



Coordinated Response Team

Weekly Encampment Wrap-Up Report

Week 39

September
23-29, 2024

Complaints & Requests for Service

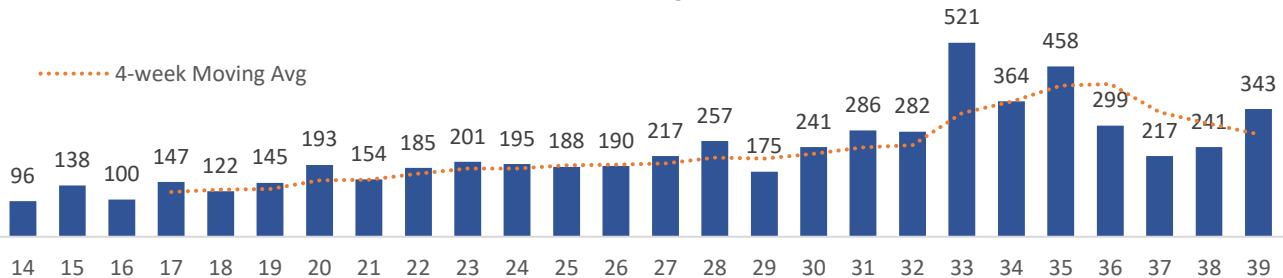
| Total Complaints & Service Requests | Week 39 | Previous Week | Previous Month Average | 2023 Weekly Average |
|-------------------------------------|---------|---------------|------------------------|---------------------|
| | 343 | 241 | 387 | 145 |

| Most Frequently Identified Locations | | |
|--------------------------------------|-----------------|---------------------|
| 455 Charlton Ave E | Lifesavers Park | Peace Memorial Park |

| Complaint/Service Request Type | |
|----------------------------------|-----|
| Follow-Up(s) to Previous Request | 38% |
| Request to Enforce Protocol | 25% |
| Health & Safety Concerns | 10% |
| Reported Garbage/Debris | 7% |
| Other | 4% |

| Source of Complaint/Service Request | |
|-------------------------------------|-----|
| Concerned Citizen | 79% |
| Internal - Public Works | 7% |
| BIA or Local Business | 4% |
| Community Partners | 1% |
| Councillor's Office | 1% |

Complaints & Service Requests by Week
2024



Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

| Ward | Location | Date Identified to HFSO | Date Referred to Enforcement | Date Trespass Notice(s) Issued | Trespass Notices Issued |
|------|---------------------|-------------------------|------------------------------|--------------------------------|-------------------------|
| 1 | HAAA Park | 9/23/2024 | N/A - no tents observed | | |
| 7 | Peace Memorial Park | 9/23/2024 | N/A - site is compliant | | |

| Ward | Location | Date Identified to HFSO | Date Referred to Enforcement | Date Trespass Notice(s) Issued | Trespass Notices Issued |
|------|--|-------------------------|------------------------------|--------------------------------|-------------------------|
| 3 | Lifesavers Park | 9/23/2024 | 9/24/2024 | Investigation Ongoing | |
| 8 | Groenewegen Park | 9/23/2024 | N/A - site deemed abandoned | | |
| 3 | Behind North Central Park (Studebaker Lands) | 9/23/2024 | 9/25/2024 | Investigation Ongoing | |
| 2 | Whitehern | 9/23/2024 | 9/25/2024 | Investigation Ongoing | |
| 2 | Simcoe St. Lot | 9/24/2024 | 9/26/2024 | Investigation Ongoing | |
| 2 | Ferrie St. Lot | 9/24/2024 | 9/26/2024 | Investigation Ongoing | |
| 3 | Myrtle Park | 9/24/2024 | 9/24/2024 | Investigation Ongoing | |
| 2 | Jackson & MacNab | 9/23/2024 | 9/24/2024 | Investigation Ongoing | |
| 1 | 392 Main St. W | 9/25/2024 | N/A - no tents observed | | |
| 2 | Strachan Linear Park | 9/25/2024 | 9/25/2024 | Investigation Ongoing | |
| 3 | Main & Kensington Bus Shelter | 9/25/2024 | N/A - no tents observed | | |
| 3 | West Ave between King & Main | 9/25/2024 | N/A - no tents observed | | |
| 2 | Ferguson Station | 9/25/2024 | 9/25/2024 | Investigation Ongoing | |
| 1 | Dundurn Castle @ Tecumseh & Inchbury | 9/25/2024 | 9/25/2024 | Investigation Ongoing | |
| 3 | Delta Parkette | 9/24/2024 | 9/25/2024 | Investigation Ongoing | |
| 2 | Frank Cooke Bus Terminal | 9/25/2024 | N/A - no tents observed | | |
| 2 | Central Memorial Rec Centre | 9/25/2024 | 9/26/2024 | Investigation Ongoing | |
| 13 | Dundas & Thorpe | 9/25/2024 | N/A - no tents observed | | |

