

### Complaints & Requests for Service

Total Complaints & Service Requests	Week 31	Previous Week	Previous Month Average
	131	147	117

Most Frequently Identified Locations			
Jackie Washington Rotary Park	Pinky Lewis Parkette	Durand Park	Woodlands Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	38%
Follow Up to Previous Request	19%
Encampment on private property	17%
Health and Safety Concerns	9%
General Complaints	4%
Request for Garbage/ Debris Clean-Up	4%
Support for Unsheltered Individual	4%
Animal Related Complaint	2%
Questions related to enforcement	2%
Reporting Crime	1%

Source of Complaint/Service Request	
Concerned Citizen	85%
Councillor's Office	4%
BIA or Local Business	3%
Internal - Other	3%
Internal - Facilities	2%
Internal - Public Works	2%
Hamilton Conservation Authority	1%
Hamilton Police Service	1%
Internal - Fire	1%



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, City Owned Green Space, Chedoke Radial Trail, Borer's Creek Trail, Cootes Drive Path, Red Hill Valley Trail, the Pritchard Trail, the Rail Trail and the Bruce Trail. From July 28- August 3, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Wellington St N, King St W, Head St, Concession St, Robert St, James St S, alley behind Sherman Ave N and Barton St E, Birch Ave, Burlington St E/ Birch Ave, Ferguson St N/ Simcoe St E, Queen St S, Hess St N, Charlton Ave W, Main St E, Main St W, Melvin Ave
Road Allowances	Market St/ Caroline St N, Napier St, MacNab St S, Birmingham St/ Burlington St E, Dundurn St N/ Tecumseh St, Jackson St W/ MacNab St S, Market St/ Hess St N, Strachan St E/ James St N, Wellington St N/ Simcoe St E
City Owned Green Space	371 Wellington St N
Chedoke Radial Trail	Adjacent to Scenic Drive
Borer's Creek Trail	At Clappison Ave
Cootes Drive Path	At Dundas St/ Cootes Dr
Red Hill Valley Trail	At Talbot St
Confederation Park	between the ramp Beach to QEW Toronto and Van Wagners Beach Rd and Waterfront Trail Parking Lot
Pritchard Trail	Near Pritchard Side Trail/ Arbour Rd
Rail Trail	Between Wentworth St S and Corktown Park
Bruce Trail	Behind Dundee Dr

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from July 28 - August 3, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service.

Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

**Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces**

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St
	Park	Myrtle Park	S and Sherman Ave S

**Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.**

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date of Status Update
2	Bayfront Park		17-Jul-25				No violation found	29-Jul-25
2	Bayfront Park		Proactive				No violation found	31-Jul-25
2	Beasley Park		02-Jul-25	28-Jul-25	48 Hours	1	Trespass Notice(s) Issued and Notified HFSO	28-Jul-25
2	Beasley Park		02-Jul-25				Observation - violation found	30-Jul-25
2	Beasley Park		02-Jul-25				Coordinated Clean-Up	31-Jul-25
3	Birch Avenue Park		07-Jul-25	28-Jul-25	48 Hours	3	Trespass Notice(s) Issued and Notified HFSO	28-Jul-25
3	Birch Avenue Park		07-Jul-25				Observation - violation found	30-Jul-25
3	Birge Park		09-Jun-25				No violation found	01-Aug-25
3	Bishop's Park		04-Jun-25				No violation found	30-Jul-25
3	Bishop's Park		Proactive				No violation found	01-Aug-25
15	Borer's Creek Trail	at Clappison Ave	01-Aug-25				Notified HFSO	01-Aug-25

