

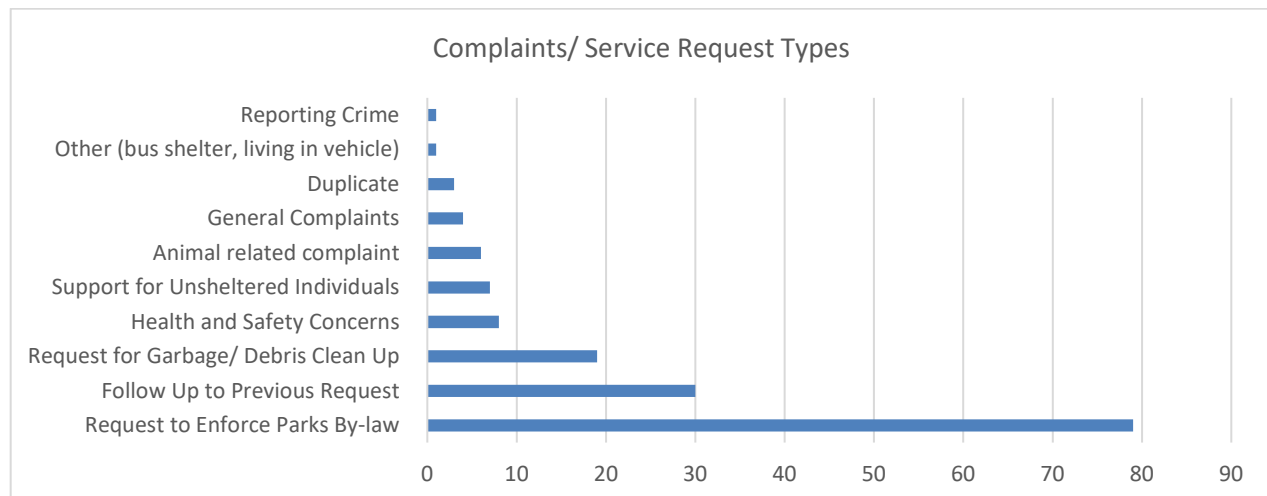
### Complaints & Requests for Service

Total Complaints & Service Requests	Week 18	Previous Week	Previous Month Average
	158	127	104

Most Frequently Identified Locations		
Delta Parkette	JC Beemer Park	Bruce Trail

Complaint/Service Request Type	
Request to Enforce Parks By-law	50%
Follow Up to Previous Request	19%
Request for Garbage/ Debris Clean Up	12%
Health and Safety Concerns	5%
Support for Unsheltered Individuals	4%

Source of Complaint/Service Request	
Concerned Citizen	85%
Internal - Other	5%
Councillor's Office	4%
BIA or Local Business	2%
Internal - Public Works	1%



### Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, the Bruce Trail, Rail Trail, and the Red Hill Trail. From April 28 - May 4, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Catharine St S, Julian St, York Blvd, King St E, John ST S, Keefer Crt, Barton St E, Main St E
Road Allowances	Upper Gage/ Lincoln Overpass, MacNab St S Tunnel, John St S, Upper James St, Grange St, Hess St/ Market St, Liberty St/ Grange St, Huron St, Strachan St W, Lawrence Rd/ Gage Ave S, Barton St E between Lake St and Bow Valley Dr, Nash Rd, Dundurn St S, Centennial Pkwy N near Nash Rd, Times Square Blvd between Upper Red Hill and Upper Mount Albion, near Queen St S, MacDonald Court, Jackson St W/ Queen St S, MacNab St S, Strachan St E/ Hughson St N, Main St W/ Queen St S, Victoria Ave S/ Hunter St E, Strachan St E between Hughson St N and James St N
The Bruce Trail	Near Charlton Ave E and Victoria Ave S
The Rail Trail	Between Wellington/ Sherman, East of Wentworth St, between Wellington/ Gage, between Wentworth/ Corktown Park
The Red Hill Trail	Access at Corner of Melvin/ Talbot, behind Hillcrest Elementary School, near Brampton St entrance

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Ward	Location	Address (only applicable to private property and road allowances)	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status
1	Hill Street Park		28-Apr-25				Notified HFSO
1	Jackson Park		28-Apr-25				Notified HFSO

