

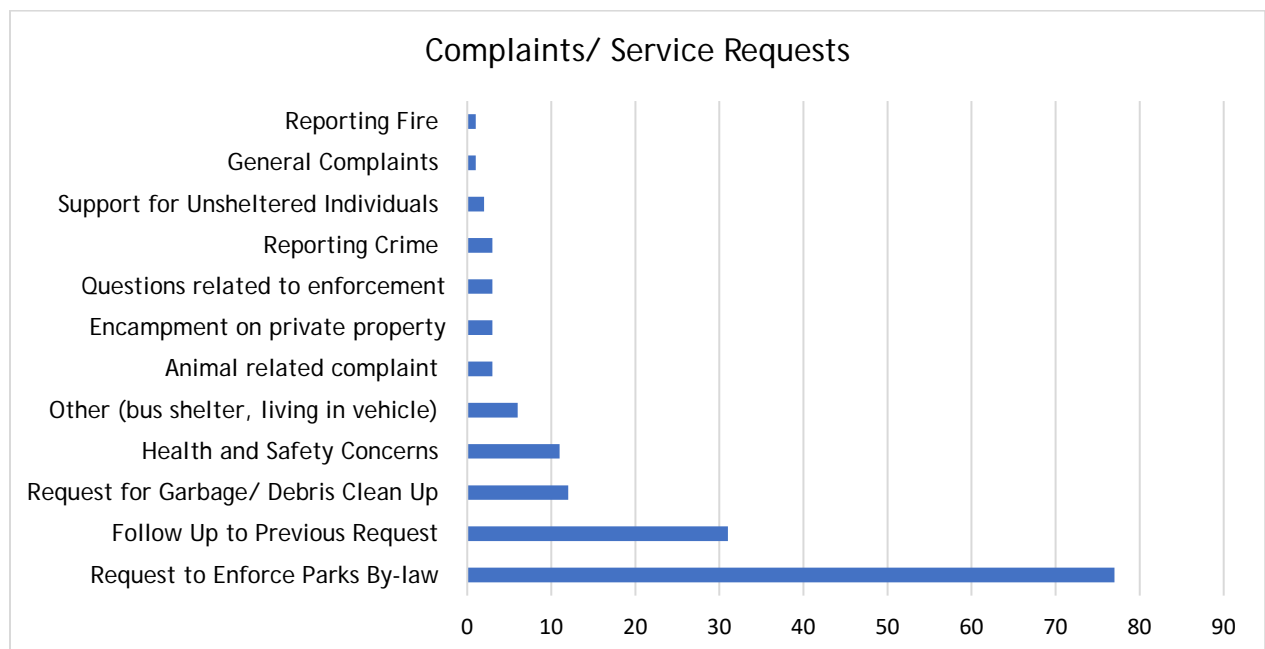
Complaints & Requests for Service

Total Complaints & Service Requests	Week 24	Previous Week	Previous Month Average
	153	128	116

Most Frequently Identified Locations			
City Hall	Central Park	Pinky Lewis Parkette	Rockcliffe Gardens

Complaint/Service Request Type	
Request to Enforce Parks By-law	50%
Follow Up to Previous Request	20%
Request for Garbage/ Debris Clean Up	8%
Health and Safety Concerns	7%
Other (bus shelter, living in vehicle)	4%
Animal related complaint	2%
Encampment on Private Property	2%
Questions relating to enforcement	2%
Reporting Crime	2%
Support for Unsheltered Individual	1%

Source of Complaint/Service Request	
Concerned Citizen	84%
Internal - Public Works	4%
BIA or Local Business	3%
Community Partner	2%
Hamilton Police Service	2%
Internal - Other	2%
Councillor's Office	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories including: Private Property, Road Allowances, Bus Shelters, the Chedoke Radial Trail, the Pipeline Trail, and the Rail Trail. From June 9 - June 15, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	King St W, Barton St E, Robert St, York Blvd.
Road Allowances	Warrington St/ South Service Rd, Green Space between Ramp Centennial Southbound to QEW, Wilson St/ Stirton St, James St N/ Guise St W, alleyway behind Sherman Avenue North and Barton St, Rymal Rd E/ Swayze Rd, East 31 st St, Main St E/ Emerald St S, alley between Fullerton Ave/ Milton Ave, Victoria Ave N, Burlington St E, Main St W/ Queen St S, Wentworth St N/ Barton St E, Wellington St N
Bus Shelter	Tisdale St S/ Main St E
Chedoke Radial Trail	west of the Chedoke stairs and parking lot, approximately 500 metres from the Golf Club parking lot heading west
Pipeline Trail	between Park Row North and London St N, at Geraldine Copps Parkette
Rail Trail	Between Wentworth Ave S and Corktown Park, between Gage Ave S and Wentworth Ave S

