

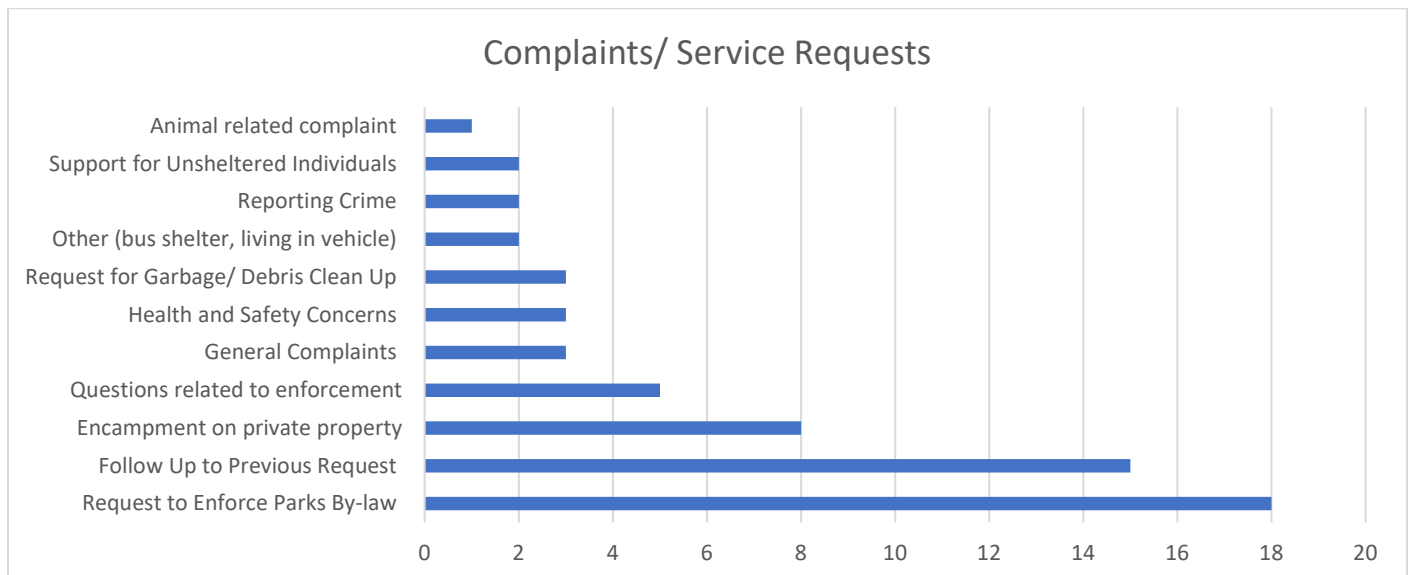
Complaints & Requests for Service

Total Complaints & Service Requests	Week 26	Previous Week	Previous Month Average
	62	116	115

Most Frequently Identified Locations			
City Hall	Pinky Lewis Parkette	Rail Trail	Shamrock Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	29%
Follow Up to Previous Request	24%
Encampment on Private Property	13%
Questions related to enforcement	8%
General Complaints	5%
Health and Safety Concerns	5%
Request for Garbage and Debris Clean Up	5%
Other (bus shelter, living in vehicle)	2%
Reporting Crime	2%
Support for Unsheltered Individual	2%
Animal Related Complaint	1%

Source of Complaint/Service Request	
Concerned Citizen	82%
Councillor's Office	6%
Internal - Public Works	3%
Mayor's Office	3%
BIA or Local Business	2%
Community Partner	2%
Hamilton Police Services	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, Bus Shelter, Confederation Park, the Chedoke Radial Trail, the Rail Trail, and the Red Hill Valley Trail. From June 23 - June 29, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	York Blvd, Strathearn Ave, Cluny Ave, Queenston Rd, Governors Rd, Main St E, King St E, Ottawa St N
Road Allowances	Ramp QEW to Centennial Parkway North, Grange St between Ford St and Liberty St
Bus Shelter	Strathcona Ave N/ Tom St
Confederation Park	between the Waterfront Trail Parking Lot and Wild Waterworks Lot
Chedoke Radial Trail	between Chedoke Stairs and Scenic Drive
Rail Trail	between Wentworth St S and Corktown Park
Red Hill Valley Trail	adjacent to Forest Hill Crescent

