

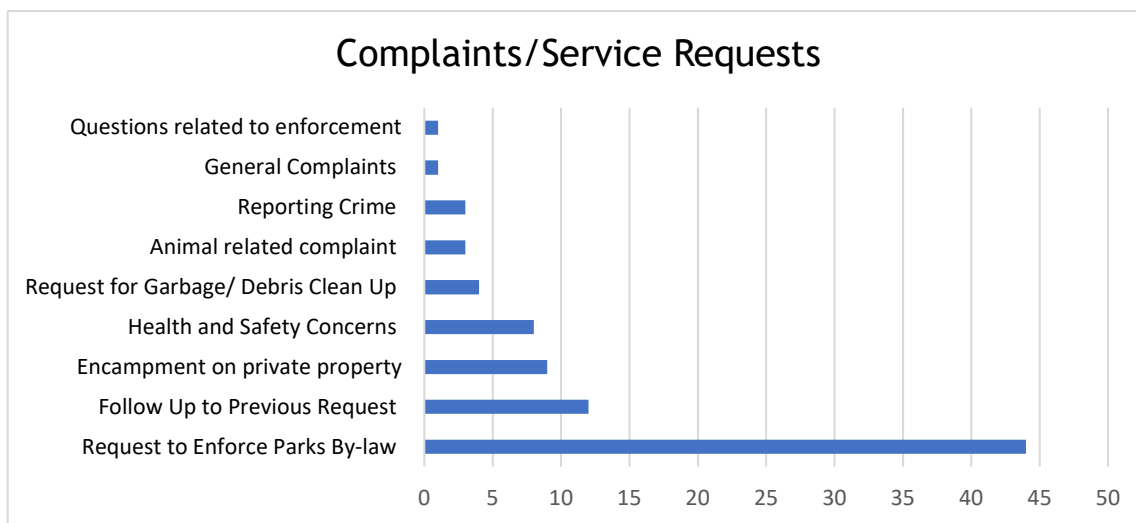
### Complaints & Requests for Service

	Week 33	Previous Week	Previous Month Average
Total Complaints & Service Requests	85	113	117

Most Frequently Identified Locations			
Central Park	Victoria Park	Jackie Washington Rotary Park	Simcoe Street Lot (209 Simcoe St E)

Complaint/Service Request Type	
Request to Enforce Parks By-law	52%
Follow Up to Previous Request	14%
Encampment on private property	11%
Health and Safety Concerns	9%
Request for Garbage/ Debris Clean-Up	5%
Animal related complaint	4%
Reporting Crime	4%
General Complaints	1%
Questions related to enforcement	1%

Source of Complaint/Service Request	
Concerned Citizen	87%
BIA or Local Business	7%
Councillor's Office	2%
Community Partners	1%
Hamilton Police Service	1%
Internal - Healthy & Safe Communities	1%



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, City Owned Property, the Bruce Trail, Land Nature's Inlet Sanctuary, Bus Shelters, the Ferrie Street lot, the Simcoe Street Lot and the Rail Trail. From August 11 - 17, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Hunter St E, Main St W, Hess St N, Rymal Rd E, Graham Ave N, Simcoe St E, Mary St
Road Allowances	Hess St N/ Stuart St, Jackson St W/ MacNab St S, Liberty St/ Grange St, Caroline St N/ Napier St, near 75 MacNab St S, alley between Ferguson Ave S and Spring St
City Owned Property	39 Market St S, 785 Britannia Ave
Bruce Trail	Behind Dundee Dr
Land Nature's Inlet Sanctuary	376 Ferguson Ave N
Bus Shelter	Main @ King
Ferrie Street Lot	449 Wellington St N
Simcoe Street Lot	209 Simcoe St E
Rail Trail	Between Wentworth St S and Corktown Park

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from August 11-17, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

### Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per

week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St
	Park	Myrtle Park	S and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	249 Hess St N		07-Aug-25				Coordinated Clean-Up	11-Aug-25
2	249 Hess St N		13-Aug-25				Coordinated Clean-Up and Notified HPS	13-Aug-25
2	Bayfront Park		08-Aug-25				No violation found	11-Aug-25
2	Bayfront Park		11-Aug-25				No violation found	12-Aug-25
2	Bayfront Park		Proactive				No violation found	14-Aug-25
3	Bishop's Park		Proactive				No violation found	14-Aug-25
10	Bruce Trail	behind Dundee Dr	08-Aug-25				No violation found	12-Aug-25
2	Carter Park		Proactive				No violation found	14-Aug-25
2	Central Park		07-Aug-25				Coordinated Clean-Up	11-Aug-25
2	Central Park		Proactive				Observation - violation found	14-Aug-25
2	Claremont Access Parkettes		Proactive				No violation found	14-Aug-25
2	Dundurn Park		Proactive				No violation found	14-Aug-25
3	Green Space	298 Hunter St E	Proactive				No violation found	14-Aug-25
8	Groenewegen Park		08-Aug-25				No violation found	11-Aug-25
2	Jackie Washington Rotary Park		18-Jun-25	13-Aug-25	Immediate	36	Trespass Notice(s) Issued and Notified HPS	13-Aug-25

