

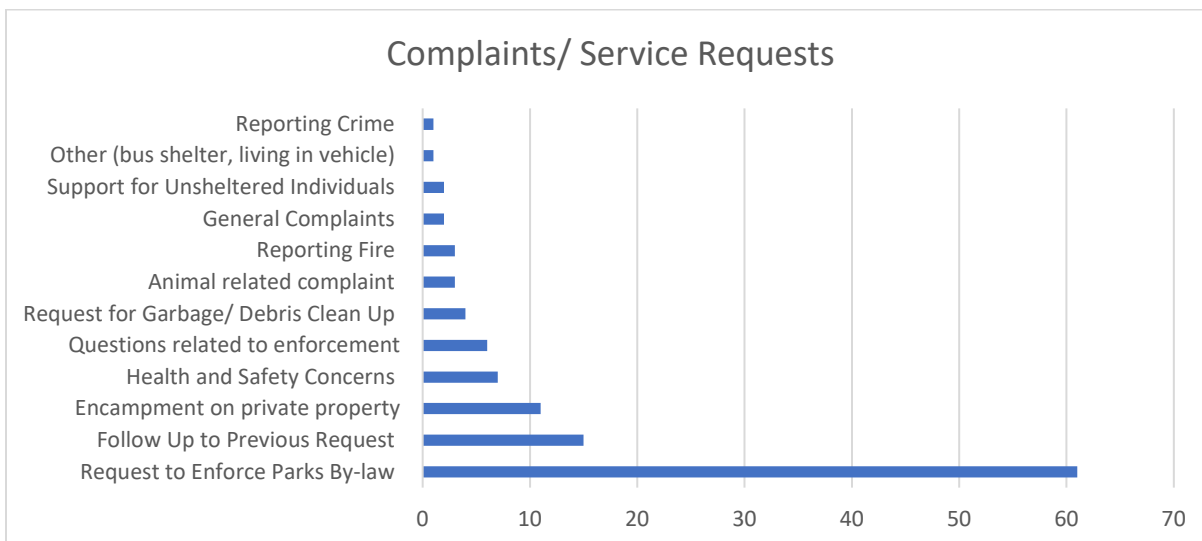
Complaints & Requests for Service

Total Complaints & Service Requests	Week 25	Previous Week	Previous Month Average
	116	128	116

Most Frequently Identified Locations			
Pinky Lewis Parkette	City Hall	Rockcliffe Gardens	Rail Trail

Complaint/Service Request Type	
Request to Enforce Parks By-law	53%
Follow Up to Previous Request	13%
Encampment on Private Property	9%
Health and Safety Concerns	6%
Questions related to enforcement	5%
Request for Garbage and Debris Clean-Up	3%
Animal Related Complaint	2.5%
Reporting Fire	2.5%
Other (bus shelter, living in vehicle)	1%
Reporting Crime	1%

Source of Complaint/Service Request	
Concerned Citizen	84%
Councillor's Office	6%
BIA or Local Business	3%
Hamilton Police Services	3%
Community Partners	2%
Internal - Other	1%
Internal - Transit	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, Bus Shelter, the Chedoke Radial Trail, City Owned Green Space, the Rail Trail, and the Red Hill Valley Trail. From June 16 - June 22, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	York Blvd., King St W, Barton St E, Strathearne Ave, Bay St N, King William St, Norfolk St N
Road Allowances	York Blvd./Bay St N, Main St W/ Queen St S, alley between Cope St and Division St, Barton St E, Barton St E/ Smith Ave, Jackson St W/ MacNab St S, Cannon St E/ Ferguson Ave N, Nash Rd near Red Hill Valley, Centennial Parkway n/ South Service Rd, Cannon St E
Bus Shelter	Emerson at Main
Chedoke Radial Trail	Past the first bridge after the stairs leading west
Rail Trail	Between Wentworth St S and Corktown Park, between Gage Ave S and Wentworth Ave S
Red Hill Valley Trail	At Brampton St entrance heading south

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from June 16 - June 22, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Please note the following:

