4	Montgomery Park	Existing	9/6/2024	7	Active	9/6/2024
3	Myrtle Park	New	9/6/2024	1	Active	9/6/2024
2	Shamrock Park South	New	9/6/2024	2	Active	9/9/2024
5	On the beach @ 3rd Ave	New	9/6/2024	1	Active	9/6/2024

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement by Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. This does not include active sites nor sites identified in the past week. Sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
1	Dundurn Castle/Dundurn Park	New	N/A - no tents observed		Inactive	8/20/2024
1	Victoria Park <i>First Referral</i>	New	N/A - no tents observed		Inactive	8/16/2024
5	Waterfront Trail @ Confederation Beach (between Barangas and Hutch's)	New	N/A - no tents observed		Inactive	9/6/2024
3	14 Tisdale Ave S (behind)	New	N/A - no tents observed		Inactive	8/20/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
8	William Connell Park <i>Note: site has since become active and will be on next weeks report</i>	New	N/A - no tents observed		Inactive	8/19/2024
1	Jackson Park	New	N/A - no tents observed		Inactive	8/27/2024
6 & 7	Mountain Drive Park	Existing	8/14/2024	8	Encampment Cleared	8/19/2024
5	Sam Manson Park	New	N/A - no tents observed		Inactive	8/19/2024
2	Eastwood Park <i>Note: site has been re-escalated again (see Weekly Action Tracker)</i>	New	8/20/2024	1	Encampment Cleared	8/27/2024
11	Mount Hope Park	Existing	8/19/2024	1	Encampment Cleared	8/23/2024
6	Mohawk Sports Complex	New	8/19/2024	1	Encampment Cleared	8/28/2024
8	Upper James & the Linc	New	N/A - site deemed abandoned		Inactive	8/20/2024
7	Peace Memorial Park	New	8/19/2024	1	Compliant	8/21/2024
2	Durand Park	New	N/A - no tents observed		Inactive	9/3/2024
1	Victoria Park <i>Second Referral</i>	New	Investigation Ongoing			
6	Lisgar Park	New	N/A - no tents observed		Inactive	9/6/2024
2	Corktown Pedestrian Tunnel	New	N/A - no tents observed		Inactive	9/9/2024
7	21 Munn St.	New	Investigation Ongoing			
1	587 York Blvd	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
3	23 Chapple St. (Chapple & Lloyd)	New	8/29/2024	6	Encampment Cleared	8/29/2024
7	TB McQuesten Park	New	Investigation Ongoing			
2	Central Memorial Rec Centre	New	Investigation Ongoing			
5	146-150 Potruff Rd. N	New	N/A - site deemed abandoned		Inactive	8/26/2024
5	Confederation Park - Parking Lot B (near Ball Hockey)	New	Investigation Ongoing	2		
2	Shamrock Park North	New	N/A - no tents observed		Inactive	9/9/2024
1	Dundurn Park	New	Investigation Ongoing			
2	Vine & Park	New	Investigation Ongoing			
3	Birch Ave Park	New	Investigation Ongoing			
13	East St. & Cootes Dr., Dundas	New	Investigation Ongoing			
2	66 Charlton Ave W	New	Investigation Ongoing			
2	135 Hunter St. (behind)	New	Investigation Ongoing			8/28/2024
2	St. Joseph's Park (John & St. Joseph's Dr.)	New	Investigation Ongoing			8/28/2024
2	Hunter & MacNab	New	N/A - site deemed abandoned		Encampment Cleared	8/28/2024
3	411 Victoria Ave N	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
3	Woodlands Park <i>First referral</i>	New	N/A - no tents observed		Inactive	8/28/2024
15	Rockcliffe Gardens Park, Waterdown	New	Investigation Ongoing			
8	Upper James & the Linc	New	N/A - advised encampment was cleared		Encampment Cleared	9/3/2024
2	Municipal Car Park 36	New	Investigation Ongoing			
3	Woodlands Park <i>Second referral</i>	New	Investigation Ongoing			
3	Century Park	New	Investigation Ongoing			
2	Main & Hess (vacant lot)	New	Investigation Ongoing			
3	Birge Park	New	8/20/2024	4	Encampment Cleared	9/3/2024
13	Sanctuary Park	New	Investigation Ongoing			
2	City Hall (West side near Jackson St. parking lot entrance)	New	Investigation Ongoing			
1	Dundurn Castle @ Military Museum	New	Investigation Ongoing			
3	JC Beemer	New	Investigation Ongoing			
4	Fairfield Park	New	Investigation Ongoing			
2	134 Mary St.	New	Investigation Ongoing			
2	78 Arkledun Ave	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Beasley Park	New	8/20/2024	3	Encampment Cleared	9/3/2024
5	Behind 427 Beach Blvd	New	8/9/2024	2	Encampment Cleared	9/4/2024
3	Powell Park	New	8/20/2024	1	Encampment Cleared	9/3/2024
3	15 Victoria Ave N (King & Victoria)	New	9/5/2024	1	Encampment Cleared	9/5/2024
3	Stirton Tot Lot	New	8/20/2024	1	Encampment Cleared	9/3/2024