

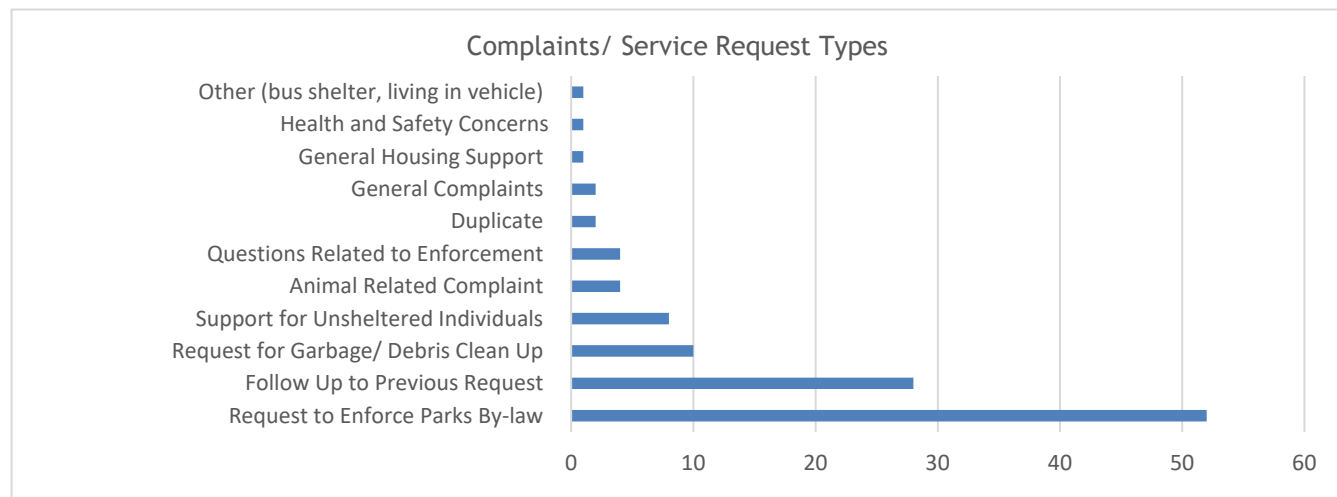
Complaints & Requests for Service

Total Complaints & Service Requests	Week 14	Previous Week	Previous Month Average
	113	80	N/A

Most Frequently Identified Locations		
Bruce Trail	Bayfront Park	Powell Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	46%
Follow Up to Previous Complaint	25%
Request for Garbage/ Debris Clean Up	9%
Support for Unsheltered Individuals	7%
Animal Related Complaint	4%

Source of Complaint/Service Request	
Concerned Citizen	72%
Internal - Other	8%
Councillor's Office	8%
Internal - Public Works	6%
City Manager's Office	2%



Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to CERT	Date Trespass Notice(s) Issued	Trespass Notices Issued	Status
2	Central Park	18-Mar-25			Encampment Removed
2	Jackie Washington Rotary Park	31-Mar-25			Encampment Removed
3	Private Property	24-Mar-25			Referred to Other
2	Road allowance	31-Mar-25	31-Mar-25	1	Trespass Notice(s) Issued
4	Road allowance	26-Mar-25	31-Mar-25	1	Encampment Removed
2	Salvation Army	24-Mar-25	31-Mar-25	3	Trespass Notice(s) Issued
3	Bruce Trail	31-Mar-25			Referred to HPS
5	Road allowance	02-Apr-25	01-Apr-25	1	Trespass Notice(s) Issued
5	Road allowance	02-Apr-25			Referred to HFSO
3	Barrett Centre	02-Apr-25			Referred to HFSO
2	Bayfront Park	Proactive Enforcement			Proactive Investigation (1km Radius to Tiffany Barton)
2	Bayview Park	Proactive Enforcement			Proactive Investigation (1km Radius to Tiffany Barton)
2	Beasley Park	19-Mar-25	02-Apr-25	1	Trespass Notice(s) Issued

