

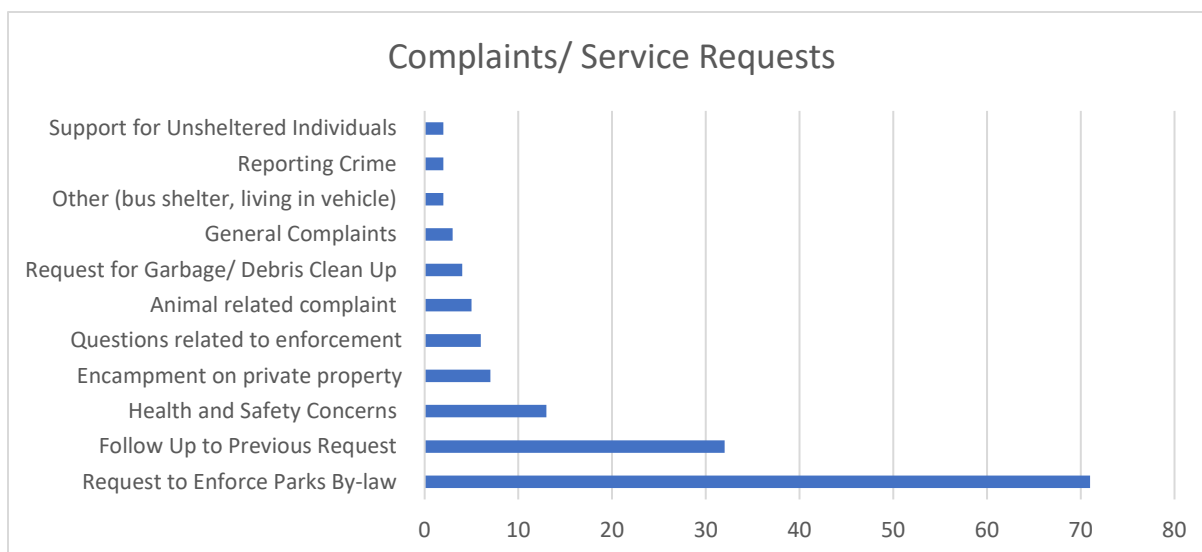
Complaints & Requests for Service

Total Complaints & Service Requests	Week 30	Previous Week	Previous Month Average
	147	119	115

Most Frequently Identified Locations		
Jackie Washington Rotary Park	J.C. Beemer Park	Woodlands Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	48%
Follow Up to Previous Request	22%
Health and Safety Concerns	9%
Encampment on private property	5%
Questions related to enforcement	4%
Animal related complaint	3%
Request for Garbage/ Debris Clean-Up	3%
General Complaints	2%
Other (bus shelter, living in vehicle)	1%
Reporting Crime	1%
Support for Unsheltered Individual	1%

Source of Complaint/Service Request	
Concerned Citizen	88%
Councillor's Office	3%
BIA or Local Business	3%
Hamilton Police Service	2%
Internal - Public Works	2%
Internal - Other	1%
Mayor's Office	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, Alleys, Bus Shelter, the Rail Trail, and the Red Hill Valley Trail. From July 21- July 27, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Head St, Nash Rd N, Burlington St E/ Birch Ave, Wellington St N, West 5 th St, Jennifer Crt, Jackson St E
Road Allowances	Bay St N/ Vine St, York Blvd, Liberty St/ Grange St, Napier St/ Caroline St N, Lincoln Alexander Parkway/ Upper James St, Melvin Ave, Lincoln Alexander Parkway and Mohawk Rd, MacNab St S, Ogilvie St/ Governors Rd, Strachan St E/ James St N
Alleys	Alley between Westinghouse Ave and Milton Ave, alley between Strathearne Ave and Paling Ave, alley on Bristol St between Minto Ave and Sanford Ave N
Bus Shelter	King at Wellington
Rail Trail	Between Wentworth St N and Corktown Park
Red Hill Valley Trail	At Greenhill Ave

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from July 21 - July 27, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Services
*	Only applicable to private property and road allowances
btw	between

