

### Complaints & Requests for Service

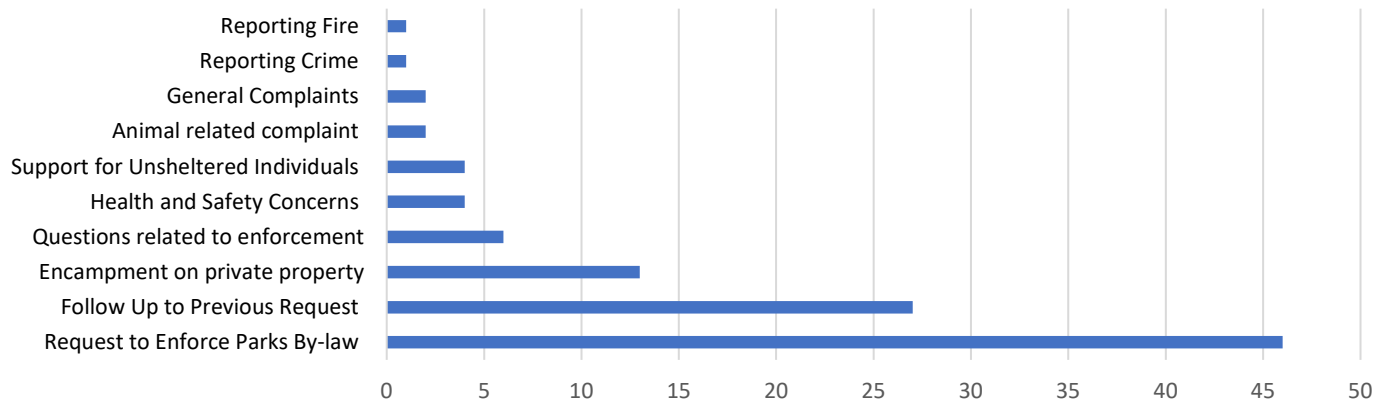
|                                     | Week 35 | Previous Week | Previous Month Average |
|-------------------------------------|---------|---------------|------------------------|
| Total Complaints & Service Requests | 106     | 84            | 97                     |

| Most Frequently Identified Locations   |             |             |               |
|--|-------------|-------------|---------------|
| Ward 2 Temporary Dog Free Running Area | Durand Park | Powell Park | Shamrock Park |

| Complaint/Service Request Type        |     |
|---------------------------------------|-----|
| Request to Enforce Parks By-law       | 43% |
| Follow Up to Previous Request         | 25% |
| Encampment on Private Property        | 12% |
| Questions related to enforcement      | 6%  |
| Health and Safety Concerns            | 4%  |
| Support for Unsheltered Individual(s) | 4%  |
| Animal Related Concerns               | 2%  |
| General Complaints                    | 2%  |
| Reporting Crime                       | 1%  |
| Reporting Fire                        | 1%  |

| Source of Complaint/Service Request  |     |
|--------------------------------------|-----|
| Concerned Citizen                    | 77% |
| BIA or Local Business                | 9%  |
| Internal - Public Works              | 6%  |
| Councillor's Office                  | 3%  |
| Internal - Tourism & Culture         | 3%  |
| Individual Experiencing Homelessness | 1%  |
| Internal - Other                     | 1%  |

### Complaints/ Service Requests



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, City Owned Property, Confederation Beach Park, Pritchard Side Trail, the Rail Trail, Land Nature's Inlet Sanctuary and the Ward 2 Temporary Dog Free Running Area. From August 25 - 31, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

|  |   |
|--|---|
| Private Property                       | King St E (Stoney Creek), Wentworth St N, Nash Rd N, Wellington St N, Stirton St, Ferguson Ave S, John St N, James St N, Sanford Ave N, Linden St, East 42 <sup>nd</sup> St   |
| Road Allowances                        | Jackson St E/ MacNab St S, Varoline St N/ Napier St, Ottawa St N, Main St E/ Frid St, Strachan St E/ James St N, Charlton Ave W, alley btw Minto Ave and Sanford Ave N, alley btw Paling Ave and Strathearne Ave, alley btw Cathcart St and Wellington St N |
| City Owned Properties                  | 50 Jackson St W   |
| Confederation Beach Park               | between Waterfront Trail Parking Lot and Wild Waterworks Lot  |
| Pritchard Side Trail                   | Behind Mud St   |
| Rail Trail                             | Between Wentworth St S and Corktown Park  |
| Land Nature's Inlet Sanctuary          | 376 Ferguson Ave N  |
| Ward 2 Temporary Dog Free Running Area | 371 Wellington St N   |