2	Beasley Park	19-Mar-25			Referred to HFSO
2	Central Park	18-Mar-25			No violation found
2	Central Park	Proactive Enforcement			Proactive Investigation (1km Radius to Tiffany Barton)
2	Christ Church Cemetery/ Church	Proactive Enforcement			Proactive Investigation (1km Radius to Tiffany Barton)
1	Dundurn Park	Proactive Enforcement			Proactive Investigation (1km Radius to Tiffany Barton)
2	Pier 4	Proactive Enforcement			Proactive Investigation (1km Radius to Tiffany Barton)
3	Pinky Lewis Parkette	02-Apr-25	02-Apr-25	2	Trespass Notice(s) Issued
3	Pinky Lewis Parkette	02-Apr-25			Referred to HFSO
3	Pinky Lewis Parkette	Proactive Enforcement	02-Apr-25	2	Proactive Investigation (1km Radius to Tiffany Barton)
2	Simcoe Tot Lot	Proactive Enforcement			Proactive Investigation (1km Radius to Tiffany Barton)
2	Strachan Linear Park	Proactive Enforcement			Proactive Investigation (1km Radius to Tiffany Barton)
2	Summer's Lane	02-Apr-25	02-Apr-25	4	Trespass Notice(s) Issued
2	Summer's Lane	02-Apr-25			Referred to HFSO
1	Victoria Park	Proactive Enforcement			Proactive Investigation (1km Radius to Tiffany Barton)

2	Beasley Park	19-Mar-25			Compliance achieved, file closed
3	Bruce Trail	02-Apr-25			Referred to HFSO
3	Bruce Trail	31-Mar-25	03-Apr-25	3	Trespass Notice(s) Issued
2	Commonwealth Square	03-Apr-25			Compliance achieved, file closed
3	Pinky Lewis Parkette	02-Apr-25			No violation found
2	Private Property	02-Apr-25			Referred to HFSO
3	Road allowance	03-Apr-25			Referred to HFSO
2	Road allowance	03-Apr-25	03-Apr-25	1	Compliance achieved, file closed
7	TB McQuesten	28-Mar-25			Referred to HPS
7	TB McQuesten	28-Mar-25			Referred to HFSO
7	TB McQuesten	12-Mar-25			No violation found
3	Bruce Trail	31-Mar-25			Referred to HFSO
3	Bruce Trail	31-Mar-25			Referred to HFSO
3	Bruce Trail	31-Mar-25			Referred to HFSO
3	Bruce Trail	31-Mar-25			Referred to HFSO

2	Pier 4	24-Mar-25			Coordinated Clean-Up
5	Private Property	04-Apr-25			Coordinated Clean-Up
2	Road allowance	03-Apr-25			Referred to HFSO
2	Road allowance	04-Apr-25			Encampment Removed
13	Road allowance	03-Apr-25	04-Apr-25	1	Encampment Removed
5	Road allowance	31-Mar-25	04-Apr-25	7	Trespass Notice(s) Issued
13	Road allowance	03-Apr-25			Referred to HFSO
5	Road allowance	31-Mar-25			Referred to HFSO
2	Salvation Army	24-Mar-25	04-Apr-25	2	Encampment Removed
2	Salvation Army	24-Mar-25			Referred to HFSO
2	Tiffany Barton Shelters	04-Apr-25			Referred to HFSO
13	Volunteer Field	03-Apr-25	04-Apr-25	1	Encampment Removed
13	Volunteer Field	03-Apr-25			Referred to HFSO

Housing Focused Street Outreach Engagement Update

	Week 14	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	140	177

Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.

Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 14	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	8	9

Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 14	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	22	15	N/A

	Week	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor	0	0	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

March 31, 2025	Jackie Washington Park, Salvation Army, Central Park, Mary Street
April 1, 2025	Bruce Trail near Charlton Avenue East, 34 Derek Drive
April 2, 2025	Stroud Road Park, Powell Park, Bayfront Park, Nardi Court, Tiffany/ Barton
April 3, 2025	Bruce Trail near Charlton Avenue East, Salvation Army, Commonwealth Square, Jackson Street, Bayfront Park, Beasley Park, Pinky Lewis Parkette
April 4, 2025	Salvation Army, 4 Woodsley, Van Wagner's Beach, Hunter/ MacNab, Jackson Street

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown	Additional Notes
Burning Complaint	1	Ward 3	<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between March 31 - April 6, 2025.</p>
TOTAL	1		

Ward	Number of Fire-Related Incidents
3	1
Total	1

Injuries
0