HFSO	Housing Focused Street Outreach
------	---------------------------------

Ward	Location	Address	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	Trespass Notice(s) Issued	Status	Date
2	Bayfront Park		16-Jun-25				Coordinated Clean-Up	16-Jun-25
2	Bayfront Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	17-Jun-25
2	Bayfront Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	19-Jun-25
2	Beasley Park		05-Jun-25				Coordinated Clean-Up	17-Jun-25
2	Beasley Park		18-Jun-25	18-Jun-25	18-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	18-Jun-25
3	Bishop's Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	17-Jun-25
3	Bus Shelter	Tisdale St S & Main St E	10-Jun-25				No violation found	17-Jun-25
2	Bus Shelter	Cannon St E	09-May-25				No violation found	19-Jun-25
2	Carter Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	17-Jun-25
2	Central Park		16-Jun-25				Coordinated Clean-Up	17-Jun-25
1	Chedoke Radial Trail		04-Jun-25	17-Jun-25	17-Jun-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	17-Jun-25
1	Chedoke Radial Trail		04-Jun-25				Notified HFSO	18-Jun-25

2	City Hall		27-May-25	20-Jun-25	20-Jun-25	22	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	20-Jun-25
2	Claremont Access Parkettes		12-Jun-25				Coordinated Clean-up	16-Jun-25
2	Claremont Access Parkettes		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	17-Jun-25
1	Dundurn Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	17-Jun-25
3	East Kiwanis Place		31-May-25				Coordinated Clean-Up	16-Jun-25
2	Ferguson Station		04-Jun-25				Coordinated Clean-Up	16-Jun-25
2	Ferguson Station		04-Jun-25				Coordinated Clean-Up	18-Jun-25
10	Ferris Park		17-Jun-25				No violation found	18-Jun-25
3	Gage Park		04-Jun-25				No violation found	18-Jun-25
3	Green Space	298 Hunter St E	Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	17-Jun-25
2	Jackie Washington Park		18-Jun-25				Coordinated Clean-Up	19-Jun-25
3	JC Beemer Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	17-Jun-25
3	JC Beemer Park		05-Jun-25				No violation found	18-Jun-25
3	JC Beemer Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	19-Jun-25

2	Keddy Trail	btw St. Joseph's Drive entrance and main trail)	09-Apr-25				No violation found	16-Jun-25
4	Kenilworth Access		12-Jun-25				Coordinated Clean-Up	19-Jun-25
4	Mahoney Park		18-Jun-25				Coordinated Clean-Up	19-Jun-25
4	Montgomery Park		06-Jun-25				Coordinated Clean-Up	19-Jun-25
3	Myrtle Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	17-Jun-25
2	Pier 4 Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	17-Jun-25
2	Pier 4 Park		Proactive Investigation (1km Radius to Tiffany Barton)				No violation found	19-Jun-25
3	Pinky Lewis Parkette		16-Jun-25				Coordinated Clean-Up	16-Jun-25
1	Princess Point	at Longwood Rd N	22-Apr-25				Coordinated Clean-Up	16-Jun-25
2	Private Property	York Blvd.	13-Jun-25	16-Jun-25	16-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	16-Jun-25
14	Private Property	Sanatorium Rd	27-May-25				No violation found	17-Jun-25
1	Private Property	King St W	21-May-25				No violation found	18-Jun-25
5	Red Hill Valley Trail	at Barton St E	19-Jun-25	19-Jun-25	19-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	19-Jun-25

4	Road allowance	Barton St E/ Tolton Ave	17-Jun-25				No violation found	19-Jun-25
2	Road allowance	Bay St S / King St E	21-May-25				No violation found	18-Jun-25
5	Road allowance	Bow Valley Dr	04-Apr-25				Coordinated Clean-Up	17-Jun-25
3	Road allowance	Cannon St E & Wentworth St N	05-Jun-25				No violation found	17-Jun-25
5	Road Allowance	Centennial Parkway North/ South Service Road	14-Apr-25				Notified HFSO	18-Jun-25
2	Road allowance	Hunter St E & John St S	04-Jun-25				No violation found	17-Jun-25
2	Road allowance	Hunter St E/ Walnut St E	18-Jun-25				Observation - violation found	18-Jun-25
2	Road allowance	Jackson St E & James St S	28-Mar-25				No violation found	17-Jun-25
1	Road allowance	Main St W/ Queen St S	17-Jun-25				Observation - violation found	18-Jun-25
2	Road allowance	Mary St	04-Jun-25				Coordinated Clean-Up	18-Jun-25
1	Road allowance	near Spruceside Ave	16-Jun-25				No violation found	16-Jun-25
1	Private Property	near 130 York Blvd.	22-Apr-25	16-Jun-25	16-Jun-25	4	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	16-Jun-25
1	Road allowance	near 130 York Blvd.	22-Apr-25				Coordinated Clean-Up	18-Jun-25
3	Road allowance	King William St	17-Jun-25				No violation found	18-Jun-25
2	Road allowance	near Salvation Army on York Blvd	16-Jun-25				Coordinated Clean-Up	16-Jun-25

