

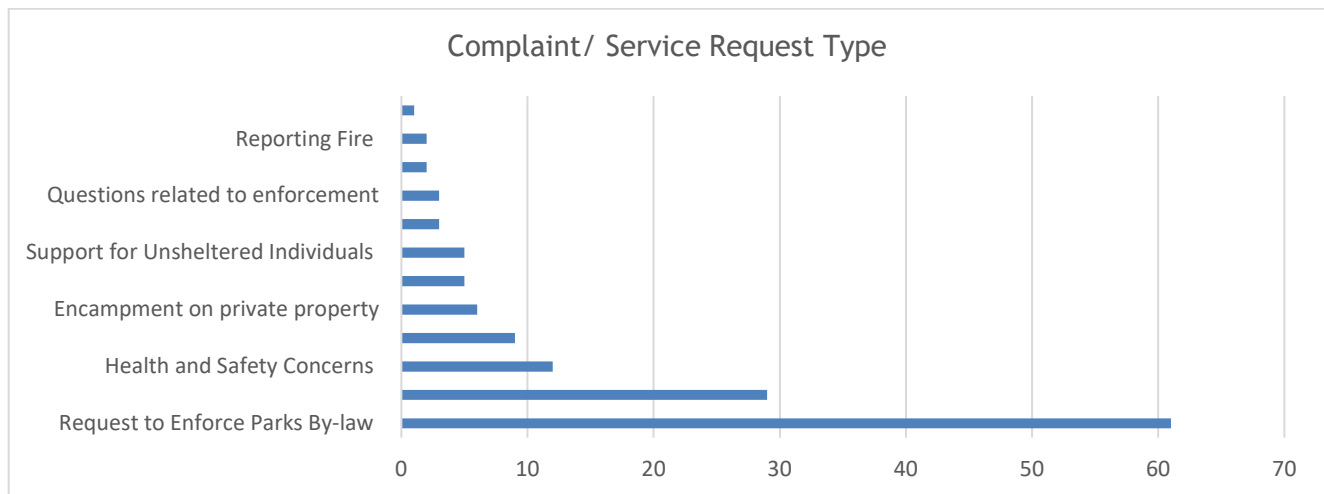
Complaints & Requests for Service

Total Complaints & Service Requests	Week 19	Previous Week	Previous Month Average
	138	158	104

Most Frequently Identified Locations		
Rail Trail	JC Beemer Park	Shamrock Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	44%
Follow Up to Previous Request	21%
Health and Safety Concerns	9%
Request for Garbage/ Debris Clean Up	7%
Encampment on Private Property	4%

Source of Complaint/Service Request	
Concerned Citizen	84%
Councillor's Office	4%
Internal - Other	4%
BIA or Local Business	3%
Hamilton Conservation Authority	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, Confederation Park, Rail Trail, and the Red Hill Valley Trail. From May 5 - May 11, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	King St E, Barton St E, John St S, Somerset Ave, Main St E, Keefer Crt, Melvin Ave, Jackson St E Vine St, Bowman St, Ottawa St N
Road Allowances	Charlton Ave E/ Victoria Ave S, between Liberty St and Grange St, Grange St, Stirton St, Hollybush Dr, Garth Street past Westbound Ramp off the Lincoln Alexander Parkway, Goderich Rd, between Don Rd and Ryan's Way, Queen St S/ Main St W, Lake Ave N/ Barton St E, Barton St E/ Bow Valley Dr, Queen St S, Don Rd behind MacDonald Crt, Upper Gage/ Lincoln Overpass, Main St W
Confederation Park	At the Old Boat Launch Rd and on the beach near the Edgewater Pavilion
Rail Trail	Near the Wentworth St S Entrance, between Holton Ave S and Fairleigh Ave S, between Wentworth and Sherman, behind Charlton Ave E, between Wentworth St S and Corktown Park, between Wellington St and Gage St S, east of Victoria Ave S, Wentworth St heading east to Gage St, between Albion Falls to West 5 th St, near Cumberland Ave
Red Hill Valley Trail	North of Barton St and at the end of Melvin Ave

