

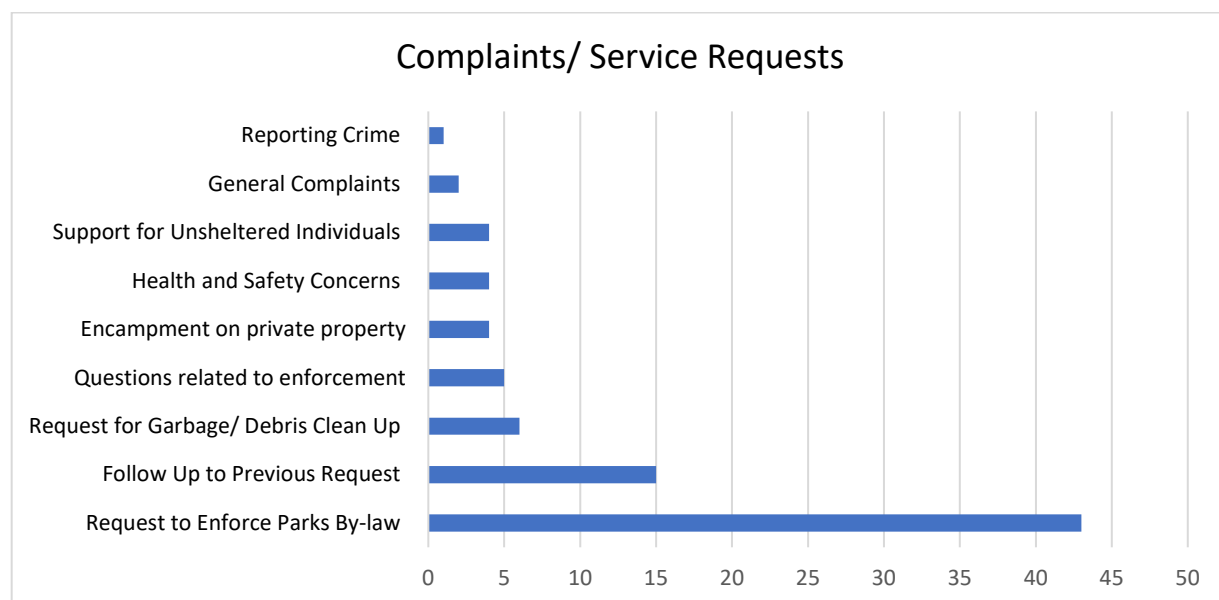
Complaints & Requests for Service

	Week 34	Previous Week	Previous Month Average
Total Complaints & Service Requests	84	85	117

Most Frequently Identified Locations			
Ward 2 Temporary Dog Free Running Area	Gage Park	Wellington Park	Woodlands Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	51%
Follow Up to Previous Request	17%
Request for Garbage/ Debris Clean-Up	7%
Questions related to enforcement	6%
Encampment on private property	5%
Health and Safety Concerns	5%
Support for Unsheltered Individual	5%
General Complaints	2%
Reporting Crime	1%

Source of Complaint/Service Request	
Concerned Citizen	75%
BIA or Local Business	14%
Internal - Public Works	6%
Councillor's Office	2%
Internal - Other	1%
Mayor's Office	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, City Owned Property, the Keddy Trail, the Rail Trail, the Simcoe Street Lot, Vincent/ gershome Open Space, and the Ward 2 Temporary Dog Free Running Area. From August 18 - 24, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	York Blvd, Kenora Ave, Wentworth St S, Mary St, Nash Rd N, Limeridge Rd E, between Birge St and Shaw St, King St E
Road Allowances	Centennial Parkway N, alley between Ferguson Ave S and Spring St, alley on Wentworth St S between Aikman Ave and Main St E, Cannon St E/ Lottridge St, Caroline St N/ Napier St, King William St/ James St N, Strachan St E/ James St N
City Owned Properties	1375 Upper Ottawa St, 249 Hess St N
Keddy Trail	At St. Joseph's Drive, Main Trail
Rail Trail	Between Gage Ave S and Wentworth St S, between Wentworth St S and Corktown Park
Simcoe Street Lot	209 Simcoe St E
Vincent/ gershome Open Space	2730 King St E near Selway Crt
Ward 2 Temporary Dog Free Running Area	371 Wellington St N

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from August 18-24, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	249 Hess St N		20-Aug-25				No violation found	22-Aug-25
2	Bayfront Park		19-Aug-25				No violation found	19-Aug-25
2	Bayfront Park		Proactive				No violation found	20-Aug-25
2	Beasley Park		20-Aug-25				Coordinated Clean-Up	21-Aug-25
3	Birch Avenue Park		13-Aug-25				No violation found	19-Aug-25
3	Birch Avenue Park		21-Aug-25				No violation found	21-Aug-25
3	Bishop's Park		Proactive				No violation found	20-Aug-25
13	Bumble Bee Park		19-Aug-25				Notified HFSO	19-Aug-25
3	Bus Shelter	Main @ King	12-Aug-25				No violation found	19-Aug-25
2	Carter Park		Proactive				No violation found	20-Aug-25
1	Cathedral Park		22-Aug-25				No violation found	22-Aug-25
2	Central Park		07-Aug-25				No violation found	18-Aug-25