4	Red Hill Trail	North of Barton Street	Proactive Investigation (within 1km of Tiffany Barton)				Observation - Violation Found
2	Road Allowance	Bay Street North	Proactive Investigation (within 1km of Tiffany Barton)				Compliance Achieved - File Closed
2	Strachan Linear Park		Proactive Investigation (within 1km of Tiffany Barton)				Observation - Violation Found
2	Delta Parkette		04-Apr-25				No violation found
1	Jackson Park		28-Apr-25				Coordinated Clean-Up
1	Private Property	Dundurn St	29-Apr-25				Coordinated Clean-Up
5	Private Property	Keefer Crt	29-Apr-25				Notified Hydro One Security
6	Road Allowance	Upper Gage/ Lincoln Alexander Parkway	29-Apr-25				Coordinated Clean-Up
3	Road Allowance	Fairleigh Ave S	29-Apr-25				Observation - Violation Found
3	Road Allowance	Fairleigh Ave S	29-Apr-25				Notified HFSO
2	Road Allowance	MacNab St N between Jackson St W and Hunter St W	29-Apr-25	29-Apr-25	29-Apr-25	2	Trespass Notice(s) Issued
2	Salvation Army		29-Apr-25	29-Apr-25	29-Apr-25	2	Trespass Notice(s) Issued
2	Salvation Army		29-Apr-25				Notified HFSO
2	Salvation Army		Continuous Enforcement				Coordinated Clean-Up
8	Southam Park		29-Apr-25				Observation - Violation Found

2	Strachan Linear Park		25-Apr-25	29-Apr-25	29-Apr-25	1	Trespass Notice(s) Issued
2	Strachan Linear Park		25-Apr-25				Coordinated Clean-Up
2	Woolverton Park		22-Apr-25				No violation found
2	Bayfront Park		02-Apr-25				Coordinated Clean-Up
2	Beasley Park		29-Apr-25	30-Apr-25	30-Apr-25	1	Trespass Notice(s) Issued
2	Beasley Park		29-Apr-25				Notified HFSO
8	Captain Cornelius Park		28-Apr-25				No violation found
5	Confederation Park	Near Jennie Florence Parker Sports Complex	18-Mar-25	30-Apr-25	01-May-25		Trespass Notice(s) Issued
5	Confederation Park	Near Jennie Florence Parker Sports Complex	18-Mar-25				Notified HFSO
2	Delta Parkette		04-Apr-25	30-Apr-25	30-Apr-25	1	Trespass Notice(s) Issued
2	Delta Parkette		04-Apr-25				Notified HFSO
2	Ferguson Station		18-Mar-25				Notified HPS
1	Hill Street Park		28-Apr-25				No violation found
1	Jackson Park		28-Apr-25				No violation found
7	Mountain Drive Park		29-Apr-25				No violation found
2	Private Property	York Blvd.	28-Apr-25				Coordinated Clean-Up
5	Private Property	Kenora Rd/ Keefer Crt	29-Apr-25				Notified Hydro One Security
4	Red Hill Bowl		04-Apr-25				Coordinated Clean-Up
4	Red Hill Valley Trail	Talbot Street Lot	24-Mar-25				Coordinated Clean-Up

4	Red Hill Valley trail	Brampton Street Entrance	24-Mar-25				No violation found
2	Road Allowance	Park/ Vine	30-Apr-25				Coordinated Clean-Up
2	Road Allowance	Bay St N/ Strachan St W	28-Apr-25	29-Apr-25	30-Apr-25	1	Trespass Notice(s) Issued
2	Road Allowance	Bay St N/ Strachan St W	28-Apr-25				Coordinated Clean-Up
5	Road Allowance	South Service Rd/ Centennial Parkway	15-Apr-25				No violation found
2	Salvation Army		Continuous Enforcement				Coordinated Clean-Up
5	Sam Manson Park		30-Apr-25				No violation found
2	Beasley Park		29-Apr-25				Notified HFSO
2	Beasley Park		29-Apr-25	01-May-25	01-May-25	1	Trespass Notice(s) Issued
2	Beasley Park		29-Apr-25				Notified HFSO
3	Bruce Trail	Wentworth St N/ Bruce Trail	02-Apr-25				Observation - Violation Found
2	Carter Park		Proactive Investigation (within 1km of Tiffany Barton)				No violation found
14	Cliffview Park		10-Apr-25				Coordinated Clean-Up
3	Myrtle Park		Proactive Investigation (within 1km of Tiffany Barton)				No violation found
10	Private Property	Main St W	04-Apr-25				Observation - Violation Found
3	Private Property	King St E	01-May-25				Notified HFSO
2	Private Property	York Blvd.	28-Apr-25				No violation found