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from August 25-31, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

|      |   |
|------|---|
| HFSO | Housing Focused Street Outreach                         |
| HPS  | Hamilton Police Service                                 |
| *    | Only applicable to private property and road allowances |

**Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces**

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

|               |                 |                  |   |
|---------------|-----------------|------------------|---|
| Bayfront Park | Victoria Park   | Bishop's Park    | Dundurn Park                                    |
| Central Park  | JC Beemer/      | Claremont Access | 298 Hunter Street East (green space west of     |
| Pier 4 Park   | Tweedsmuir Park | Parkettes        | Claremont Access)                               |
| Dundurn Park  | Strachan Linear | Carer Park       | Rail Trail between extension of Wellington St S |
|               | Park            | Myrtle Park      | and Sherman Ave S                               |

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

| Ward | Location                   | Address* | Date Identified to CERT | Date Trespass Notice(s) Issued | Compliance Date of Trespass Notice(s) | # of Trespass Notice(s) Issued | Status             | Date      |
|------|----------------------------|----------|-------------------------|--------------------------------|---------------------------------------|--------------------------------|--------------------|-----------|
| 3    | 298 Hunter St E            |          | Proactive               |                                |                                       |                                | No violation found | 26-Aug-25 |
| 2    | Bayfront Park              |          | Proactive               |                                |                                       |                                | No violation found | 25-Aug-25 |
| 3    | Bishop's Park              |          | Proactive               |                                |                                       |                                | No violation found | 26-Aug-25 |
| 8    | Bruce Park                 |          | 25-Aug-25               |                                |                                       |                                | No violation found | 28-Aug-25 |
| 2    | Carter Park                |          | Proactive               |                                |                                       |                                | No violation found | 26-Aug-25 |
| 2    | Claremont Access Parkettes |          | Proactive               |                                |                                       |                                | No violation found | 26-Aug-25 |
| 2    | Central Park               |          | Proactive               |                                |                                       |                                | No violation found | 25-Aug-25 |
| 1    | Dundurn Park               |          | Proactive               |                                |                                       |                                | No violation found | 25-Aug-25 |
| 2    | Durand Park                |          | 25-Aug-25               |                                |                                       |                                | No violation found | 27-Aug-25 |
| 2    | Ferrie Street Lot          |          | 25-Aug-25               |                                |                                       |                                | No violation found | 25-Aug-25 |
| 3    | Gage Park                  |          | 26-Aug-25               |                                |                                       |                                | No violation found | 26-Aug-25 |
| 2    | Gore Park                  |          | 26-Aug-25               |                                |                                       |                                | No violation found | 26-Aug-25 |

|    |                               |               |           |           |           |   |  |           |
|----|-------------------------------|---------------|-----------|-----------|-----------|---|--|-----------|
| 2  | Jackie Washington Rotary Park |               | 25-Aug-25 |           |           |   | No violation found                                 | 25-Aug-25 |
| 3  | JC Beemer /Tweedsmuir Park    |               | Proactive |           |           |   | Coordinated Clean-Up                               | 25-Aug-25 |
| 3  | JC Beemer /Tweedsmuir Park    |               | 26-Aug-25 |           |           |   | Coordinated Clean-Up                               | 27-Aug-25 |
| 3  | JC Beemer /Tweedsmuir Park    |               | 28-Aug-25 |           |           |   | Coordinated Clean-Up                               | 28-Aug-25 |
| 1  | Kay Drage Park                |               | 25-Aug-25 |           |           |   | No violation found                                 | 29-Aug-25 |
| 11 | Mount Hope Park               |               | 25-Aug-25 | 25-Aug-25 | Immediate | 1 | Trespass Notice(s) Issued                          | 25-Aug-25 |
| 11 | Mount Hope Park               |               | 25-Aug-25 |           |           |   | No violation found, Notified HFSO                  | 26-Aug-25 |
| 11 | Mount Hope Park               |               | 25-Aug-25 |           |           |   | Notified HFSO                                      | 27-Aug-25 |
| 3  | Myrtle Park                   |               | Proactive |           |           |   | No violation found                                 | 26-Aug-25 |
| 2  | Pier 4 Park                   |               | Proactive |           |           |   | No violation found                                 | 25-Aug-25 |
| 3  | Pinky Lewis Parkette          |               | 27-Aug-25 |           |           |   | No violation found, Notified HPS                   | 29-Aug-25 |
| 3  | Powell Park                   |               | 28-Aug-25 |           |           |   | Observation - violation found                      | 28-Aug-25 |
| 3  | Powell Park                   |               | 28-Aug-25 | 29-Aug-25 | Immediate | 1 | Trespass Notice(s) Issued and Coordinated Clean-up | 29-Aug-25 |
| 6  | Pritchard Side Trail          | behind Mud St | 27-Aug-25 | 27-Aug-25 | Immediate | 1 | Trespass Notice(s) Issued and Coordinated Clean-up | 27-Aug-25 |
| 6  | Pritchard Side Trail          | behind Mud St | 27-Aug-25 |           |           |   | Notified HFSO                                      | 28-Aug-25 |
| 2  | Private Property              | York Blvd     | 07-Aug-25 | 25-Aug-25 | Immediate | 2 | Trespass Notice(s) Issued                          | 25-Aug-25 |
| 1  | Private Property              | York Blvd     | 07-Aug-25 |           |           |   | Notified HFSO                                      | 27-Aug-25 |
| 3  | Private Property              | Birge St      | 25-Aug-25 |           |           |   | Coordinated Clean-Up, Notified HPS                 | 25-Aug-25 |
| 5  | Private Property              | Berkindale Dr | 08-Aug-25 |           |           |   | No violation found                                 | 25-Aug-25 |