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from June 9 - June 15, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date of Status Update
2	Bayfront Park		10-Jun-25				No violation found	12-Jun-25

2	Beasley Park		05-Jun-25	09-Jun-25	09-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	09-Jun-25
2	Beasley Park		12-Jun-25				No violation found	12-Jun-25
2	Beasley Park		12-Jun-25				No violation found	13-Jun-25
3	Birch Avenue Park		09-Jun-25				Observation - violation found	09-Jun-25
3	Birch Avenue Park		09-Jun-25	11-Jun-25	11-Jun-25	3	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	11-Jun-25
3	Birch Avenue Park		12-Jun-25	12-Jun-25	12-Jun-25	2	Trespass Notice(s) Issued and Coordinated Clean-up	12-Jun-25
3	Birch Avenue Park		12-Jun-25				Notified HFSO	13-Jun-25
3	Birge Park		09-Jun-25				Coordinated Clean-Up	13-Jun-25
3	Bishop's Park		30-May-25				No violation found	12-Jun-25
2	Carter Park		05-Jun-25				Coordinated Clean-Up	11-Jun-25
2	Carter Park		12-Jun-25				No violation found	12-Jun-25
2	Central Park		25-Apr-25	11-Jun-25	11-Jun-25	5	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	11-Jun-25

2	Central Park		12-Jun-25	12-Jun-25	12-Jun-25	3	Trespass Notice(s) Issued and Coordinated Clean-up	12-Jun-25
2	Central Park		12-Jun-25				Notified HFSO	13-Jun-25
2	City Hall		27-May-25				Observation - violation found	13-Jun-25
2	City Hall		27-May-25	10-Jun-25	10-Jun-25	11	Trespass Notices Issued and Coordinated Clean Up	10-Jun-25
2	City Hall		27-May-25				Notified HFSO	11-Jun-25
2	Claremont Access Parkette		12-Jun-25	12-Jun-25	12-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	12-Jun-25
4	East Kiwanis Place		31-Mar-25				No violation found	09-Jun-25
4	East Kiwanis Place		31-May-25				No violation found	11-Jun-25
4	Fairfield Park		08-May-25				No violation found	09-Jun-25
3	Green Space	298 Hunter St E	12-Jun-25				No violation found	12-Jun-25
3	J.C. Beamer Park		05-Jun-25				No violation found	12-Jun-25
2	Jackie Washington Rotary Park		02-May-25	11-Jun-25	11-Jun-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	11-Jun-25
2	Jackie Washington Rotary Park		02-May-25				Notified HFSO	12-Jun-25
2	John Rebecca Park		14-Apr-25	13-Jun-25	13-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and	13-Jun-25

							Coordinated Clean-up	
4	Mahony Park		09-Jun-25				No violation found	09-Jun-25
7	Mountain Brow West Park		12-Jun-25	13-Jun-25	13-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	13-Jun-25
3	Myrtle Park		05-Jun-25				No violation found	12-Jun-25
2	Pier 4 Park		12-Jun-25				No violation found	12-Jun-25
3	Pinky Lewis Parkette		02-Apr-25				Notified HPS	11-Jun-25
3	Pinky Lewis Parkette		02-Apr-25	11-Jun-25	11-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	11-Jun-25
3	Pinky Lewis Parkette		13-Jun-25				Coordinated Clean-Up	13-Jun-25
1	Private Property	near 130 York Blvd.	22-Apr-25				Observation - violation found	09-Jun-25
5	Private Property	Queenston Rd	09-Jun-25				No violation found	09-Jun-25
3	Rail Trail	between Gage Ave S and Wentworth Ave S	05-May-25				Coordinated Clean-Up	09-Jun-25
3	Rail Trail	between Gage Ave S and Wentworth Ave S	05-May-25	10-Jun-25	10-Jun-25	1	Trespass Notices Issued and Coordinated Clean Up	10-Jun-25
3	Rail Trail	between Gage Ave S and Wentworth Ave S	05-May-25				Notified HFSO	11-Jun-25

3	Rail Trail	between Wentworth St S and Corktown Park	12-Jun-25				Coordinated Clean-Up	12-Jun-25
2	Road allowance	alley near Barton St E and Wellington St N	06-Jun-25				Coordinated Clean-Up	11-Jun-25
3	Road allowance	alleyway behind Sherman Avenue North and Barton Street	30-May-25				Coordinated Clean-Up	09-Jun-25
3	Road allowance	alleyway behind Sherman Avenue North and Barton Street	13-Jun-25				Coordinated Clean-Up	13-Jun-25
5	Road allowance	Centennial Parkway North/ South Service Road	15-Apr-25				Coordinated Clean-Up	09-Jun-25
3	Road allowance	King St E/Victoria Ave N	11-Jun-25	11-Jun-25	11-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	11-Jun-25
1	Road allowance	Main St W/ Queen St S	27-May-25				Notified HFSO	09-Jun-25
1	Road allowance	Main St W/ Queen St S	27-May-25				Coordinated Clean-Up	12-Jun-25
2	Road allowance	Mary Street	12-Jun-25				Coordinated Clean-Up	12-Jun-25
2	Road allowance	Mary Street	13-Jun-25				Coordinated Clean-Up	13-Jun-25
2	Road allowance	near 108 York Blvd.	11-Jun-25				Coordinated Clean-Up	11-Jun-25
2	Road allowance	near 108 York Blvd.	12-Jun-25	12-Jun-25	12-Jun-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	12-Jun-25