2	Road allowance	near Salvation Army on York Blvd	18-Jun-25				Coordinated Clean-Up	18-Jun-25
2	Road allowance	near YWCA on MacNab St S	16-Jun-25				Coordinated Clean-Up	16-Jun-25
2	Road allowance	near YWCA on MacNab St S	18-Jun-25				Coordinated Clean-Up	18-Jun-25
4	Road allowance	Reid Ave S/ Queenst on Rd	18-Mar-25				No violation found	16-Jun-25
3	Road allowance	Rothsay Ave/ Montclair Ave	18-Mar-25				No violation found	16-Jun-25
6	Road allowance	Upper Gage Ave/ Lincoln Alexander Parkway	29-Apr-25				No violation found	17-Jun-25
8	Road allowance	Upper James Street/ Lincoln Alexander Parkway	17-Jun-25				Observation - violation found	17-Jun-25
15	Rockcliffe Gardens		09-Jun-25	16-Jun-25	17-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO	16-Jun-25
15	Rockcliffe Gardens		09-Jun-25				No violation found	19-Jun-25
8	Southam Park		29-Apr-25				Observation - violation found	17-Jun-25
8	Southam Park		29-Apr-25				No violation found	18-Jun-25
3	Stirton Tot Lot		16-Jun-25				Coordinated Clean-Up	16-Jun-25
2	Strachan Linear Park		16-Jun-25				Coordinated Clean-Up	17-Jun-25
2	Strachan Linear Park		25-Apr-25				Observation - violation found	16-Jun-25

2	Strachan Linear Park		16-Jun-25		Observation - violation found	17-Jun-25
1	Victoria Park		Proactive Investigation (1km Radius to Tiffany Barton)		No violation found	17-Jun-25
1	Victoria Park		16-Jun-25		No violation found	18-Jun-25
1	Victoria Park		Proactive Investigation (1km Radius to Tiffany Barton)		No violation found	19-Jun-25
3	Woodlands Park		18-Jun-25		Coordinated Clean-Up	16-Jun-25
3	Woodlands Park		04-Jun-25		Coordinated Clean-Up	19-Jun-25

*Only applicable to private property and road allowances.

Housing Focused Street Outreach Engagement Update

	Week 25	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	572	426

Additional Notes:
<p>HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.</p> <p>Interaction data is taken from the HIFIS database.</p>

Shower Program Update

	Week 25	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	19	25

Additional Notes:
<p>Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.</p> <p>Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.</p>

Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 25	Previous Week	2025 Weekly Average	Additional Notes:
	39	34	N/A	
Total encampment sites maintained and cleaned by an independent contractor	Week 25	Previous Week	2025 Weekly Average	Additional Notes:
	5	14	N/A	

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted in **bold** below.

June 16, 2025	Bayfront Park, Road allowance near Salvation Army on York Blvd, York Blvd., Road allowance near 130 York Blvd., City Hall, Road allowance near the YWCA on MacNab St S, Ferguson Station, Mary St, Beasley Park, East Kiwanis Place, Woodlands Park, Pinky Lewis Parkette, Rockcliffe Gardens, Stirton Tot Lot
June 17, 2025	Strachan St E, Central Park, Mary St, Beasley Park, Chedoke Radial Trail
June 18, 2025	Road allowance near Salvation Army on York Blvd, York Blvd (x2), Road allowance near 130 York Blvd, Road allowance near the YWCA on MacNab St S, Ferguson Station, Mary St, Beasley Park
June 19, 2025	Garth St and Lincoln Alexander Parkway, Upper Wentworth St/ and Lincoln Alexander Parkway, Kenilworth Ave, Redhill Valley Trail, Road allowance near Salvation Army on York Blvd, York Blvd, Road allowance near the YWCA on MacNab St S, Ferguson Station, Mary St, Beasley Park, Woodlands Park, Mahoney Park
June 20, 2025	Woodlands Park, Ferguson Station, Huntington Park, Road allowance near the YWCA on MacNab St S, City Hall

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown	Additional Notes:
Burning Complaint	1	<ul style="list-style-type: none"> Ward 3: 1 incident 	<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between June 16 - June 22, 2025</p>
Accumulated Combustibles	2	<ul style="list-style-type: none"> Ward 3: 1 incident Ward 7: 1 incident 	

Ward	Number of Fire Related Incidents	Injuries
Ward 3	2	0
Ward 7	1	
Total	3	

If you have any questions related to this week's Encampment Weekly Update please email encampments@hamilton.ca