3	Road Allowance	Charlton Ave E	Proactive Investigation (within 1km of Tiffany Barton)				No violation found
3	Road Allowance	Charlton Ave E/ Victoria Ave S	Proactive Investigation (within 1km of Tiffany Barton)				Observation - Violation Found
3	Road Allowance	Cumberland Ave/ Sanford Ave S	01-May-25				Observation - Violation Found
3	Road Allowance	Cathedral High School/ Wentworth St N	01-May-25				No violation found
15	Road Allowance	Ryan's Way	14-Apr-25				No violation found
2	Road Allowance	Grange St between Ford and Liberty	31-Mar-25				No violation found
2	Road Allowance	YWCA - MacNab St between Jackson and Hunter	21-Mar-25	01-May-25	01-May-25	2	Trespass Notice(s) Issued
1	Road Allowance	Longwood Rd at Princess bus Loop	26-Mar-25	01-May-25	01-May-25	1	Trespass Notice(s) Issued
1	Road Allowance	Macklin St N at Kay Drage Park	26-Mar-25	01-May-25	01-May-25	1	Trespass Notice(s) Issued
1	Road Allowance	Longwood Rd at Princess bus Loop	26-Mar-25				Notified HFSO
1	Road Allowance	Macklin St N at Kay Drage Park	26-Mar-25				Notified HFSO
2	Salvation Army		Continuous Enforcement				No violation found
2	Shamrock Park		29-Apr-25				No violation found

1	Stroud Road Park		24-Mar-25				No violation found
2	Bayfront Park		02-Apr-25				Notified HFSO
2	Bayfront Park		02-Apr-25				No violation found
2	Beasley Park		29-Apr-25				No violation found
3	Bishop's Park		Proactive Investigation (within 1km of Tiffany Barton)				No violation found
2	Carter Park		Proactive Investigation (within 1km of Tiffany Barton)				No violation found
2	Central Memorial Recreation Centre		01-May-25				No violation found
2	Claremont Access		Proactive Investigation (within 1km of Tiffany Barton)				Observation - Violation Found
2	Claremont Access Parkettes		Proactive Investigation (within 1km of Tiffany Barton)				No violation found
14	Cliffview Park		10-Apr-25				Coordinated Clean-Up
2	Keddy Trail		24-Mar-25				Observation - Violation Found
3	Myrtle Park		Proactive Investigation (within 1km of Tiffany Barton)				No violation found
2	Pier 4 Park		Proactive Investigation (within 1km of Tiffany Barton)				No violation found

10	Private Property	Main St W	04-Apr-25				Observation - Violation Found
4	Private Property	Main St E	02-May-25				Notified HFSO
3	Rail Trail	Near Victoria Ave S	27-Mar-25				Coordinated Clean-Up
4	Red Hill Trail	North of Barton Street	28-Apr-25				Coordinated Clean-Up
2	Road Allowance	Hughson St N/ Strachan St E	25-Apr-25				Observation - Violation Found
2	Road Allowance	YWCA - MacNab St between Jackson and Hunter	02-May-25				Observation - Violation Found
1	Victoria Park		Proactive Investigation (within 1km of Tiffany Barton)				No violation found

## Housing Focused Street Outreach Engagement Update

	Week 18	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	366	302

### Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.

Interaction data is taken from the HIFIS database.



## Shower Program Update

	Week 18	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	11	12

### Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 18	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	27	24	N/A

	Week 18	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor	0	0	N/A

### Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

April 28, 2025	Joes Sams Park, Confederation Beach Park, Nash Rd, Bayfront Park
April 29, 2025	Salvation Army, YWCA, Woolverton Park, Mary St@ Beasley Park, Ferguson Station, Delta Parkette
April 30, 2025	Salvation Army, Philpott Church, Park/ Vine, Strachan St E, Redhill Bowl, Mary St@ Beasley Park, Mahoney Park, Delta Parkette
May 1, 2025	Salvation Army, Philpott Church, Former Sir John A. MacDonald Secondary School, YWCA, Beasley Park
May 2, 2025	Salvation Army, Phipott Church, JC Beemer Park, Nash Rd

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown
Burning Complaint	1	<ul style="list-style-type: none"><li>Ward 3: 1 incident</li></ul>
Total	1	

Ward	Number of Fire Related Incidents	Injuries
3	1	
Total	1	0

Additional Notes

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.

The data presented is between April 28 - May 4, 2025.