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from June 23 - June 29, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Services

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
4	Andrew Warburton Park		02-Apr-25				No violation found	25-Jun-25
4	Andrew Warburton Park		27-Jun-25				No violation found	27-Jun-25
2	Bayfront Park		26-Jun-25	26-Jun-25	26-Jun-25	3	Trespass Notice(s) Issued and Coordinated Clean-up	26-Jun-25
2	Bayfront Park		27-Jun-25				No violation found, Notified HFSO	27-Jun-25
2	Bayview Park		23-Jun-25				No violation found	23-Jun-25
2	Beasley Park		26-Jun-25				Coordinated Clean-Up and Notified HFSO	26-Jun-25
3	Bishop's Park		26-Jun-25				No violation found	26-Jun-25
1	Bus Shelter	Strathcona Ave N/ Tom St	25-Jun-25				Notified HFSO	25-Jun-25
2	Carter Park		26-Jun-25				No violation found	26-Jun-25
2	Central Park		23-Jun-25				No violation found	24-Jun-25
2	Central Park		27-Jun-25	27-Jun-25	27-Jun-25	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	27-Jun-25
2	Claremont Access		27-Jun-25				No violation found	27-Jun-25
2	Durand Park		09-Jun-25				No violation found	25-Jun-25
2	Durand Park		27-Jun-25				No violation found	27-Jun-25
6	Fay Avenue Park		26-Jun-25				Notified HFSO	26-Jun-25
2	Ferguson Avenue Bridge		17-Jun-25				No violation found	27-Jun-25
3	Gage Park		23-Jun-25				No violation found	24-Jun-25
3	Green Space	298 Hunter St E	27-Jun-25				No violation found	27-Jun-25
9	Heritage Green Community Dog Park		28-Mar-25				No violation found	27-Jun-25

2	Jackie Washington Park		18-Jun-25				Observation - violation found	23-Jun-25
2	Jackie Washington Park		18-Jun-25				Coordinated Clean-Up	25-Jun-25
2	Jackie Washington Park		27-Jun-25				Observation - violation, notified HPS	27-Jun-25
3	JC Beemer Park		23-Jun-25				No violation found	27-Jun-25
1	Kay Drage Park		22-Apr-25				No violation found	25-Jun-25
3	Lucy Day Park		06-Jun-25				No violation found	27-Jun-25
2	Magnolia Hall		09-Jun-25				No violation found	25-Jun-25
4	Mahoney Park		18-Jun-25				Coordinated Clean-Up	23-Jun-25
4	Mahoney Park		24-Jun-25	24-Jun-25	24-Jun-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	24-Jun-25
4	Mahoney Park		24-Jun-25				Notified HFSO	25-Jun-25
10	Memorial Park		20-Jun-25				No violation found	23-Jun-25
10	Memorial Park		25-Jun-25				No violation found	25-Jun-25
10	Memorial Park		25-Jun-25				No violation found	27-Jun-25
4	Montgomery Park		25-Jun-25				No violation found	25-Jun-25
3	Myrtle Park		26-Jun-25				No violation found	26-Jun-25
2	Pier 4		27-Jun-25				No violation found	27-Jun-25
3	Pinky Lewis Parkette		05-Jun-25				Coordinated Clean-Up	23-Jun-25
3	Pinky Lewis Parkette		17-Jun-25	25-Jun-25	25-Jun-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	25-Jun-25
3	Pinky Lewis Parkette		26-Jun-25				Coordinated Clean-Up, Notified HFSO	26-Jun-25
3	Powell Park		17-Jun-25				Coordinated Clean-Up	25-Jun-25
5	Private Property	Barton St E	10-Jun-25				No violation found	23-Jun-25
2	Private Property	King St W/ Caroline St N	20-Jun-25				No violation found	23-Jun-25
2	Private Property	King St W	20-Jun-25				No violation found	24-Jun-25
5	Private Property	Eastwood St	24-Jun-25				No violation found	24-Jun-25