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Ward	Location	Address (only applicable to private property and road allowances)	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status
4	Private property	Central Ave	31-Mar-25	N/A	N/A	0	No violation found
4	Private property	Reid Ave S	05-May-25	N/A	N/A	0	No violation found
3	Private Property	Oak Ave	18-Mar-25	N/A	N/A	0	No violation found

3	Green Space	298 Hunter St E	Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
3	Private Property	Victoria Ave N	22-Apr-25	N/A	N/A	0	Observation - Violation Found
4	Private Property	Lawrence Rd	05-May-25	N/A	N/A	0	Observation - Violation Found
4	Private Property	Queen St S	08-Apr-25	N/A	N/A	0	Observation - Violation Found
2	Private property	King St E	30-Apr-25	N/A	N/A	0	No violation found
2	Road Allowance	Ferguson Ave S/ Charlton Ave E	Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Road Allowance	Jackson St W/ MacNab St S	05-May-25	N/A	N/A	0	Observation - Violation Found
4	Road Allowance	Lawrence Rd/ Huxley Ave S	07-Apr-25	N/A	N/A	0	Observation - Violation Found
4	Private property	Lawrence Rd/ London St S	21-Mar-25	N/A	N/A	0	Observation - Violation Found
3	Rail Trail	Near Lifesaver's Park	03-May-25	N/A	N/A	0	Notified HFSO
2	Private property	Near Strachan Linear Park	25-Apr-25	N/A	N/A	0	No violation found
2	Road Allowance	Near YWCA - Hunter/ MacNab	02-May-25	05-May-25	05-May-25	3	Trespass Notice(s) Issued
2	Road Allowance	Near YWCA - Hunter/ MacNab	02-May-25	N/A	N/A	0	Notified HFSO
3	Private property	Steven St/ King St E	05-May-25	N/A	N/A	0	No violation found
2	Road Allowance	Strachan St E/ Hughson St N	25-Apr-25	05-May-25	06-May-25	1	Trespass Notice(s) Issued

2	Road Allowance	Strachan St E/ Hughson St N	25-Apr-25	N/A	N/A	0	Notified HFSO
3	Road Allowance	Victoria Ave S / Charlton Ave E	18-Mar-25	N/A	N/A	0	Observation - Violation Found
3	Road Allowance	Victoria Ave S / Young St	05-May-25	N/A	N/A	0	Coordinated Clean-Up
2	Road Allowance	YWCA near Hunter/ MacNab	02-May-25	N/A	N/A	0	Observation - Violation Found
2	Bayfront Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Bayview Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Beasley Park		Proactive Investigation (1km Radius to Tiffany Barton)	05-May-25	06-May-25	1	Trespass Notice(s) Issued
3	Bishop Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Carter Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Central Memorial Recreation Centre		01-May-25	N/A	N/A	0	Observation - Violation Found
2	Central Park		Proactive Investigation (1km Radius to	N/A	N/A	0	Observation - Violation Found

			Tiffany Barton)				
1	Dundurn Castle		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
3	JC Beemer Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	Coordinated Clean-Up
4	Kenilworth Parkette		24-Apr-25	N/A	N/A	0	Observation - Violation Found
3	Myrtle Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Pier 4 Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
3	Pinky Lewis Parkette		02-Apr-25	05-May-25	05-May-25	3	Trespass Notice(s) Issued
3	Pinky Lewis Parkette		02-Apr-25	N/A	N/A	0	Observation - Violation Found
3	Powell Park		27-Mar-25	N/A	N/A	0	Observation - Violation Found
1	Simcoe Tot Lot		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Strachan Linear Park		Proactive Investigation (1km Radius to Tiffany Barton)	05-May-25	05-May-25	1	Trespass Notice(s) Issued