7	Bruleville Nature Park		25-Jul-25				Coordinated Clean-Up	29-Jul-25
1	Bus Shelter	Main St W/Leland St	21-Jul-25				No violation found	30-Jul-25
2	Carter Park		Proactive				No violation found	01-Aug-25
2	Central Park		14-Jul-25	28-Jul-25	48 Hours	1	Trespass Notice(s) Issued and Notified HFSO	28-Jul-25
2	Central Park		14-Jul-25				Observation - violation found	30-Jul-25
2	Central Park		Proactive				Coordinated Clean-Up	31-Jul-25
2	Central Park		01-Aug-25				No violation found	01-Aug-25
3	Century Street Parkette		14-Apr-25				No violation found	01-Aug-25
1	Chedoke Radial Park		04-Jun-25				Coordinated Clean-Up	31-Jul-25
3	City Owned Green Space	298 Hunter St E	Proactive				Coordinated Clean-Up	01-Aug-25
2	Claremont Access		Proactive				No violation found	01-Aug-25
1	Dundurn Park		28-Jul-25				No violation found	29-Jul-25
1	Dundurn Park		28-Jul-25				No violation found	31-Jul-25
1	Dundurn Park		Proactive				Coordinated Clean-Up	01-Aug-25
1	Durand Park		23-Jul-25	29-Jul-25	24 Hours	1	Trespass Notice(s) Issued, Notified HPS and HFSO	29-Jul-25
1	Durand Park		23-Jul-25				Observation - violation found	31-Jul-25
4	East Kiwanis Place		30-May-25				No violation found	29-Jul-25
2	Ferguson Station		02-Jul-25				Coordinated Clean-Up	28-Jul-25
2	Ferguson Station		02-Jul-25				No violation found	30-Jul-25
3	Gage Park		25-Jun-25				No violation found	29-Jul-25
7	Inch Park		30-Jul-25				No violation found	01-Aug-25
3	J.C. Beemer Park/ Tweedsmuir Park		Proactive				Coordinated Clean-Up	31-Jul-25

2	Jackie Washington Rotary Park		18-Jun-25				Observation - violation found	30-Jul-25
2	John Rebecca Park		25-Jul-25				No violation found	29-Jul-25
14	Mark Anthony Graham Memorial Olympic Park		11-Jun-25				No violation found	30-Jul-25
4	Montgomery Park		22-Jul-25				No violation found	28-Jul-25
4	Montgomery park		22-Jul-25				No violation found	29-Jul-25
9	Mountain Brow West Park		12-Jun-25				No violation found	31-Jul-25
3	Myrtle Park		Proactive				Coordinated Clean-Up	01-Aug-25
2	Pier 4 Park		Proactive				No violation found	31-Jul-25
3	Pinky Lewis Parkette		17-Jun-25				Coordinated Clean-Up	28-Jul-25
3	Pinky Lewis Parkette		17-Jun-25				No violation found	30-Jul-25
3	Powell Park		02-Jul-25	28-Jul-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	28-Jul-25
3	Powell Park		02-Jul-25				Coordinated Clean-Up and Notified HFSO	29-Jul-25
3	Powell Park		02-Jul-25				Notified HFSO	31-Jul-25
3	Private Property	Barton St E	29-Jul-25				No violation found	29-Jul-25
2	Private Property	Hess St N	30-Jul-25				No violation found	31-Jul-25
2	Private Property	Robert St	29-Jul-25				No violation found	31-Jul-25
2	Private Property	Robert St	29-Jul-25				Observation - violation found, Notified Property Owner	31-Jul-25
4	Private Property	Melvin Ave	29-Jul-25				No violation found	01-Aug-25
4	Red Hill Valley Trail	At Talbot St	31-Jul-25				Coordinated Clean-Up	01-Aug-25
2	Road allowance	Market St	01-Aug-25				No violation found	01-Aug-25
2	Road allowance	Bay St N/ Vine St	17-Jun-25				Observation - violation found	29-Jul-25
5	Road allowance	Beach Blvd	21-Jul-25				No violation found	29-Jul-25