2	Central Park		19-Aug-25		No violation found	19-Aug-25
2	Central Park		Proactive		Observation - violation found, Notified HPS	20-Aug-25
2	Central Park		19-Aug-25		Observation - violation found	22-Aug-25
2	Claremont Access Parkette		Proactive		No violation found	20-Aug-25
14	Cliffview Park		13-Aug-25		No violation found	21-Aug-25
1	Dundurn Park		19-Aug-25		No violation found	19-Aug-25
1	Dundurn Park		Proactive		No violation found	20-Aug-25
2	Durand Park		14-Aug-25		Observation - violation found	19-Aug-25
2	Durand Park		14-Aug-25		No violation found	20-Aug-25
3	East Kiwanis Place		23-Jul-25		No violation found	21-Aug-25
2	Eastwood Park		05-Jun-25		No violation found	20-Aug-25
2	Ferguson Station		19-Aug-25		No violation found	19-Aug-25
2	Ferrie Street Lot		14-Aug-25		No violation found	20-Aug-25
3	Gage Park		12-Aug-25		No violation found	19-Aug-25
3	Gage Park		20-Aug-25		No violation found	22-Aug-25
3	Green Space	298 Hunter St E	Proactive		No violation found	20-Aug-25
1	Hill Street Park		08-Aug-25		No violation found	21-Aug-25
13	J.L. Grightmire Market Street Arena	35 Market St S	06-Aug-25		No violation found	22-Aug-25
2	Jackie Washington Rotary Park		13-Aug-25		Coordinated Clean-Up	19-Aug-25

2	Jackie Washington Rotary Park		22-Aug-25				No violation found	22-Aug-25
3	JC Beemer Park		12-Aug-25	19-Aug-25	Immediate	3	Trespass Notice(s) Issued and Coordinated Clean-up	19-Aug-25
3	JC Beemer Park/ Tweedsmuir Park		Proactive				Observation - violation found, Coordinated Clean-Up, Notified HFSO	20-Aug-25
4	King's Forest Golf Club		18-Jul-25	20-Aug-25	Immediate	1	Trespass Notice(s) Issued	20-Aug-25
4	King's Forest Golf Club		18-Jul-25				Coordinated Clean-Up, Notified HFSO	21-Aug-25
3	Lucy Day Park		07-Aug-25				No violation found	21-Aug-25
4	Mahony Park		24-Jun-25				No violation found	20-Aug-25
2	Mary Street Pedestrian Bridge		06-Aug-25				Coordinated Clean-Up	20-Aug-25
4	Montgomery Park		20-Aug-25				No violation found	22-Aug-25
2	Municipal Car Park	263 King St W	17-Jul-25				No violation found	22-Aug-25
3	Myrtle Park		Proactive				No violation found	20-Aug-25
4	Park Row North Parkette		07-Aug-25				No violation found	21-Aug-25
2	Pier 4 Park		19-Aug-25				No violation found	19-Aug-25
2	Pier 4		Proactive				No violation found	20-Aug-25
3	Pinky Lewis Parkette		31-Jul-25	19-Aug-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	19-Aug-25
3	Pinky Lewis Parkette		20-Aug-25				No violation found, Notified HFSO	20-Aug-25
3	Pinky Lewis Parkette		21-Aug-25	22-Aug-25	Immediate	2	Trespass Notice(s)	22-Aug-25

							Issued, Notified HFSO and Coordinated Clean-up	
3	Powell Park		12-Aug-25				No violation found	19-Aug-25
3	Powell Park		20-Aug-25				No violation found	20-Aug-25
3	Powell Park		22-Aug-25				No violation found	22-Aug-25
4	Private Property	Parkdale Ave N	13-Aug-25				No violation found	19-Aug-25
7	Private Property	Limeridge Rd E	20-Aug-25				Notified HFSO	20-Aug-25
7	Private Property	Limeridge Rd E	20-Aug-25				No violation found	22-Aug-25
2	Private Property	Simcoe St E	13-Aug-25				No violation found	20-Aug-25
7	Private Property	Rymal Rd E	14-Aug-25				No violation found	21-Aug-25
7	Private Property	Rymal Rd E	14-Aug-25				No violation found	21-Aug-25
3	Private Property	King St E	05-Aug-25				No violation found	22-Aug-25
1	Private Property	Mountain Ave	08-Aug-25				No violation found	22-Aug-25
3	Private Property	Westingh ouse Ave	07-Aug-25				No violation found	22-Aug-25
2	Road allowance	alley btw Ferguson Ave S and Spring St	13-Aug-25				No violation found	21-Aug-25
2	Road allowance	King St W	18-Aug-25				Coordinated Clean-Up	18-Aug-25
2	Road allowance	near 75 MacNab St S	18-Aug-25	18-Aug-25	Immediate	2	Trespass Notice(s) Issued and Notified HPS and HFSO	18-Aug-25
2	Road allowance	near 75 MacNab St S	19-Aug-25				Coordinated Clean-Up	19-Aug-25
2	Road allowance	near 75 MacNab St S	20-Aug-25	20-Aug-25	Immediate	3	Trespass Notice(s) Issued and Coordinated Clean-up	20-Aug-25