| Ward | Location | Date Identified to HFSO | Date Referred to Enforcement | Date Trespass Notice(s) Issued | Trespass Notices Issued |
|------|----------------------------------|-------------------------|------------------------------|--------------------------------|-------------------------|
| 9 | Felker's Falls Conservation Area | 9/24/2024 | 9/26/2024 | Investigation Ongoing | |
| 4 | RHVT Behind Brampton Yard | 9/25/2024 | Investigation Ongoing | | |
| 2 | 249 Wellington St. N (behind) | 9/26/2024 | N/A - site deemed abandoned | | |
| 13 | Martino Memorial Park | 9/27/2024 | 9/27/2024 | Investigation Ongoing | |
| 2 | Hunter & MacNab | 9/27/2024 | N/A - no tents observed | | |
| 2 | Beasley Park | 9/26/2024 | 9/26/2024 | Investigation Ongoing | |
| 2 | Land Nature's Inlet Sanctuary | 9/26/2024 | 9/26/2024 | Investigation Ongoing | |
| 13 | Olympic Arena, Dundas | 9/27/2024 | 9/27/2024 | Investigation Ongoing | |
| 6 | Huntington Park Rec Centre | 9/29/2024 | N/A - no tents observed | | |
| 10 | Winona Park | 9/29/2024 | N/A - no tents observed | | |

Housing Focused Street Outreach Engagement Update

| | Week 39 | Previous Week | 2023 Weekly Average |
|---|---------|---------------|---------------------|
| Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO | 122 | 411 | 114 |

Additional Notes:

HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports.

Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift.

Shower Program Update

| | Week 39 | Previous Week | 2023 Weekly Average |
|--|---------|---------------|---------------------|
| Total individuals (non-unique) who were provided access to encampment-specific shower programs | 8 | 8 | 14 |

| Additional Notes: |
|---|
| Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. |
| Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre. |

Site Maintenance and Cleanups

| | Week 39 | Previous Week | 2024 Weekly Average | 2023 Average |
|--|---------|---------------|---------------------|--------------|
| Total encampment sites maintained and cleaned by Parks Section staff | 28 | 28 | 31 | 30 |

| | Week 39 | Previous Week | 2024 Weekly Average | 2023 Average |
|--|---------|---------------|---------------------|--------------|
| Total encampment sites maintained and cleaned by an independent contractor | 30 | 30 | 30 | N/A |

| Additional Notes: |
|---|
| Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. |
| As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. |
| Locations visited by contractors are specifically noted below. |

| | |
|------------------------|---|
| Monday September 23 | Bayfront Park, Sherman Access, Burlington & Birmingham, Fairfield Park Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park |
| Tuesday September 24 | Jackie Washington Park, Sherman Access, TB McQuesten Park, Upper James & the Linc, Dr. William Bethune Park, Woolverton Park, Rail Trail Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park |
| Wednesday September 25 | Burkholder Park, Jackie Washington Park, Montgomery Park, Dundurn Park, Rail Trail, Young & Victoria Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park |
| Thursday September 26 | Myrtle Park, Claremont Access Parkettes, Vine & Park, Mary St. Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park |

Friday September 27

Powell Park, Eastwood Park, Vine & Park, Myrtle Park, Beach Blvd & Van Wagners, Main & Kensington Bus Shelter, MacNab & Hurst

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update. If a site is active in the community and not on this list, it is likely compliant, not yet escalated to MLE or the investigation is ongoing.

