



Hamilton Public Health Services

Hamilton

Infection Prevention and Control (IPAC) Lapse Report

Initial IPAC Investigation Report				
Premises/Facility under Investigation (name & address):	Dentistry At Fennell & Ottawa 1134-A Fennell Ave. East, Hamilton, ON L8T 1S5			
Type of Premises/Facility:	Dental Clinic			
Date the Board of Health became aware of the IPAC lapse:	February 20, 2025			
Date the IPAC lapse was linked to the premises/facility:	February 20, 2025			
Date of Initial Report Posting:	March 5, 2025			
Date of Initial Report update(s) (if applicable):	N/A			
How did the Board of Health become aware of the potential IPAC lapse?	Complaint			
Summary Description of IPAC Lapse:	<ul style="list-style-type: none">• Insufficient evidence of proper sterilization• Inadequate reprocessing records			
IPAC Lapse Investigation				
	Yes	No	N/A	Details
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Royal College of Dental Surgeons of Ontario
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Were other stakeholders notified? (e.g. Ministry)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Ministry of Health
Description of the corrective measures required and/or implemented:	On February 20, 2025, the following corrective measures were required: <ul style="list-style-type: none">• Dental appointments were cancelled,• The clinic was instructed to reprocess all reusable equipment and ensure sterilization follows best practices, including proper cleaning, use of Class 5 chemical indicators and biological indicators, and record keeping.			

	<ul style="list-style-type: none"> • Ensure sterilization pouches are appropriately labelled, • Ensure efficacy logs for ultrasonic cleaner are appropriately maintained as per PIDAC best practices, • Ensure one-way workflow from dirty to clean in the reprocessing area, • Provide alcohol-based hand rub at the reprocessing sink and dedicate the sink for reprocessing only, • Staff to complete Public Health Ontario modules – Reprocessing in the Community, • Ensure gowns for personal protective equipment are on site, • Ensure current SDS are on site for cleaning and disinfecting products.
Date and list of any Order(s) or Directive(s) that were issued to the owner/operator (if applicable):	<ul style="list-style-type: none"> • Verbal Section 13 Order given February 20, 2025 • Written Section 13 Order given February 21, 2025
Additional Comments:	<ul style="list-style-type: none"> • Due to the absence of readily available patient contact lists, a Media Release was issued to notify patients. www.hamilton.ca/city-council/newsnotices/news-releases/infectionprevention-and-control-lapse-hamiltontental • The office has been instructed to post a patient notification letter, provided by Hamilton Public Health Services, to their office door and reception desk. • The office was advised to discard/remove items that are no longer used and declutter the office.
If you have any further questions, please contact: Kyle Snooks, Manager Infection Prevention and Control Program, Hamilton Public Health Services 905-546-2063 or infectious.disease@hamilton.ca	
Final IPAC Investigation Report	
Date of Final Report Posting:	April 11, 2025
Date and list of any Order(s) or Directive(s) that were issued to the owner/operator (if applicable):	<ul style="list-style-type: none"> • Verbal Section 13 Order given February 20, 2025 • Written Section 13 Order given February 21, 2025

<p>Brief description of corrective measures taken</p>	<p>On February 21, 2025, the following corrective measures were implemented and verified by Hamilton Public Health Services:</p> <ul style="list-style-type: none"> • Sterilization processes follow best practices, including proper cleaning, use of Class 5 chemical indicators and biological indicators, and proper record keeping. • Sterilization pouches are appropriately labelled, • Efficacy logs for ultrasonic cleaner are maintained in accordance with PIDAC best practices, • A one-way workflow from dirty to clean is established in the reprocessing area, • Alcohol-based hand rub (ABHR) is available at the reprocessing sink, and there is a dedicated sink for hand hygiene, • Gowns are available on-site as part of the required personal protective equipment (PPE). <p>On February 24, 2025, the following corrective measures were implemented and verified by Hamilton Public Health Services:</p> <ul style="list-style-type: none"> • Staff completed the Public Health Ontario (PHO) module <i>Reprocessing in the Community</i>, and a certificate of completion has been provided. • Current Safety Data Sheets (SDS) have been initiated and are available on site.
<p>Date all corrective measures were confirmed to have been completed:</p>	<p>February 24, 2025</p>
<p>Additional Comments:</p>	<p>Due to the absence of readily available patient contact lists, a Media Release was issued to notify patients. See the Media Release on the City of Hamilton's website here.</p>
<p>If you have any further questions, please contact: Kyle Snooks, Manager Infection Prevention and Control Program, Hamilton Public Health Services 905-546-2063 or infectious.disease@hamilton.ca</p>	