2	Road allowance	near 75 MacNab St S	20-Aug-25				Notified HFSO	21-Aug-25
3	Road allowance	Birch Ave/ Burlington St E	29-Jul-25				Observation - violation found	19-Aug-25
3	Road allowance	Birch Ave/ Barton St E	29-Jul-25				Observation - violation found	19-Aug-25
2	Road allowance	James St N/ King William St	22-Aug-25				No violation found	22-Aug-25
2	Road allowance	Caroline St N/ Napier St	18-Aug-25				No violation found	22-Aug-25
2	Road allowance	Aberdeen Ave/ James St S	06-Aug-25				No violation found	21-Aug-25
2	Shamrock Park		30-Jul-25	18-Aug-25	Immediate	1	Trespass Notice(s) Issued and Notified HPS and HFSO	18-Aug-25
2	Simcoe Tot Lot		16-Jul-25				No violation found	21-Aug-25
8	Southam Park		22-Aug-25				No violation found	22-Aug-25
3	Stirton Tot Lot		17-Aug-25	22-Aug-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	22-Aug-25
2	Strachan Linear Park		19-Aug-25				Coordinated Clean-Up	19-Aug-25
2	Strachan Linear Park		Proactive				No violation found	20-Aug-25
3	Tweedsmuir Park		12-Aug-25	18-Aug-25	Immediate	4	Trespass Notice(s) Issued, Coordinated Clean-up , Notified HPS and HFSO	18-Aug-25
3	Tweedsmuir Park		20-Aug-25	20-Aug-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	20-Aug-25
3	Tweedsmuir Park		20-Aug-25				Notified HFSO	21-Aug-25

3	Tweedsmuir Park		22-Aug-25				Coordinated Clean-Up	22-Aug-25
9	Valley Park		07-Aug-25				No violation found	21-Aug-25
1	Victoria Park		19-Aug-25				No violation found	19-Aug-25
1	Victoria Park		20-Aug-25				No violation found	20-Aug-25
1	Victoria Park		Proactive				No violation found	20-Aug-25
5	Warden Park		22-Aug-25				No violation found	22-Aug-25
3	Wellington Park		18-Aug-25	18-Aug-25	Immediate	1	Trespass Notice(s) Issued and Notified HPS and HFSO	18-Aug-25
3	Wellington Park		18-Aug-25	22-Aug-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	22-Aug-25
3	Woodlands Park		18-Aug-25	18-Aug-25	Immediate	1	Trespass Notice(s) Issued and Notified HPS and HFSO	18-Aug-25
3	Woodlands Park		18-Aug-25	18-Aug-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	19-Aug-25
3	Woodlands Park		20-Aug-25	20-Aug-25	Immediate	3	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	20-Aug-25
3	Woodlands Park		21-Aug-25				No violation found	21-Aug-25
3	Woodlands Park		22-Aug-25				No violation found	22-Aug-25
2	Woolverton Park		18-Aug-25				No violation found	18-Aug-25

Housing Focused Street Outreach Engagement Update

	Week 34	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	298	309

Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.
Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 34	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	16	24

Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 34	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	21	26	N/A

	Week 34	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	8	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

August 18, 2025	Central Park, MacNab St S, Whitehern Park, Dundee St, Durand Park
August 19, 2025	Road allowance near 75 MacNab St S, 45 Main St E, JC Beemer Park, Woodlands Park, Pinky Lewis Parkette, Jackie Washington Rotary Park, Simcoe St E
August 20, 2025	West 5th Trail, Road allowance near 75 MacNab St S, York Blvd, Central Park, JC Beemer Park, Woodlands Park
August 21, 2025	Rosedale Pool, Beasley Park, Mary St

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown	Additional Notes:
Accumulated Combustibles	1	<ul style="list-style-type: none"> Ward 2: 1 incident 	<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between August 18-24, 2025</p>

Ward	Number of Fire Related Incidents	Injuries
Ward 2	1	0
Total	1	

If you have any questions related to this week’s Encampment Weekly Update please email encampments@hamilton.ca