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|---|----------------------|------------------------------|-------------------------|--------|-----------------------|
| 2 | Pier 4 Park | New | 6/21/2024 | 2 | Active | 6/21/2024 |
| 2 | Claremont Access Parkettes | Existing | 9/24/2024 | 9 | Active | 9/24/2024 |
| 14 | Stone Church @ Omni | New | 8/19/2024 | 1 | Active | 8/19/2024 |
| 4 | Fairfield Park | Existing | 8/6/2024 | 9 | Active | 8/6/2024 |
| 4 | Red Hill Bowl | New | 8/19/2024 | 3 | Active | 8/19/2024 |
| 4 | Kenilworth Access Parkette #1 | New | 7/25/2024 | 3 | Active | 7/25/2024 |
| 2 | Peace Park | New | 7/25/2024 | 1 | Active | 7/25/2024 |
| 2 | Bayfront Park (various sites) | Existing | Investigation Ongoing | | Active | 7/26/2024 |
| 5 | Greenhill Reservoir | New | Investigation Ongoing | | Active | 8/9/2024 |
| 5 | Nash Rd. Bridge (Nash and RVHP Underpass) | Existing | 9/9/2024 | 1 | Active | 9/12/2024 |

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|---|----------------------|------------------------------|-------------------------|--------|-----------------------|
| 1 | Victoria Park | New | 9/18/2024 | 1 | Active | 9/18/2024 |
| 3 | Gage Park | Existing | 9/6/2024 | 1 | Active | 9/6/2024 |
| 4 | Montgomery Park | Existing | 9/6/2024 | 7 | Active | 9/6/2024 |
| 2 | Shamrock Park South | New | 9/9/2024 | 2 | Active | 9/9/2024 |
| 5 | Confederation Park - Parking Lot B (near Ball Hockey) | New | 9/4/2024 | 2 | Active | 9/4/2024 |
| 1 | Dundurn Park | New | 9/18/2024 | 2 | Active | 9/18/2024 |
| 3 | Woodlands Park | New | 9/17/2024 | 1 | Active | 9/17/2024 |
| 3 | Century Park | New | 9/17/2024 | 1 | Active | 9/17/2024 |
| 5 | On the beach @ 3rd Ave | New | 9/6/2024 | 1 | Active | 9/6/2024 |
| 1 | Dundurn Castle @ Military Museum | New | 9/18/2024 | 1 | Active | 9/18/2024 |
| 3 | JC Beemer | New | 9/5/2024 | 7 | Active | 9/5/2024 |
| 2 | Woolverton Park | New | 9/20/2024 | 2 | Active | 9/20/2024 |
| 2 | 134 Mary St. | New | Investigation Ongoing | | Active | 9/24/2024 |
| 7 | Sam Lawrence Park | New | 9/25/2024 | 1 | Active | 9/25/2024 |
| 3 | Birge Park | New | 9/17/2024 | 1 | Active | 9/17/2024 |

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|-------------------------------------|----------------------|------------------------------|-------------------------|--------|-----------------------|
| 15 | Millgrove Community Centre | New | 9/19/2024 | 1 | Active | 9/19/2024 |
| 3 | Powell Park | New | 9/17/2024 | 1 | Active | 9/17/2024 |
| 15 | Beside 120 Dundas St. E., Waterdown | New | 9/19/2024 | 1 | Active | 9/19/2024 |
| 5 | 94 Strawberry Dr. (behind) | New | 9/23/2024 | 1 | Active | 9/23/2024 |
| 2 | Rail Trail @ Traynor's Bakery | New | 9/20/2024 | 2 | Active | 9/20/2024 |
| 1 | Jackson Park | New | 9/20/2024 | 1 | Active | 9/20/2024 |
| 2 | Shamrock Park North | New | 9/24/2024 | 1 | Active | 9/24/2024 |
| 4 | 76 Barons Ave N | New | Investigation Ongoing | | Active | |
| 2 | James St. S Stairs | New | Investigation Ongoing | | Active | 9/24/2024 |

