

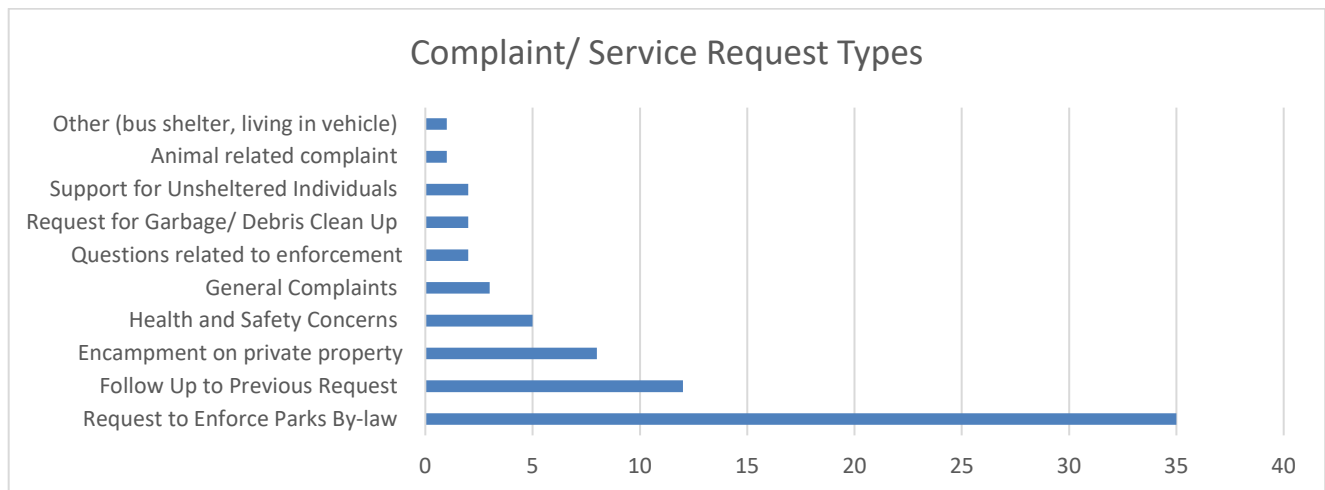
### Complaints & Requests for Service

Total Complaints & Service Requests	Week 21	Previous Week	Previous Month Average
	71	109	104

Most Frequently Identified Locations		
Rail Trail	East Kiwanis Place Park	Strachan Linear Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	49%
Follow Up to Previous Request	17%
Encampment on Private Property	11%
Health and Safety Concerns	7%
General Complaints	4%

Source of Complaint/Service Request	
Concerned Citizen	94%
Internal - Public Works	3%
Community Partner	1%
Internal - Other	1%



### Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, Bus Shelters, the Keddy Trail and the Rail Trail. From May 19 - May 25, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Head St, King St W, Macaulay St E
Road Allowances	Mary St, MacNab St S, Nichol St/ Ferrie St W, at exit ramp from QEW Niagara bound at Centennial Parkway, QEW exit near Centennial Parkway and the South Service Road, between Ruth St and Barnesdale Ave N, Potruff Rd/ Eugene St, between Westinghouse Ave and Milton Ave
Bus Shelters	King St W/ Bay St N and Jackson St W/ James St S
Keddy Trail	Near Charlton Ave E
Rail Trail	Between Wentworth St S and Corktown Park, between Gage Ave S and Wentworth St S

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
CPKC	Canadian Pacific Kansas City Railway Limited

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date of Status Update
1	Alexander Park		14-May-25				No violation found	20-May-25
3	Barton Street Library		14-Mar-25				No violation found	22-May-25
2	Bayfront Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	21-May-25
2	Beasley Park		15-May-25	20-May-25	20-May-25	1	Trespass Notice(s) Issued, Coordinated Clean-Up, Notified HFSO	20-May-25
2	Beasley Park		15-May-25	21-May-25	21-May-25	1	Trespass Notice(s) Issued, Coordinated Clean-Up, Notified HFSO	21-May-25
2	Beasley Park		15-May-25	22-May-25	23-May-25	1	Trespass Notice(s) Issued, Notified HFSO	22-May-25
2	Beasley Park		23-May-25	23-May-25	23-May-25	1	Trespass Notice(s) Issued, Coordinated Clean-Up	23-May-25
3	Birch Avenue Park		23-May-25	23-May-25	24-May-25	1	Trespass Notice(s) Issued, Coordinated Clean-Up	23-May-25
3	Birch Street Green Space		14-May-25				No violation found	20-May-25
3	Bishop's Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	21-May-25
2	Carter Park		28-Apr-25				No violation found	20-May-25
2	Carter Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	21-May-25