2	Jackie Washington Rotary Park		18-Jun-25				Notified HFSO	14-Aug-25
3	JC Beemer / Tweedsmuir Park		Proactive				No violation found	14-Aug-25
2	Land Nature's Inlet Sanctuary	376 Ferguson Ave N	17-Jun-25	15-Aug-25	Immediate	5	Trespass Notice(s) Issued and Coordinated Clean-up	15-Aug-25
14	Mark Anthony Graham Olympic Park		08-Aug-25	1	24 Hours		Trespass Notice(s) Issued, Notified HFSO	11-Aug-25
3	Myrtle Park		Proactive				No violation found	14-Aug-25
2	Pier 4 Park		Proactive				No violation found	14-Aug-25
8	Private Property	Upper Wellington St	08-Aug-25				No violation found	11-Aug-25
5	Private Property	Berkindale Dr	08-Aug-25	1	24 Hours		Trespass Notice(s) Issued	11-Aug-25
4	Private Property	Graham Ave N	11-Aug-25				No violation found	11-Aug-25
2	Private Property	Main St E	01-Aug-25				Notified HPS	11-Aug-25
1	Private Property	Queen St S	15-Aug-25				No violation found	15-Aug-25
2	Road allowance	Liberty St/ Grange St	25-Jul-25				Coordinated Clean-Up	12-Aug-25
2	Road allowance	Main St E/ Ferguson Ave S	01-Aug-25				Coordinated Clean-Up	12-Aug-25
2	Road allowance	Hess St N/ Stuart St	16-Jul-25				No violation found	15-Aug-25
2	Road allowance	near 75 MacNab St S	08-Aug-25				Trespass Notice(s) Issued and Coordinated Clean-up	15-Aug-25
8	Southam Park		29-Jul-25				No violation found	11-Aug-25
2	Strachan Linear Park		28-Jul-25				No violation found	12-Aug-25
2	Strachan Linear Park		Proactive				No violation found	14-Aug-25
1	Victoria Park		10-Jul-25				Notified HFSO	11-Aug-25

1	Victoria Park		10-Jul-25	12-Aug-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	12-Aug-25
1	Victoria Park		Proactive				No violation found	14-Aug-25
3	Wellington Park		29-Jul-25				Coordinated Clean-Up	12-Aug-25
3	Woodlands Park		21-Jul-25	12-Aug-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	12-Aug-25

### Housing Focused Street Outreach Engagement Update

	Week 33	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	309	302

Additional Notes:
<p>HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.</p> <p>Interaction data is taken from the HIFIS database.</p>

### Shower Program Update

	Week 33	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	20	18

Additional Notes:
<p>Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.</p> <p>Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.</p>

## Site Maintenance and Cleanups

	Week 33	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	26	25	N/A

	Week 33	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	8	2	N/A

### Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

**Locations visited by contractors or both contractors and Parks are specifically noted in bold below.**

August 11, 2025	Strachan St E, Bayfront Park, Victoria Park, 249 Hess St, Hill St, Charlton Ave E, Central Park
August 12, 2025	Upper James St, Mark Anthony Graham Memorial Olympic Park, Berkindale St, Nardi Crt, Woodlands Park, Veevers, Jackie Washington Rotary Park, Central Park, <b>Road allowance near 75 MacNab St S MacNab St S, Ferguson Station, Beasley Park, Mary St, Powell Park, Pinky Lewis Parkette</b>
August 13, 2025	Pritchard Trail, Ferguson Station, Beasley Park, Woodlands Park, 249 Hess St
August 14, 2025	Stuart St, <b>Jackie Washington Rotary Park</b>
August 15, 2025	Stuart St, Queen St, Road allowance near 75 MacNab St S, Van Wagners Beach Rd, Land Nature's Inlet Sanctuary

## Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown	Additional Notes:
Burning Complaint	2	<ul style="list-style-type: none"> <li>Ward 2: 1</li> <li>Ward 3: 1</li> </ul>	<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between August 11-17, 2025</p>

Ward	Number of Fire Related Incidents	Injuries
Ward 2	1	0
Ward 3	1	
Total	2	

If you have any questions related to this week's Encampment Weekly Update please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)