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement by Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. This does not include active sites nor sites identified in the past week. Sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|---------------|----------------------|------------------------------|-------------------------|--------------------|-----------------------|
| 7 | Macassa Park | New | N/A - no tents observed | | Inactive | 9/20/2024 |
| 2 | Eastwood Park | New | Sept 23/24 | 2 | Encampment Cleared | 9/27/2024 |
| 2 | McLaren Park | New | Sept 17/24 | 6 | Encampment Cleared | 9/18/2024 |

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|--|----------------------|------------------------------|-------------------------|--------------------|-----------------------|
| 4 | Kenilworth Access Parkette #2 (230 Kenilworth Ave S) | New | Investigation Ongoing | | | |
| 3 | Birch Ave near DARTS Behind 330 Wentworth St. N | New | N/A - no tents observed | | Encampment Cleared | 9/20/2024 |
| 2 | Bay St. S Between Hunter & Jackson | New | Investigation Ongoing | | | |
| 3 | Stirton Tot Lot | New | N/A - site deemed abandoned | | Inactive | 9/17/2024 |
| 13 | Olympic Park, Dundas (70 Olympic Dr.) | New | N/A - site deemed abandoned | | Inactive | 9/20/2024 |
| 2 | Hunter & MacNab | New | N/A - no tents observed | | Inactive | 9/20/2024 |
| 2 | Keddy Trail @ St. Joseph's Dr. entrance | New | N/A - site deemed abandoned | | Inactive | 9/20/2024 |
| 6 | Mohawk Sports Park | New | N/A - site deemed abandoned | | Inactive | 9/17/2024 |
| 8 | Dr. William Bethune Park | New | N/A - no tents observed | N/A | Inactive | 9/24/2024 |
| 2 | Corktown Park | New | N/A - no tents observed | N/A | Inactive | 9/20/2024 |
| 5 | Walmart on Centennial (Centennial & Goderich) | New | Investigation Ongoing | | | |
| 5 | Red Hill Library | New | N/A - no tents observed | | Inactive | 9/23/2024 |
| 4 | Hillcrest School | New | N/A - no tents observed | | Inactive | 9/23/2024 |
| 10 | Hwy 8 & Dewitt Rd. | New | Investigation Ongoing | | | |
| 1 | Princess Point - Desjardins Trail | New | Investigation Ongoing | | | |

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|---|----------------------|------------------------------|-------------------------|--------------------|-----------------------|
| 2 | MacNab & Hurst | New | N/A - site deemed abandoned | | Encampment Cleared | 9/20/2024 |
| 2 | Durand Park | New | N/A - no tents observed | | Inactive | 9/20/2024 |
| 1 | York Blvd Community Garden | New | N/A - no tents observed | | Inactive | 9/24/2024 |
| 13 | Greenville Optimist Park | New | Investigation Ongoing | | | |
| 2 | John Rebecca Park | New | N/A - no tents observed | | Inactive | 9/24/2024 |
| 3 | 455 Charlton Ave E | New | Investigation Ongoing | | | |
| 2 | Central Park | New | Investigation Ongoing | | | |
| 3 | Wentworth St. N and Leeming Rd., Cannon St. E to Barton St. E | New | N/A - no tents observed | | Inactive | 9/24/2024 |
| 7 | TB McQuesten Park | New | N/A - site is compliant | | Compliant | 9/24/2024 |
| 2 | 135 Hunter St. (behind) | New | N/A - no tents observed | | Inactive | 9/24/2024 |
| 2 | Municipal Car Park 36 | New | N/A - no tents observed | | Inactive | 9/24/2024 |
| 2 | Main & Hess (vacant lot) | New | N/A - no tents observed | | Inactive | 9/24/2024 |