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St
	Park	Myrtle Park	S and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date of Status Update
2	Bayfront Park		17-Jul-25				No violation found	21-Jul-25
2	Bayfront Park		Proactive				No violation found	24-Jul-25
2	Beasley Park		23-Jul-25				Observation - violation found	23-Jul-25
2	Beasley Park		18-Jul-25			1	Trespass Notice(s) Issued and Coordinated Clean-up	25-Jul-25
2	Beasley Park		18-Jul-25				Notified HFSO	22-Jul-25
2	Beasley Park		18-Jul-25	22-Jul-25	Immediate	22	Trespass Notice(s) Issued and Coordinated Clean-up	22-Jul-25
2	Beasley Park		18-Jul-25				Notified HFSO	23-Jul-25
3	Birch Avenue Park		07-Jul-25				No violation found	21-Jul-25
3	Bishop's Park		Proactive				No violation found	24-Jul-25
2	Carter Park		Proactive				No violation found	24-Jul-25
2	Central Park		08-Jul-25				Observation - violation found, Notified HPS	21-Jul-25
2	Central Park		Proactive	24-Jul-25	48 Hours	1	Trespass Notice(s) Issued,	24-Jul-25

							Notified HFSO	
2	Claremont Access Parkettes		Proactive				No violation found	24-Jul-25
1	Dundurn Park		Proactive				No violation found	24-Jul-25
4	Fairfield Park		08-May-25				No violation found	22-Jul-25
2	Ferguson Station		02-Jul-25	24-Jul-25	48 Hours	1	Trespass Notice(s) Issued, Notified HFSO	24-Jul-25
2	Ferguson Station		02-Jul-25	25-Jul-25	24 Hours	1	Trespass Notice(s) Issued and Coordinated Clean-up	25-Jul-25
2	Ferrie Street Lot		23-Jul-25				Observation - violation found, Notified HPS	25-Jul-25
2	Ferrie Street Lot		23-Jul-25				No violation found	25-Jul-25
3	Green Space	298 Hunter St E	Proactive				No violation found	24-Jul-25
3	J.C. Beemer Park		Proactive	24-Jul-25	48 Hours	1	Trespass Notice(s) Issued, Notified HFSO	24-Jul-25
2	Municipal Car Park	263 King St W	17-Jul-25				No violation found	21-Jul-25
3	Myrtle Park		Proactive				No violation found	24-Jul-25
2	Pier 4 Park		Proactive				No violation found	24-Jul-25
3	Pinky Lewis Parkette		17-Jun-25				No violation found	21-Jul-25
3	Pinky Lewis Parkette		17-Jun-25				Coordinated Clean-Up	22-Jul-25
3	Powell Park		02-Jul-25				No violation found	21-Jul-25
4	Private Property	Glassco Ave N	11-Jun-25				Observation - violation found	22-Jul-25
5	Private Property	Jennifer Crt	23-Jul-25				Notified HFSO	24-Jul-25
1	Road allowance	Queen St S / Main St E	26-Jun-25				No violation found	21-Jul-25
2	Road allowance	MacNab St S/ Hunter St W	14-Jul-25	21-Jul-25	Immediate	4	Trespass Notice(s) Issued and Coordinated Clean-up	21-Jul-25
2	Road allowance	MacNab St S/	14-Jul-25				Notified HFSO	22-Jul-25

		Hunter St W						
2	Road allowance	Napier St/ Caroline St N	21-Jul-25				Notified HFSO	22-Jul-25
2	Road allowance	near 75 MacNab St S	22-Jul-25				No violation found	22-Jul-25
2	Road allowance	near 75 MacNab St S	23-Jul-25				Coordinated Clean-Up	23-Jul-25
2	Road allowance	near 75 MacNab St S	25-Jul-25	25-Jul-25	24 Hours	1	Trespass Notice(s) Issued and Coordinated Clean-up	25-Jul-25
2	Road allowance	Bay St N/ Vine St	17-Jun-25	23-Jul-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	23-Jul-25
2	Road allowance	Bay St N/ Vine St	17-Jun-25				Notified HFSO	24-Jul-25
2	Road allowance	Bay St N/ Vine St	17-Jun-25	25-Jul-25	24 Hours	1	Trespass Notice(s) Issued	25-Jul-25
3	Road allowance	Rosslyn Ave N/ Dalkeith Ave	18-Jul-25				Notified HPS	21-Jul-25
3	Road allowance	Charlton Ave E/ Victoria Ave S	05-May-25				Notified HFSO	23-Jul-25
3	Road allowance	Charlton Ave E/ Victoria Ave S	05-May-25	23-Jul-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	23-Jul-25
3	Road allowance	Charlton Ave E/ Victoria Ave S	05-May-25				Notified HFSO	24-Jul-25
4	Road allowance	Melvin Ave	21-Jul-25				Observation - violation found	21-Jul-25
2	Road allowance	near 94 York Blvd	25-Jul-25				Coordinated Clean-Up	25-Jul-25
3	Road allowance	alley on Bristol St btw Minto Ave/ Sanford Ave N	07-Jul-25				Notified HFSO	24-Jul-25
3	Road allowance	alley btw Westinghouse Ave/	22-Jul-25				Observation - violation found	21-Jul-25

