



The Year-End Statistical Report
for the
Information and Privacy Commissioner of Ontario

**Statistical Report of
City of Hamilton
for the Reporting Year 2023
for
*Municipal Freedom of Information and Protection of Privacy
Act***

Section 1: Identification

1.1 Organization Name

City of Hamilton

Head of Institution Name & Title

Matthew Trennum, City Clerk

Head of Institution E-mail Address

clerk@hamilton.ca

Management Contact Name & Title

Lisa Barroso, Manager of Records & FOI

Management Contact E-mail Address

lbarroso@hamilton.ca

Primary Contact Name & Title

Lisa Barroso, Manager of Records & FOI

Primary Contact Email Address

lbarroso@hamilton.ca

Primary Contact Phone Number

9055462424 ext. 2743

Primary Contact Fax Number

9055462095

Primary Contact Mailing Address 1

71 Main Street West, 1st Floor

Primary Contact Mailing Address 2

Primary Contact Mailing Address 3

Primary Contact City

Hamilton

Primary Contact Postal Code

L8P 4Y5

1.2 Your institution is:

Municipal Corporation

Section 2: Inconsistent Use of Personal Information

2.1

Whenever your institution uses or discloses personal information in a way that differs from the way the information is normally used or disclosed (an inconsistent use), you must attach a record or notice of the inconsistent use to the affected information.

0

Your institution received:

- ☐ No formal written requests for access or correction
- ☒ Formal written requests for access to records
- ☐ Requests for correction of records of personal information only

Section 3: Number of Requests Received and Completed

Enter the number of requests that fall into each category.

	Personal Information	General Records
3.1 New Requests received during the reporting year	2	219
3.2 Total number of requests completed during the reporting year	2	193

Section 4: Source of Requests

Enter the number of requests you completed from each source.

	Personal Information	General Records
4.1 Individual/Public	2	134
4.2 Individual by Agent	0	19
4.3 Business	0	32
4.4 Academic/Researcher	0	0
4.5 Association/Group	0	1
4.6 Media	0	7
4.7 Government (all levels)	0	0
4.8 Other	0	0
4.9 Total requests (Add Boxes 4.1 to 4.8 = 4.9)	2	193

BOX 4.9 must equal BOX 3.2

Section 5: Time to Completion

How long did your institution take to complete all requests for information? Enter the number of requests into the appropriate category. How many requests were completed in:

	Personal Information	General Records
5.1 30 days or less	2	143
5.2 31 - 60 days	0	12
5.3 61 - 90 days	0	8
5.4 91 days or longer	0	30
5.5 Total requests (Add Boxes 5.1 to 5.4 = 5.5)	2	193

BOX 5.5 must equal BOX 3.2

Section 6: Compliance with the Act

In the following charts, please indicate the number of requests completed, within the statutory time limit and in excess of the statutory time limit, under each of the four different situations:

NO notices issued;

BOTH a Notice of Extension (s.27(1)) and a Notice to Affected Person (s.28(1)) issued;

ONLY a Notice of Extension (s.27(1)) issued;

ONLY a Notice to Affected Person (s.28(1)) issued.

Section 6: Compliance with the Act

Please note that the four different situations are mutually exclusive and the number of requests completed in each situation should add up to the total number of requests completed in Section 3.2. (Add Boxes 6.3 + 6.6 + 6.9 + 6.12 = BOX 6.13 and BOX 6.13 must equal BOX 3.2)

A. No Notices Issued

		Personal Information	General Records
	Number of requests completed within the statutory time limit (30 days)		
6.1	where neither a Notice of Extension (s.20(1)) nor a Notice to Affected Person (s.21(1)) were issued.	2	134
6.2	Number of requests completed in excess of the statutory time limit (30 days) where neither a Notice of Extension (s.20(1)) nor a Notice to Affected Person (s.21(1)) were issued.	0	47
6.3	Total requests (Add Boxes 6.1 + 6.2 = 6.3)	2	181

B. Both a Notice of Extension (s.27(1)) and a Notice to Affected Person (s.28(1)) Issued

		Personal Information	General Records
6.4	Number of requests completed within the time limits permitted under both the Notice of Extension (s.27(1)) and a Notice to Affected Person (s.28(1)).	0	2
6.5	Number of requests completed in excess of the time limit permitted by the Notice of Extension (s.27(1)) and the time limit permitted by the Notice to Affected Person (s.28(1)).	0	0
6.6	Total requests (Add Boxes 6.4 + 6.5 = 6.6)	0	2

C. Only a Notice of Extension (s.27(1)) Issued

		Personal Information	General Records
6.7	Number of requests completed within the time limits permitted under both the Notice of Extension (s.27(1)).	0	5
6.8	Number of requests completed in excess of the time limit permitted by the Notice of Extension (s.27(1)).	0	2
6.9	Total requests (Add Boxes 6.7 + 6.8 = 6.9)	0	7

D. Only a Notice to Affected Person (s.28(1)) Issued

		Personal Information	General Records
6.10	Number of requests completed within the time limits permitted under both the Notice to Affected Person (s.28(1)).	0	2
6.11	Number of requests completed in excess of the time limit permitted by the Notice to Affected Person (s.28(1)).	0	1
6.12	Total requests (Add Boxes 6.10 + 6.11 = 6.12)	0	3

E. Total Completed Requests (sections A to D)

		Personal Information	General Records
6.13	Total requests (Add Boxes 6.3 + 6.6 + 6.9 + 6.12 = 6.13)	2	193

BOX 6.13 must equal BOX 3.2

Section 6a: Contributing Factors

Please outline any factors which may have contributed to your institution not meeting the statutory time limit. If you anticipate circumstances that will improve your ability to comply with the Act in the future, please provide details in the space below.