			Barton)				
2	Strachan Linear Park		25-Apr-25	N/A	N/A	0	Notified HFSO
1	Victoria Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
1	Private property	Bowman Ave	05-May-25	N/A	N/A	0	Coordinated Clean-Up
2	Private Property	Ferguson Ave S	09-Apr-25	N/A	N/A	0	No violation found
2	Road Allowance	Queen St S	06-May-25	N/A	N/A	0	Notified HFSO
3	Rail Trail	Near Charlton Ave E	18-Mar-25	05-May-25	07-May-25	3	Trespass Notice(s) Issued
3	Rail Trail	Near Charlton Ave E	18-Mar-25	N/A	N/A	0	Notified HFSO
3	Rail Trail	further East on Bruce Trail at Wentworth St S	02-Apr-25	05-May-25	07-May-25	7	Trespass Notice(s) Issued
3	Rail Trail	further East on Bruce Trail at Wentworth St S	06-May-25	N/A	N/A	0	Notified HFSO
3	Rail Trail	heading East past Wentworth St S	02-Apr-25	N/A	N/A	0	Coordinated Clean-Up
2	Road Allowance	James St S/ Mountain Rd	06-May-25	N/A	N/A	0	Coordinated Clean-Up
3	Rail Trail	near Wentworth entrance	05-May-25	N/A	N/A	0	Notified HFSO
3	Rail Trail	near Wentworth entrance	05-May-25	05-May-25	07-May-25	1	Trespass Notice(s) Issued
3	Rail Trail	near Wentworth entrance	18-Mar-25	N/A	N/A	0	Notified HFSO
2	Road Allowance	Near YWCA - Hunter/ MacNab	02-May-25	N/A	N/A	0	Coordinated Clean-Up

2	Road Allowance	Park St N/ Vine St	02-Apr-25	N/A	N/A	0	No violation found
2	Private property	Near Salvation Army	06-May-25	N/A	N/A	0	Notified HFSO
2	Road Allowance	Near Salvation Army	06-May-25	06-May-25	06-May-25	1	Trespass Notice(s) Issued
2	Central Memorial Recreation Centre		01-May-25	06-May-25	06-May-25	1	Trespass Notice(s) Issued
2	Central Memorial Recreation Centre		01-May-25	N/A	N/A	0	Notified HFSO
1	Chedoke Radial Trail		10-Apr-25	N/A	N/A	0	Coordinated Clean-Up
2	Jackie Washington Rotary Park		02-May-25	06-May-25	06-May-25	1	Trespass Notice(s) Issued
2	Jackie Washington Rotary Park		02-May-25	N/A	N/A	0	Notified HFSO
2	Shamrock Park		29-Apr-25	N/A	N/A	0	Notified HFSO
2	Shamrock Park		29-Apr-25	06-May-25	06-May-25	2	Trespass Notice(s) Issued
2	Shamrock Park		29-Apr-25	N/A	N/A	0	Notified HFSO
3	Private Property	East Avenue South	25-Nov-25	N/A	N/A	0	No violation found
2	Private Property	Catharine St S	25-Apr-25	N/A	N/A	0	No violation found
2	Private property	John St S	29-Apr-25	N/A	N/A	0	No violation found
3	Private property	Ottawa St N	07-May-25	N/A	N/A	0	Notified HFSO
3	Private Property	Huron St	29-Apr-25	N/A	N/A	0	Observation - Violation Found
6	Road Allowance	Limeridge Rd E/ Upper Gage	24-Apr-25	N/A	N/A	0	Coordinated Clean-Up
2	Road Allowance	Near Salvation Army	07-May-25	N/A	N/A	0	Coordinated Clean-Up
2	Road	Near YWCA -	02-May-25	07-May-	07-May-	2	Trespass