|   |                      |                             |           |           |           |   |  |
|---|----------------------|-----------------------------|-----------|-----------|-----------|---|--|
|   |                      |                             |           |           |           |   |  |
| 5 | Private Property     | Nash Rd N                   | 26-Aug-25 |           |           |   | No violation found<br>27-Aug-25                                      |
| 2 | Private Property     | King St W                   | 12-Jun-25 |           |           |   | No violation found<br>28-Aug-25                                      |
| 3 | Private Property     | King St E                   | 26-Jun-25 |           |           |   | No violation found<br>28-Aug-25                                      |
| 7 | Private Property     | Concession St               | 05-Aug-25 |           |           |   | No violation found<br>28-Aug-25                                      |
| 8 | Private Property     | West 5th St                 | 26-May-25 |           |           |   | No violation found<br>28-Aug-25                                      |
| 7 | Private Property     | Rymal Rd E                  | 28-Aug-25 |           |           |   | Observation - violation found<br>28-Aug-25                           |
| 8 | Private Property     | Caledon Ave                 | 27-Mar-25 |           |           |   | No violation found<br>28-Aug-25                                      |
| 2 | Road allowance       | King William St/ James St N | 22-Aug-25 |           |           |   | No violation found<br>25-Aug-25                                      |
| 2 | Road allowance       | near 75 MacNab St S         | 26-Aug-25 |           |           |   | Coordinated Clean-Up<br>26-Aug-25                                    |
| 2 | Road allowance       | near 75 MacNab St S         | 26-Aug-25 | 28-Aug-25 | Immediate | 2 | Trespass Notice(s) Issued<br>28-Aug-25                               |
| 2 | Road allowance       | Charlton Ave W              | 28-Aug-25 |           |           |   | Coordinated Clean-up<br>28-Aug-25                                    |
| 2 | Shamrock Park        |                             | 30-Jul-25 |           |           |   | No violation found<br>28-Aug-25                                      |
| 2 | Simcoe Street Lot    |                             | 27-Aug-25 |           |           |   | Observation - violation found, Notified HPS<br>29-Aug-25             |
| 3 | Stirton Tot Lot      |                             | 23-Aug-25 | 27-Aug-25 | Immediate | 1 | Trespass Notice(s) Issued and Coordinated Clean-up<br>27-Aug-25      |
| 3 | Stirton Tot Lot      |                             | 23-Aug-25 |           |           |   | Notified HFSSO<br>28-Aug-25  |
| 2 | Strachan Linear Park |                             | Proactive |           |           |   | No violation found<br>25-Aug-25                                      |
| 6 | Trenholme Park       |                             | 01-Aug-25 | 25-Aug-25 | Immediate | 1 | Trespass Notice(s) Issued, Notified HPS, Notified HFSSO<br>25-Aug-25 |
| 6 | Trenholme Park       |                             | 01-Aug-25 |           |           |   | No violation found<br>26-Aug-25                                      |