2	Central Park		25-Apr-25				Observation - Violation Found	22-May-25
5	Confederation Park	Waterfront Trail Parking Lot and Wild Waterworks Lot	20-May-25				No violation found	20-May-25
5	Confederation Park	Waterfront Trail Parking Lot and Wild Waterworks Lot	03-Apr-25				No violation found	22-May-25
4	East Kiwanis Place		16-May-25	20-May-25	20-May-25	1	Trespass Notice(s) Issued, Notified HFSO	20-May-25
4	East Kiwanis Place		16-May-25	23-May-25	24-May-25	2	Trespass Notice(s) Issued, Coordinated Clean-Up	23-May-25
4	East Kiwanis Place		16-May-25				Notified HFSO	26-May-25
2	Ferguson Station		21-May-25				No violation found	21-May-25
3	Gage Park		28-Apr-25				No violation found	22-May-25
3	Green Space	298 Hunter St E	Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	21-May-25
3	Jackie Washington Rotary Park		02-May-25				No violation found	20-May-25
3	JC Beemer Park		20-May-25				No violation found	20-May-25
3	JC Beemer Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	21-May-25
5	Jennie Florence Parker Sports Complex		22-May-25				No violation found	22-May-25
1	Kay Drage Park		26-Mar-25	22-May-25	23-May-25	1	Trespass Notice(s) Issued, Notified HFSO	22-May-25
1	Kay Drage Park		26-Mar-25				Coordinated Clean-Up	23-May-25

2	Keddy Trail		24-Mar-25				Observation - Violation Found	22-May-25
2	Keddy Trail		24-Mar-25				Notified HFSO	23-May-25
3	McLaren Park		12-May-25				No violation found	20-May-25
3	Myrtle Park		24-Mar-25				No violation found	20-May-25
3	Myrtle Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	21-May-25
2	Pier 4 Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	21-May-25
3	Pinky Lewis Parkette		12-May-25				No violation found	20-May-25
3	Pinky Lewis Parkette		21-May-25				No violation found	22-May-25
4	Pipeline Trail	between Paling Ave/ Strathearne Ave	12-May-25				No violation found	22-May-25
3	Powell Park		12-May-25				No violation found	20-May-25
1	Princess Point Loop	Longwood Rd N	26-Mar-25	22-May-25	23-May-25	1	Trespass Notice(s) Issued, Notified HFSO	22-May-25
1	Princess Point Loop	Longwood Rd N	26-Mar-25				Coordinated Clean-Up	23-May-25
4	Private Property	49 Ottawa St N	06-May-25				No violation found	20-May-25
10	Private Property	Jones Road	20-May-25				Observation - violation found	20-May-25
1	Private Property	Head Street	20-May-25				No violation found	20-May-25
4	Private Property	Ottawa St N	15-May-25				No violation found	21-May-25
5	Private Property	Nash Rd N	22-May-25				No violation found	22-May-25
3	Private Property	behind Cumberland Ave	05-May-25				Notified CPKC Police	21-May-25
1	Private Property	King St E	18-Mar-25				No violation found	22-May-25
3	Private Property	Main St E	19-Mar-25				No violation found	22-May-25

4	Private Property	Melvin Ave	16-Apr-25				No violation found	22-May-25
4	Private Property	Melvin Ave	05-May-25				No violation found	22-May-25
3	Rail Trail	between Gage Ave S to Wentworth Ave S	05-May-25	20-May-25	20-May-25	4	Trespass Notice(s) Issued, Coordinated Clean-Up, Notified HFSO	20-May-25
3	Rail Trail	between Gage Ave S and Wentworth Ave S	05-May-25				Observation - Violation Found	22-May-25
3	Rail Trail	between Wentworth Ave S and Corktown Park	05-May-25	20-May-25	21-May-25	3	Trespass Notice(s) Issued, Coordinated Clean-Up, Notified HFSO	20-May-25
4	Red Hill Valley Trail	at King St	24-Mar-25				No violation found	22-May-25
4	Red Hill Valley Trail	at Brampton St	24-Mar-25				Coordinated Clean-Up	22-May-25
3	Road allowance	Barton St E between Westinghouse and Fullerton	19-May-25				No violation found	20-May-25
8	Road allowance	Garth St/ Lincoln Alexander Parkway	07-May-25				Coordinated Clean-Up	21-May-25
2	Road allowance	Hess St S	13-May-25				No violation found	21-May-25
2	Road allowance	James St S	21-Mar-25				Coordinated Clean-Up	21-May-25
2	Road allowance	John St S/ Hunter St E	21-May-25				No violation found	21-May-25
5	Road allowance	Kenora Ave/ Nash Rd N	31-Mar-25				No violation found	22-May-25
1	Road allowance	Lamoreaux St	28-Apr-25				No violation found	22-May-25
2	Road allowance	near Salvation Army on York Blvd.	20-May-25	20-May-25	20-May-25	1	Trespass Notice(s) Issued, Coordinated Clean-Up, Notified HFSO	20-May-25
2	Road allowance	near Salvation Army on York Blvd.	21-May-25				Coordinated Clean-Up	21-May-25
2	Road allowance	near Salvation Army on York Blvd.	23-May-25				No violation found	23-May-25