3	Private Property	Cluny Ave	25-Jun-25				No violation found	27-Jun-25
5	Private Property	Queensto n Road	25-Jun-25				No violation found	27-Jun-25
3	Rail Trail	between Wentwort h St S and Corktown Park	05-May-25				Coordinated Clean-Up	24-Jun-25
3	Rail Trail	between Wentwort h St S and Corktown Park	05-May-25				Coordinated Clean-Up	27-Jun-25
4	Red Hill Bowl		23-Apr-25				No violation found	25-Jun-25
4	Red Hill Valley Trail	at Brampton Rd	19-Jun-25	23-Jun-25	23-Jun-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	23-Jun-25
4	Red Hill Valley Trail	at Brampton Rd	19-Jun-25				Notified HFSO	24-Jun-25
4	Red Hill Valley Trail	at Whitehou se Rd/ Greenhill Ave	24-Jun-25				Observation - violation found	24-Jun-25
3	Road allowance	alley between Fullerton Ave/ Milton Ave	12-Jun-25				No violation found	23-Jun-25
5	Road allowance	Beach Blvd/ Third Ave	14-May-25	23-Jun-25	23-Jun-25	2	Trespass Notice(s) Issued	23-Jun-25
5	Road allowance	Beach Blvd/ Third Ave	14-May-25				Notified HFSO	24-Jun-25
5	Road allowance	Beach Blvd/ Third Ave	14-May-25	25-Jun-25	26-Jun-25	1	Trespass Notice(s) Issued	25-Jun-25
5	Road allowance	Beach Blvd/ Third Ave	14-May-25				No violation found, Notified HFSO	26-Jun-25
7	Road allowance	East 31st St	12-Jun-25				Notified Parking Enforcement	23-Jun-25
2	Road allowance	James St N & Guise St E	12-Jun-25				No violation found	23-Jun-25
1	Road allowance	Main St W/ Queen St S	17-Jun-25				Coordinated Clean-Up	23-Jun-25
1	Road allowance	Main St W/ Queen St S	17-Jun-25	26-Jun-25	26-Jun-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	26-Jun-25

1	Road allowance	Main St W/ Queen St S	17-Jun-25				Notified HFSO	27-Jun-25
2	Road allowance	near 130 York Blvd	24-Jun-25				Coordinated Clean-Up	24-Jun-25
2	Road allowance	near 130 York Blvd	25-Jun-25				Coordinated Clean-Up	25-Jun-25
2	Road allowance	near 130 York Blvd	26-Jun-25	26-Jun-25	26-Jun-25	1	Trespass Notice(s) Issued and Coordinated Clean-up	26-Jun-25
2	Road allowance	near 130 York Blvd	26-Jun-25				Notified HFSO	27-Jun-25
2	Road allowance	near 94 York Blvd	27-Jun-25				Coordinated Clean-Up	27-Jun-25
2	Road allowance	near 75 MacNab St S	25-Jun-25				Coordinated Clean-Up	25-Jun-25
2	Road allowance	near 75 MacNab St S	26-Jun-25	26-Jun-25	26-Jun-25	2	Trespass Notice(s) Issued and Coordinated Clean-up	26-Jun-25
2	Road allowance	near 75 MacNab St S	27-Jun-25				Coordinated Clean-Up, Notified HFSO	27-Jun-25
5	Road allowance	Ramp QEW to Centennial Parkway North	27-Jun-25				Coordinated Clean-Up	27-Jun-25
3	Road allowance	Wentworth St N	27-Jun-25				No violation found	27-Jun-25
3	Road allowance	Barnesdale Ave N	26-Mar-25				No violation found	27-Jun-25
2	Road allowance	Bay St N/ York Blvd.	26-Jun-25	27-Jun-25	27-Jun-25	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	27-Jun-25
2	Road allowance	Cannon St E/ Ferguson Ave N	25-Jun-25				No violation found	27-Jun-25
3	Road allowance	King St E / West Ave S	21-Mar-25				No violation found	27-Jun-25
1	Road allowance	Macklin St N	22-Apr-25				No violation found	27-Jun-25
2	Road allowance	Macnab St S/ Hunter St W	24-Jun-25				Observation - violation found	24-Jun-25
5	Road allowance	Nash Rd N under QEW bridge	31-Mar-25				Coordinated Clean-Up	24-Jun-25