	Allowance	Hunter/ MacNab		25	25		Notice(s) Issued
2	Road Allowance	Near YWCA - Hunter/ MacNab	02-May-25	N/A	N/A	0	Notified HFSO
2	Private Property	York Blvd	28-Apr-25	N/A	N/A	0	Coordinated Clean-Up
2	Road Allowance	Strachan St W/ Bay St N	28-Apr-25	N/A	N/A	0	No violation found
5	Confederat ion Park		18-Mar-25	07-May- 25	08-May- 25	3	Trespass Notice(s) Issued
5	Confederat ion Park		18-Mar-25	N/A	N/A	0	Notified HFSO
2	Ferguson Station		18-Mar-25	N/A	N/A	0	Coordinated Clean-Up
3	JC Beemer Park		07-May-25	07-May- 25	08-May- 25	2	Trespass Notice(s) Issued
3	JC Beemer Park		Proactive Investigatio n (1km Radius to Tiffany Barton)	N/A	N/A	0	Notified HFSO
3	Powell Park		27-Apr-25	N/A	N/A	0	No violation found
4	Red Hill Bowl		23-Apr-25	N/A	N/A	0	Coordinated Clean-Up
3	Private Property	Catharine St S	25-Apr-25	N/A	N/A	0	Coordinated Clean-Up
2	Private Property	Bay St N	06-Jan-25	N/A	N/A	0	No violation found
13	Road Allowance	Cross Street	21-Jan-25	N/A	N/A	0	No violation found
3	Private Property	Barnesdale Ave N	26-Mar-25	N/A	N/A	0	No violation found
3	Rail Trail	Near Charlton Ave E/ Victoria	05-May-25	N/A	N/A	0	Notified HFSO
3	Rail trail	off Wentworth near Lifesaver's Park	08-May-25	N/A	N/A	0	Notified HFSO
6	Road Allowance	Stone Church Rd/ Dartnall Rd	29-Apr-25	N/A	N/A	0	Coordinated Clean-Up

6	Road Allowance	Upper Gage/ Lincoln Overpass	08-Apr-25	N/A	N/A	0	Coordinated Clean-Up
2	Bayfront Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Bayview Playground		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Central Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
10	Cherry Heights Park		31-Mar-25	N/A	N/A	0	No violation found
1	Dundurn Castle		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Eastwood Park		08-May-25	N/A	N/A	0	Notified HFSO
3	JC Beemer Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
4	Montgomery Park		28-Mar-25	N/A	N/A	0	No violation found
2	Pier 4 Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
3	Pinky Lewis Parkette		02-Apr-25	N/A	N/A	0	No violation found
3	Powell Park		27-Mar-25	N/A	N/A	0	No violation

							found
4	Red Hill Bowl		23-Apr-25	N/A	N/A	0	Coordinated Clean-Up
1	Simcoe Tot Lot		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
2	Strachan Linear Park		Proactive Investigation (1km Radius to Tiffany Barton)	N/A	N/A	0	No violation found
4	Kenilworth Access		18-Mar-25	N/A	N/A	0	Notified HFSO
3	Rail Trail	East and West of Wentworth Stairs	05-May-25	N/A	N/A	0	Coordinated Clean-Up
3	Rail Trail	Between Gage St and Wentworth St S	05-May-25	N/A	N/A	0	Coordinated Clean-Up

Housing Focused Street Outreach Engagement Update

	Week 19	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	288	366

Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.

Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 19	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	14	11

Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 19	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	24	27	N/A

	Week 19	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor	1	0	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

May 5, 2025	Mahoney Park, JC Beemer Park, Road allowance near YWCA on MacNab, MacNab St, Pinky Lewis Parkette, Strachan St E, Tiffany Barton Shelter Site
May 6, 2025	Bruleville, Turner Park, road allowance near Salvation Army on York Blvd, Central Recreation Memorial Recreation Centre, James St Stairs, road allowance near YWCA on MacNab St, Jackie Washington Rotary Park
May 7, 2025	Stroud Road, JC Beemer Park, Central Park, road allowance near Salvation Army on York Blvd, Ferguson Station, Redhill Bowl

May 8, 2025	Stone Church Bridge, Redhill Bowl
May 9, 2025	Rail Trail between Corktown Park to Kenilworth Ave S
May 10, 2025	Rail Trail between Corktown Park to Kenilworth Ave S

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown	Additional Notes
Structure/ Tent Fire	1	<ul style="list-style-type: none"> Ward 3: 1 incident 	<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between May 5 - May 11, 2025</p>
Total	1		

Ward	Number of Fire Related Incidents	Injuries
3	1	0
Total	1	