2	Road allowance	Caroline St N/ Barton St W	06-Jun-25				No violation found	31-Jul-25
2	Road allowance	Ferrie St E/ Ferguson Ave N	23-Jul-25				Observation - violation found	30-Jul-25
2	Road allowance	Guise St	28-Jul-25				Coordinated Clean-Up	28-Jul-25
2	Road allowance	King St W/ Caroline St S	23-Jul-25	28-Jul-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-Up	28-Jul-25
2	Road allowance	King St W/ Caroline St S	23-Jul-25				Notified HFSO	29-Jul-25
2	Road allowance	near 75 MacNab St S	28-Jul-25				Observation - violation found	30-Jul-25
2	Road allowance	near 75 MacNab St S	28-Jul-25				No violation found	31-Jul-25
10	Road allowance	Regalview Dr	10-Jul-25				No violation found	29-Jul-25
2	Road allowance	Market St/Caroline St N	31-Jul-25				No violation found	31-Jul-25
2	Road allowance	Queen St S	01-Aug-25				Coordinated Clean-Up	01-Aug-25
4	Rosedale Pool		18-Jul-25				Observation - violation found, Notified HPS	29-Jul-25
4	Rosedale Pool		18-Jul-25				No violation found	30-Jul-25
2	Shamrock Park		21-Jul-25	01-Aug-25	Immediate	1	Trespass Notice(s) Issued	01-Aug-25
13	Spencer Creek Mercer Street Governors Road Link	Spencer Creek at Ogilvie St	25-Jul-25	28-Jul-25	48 Hours	3	Trespass Notice(s) Issued and Notified HFSO	28-Jul-25
8	Southam Park		29-Jul-25				Observation - violation found	30-Jul-25
8	St. Joseph's Healthcare Hamilton - West 5th Campus		25-Jul-25				Observation - violation found, Notified HPS	29-Jul-25
8	St. Joseph's Healthcare Hamilton - West 5th Campus		25-Jul-25		Immediate	2	Trespass Notice(s) Issued	30-Jul-25
2	Strachan Linear Park		28-Jul-25	28-Jul-25	48 Hours	2	Trespass Notice(s)	28-Jul-25

							Issued and Notified HFSO	
2	Strachan Linear Park		28-Jul-25				Observation - violation found	30-Jul-25
2	Strachan Linear Park		Proactive				Observation - violation found	31-Jul-25
3	Tweedsmuir Park		18-Jul-25		24 Hours	2	Trespass Notice(s) Issued	30-Jul-25
3	Tweedsmuir Park		18-Jul-25	01-Aug-25	Immediate	1	Trespass Notice(s) Issued	01-Aug-25
1	Victoria Park		Proactive				No violation found	31-Jul-25
3	Woodlands Park		21-Jul-25	28-Jul-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	28-Jul-25
3	Woodlands Park		21-Jul-25				Notified HFSO	29-Jul-25
3	Woodlands Park		30-Jul-25				Observation - violation found	30-Jul-25
3	Woodlands Park		30-Jul-25				Observation - violation found	01-Aug-25

Housing Focused Street Outreach Engagement Update

	Week 31	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	445	691

Additional Notes:
<p>HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.</p> <p>Interaction data is taken from the HIFIS database.</p>

## Shower Program Update

Total individuals (non-unique) who were provided access to encampment- specific shower programs	Week 31	Previous Week	Additional Notes:
	25	22	<p>Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.</p> <p>Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.</p>

## Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 31	Previous Week	2025 Weekly Average	Additional Notes:
	34	29	N/A	
Total encampment sites maintained and cleaned by both Parks Section staff and an independent contractor	Week 31	Previous Week	2025 Weekly Average	<p>Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.</p> <p>As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.</p> <p><b>Locations visited by contractors or both contractors and Parks are specifically noted in bold below.</b></p>
	5	22	N/A	

July 28, 2025	Caroline St N, Pier 8, Ferguson Station, Pinky Lewis Parkette, Powell Park, Woodlands Park
July 29, 2025	<b>Bayfront Park, Road allowance near 75 MacNab St S, Ferguson Station, Beasley Park, J.C. Beemer Park, Hess St, Woodlands Park, Pinky Lewis Parkette, Powell Park</b>
July 30, 2025	Olympic Park, Rosedale Pool, Road allowance near 75 MacNab St S, Ferguson Station, Beasley Park, Woodlands Park, Powell Park, Pinky Lewis Parkette, Stirton Tot Lot
July 31, 2025	Road allowance near 75 MacNab St S, Ferguson Station, J.C. Beemer Park, Beasley Park, Central Park, Napier St, Strachan St E, Durand Park
August 1, 2025	Market St/ Hess St N, Jackie Washington Rotary Park, J.C. Beemer Park, Ferguson Station, Birge Park, Shamrock Park (South), Dundurn Park



## Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

There were no fire related incidents at encampments between July 28 - August 3, 2025.

### Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.

The data presented is between July 28 - August 3, 2025

If you have any questions related to this week's Encampment Weekly Update please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)