

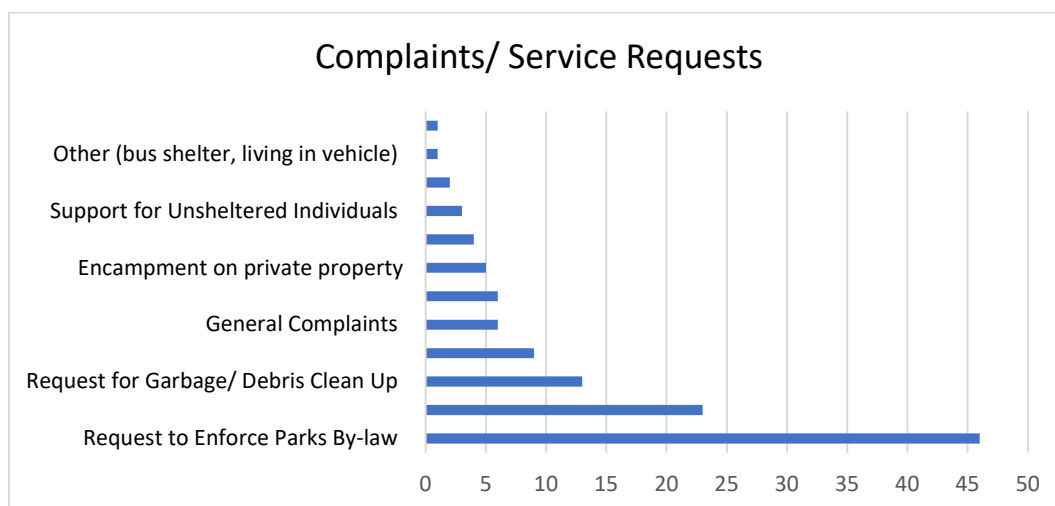
Complaints & Requests for Service

Total Complaints & Service Requests	Week 29	Previous Week	Previous Month Average
	119	115	115

Most Frequently Identified Locations		
Central Park	Beasley Park	Shamrock Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	39%
Follow Up to Previous Request	19%
Request for Garbage/ Debris Clean Up	11%
Health and Safety Concerns	8%
General Complaints	5%
Questions related to enforcement	5%
Encampment on private property	4%
Animal related complaint	3%
Support for Unsheltered Individuals	3%
Reporting Crime	2%
Other (bus shelter, living in vehicle)	1%
Reporting Fire	1%

Source of Complaint/Service Request	
Concerned Citizen	85%
BIA or Local Business	3%
Councillor's Office	3%
Internal - Public Works	3%
Hamilton Police Services	2%
Community Partners	1%
Internal - Healthy & Safe Communities	1%
Internal - Other	1%
Internal - Transit	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, Alleys, Bus Shelter, Chegwin Park Pathway, Municipal Car Park, Lake Ontario Waterfront Trail, the Rail Trail and the Princess Point Trail. From July 14 - July 20, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Rosslyn Ave N/ Dalkeith Ave, Augusta St, Stirton St, Kingsway Dr, Ferguson Ave N, Bay St N
Road Allowances	MacNab St S/ Jackson St W, MacNab St S, Bay St N/ Napier St, Bay St N, Main St/ Dundas St, Lloyd St, Hunter St E/ Catharine St S, York St, Hildegard Dr/ Quigley Rd, Main St E/ Queen St S, Bay St N/ Cannon St W
Alleys	Alley behind Sherman Avenue North and Barton Street, alley behind Barton St E, alley between Westinghouse Ave and Milton Ave
Bus Shelter	Main St W/ Leland St
Chegwin Park Pathway	Between Hope St and Link Trail
Municipal Car Park	263 King St W
Lake Ontario Waterfront Trail	Behind Beach Blvd
Rail Trail	between Wentworth St S and Corktown Park
Princess Point Trail	Adjacent to Cockpit Island

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from July 14 - July 20, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Services
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St
	Park	Myrtle Park	S and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Bayfront Park		15-Jul-25				No violation found	15-Jul-25
2	Bayfront Park		Proactive				No violation found, Notified HFSO	17-Jul-25
2	Beasley Park		02-Jul-25				Observation - violation found	14-Jul-25
2	Beasley Park		08-Jul-25				Observation - violation found, Notified HPS	15-Jul-25
2	Beasley Park		08-Jul-25	18-Jul-25	Immediate	15	Trespass Notice(s) Issued and Notified HFSO	18-Jul-25
3	Bishop's Park		14-Jul-25				No violation found	15-Jul-25
3	Bishop's Park		Proactive				No violation found	17-Jul-25
	Carter Park		Proactive				No violation found	17-Jul-25
2	Central Park		08-Jul-25				Coordinated Clean-Up	15-Jul-25
2	Central Park		Proactive				Observation - violation found, Notified HFSO	17-Jul-25