2	Road allowance	near Salvation Army on York Blvd.	23-May-25				Coordinated Clean-Up	23-May-25
2	Road allowance	near YWCA on MacNab St S	21-Mar-25				Coordinated Clean-Up	20-May-25
2	Road allowance	near YWCA on MacNab St S	21-Mar-25	21-May-25	21-May-25	1	Trespass Notice(s) Issued , Coordinated Clean-Up, Notified HFSO	21-May-25
2	Road allowance	near YWCA on MacNab St S	21-Mar-25				Coordinated Clean-Up	23-May-25
2	Road allowance	Nichol St/Ferrie St	21-May-25	23-May-25	24-May-25	2	Trespass Notice(s) Issued	23-May-25
2	Road allowance	Nichol St/Ferrie St	21-May-25				Notified HFSO	26-May-25
14	Road allowance	Omni Blvd	22-May-25				Coordinated Clean-Up	22-May-25
13	Road allowance	Osler Dr at Old Ancaster Rd	07-Apr-25				Observation - violation found, Notified HPS	20-May-25
13	Road allowance	Osler Dr at Old Ancaster Rd	07-Apr-25				Observation - violation found, Notified HPS	21-May-25
13	Road allowance	Osler Dr at Old Ancaster Rd	07-Apr-25				Coordinated Clean-Up	22-May-25
13	Road allowance	Osler Dr at Old Ancaster Rd	07-Apr-25	23-May-25	24-May-25	1	Trespass Notice(s) Issued, Coordinated Clean-Up	23-May-25
13	Road allowance	Osler Dr at Old Ancaster Rd	07-Apr-25				Notified HFSO	26-May-25
15	Road allowance	South Dr	14-May-25				No violation found	20-May-25
2	Road allowance	York Blvd	28-Apr-25				Coordinated Clean-Up	23-May-25
3	Road allowance	Barton St E between Westinghouse and Fullerton	19-May-25				No violation found	20-May-25
1	Road allowance	Dundurn St S/ King St W	21-May-25				Observation - violation found	21-May-25
2	Road allowance	Main St W/ Queen St S	08-Apr-25				Coordinated Clean-Up	21-May-25
5	Road allowance	Nash Rd S/ King St E	31-Mar-25				No violation found	22-May-25
15	Road allowance	Ryan's Way	14-Apr-25				Observation - violation	21-May-25

					found, Notified HPS	
8	Southam Park		29-Apr-25		No violation found, Notified HFSO	23-May-25
13	Spencer Creek Trail		07-Apr-25		No violation found	22-May-25
2	Strachan Linear Green Space		25-Apr-25		No violation found	20-May-25
2	Strachan Linear Park		Proactive Investigat ion (1km Radius to Tiffany Barton)		No violation found	21-May-25
11	Turner Park		22-May-25		No violation found	22-May-25
1	Victoria Park		Proactive Investigat ion (1km Radius to Tiffany Barton)		No violation found	21-May-25
1	Victoria Park		Proactive Investigat ion (1km Radius to Tiffany Barton)		No violation found	23-May-25

\*(only applicable to private property and road allowances)



## Housing Focused Street Outreach Engagement Update

	Week 21	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	342	279

### Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.

Interaction data is taken from the HIFIS database.

## Shower Program Update

	Week 21	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	12	18

### Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 21	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	19	19	N/A

### Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- rounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

	Week 20	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor	3	0	N/A

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

May 20, 2025	York Blvd. near the Salvation Army, York Blvd. near the YWCA, Beasley Park, Ferguson Station, Rail Trail (Wentworth St. S to the Kenilworth Stairs)
May 21, 2025	York Blvd. near the Salvation Army, York Blvd. near the YWCA, Beasley Park, Ferguson Station, Osler Dr., Olympic Dr.
May 22, 2025	Potruff Rd N/ Eugene St, Lincoln Alexander Parkway/ Garth St
May 23, 2025	York Blvd. near the Salvation Army, Yor Blvd. near the YWCA, York Blvd., Kay Drage Park, Longwood Rd N/ Princess Point, Osler Dr, Beasley Park, Birch Ave, Brant St, Birch St north of Brampton St

### Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

There were no fire related incidents between May 18, 2025 and May 25, 2025.

#### Additional Notes

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward. Accumulated combustibles refers to any materials or belongings other than tents that may be on fire. The data presented is between May 18 - May 25, 2025

If you have any questions related to this week's Encampment Weekly Update please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)