Short staffed, volume of requests, complexity of requests

Section 7: Disposition of Requests

What course of action was taken with each of the completed requests? Enter the number of requests into the appropriate category.

	Personal Information	General Records
7.1 All information disclosed	1	29
7.2 Information disclosed in part	0	89
7.3 No information disclosed	1	39
7.4 No responsive records exists	0	19
7.5 Request withdrawn, abandoned or non-jurisdictional	0	17
7.6 Total requests (Add Boxes 7.1 to 7.5 = 7.6)	2	193

BOX 7.6 must be greater than or equal to BOX 3.2

Section 8: Exemptions & Exclusions Applied

For the Total Requests with Exemptions/Exclusions/Frivolous or Vexatious Requests, how many times did your institution apply each of the following? (More than one exemption may be applied to each request)

	Personal Information	General Records
8.1 Section 6 – Draft Bylaws, etc.	0	2
8.2 Section 7 – Advice or Recommendations	0	1
8.3 Section 8 – Law Enforcement ¹	0	20
8.4 Section 8(3) – Refusal to Confirm or Deny	0	10
8.5 Section 8.1 – Civil Remedies Act, 2001	0	0
8.6 Section 8.2 – Prohibiting Profiting from Recounting Crimes Act, 2002	0	0
8.7 Section 9 – Relations with Governments	0	0
8.8 Section 10 – Third Party Information	0	1
8.9 Section 11 – Economic/Other Interests	0	3
8.10 Section 12 – Solicitor-Client Privilege	0	3
8.11 Section 13 – Danger to Safety or Health	0	0
8.12 Section 14 – Personal Privacy (Third Party) ²	0	81
8.13 Section 14(5) – Refusal to Confirm or Deny	0	4
8.14 Section 15 – Information soon to be published	0	30
8.15 Section 20.1 Frivolous or Vexatious	0	0

Section 8: Exemptions & Exclusions Applied

8.16	Section 38 — Personal Information (Requester)	0	0
8.17	Section 52(2) — Act Does Not Apply ³	0	1
8.18	Section 52(3) — Labour Relations & Employment Related Records	0	2
8.19	Section 53 — Other Acts	0	0
8.20	PHIPA Section 8(1) Applies	0	0
8.21	Total Exemptions & Exclusions Add Boxes 8.1 to 8.20 = 8.21	0	158

¹ not including Section 8(3)
² not including Section 14(5)
³ not including Section 52(3)

Section 9: Fees

Did your institution collect fees related to request for access to records?

	Personal Information	General Records	Total
9.1	Number of REQUESTS where fees other than application fees were collected	2	221
9.2.1	Total dollar amount of application fees collected	\$10.00	\$1105.00
9.2.2	Total dollar amount of additional fees collected	\$0.00	\$3716.50
9.2.3	Total dollar amount of fees collected (Add Boxes 9.2.1 + 9.2.2 = 9.2.3)	\$0.00	\$4811.50
9.3	Total dollar amount of fees waived	\$0.00	\$330.50

Section 10: Reasons for Additional Fee Collection

Enter the number of REQUESTS for which your institution collected fees other than application fees that apply to each category.

	Personal Information	General Records	Total
10.1	Search time	0	114
10.2	Reproduction	0	15
10.3	Preparation	0	85
10.4	Shipping	0	0
10.5	Computer costs	0	1
10.6	Invoice costs(and other as permitted by regulation)	0	0
10.7	Total (Add Boxes 10.1 to 10.6 = 10.7)	0	215

Section 11: Correction and Statements of Disagreement

Did your institution receive any requests to correct personal information?

	Personal Information
11.1	Number of correction requests received
11.2	Correction requests carried forward from the previous year

Section 11: Correction and Statements of Disagreement

11.3 Correction requests carried over to next year

0

11.4 Total Corrections Completed $[(11.1 + 11.2) - 11.3 = 11.4]$

0

BOX 11.4 must
equal BOX 11.9

What course of action did your institution take regarding the requests that were received to correct personal information?

Personal
Information

11.5 Correction(s) made in whole

0

11.6 Correction(s) made in part

0

11.7 Correction refused

0

11.8 Correction requests withdrawn by requester

0

11.9 Total requests (Add Boxes 11.5 to 11.8 = 11.9)

0

BOX 11.9 must
equal BOX 11.4

In cases where correction requests were denied, in part or in full, were any statements of disagreement attached to the affected personal information?

Personal
Information

11.10 Number of statements of disagreement attached:

0

If your institution received any requests to correct personal information, the Act requires that you send any person(s) or body who had access to the information in the previous year notification of either the correction or the statement of disagreement. Enter the number of notifications sent, if applicable.

Personal
Information

0

11.11 Number of notifications sent:

Note:

This report is for your records only and should not be faxed or mailed to the Information and Privacy Commissioner of Ontario in lieu of online submission. Faxed or mailed copies of this report will NOT be accepted. Please submit your report online at: <https://statistics.ipc.on.ca>.

Thank You for your cooperation!

Declaration:

I, Lisa Barroso, Manager of Records & FOI, confirm that all the information provided in this report, furnished by me to the Information and Privacy Commissioner of Ontario, is true, accurate and complete in all respects.

Signature

Date