

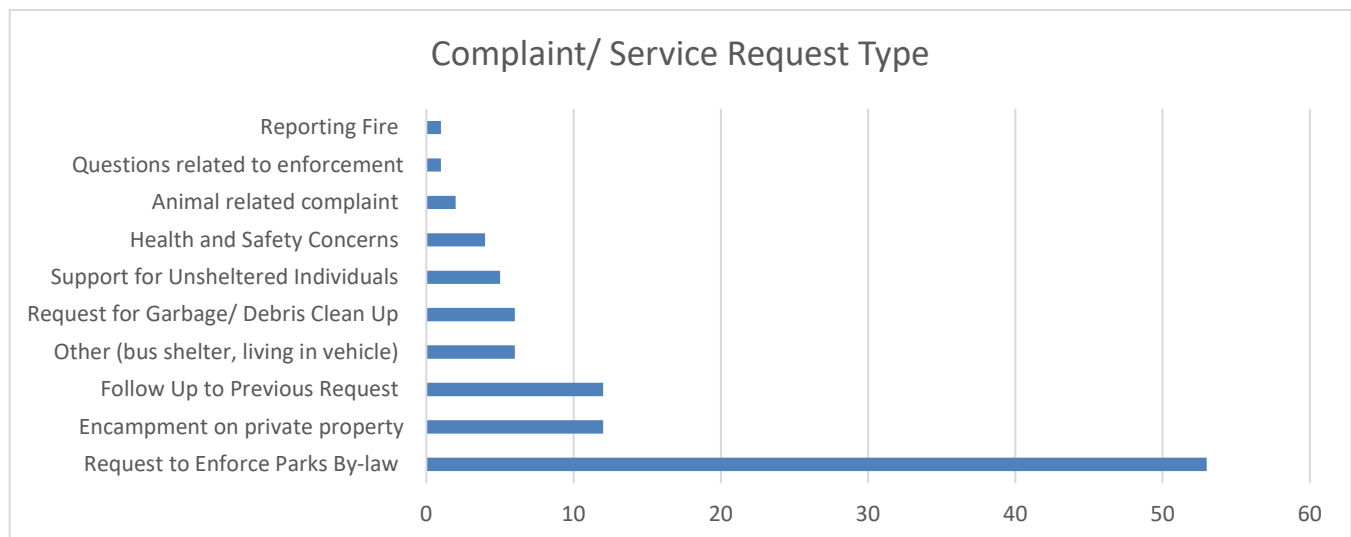
Complaints & Requests for Service

Total Complaints & Service Requests	Week 22	Previous Week	Previous Month Average
	102	71	116

Most Frequently Identified Locations		
Rail Trail	Pinky Lewis Parkette	City Hall

Complaint/Service Request Type	
Request to Enforce Parks By-law	52%
Encampment on Private Property	12%
Follow Up to Previous Request	12%
Other (Bus Shelter, Living in Vehicle), Request for Garbage/ Debris Clean Up	6%
Support for Unsheltered Individuals	5%
Health and Safety Concerns	4%
Animal Related Complaint	2%
Questions related to Enforcement, Reporting Fire	1%

Source of Complaint/Service Request	
Concerned Citizen	83%
Councillor's Office	8%
BIA or Local Business	6%
Hamilton Police Service, Internal - Public Works, Internal - Transit	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, Bus Shelters, the Chedoke Radial Trail, the Pipeline Trail, the Red Hill Valley Trail, the Keddy Trail and the Rail Trail. From May 26 - June 1, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Ottawa St N, Old Brock Rd, West 5 th St, East Ave N, York Blvd, Quigly Rd, Head St, Cannon St E, Sanatorium Rd, Princess St, alley behind Sherman Ave N and Barton St E, Dundas St E, Grant Ave
Road Allowances	MacNab St S, exit ramp from QEW Niagara bound at Centennial Parkway, Ryan's Way, alley between Ruth St and Barnesdale Ave, King St E/ Ferguson Ave S, Main St W/ Queen St S, Strachan St E/ John St N, York Blvd/ Inchbury St, John St S/ Hunter St E
Bus Shelters	Bay St N/ King St W, Sanford Ave N/ King St E
Chedoke Radial Trail	beyond the bridge heading west toward Scenic Drive
Pipeline Trail	At Dunsmure Rd
Red Hill Valley Trail	At Barton St E entrance near Talbot Lot
Keddy Trail	Where St. Joseph's Dr. meets the Keddy Trail
Rail Trail	Between Gage St S and Wentworth St S, between Wentworth St S and Corktown Park

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Please note the following:

HFSO	Housing Focused Street Outreach
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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date of Status Update
2	Bayfront Park		02-Apr-25				No violation found	27-May-25
2	Bayfront Park		02-Apr-25				Notified HFSO	29-May-25
2	Bayfront Park		02-Apr-25				No violation found	30-May-25
5	Beach Strip Open Space		29-May-25				No violation found	29-May-25
2	Beasley Park		23-May-25	26-May-25	26-May-25	1	Trespass Notice(s) Issued, Notified HFSO	26-May-25
2	Beasley Park		23-May-25				Coordinated Clean-Up	28-May-25
2	Beasley Park		23-May-25				No violation found	29-May-25
2	Beasley Park		23-May-25	30-May-25	30-May-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	30-May-25
3	Birch Avenue Park		23-May-25				Notified HFSO	26-May-25
3	Bishop's Park		01-May-25				No violation found	28-May-25
3	Bishop's Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	30-May-25
2	Carter Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	30-May-25
2	Central Park		25-Apr-25	26-May-25	26-May-25	2	Trespass Notice(s) Issued, Notified HFSO	26-May-25
2	Central Park		Proactive Investigation (1km Radius				No violation found	30-May-25

			to Tiffany Barton)					
2	City Hall		27-May-25				Observation - violation found	27-May-25
2	City Hall		27-May-25	27-May-25	27-May-25	10	Trespass Notice(s) Issued, Notified HFSO	28-May-25
2	City Hall		27-May-25				Observation – violation found	31-May-25
2	Claremont Access Parkettes		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	30-May-25
5	Confederation Park	between Waterfront Trail Parking Lot and Wild Waterworks Lot	03-Apr-25				Observation - violation found, Coordinated Clean-Up	26-May-25
1	Dundurn Castle		13-May-25	26-May-25	26-May-25	1	Trespass Notice(s) Issued, Coordinated Clean-Up, Notified HFSO	26-May-25
1	Dundurn Castle		29-May-25				Coordinated Clean-Up	29-May-25
1	Dundurn Castle		13-May-25	30-May-25	30-May-25	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	30-May-25
2	Durand Park		27-May-25				Observation - violation found	28-May-25
4	East Kiwanis Place		28-May-25				Observation - violation found	29-May-25
4	East Kiwanis Place		28-May-25				Observation - violation found	30-May-25
2	Ferguson Station		28-May-25				Coordinated Clean-Up	28-May-25
2	Ferguson Station		29-May-25	30-May-25	30-May-25	1	Trespass Notice(s) Issued, Notified HFSO and	30-May-25

							Coordinated Clean-up	
3	Gage Park		26-May-25	26-May-25	26-May-25	1	Trespass Notice(s) Issued, Notified HFSO	26-May-25
3	Green Space	298 Hunter St E	Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	30-May-25
6	Hampton Park		29-May-25				Notified HFSO	29-May-25
6	Hampton Park		29-May-25				Notified HFSO	30-May-25
2	Jackie Washington Park		02-May-25				Observation - violation found	28-May-25
2	James Street City Centre		29-May-25				No violation found	29-May-25
3	JC Beemer Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	30-May-25
3	Lucy Day Park		26-May-25				No violation found	26-May-25
3	Lucy Day Park		26-May-25				No violation found	28-May-25
2	McLaren Park		26-May-25				No violation found	28-May-25
3	Myrtle Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	30-May-25
3	North Central Park		24-Apr-25				No violation found	27-May-25
13	Olympic Park		02-May-25				Coordinated Clean-Up	28-May-25
2	Pier 4 Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	30-May-25
3	Pinky Lewis Parkette		18-May-25	26-May-25	26-May-25	1	Trespass Notice(s) Issued, Notified HFSO	26-May-25
3	Pinky Lewis Parkette		18-May-25				Coordinated Clean-Up	28-May-25

3	Pinky Lewis Parkette		27-May-25	30-May-25	30-May-25	8	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	30-May-25
3	Powell Park		28-May-25				No violation found	28-May-25
3	Powell Park		28-May-25				Coordinated Clean-Up	29-May-25
2	Private Property	King St E	26-May-25				Coordinated Clean-Up	26-May-25
4	Private Property	Ottawa St N	28-May-25				Notified Property Owner	28-May-25
1	Private Property	130 York Blvd.	22-Apr-25				Coordinated Clean-Up	29-May-25
3	Rail Trail	Between Gage Ave S and Wentworth Ave S	16-Apr-25				Notified HFSO	26-May-25
3	Rail Trail	Between Wentworth St S and Corktown Park	05-May-25				Notified HFSO	26-May-25
3	Rail Trail	Between Wentworth St S and Corktown Park	05-May-25				Notified HFSO	26-May-25
2	Road allowance	John St S/Hunter St E	26-May-25				Notified HFSO	26-May-25
2	Road allowance	near Salvation Army on York Blvd.	26-May-25	26-May-25	26-May-25	2	Trespass Notice(s) Issued, Notified HFSO, Coordinated Clean-Up	26-May-25
2	Road allowance	near Salvation Army on York Blvd.	30-May-25				Coordinated Clean-Up	30-May-25
2	Road allowance	near YWCA on MacNab St S	21-Mar-25	26-May-25	26-May-25	3	Trespass Notice(s) Issued, Notified HFSO, Coordinated Clean-Up	26-May-25
2	Road allowance	near YWCA on	21-Mar-25				Coordinated Clean-Up	28-May-25