		Milton Ave						
3	Road allowance	alley btw Westinghouse Ave/ Milton Ave	22-Jul-25	24-Jul-25	Immediate	3	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	24-Jul-25
4	Road allowance	alley btw Paling Ave & Strathearne Ave	22-Jul-25				No violation found	25-Jul-25
2	Shamrock Park		17-Jul-25				Coordinated Clean-Up	21-Jul-25
2	Simcoe Street Lot		23-Jul-25	23-Jul-25			No violation found	25-Jul-25
3	Stirton Tot Lot		09-Jul-25	21-Jul-25	Immediate	5	Trespass Notice(s) Issued and Coordinated Clean-up	21-Jul-25
3	Stirton Tot Lot		09-Jul-25				Notified HFSO	22-Jul-25
3	Stirton Tot Lot		09-Jul-25	23-Jul-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	23-Jul-25
3	Stirton Tot Lot		09-Jul-25				Notified HFSO	24-Jul-25
2	Strachan Linear Park		21-Jul-25				No violation found	21-Jul-25
2	Strachan Linear Park		Proactive				No violation found	24-Jul-25
1	Victoria Park		10-Jul-25				No violation found	21-Jul-25
1	Victoria Park		Proactive				No violation found	24-Jul-25
2	Ward 2 Temporary Dog Free Running Area		23-Jul-25				Observation - violation found	23-Jul-25
3	Woodlands Park		20-Jul-25				Observation - violation found	21-Jul-25
3	Woodlands Park		21-Jul-25	22-Jul-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	22-Jul-25
3	Woodlands Park		21-Jul-25				Notified HFSO	23-Jul-25
3	Woodlands Park		20-Jul-25				Coordinated Clean-Up	24-Jul-25

3	Woodlands Park		25-Jul-25	25-Jul-25	24 Hours	3	Trespass Notice(s) Issued and Coordinated Clean-up	25-Jul-25
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Housing Focused Street Outreach Engagement Update

	Week 30	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	691	471

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 30	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	22	22

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 30	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	29	28	N/A

	Week 30	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by both Parks Section staff and an independent contractor	22	8	N/A

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

July 21, 2025	Road allowance near 75 MacNab St S, MacNab St S, Shamrock Park (South), Central Park, Caroline St N/ Napier St, Catherine St S/ Hunter St E, Mahoney Park, Stirton Tot Lot
July 22, 2025	Road allowance near 75 MacNab St S, Woodlands Park, Pinky Lewis Parkette, Beasley Park, Central Park, Salvation Army
July 23, 2025	Sherman Avenue Alley, Road allowance near 75 MacNab St S, Road allowance near 94 York Blvd, Bay St N, Beasley Park, Charlton Ave E/ Victoria Ave S, Stirton Tot Lot
July 24, 2025	MacNab St S/ Hurst Pl, Ferguson Station, J.C. Beemer Park, Woodlands Park, Pinky Lewis Parkette, Powell Park, Alley between Milton Ave and Westinghouse Ave, Road allowance near 75 MacNab St S

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown	Additional Notes:
Accumulated Combustibles	1	<ul style="list-style-type: none"> Ward 2: 1 incident 	<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between July 21 - July 27, 2025</p>

Ward	Number of Fire Related Incidents	Injuries
2	1	0
Total	1	

If you have any questions related to this week’s Encampment Weekly Update please email encampments@hamilton.ca