2	Claremont Access Parkette		13-Jul-25				No violation found	15-Jul-25
2	Claremont Access Parkette		Proactive				No violation found	17-Jul-25
1	Dundurn Park		15-Jul-25				No violation found	15-Jul-25
1	Dundurn Park		Proactive				No violation found	17-Jul-25
3	Green Space	298 Hunter St E	15-Jul-25				No violation found	15-Jul-25
3	Green Space	298 Hunter St E	Proactive				No violation found	17-Jul-25
2	Huntington Park		08-Jul-25				No violation found	14-Jul-25
3	JC Beemer/ Tweedsmuir Park		10-Jul-25				Coordinated Clean-Up	17-Jul-25
3	JC Beemer/ Tweedsmuir Park		13-Jul-25				Observation - violation found	14-Jul-25
3	JC Beemer/ Tweedsmuir Park		13-Jul-25				Coordinated Clean-Up	16-Jul-25
3	JC Beemer/ Tweedsmuir Park		Proactive				No violation found	17-Jul-25
3	Myrtle Park		07-Jul-25				No violation found	15-Jul-25
3	Myrtle Park		Proactive				No violation found	17-Jul-25
9	Paramount Park		16-Jul-25				No violation found	17-Jul-25
2	Pier 4 Park		Proactive				No violation found	17-Jul-25
3	Pinky Lewis Parkette		17-Jun-25				No violation found	17-Jul-25
5	Road allowance	between Battlefield Creek and Nash Rd N	19-Jun-25	14-Jul-25	48 Hours	7	Trespass Notice(s) Issued and Coordinated Clean-up	14-Jul-25
3	Road Allowance	Burlington St E/ Birmingham St	14-Jul-25				Coordinated Clean-Up	14-Jul-25
13	Road Allowance	Main St/ Dundas St	15-Jul-25				Notified HFSO	15-Jul-25
1	Road allowance	alley behind Pearl St N	18-Jul-25				Coordinated Clean-Up	18-Jul-25
2	Shamrock Park		25-Jun-25	15-Jul-25	48 Hours	2	Trespass Notice(s) Issued,	15-Jul-25

							Notified HFSO and Coordinated Clean-up	
2	Shamrock Park		25-Jun-25				Coordinated Clean-Up	17-Jul-25
2	Shamrock Park		17-Jul-25	18-Jul-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	18-Jul-25
3	Stirton Tot Lot		10-Jul-25	16-Jul-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	16-Jul-25
3	Stirton Tot Lot		10-Jul-25				Notified HFSO	17-Jul-25
2	Strachan Linear Park		15-Jul-25				No violation found	15-Jul-25
2	Strachan Linear Park		Proactive				No violation found	17-Jul-25
2	Tiffany Barton Shelter Site		16-Jul-25	17-Jul-25	48 Hours	1	Trespass Notice(s) Issued and Notified HFSO	17-Jul-25
1	Victoria Park		10-Jul-25				Observation - violation found	14-Jul-25
1	Victoria Park		10-Jul-25				Coordinated Clean-Up	15-Jul-25
1	Victoria Park		16-Jul-25	16-Jul-25	48 Hour	2	Trespass Notice(s) Issued and Coordinated Clean-up	16-Jul-25
1	Victoria Park		Proactive	17-Jul-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	17-Jul-25
3	Wellington Park		18-Jul-25				Coordinated Clean-Up	18-Jul-25

Housing Focused Street Outreach Engagement Update

	Week 29	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	471	72

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 29	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	22	17

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 29	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	28	26	N/A

	Week 29	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor, or by both Parks Section staff and an independent contractor	8	4	N/A

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

July 14, 2025

Nash Rd N, Central Park, Jackie Washington Rotary Park, Woodlands Park, Pinky Lewis Parkette, Bay St

July 15, 2025	Ferguson Station, Shamrock Park (North), Central Park, Jackie Washington Rotary Park, Woodlands Park, Pinky Lewis Parkette, Road allowance near 75 MacNab St S
July 16, 2025	Woodlands Park, Jackie Washington Rotary Park, Beasley Park, Stirton Tot Lot, Central Park, Road allowance near 75 MacNab St S, Road allowance near 84 York Blvd, Road allowance near 94 York Blvd, Woolverton Park
July 17, 2025	Woodlands Park, Nash Rd N, Victoria Park, Road allowance near 75 MacNab St S, Hess St N/ Barton St W, York Blvd, Road allowance near 94 York Blvd
July 18, 2025	Woodlands Park, Road allowance near 75 MacNab St S, Wellington Park, Jackie Washington Rotary Park, Ferguson Station, Shamrock Park (South), Commonwealth Square

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown	Additional Notes:
Accumulated Combustibles	1	<ul style="list-style-type: none"> Ward 2: 1 incident 	<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between July 14 - July 20, 2025</p>

Ward	Number of Fire Related Incidents	Injuries
2	2	0
Total	1	

If you have any questions related to this week’s Encampment Weekly Update please email encampments@hamilton.ca