|   |  |  |           |           |           |    |  |           |
|---|--|--|-----------|-----------|-----------|----|--|-----------|
|   |  |  |           |           |           |    |  |           |
| 1 | Victoria Park                          |  | 21-Aug-25 | 25-Aug-25 | Immediate | 1  | Trespass Notice(s) Issued                  | 25-Aug-25 |
| 1 | Victoria Park                          |  | Proactive | 26-Aug-25 | Immediate | 1  | Trespass Notice(s) Issued, Notified HPS    | 26-Aug-25 |
| 1 | Victoria Park                          |  | 21-Aug-25 |           |           |    | Notified HFSO                              | 27-Aug-25 |
| 2 | Ward 2 Temporary Dog Free Running Area |  | 23-Jul-25 |           |           |    | Observation - violation found              | 25-Aug-25 |
| 2 | Ward 2 Temporary Dog Free Running Area |  | 23-Jul-25 | 27-Aug-25 | Immediate | 41 | Trespass Notice(s) Issued and Notified HPS | 27-Aug-25 |
| 2 | Ward 2 Temporary Dog Free Running Area |  | 23-Jul-25 |           |           |    | Notified HFSO                              | 28-Aug-25 |
| 3 | Wellington Park                        |  | 23-Aug-25 |           |           |    | Coordinated Clean-Up                       | 27-Aug-25 |
| 3 | Woodlands Park                         |  | 26-Aug-25 |           |           |    | Coordinated Clean-Up                       | 25-Aug-25 |
| 2 | Woolverton Park                        |  | 25-Aug-25 | 29-Aug-25 | Immediate | 1  | Trespass Notice(s) Issued                  | 28-Aug-25 |

## Housing Focused Street Outreach Engagement Update

|   | Week 35 | Previous Week |
|---|---------|---------------|
| Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO | 192     | 298           |

| Additional Notes:   |
|---|
| <p>HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.</p> <p>Interaction data is taken from the HIFIS database.</p> |

## Shower Program Update

| Total individuals (non-unique) who were provided access to encampment- specific shower programs | Week 35 | Previous Week | Additional Notes:  |
|---|---------|---------------|--|
|   | 19      | 16            | <p>Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.</p> <p>Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.</p> |

## Site Maintenance and Cleanups

| Total encampment sites maintained and cleaned by Parks Section staff   | Week 35 | Previous Week | 2025 Weekly Average | Additional Notes:  |
|--|---------|---------------|---------------------|--|
|  | 27      | 21            | N/A                 |  |
| Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor | Week 35 | Previous Week | 2025 Weekly Average | <p>Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.</p> <p>As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.</p> <p><b>Locations visited by contractors or both contractors and Parks are specifically noted in bold below.</b></p> |
|  | 0       | 0             | N/A                 |  |

|                 |   |
|-----------------|---|
| August 25, 2025 | JC Beemer Park, James St, Central Park, Woodlands Park, Pinky Lewis Parkette, Powell Park   |
| August 26, 2025 | JC Beemer Park, Wellington Square, Shamrock Park (North), Road allowance near 75 McNab St S, Central Park   |
| August 27, 2025 | Jackie Washington Rotary Park, JC Beemer Park, Wellington Square, Stirton Tot Lot, Pritchard Side Trail, Woodlands Park, Durand Park, Red Hill Valley Trail |
| August 28, 2025 | Central Park, Road allowance near 75 McNab St S, Powell Park, Stirton Tot Lot   |
| August 29, 2025 | Powell Park, Pinky Lewis Parkette, Mahoney Park, Simcoe Street Lot  |

## Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

| Response Type            | Number of Incidents | Ward Breakdown   | Additional Notes:   |
|--------------------------|---------------------|--|---|
| Accumulated Combustibles | 1                   | <ul style="list-style-type: none"> <li>Ward 3: 1 incident</li> </ul> | <p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between August 25-31, 2025</p> |
| Burning Complaint        | 1                   | <ul style="list-style-type: none"> <li>Ward 1: 1 incident</li> </ul> |   |

| Ward         | Number of Fire Related Incidents | Injuries |
|--------------|----------------------------------|----------|
| Ward 1       | 1                                | 0        |
| Ward 3       | 1                                |          |
| <b>Total</b> | <b>2</b>                         |          |

If you have any questions related to this week's Encampment Weekly Update please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)