		MacNab St S						
2	Road allowance	near YWCA on MacNab St S	21-Mar-25	29-May-25	29-May-25	2	Trespass Notice(s) Issued and Coordinated Clean-up	29-May-25
2	Road allowance	near YWCA on MacNab St S	30-May-25	30-May-25	30-May-25	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	30-May-25
2	Road allowance	Nichol St/Ferrie St W	21-May-25				Coordinated Clean-Up	26-May-25
5	Road allowance	South Service Road east of Centennial Parkway North	21-May-25	26-May-25	27-May-25	1	Trespass Notice(s) Issued, Notified HFSO	26-May-25
1	Road allowance	Queen St S/ Main St W	27-May-25				Coordinated Clean-Up, Notified HFSO	28-May-25
3	Road allowance	alleyway behind Sherman Avenue North and Barton Street	30-May-25				Notified HFSO	30-May-25
2	Road allowance	York Blvd.	28-Apr-25				Coordinated Clean-Up	30-May-25
4	Road Allowance	King Street East at Southbound Ramp to Red Hill Valley Parkway	24-Mar-25				Coordinated Clean-Up	26-May-25
2	Road allowance	near Beasley Park on Mary St	15-May-25				Coordinated Clean-Up	26-May-25
13	Spencer Creek	near Osler Dr	07-Apr-25				Coordinated Clean-Up	29-May-25
5	Stoney Creek Municipal Cemetery		25-Apr-25	29-May-25	29-May-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	29-May-25
2	Strachan Linear Park		25-Apr-25	26-May-25	26-May-25	2	Trespass Notice(s)	26-May-25

							Issued, Notified HFSO	
2	Strachan Linear Park		25-Apr-25				No violation found	27-May-25
2	Strachan Linear Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	30-May-25
11	Turner Park		27-May-25				No violation found	27-May-25
1	Victoria Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	30-May-25
2	Woolverton Park		18-Mar-25				No violation found	28-May-25

*(only applicable to private property and road allowances)

Housing Focused Street Outreach Engagement Update

	Week 22	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	316	342

Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.

Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 22	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	30	12

Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 22	Previous Week	2025 Weekly Average
	47	19	N/A

Total encampment sites maintained and cleaned by an independent contractor	Week 22	Previous Week	2025 Weekly Average
	0	3	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

May 26, 2025	Road allowance near the Salvation Army on York Blvd, Road allowance near the YWCA on MacNab St S, Ferguson Station, Beasley Park, Mary St, Nichol St, Confederation Park, Dundurn Park
May 27, 2025	Mahoney Park, Woodland Park, Road allowance near the Salvation Army on York Blvd, City Hall
May 28, 2025	Road allowance near the Salvation Army on York Blvd, Road allowance near 84 York Blvd., Road allowance near 130 York Blvd., Central Park, Strachan St E, John St S/ Hunter St E, Jackie Washington Rotary Park, Road allowance near the YWCA on MacNab St S, Ferguson Station, Beasley Park, Mary St, Pinky Lewis Parkette, Osler Dr
May 29, 2025	Road allowance near the Salvation Army on York Blvd, Road allowance near 84 York Blvd., Road allowance near 130 York Blvd., Road allowance near the YWCA on MacNab St S, James St, Ferguson Station, Mary St, Beasley Park, Osler Dr., Powell Park, Beach Rd, Dundurn Park
May 30, 2025	Station 19, Road allowance near the Salvation Army on York Blvd, Road allowance near 84 York Blvd., Road allowance near 130 York Blvd., Road allowance near the YWCA on MacNab St S, Beasley Park, Mary St, Pinky Lewis Parkette, Dundurn Park, John St

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown
Burning Complaint	1	<ul style="list-style-type: none">Ward 2: 1 incident
Accumulated Combustibles	1	<ul style="list-style-type: none">Ward 2: 1 incident
Total	2	<ul style="list-style-type: none">Ward 2: 2 incidents

Ward	Number of Fire Related Incidents	Injuries
Ward 2	2	0
Total	2	

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.

The data presented is between May 26 - June 1, 2025

If you have any questions related to this week's Encampment Weekly Update please email encampments@hamilton.ca