2	Road allowance	near 108 York Blvd.	13-Jun-25				Notified HFSO	13-Jun-25
1	Road allowance	near 130 York Blvd.	22-Apr-25	12-Jun-25	12-Jun-25	3	Trespass Notice(s) Issued and Coordinated Clean-up	12-Jun-25
1	Road allowance	near 130 York Blvd.	13-Jun-25				Observation - violation found, Notified HFSO	13-Jun-25
6	Road allowance	Mountain Brow Blvd.	08-Jun-25				No violation found	09-Jun-25
2	Road allowance	near YWCA on MacNab St S	09-Jun-25				Coordinated Clean-Up	09-Jun-25
2	Road allowance	near YWCA on MacNab St S	10-Jun-25				Coordinated Clean-Up	10-Jun-25
2	Road allowance	near YWCA on MacNab St S	12-Jun-25				Coordinated Clean-Up	12-Jun-25
2	Road allowance	near YWCA on MacNab St S	13-Jun-25				Coordinated Clean-Up	13-Jun-25
15	Rockcliffe Gardens	near Commando Crt	09-Jun-25				Notified HFSO	11-Jun-25
15	Sealy Park		09-Jun-25				Notified HFSO	09-Jun-25
13	Spencer Creek Trail		10-Jun-25				No violation found	10-Jun-25
2	Strachan Linear Park		03-Jun-25	09-Jun-25	09-Jun-25	2	Trespass Notice(s) Issued, Notified HFSO	09-Jun-25
2	Strachan Linear Park		03-Jun-25	12-Jun-25	12-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	12-Jun-25
1	Victoria Park		05-Jun-25				No violation found	12-Jun-25

1	Victoria Park		05-Jun-25	13-Jun-25	13-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	13-Jun-25
3	Wellington Park		09-Jun-25				No violation found	09-Jun-25
3	Wellington Park		09-Jun-25	11-Jun-25	11-Jun-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	11-Jun-25
3	Wellington Park		09-Jun-25				Notified HFSO	12-Jun-25
3	Woodlands Park		04-Jun-25				No violation found	13-Jun-25

**Only applicable to private property and road allowances.*

Housing Focused Street Outreach Engagement Update

	Week 24	Previous Week	Additional Notes:
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	426	490	HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 24	Previous Week	Additional Notes:
Total individuals (non-unique) who were provided access to encampment- specific shower programs	25	18	Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 24	Previous Week	2025 Weekly Average
	34	31	N/A

Total encampment sites maintained and cleaned by an independent contractor	Week 24	Previous Week	2025 Weekly Average
	14	6	N/A

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. Locations visited by contractors are in bold below.

June 9, 2025	Rail Trail - Wentworth to Kenilworth Stairs, Road allowance near YWCA on MacNab St S, Beasley Park, Mary St
June 10, 2025	Rail trail - Wentworth to Kenilworth Stairs, Road allowance near YWCA on MacNab St S, City Hall (Please note that both Parks and Contractors worked at these locations)
June 11, 2025	Wellington Square, Simcoe Tot Lot , Jackie Washington Rotary Park, Pinky Lewis Parkette, Woodlands Park, Eastwood Park, alley between Wellington St N/ Ferguson Ave N , Central Park, East Kiwanis Place, Carter Park, Birch Avenue Park, Road allowance near 108 York Blvd , Road allowance near 130 York Blvd
June 12, 2025	Central Park, York Blvd., Road allowance near Salvation Army on York Blvd, Road allowance near 84 York Blvd, Road allowance near YWCA on MacNab St S, Strachan St E , Claremont Access Parkette, Beasley Park, Mary St, Birch Avenue Park, Queen St , Burlington St
June 13, 2025	John Rebecca Park, Victoria Park, City Hall , Road allowance near YWCA on MacNab St S, Ferguson Station, Beasley Park, Mary Street, Birge Park, Woodlands Park, Pinky Lewis Parkette, Mountain Brow West, road allowance near 108 York Blvd , Road allowance near 130 York Blvd.

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

There were no fire related incidents between June 9 - June 15, 2025.

If you have any questions related to this week's Encampment Weekly Update please email encampments@hamilton.ca