2	Road allowance	York Blvd	11-Jun-25				Coordinated Clean-Up	25-Jun-25
2	Road allowance	York Blvd	26-Jun-25				Coordinated Clean-Up	26-Jun-25
3	Road allowance	Stirton St	09-May-25				No violation found	25-Jun-25
15	Rockliffe Gardens		25-Jun-25				Notified HFSO	26-Jun-25
2	Shamrock Park		12-May-25				No violation found	23-Jun-25
2	Shamrock Park		25-Jun-25	27-Jun-25	27-Jun-25	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	27-Jun-25
2	Strachan Linear Park		16-Jun-25				Coordinated Clean-Up	23-Jun-25
2	Strachan Linear Park		24-Jun-25				No violation found	24-Jun-25
2	Strachan Linear Park		26-Jun-25				No violation found	27-Jun-25
9	Valley Park Arena		31-Mar-25				No violation found	27-Jun-25
1	Victoria Park		03-Jun-25				No violation found	25-Jun-25
7	Vincent Massey Park		25-Jun-25				Coordinated Clean-Up	27-Jun-25
10	White Deer Park Natural Open Space		25-Jun-25				No violation found	25-Jun-25
6	White Deer Park		25-Jun-25				Observation - violation found, Notified HPS	27-Jun-25
3	Woodlands Park		18-Jun-25				No violation found	23-Jun-25
3	Woodlands Park		18-Jun-25				Coordinated Clean-Up	23-Jun-25
3	Woodlands Park		19-Jun-25				Coordinated Clean-Up	26-Jun-25
2	Woolverton Park		06-Jun-25				No violation found	23-Jun-25
2	Woolverton Park		25-Jun-25				Coordinated Clean-Up	25-Jun-25
2	Woolverton Park		26-Jun-25				Coordinated Clean-Up	26-Jun-25

**Only applicable to private property and road allowances.*

Housing Focused Street Outreach Engagement Update

	Week 26	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	372	572

Additional Notes:
<p>HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.</p> <p>Interaction data is taken from the HIFIS database.</p>

Shower Program Update

	Week 26	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	28	19

Additional Notes:
<p>Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.</p> <p>Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.</p>

Site Maintenance and Cleanups

	Week 26	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	39	39	N/A

	Week 26	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor	9	5	N/A

Additional Notes:
<p>Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.</p> <p>As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.</p> <p>Locations visited by contractors are specifically noted in bold below.</p>

June 23, 2025

Road allowance near 94 York Blvd, Road allowance near 84 York Blvd, York Blvd, 130 York Blvd, Road allowance near 75 MacNab St S, Ferguson Station, Mary St, Beasley Park, Huntington Park, Caroline St, Woolverton Park, Shamrock Park North, Shamrock Park South, Woodlands Park, Pinky Lewis Parkette, Mahoney Park, Beach Rd

June 24, 2025	Nash Rd, Redhill Valley Trail, MacNab St S, Road allowance near 75 MacNab St S, Charlton Ave E/ Victoria Ave S, Rail Trail between Wentworth St S and Corktown Park, 130 York Blvd, Jackie Washington Rotary Park
June 25, 2025	Road allowance near 84 York Blvd, Rork Blvd, 130 York Blvd, Road allowance near 75 MacNab St S, Woolverton Park, Woodlands Park, Pinky Lewis Parkette, 3rd Ave/ Beach Blvd
June 26, 2025	Bayfront Park, Road allowance near 84 York Blvd, Road allowance near 94 York Blvd, York Blvd, 130 York Blvd, Queen St S, Road allowance near 75 MacNab St S, Woolverton Park, Beasley Park. Woodlands Park, Pinky Lewis Parkette, 3rd Ave/ Beach Blvd, Ferguson Station

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

There were no encampment related fire incidents from June 23, 2025 to June 29, 2025.

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.

The data presented is between June 23 - June 29, 2025

If you have any questions related to this week's Encampment Weekly Update please email encampments@hamilton.ca