

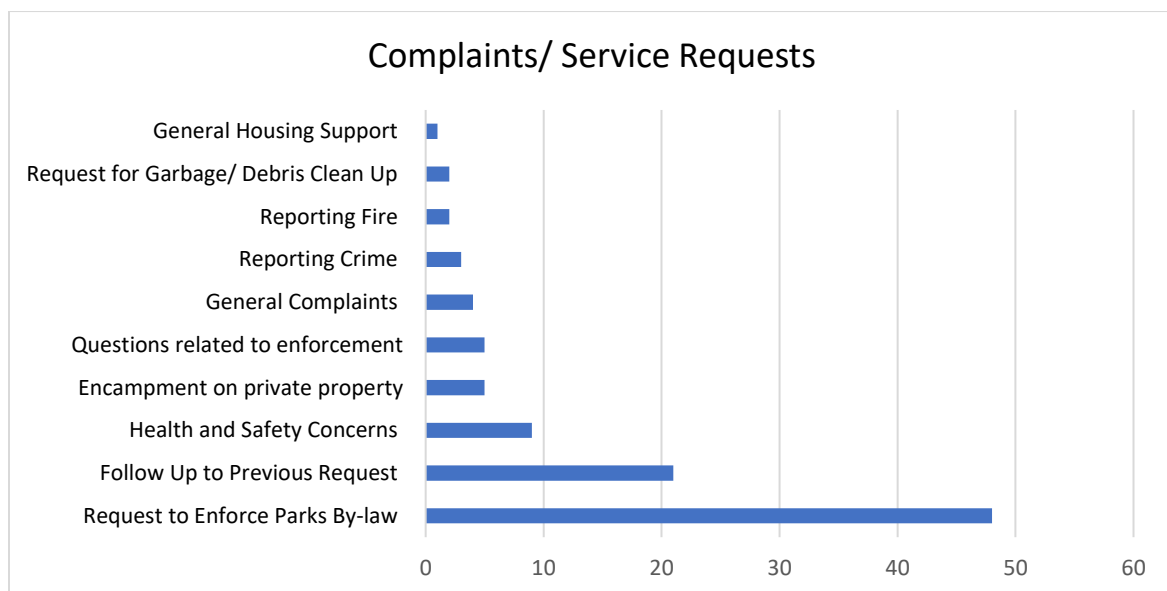
Complaints & Requests for Service

	Week 36	Previous Week	Previous Month Average
Total Complaints & Service Requests	100	106	97

Most Frequently Identified Locations		
Central Park	Shamrock Park	Hill Street Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	48%
Follow Up to Previous Request	21%
Health and Safety Concerns	9%
Encampment on private property	5%
Questions related to enforcement	5%
General Complaints	4%
Reporting Crime	3%
Reporting Fire	2%
Request for Garbage/ Debris Clean-Up	2%
General Housing Support	1%

Source of Complaint/Service Request	
Concerned Citizen	89%
Councillor's Office	6%
BIA or Local Business	3%
Hamilton Police Service	1%
Internal - Public Works	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, Borer's Creek Trail, Land Nature's Inlet Sanctuary, Rail Trail, Red Hill Valley. From September 1-7, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Market St, Upper Ottawa St, Head St, James St N
Road Allowances	Alley on Barton St E between Westinghouse Ave and Milton Ave, Jackson St E/ MacNab St S, Caroline St N/ Napier St, alley on Aikman Ave between Wentworth
Borer's Creek Trail	Behind Horseshoe Cres
Land Nature's Inlet Sanctuary	376 Ferguson Ave N
Rail Trail	Between Wentworth St S and Corktown Park, between Gage St S and Wentworth Ave S and Sanford Ave S, MacNab St S, Hunter St W/ MacNab St S, alley on Cannon St E between Leeming St and Clyde St
Red Hill Valley	Near Nardi Crt
Ward 2 Temporary Dog Free Running Area	371 Wellington St N

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from September 1-7, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	298 Hunter St E		Proactive				No violation found	04-Sep-05
2	Bayfront Park		Proactive				No violation found	04-Sep-05
2	Bayfront Park		02-Sep-25				Coordinated Clean-Up	02-Sep-25
2	Beasley Park		02-Sep-25				No violation found	02-Sep-25
3	Bishop Park		Proactive				No violation found	04-Sep-05
2	Carter Park		02-Sep-25				No violation found	02-Sep-25
2	Carter Park		04-Sep-25				No violation found	04-Sep-05
2	Central Park		19-Aug-25				Coordinated Clean-Up and Notified HPS	02-Sep-25
2	Central Park		04-Sep-25				Observation - violation found	04-Sep-05
2	City Hall		04-Sep-25				No violation found	04-Sep-05
1	Dundurn Park		26-Aug-25				Coordinated Clean-Up	02-Sep-25
1	Dundurn Park		Proactive				No violation found	04-Sep-05

2	Durand Park		28-Aug-25				Observation - violation found	02-Sep-25
2	Durand Park		28-Aug-25				Observation - violation found	04-Sep-05
2	Durand Park		28-Aug-25				Observation - violation found, Notified HPS	05-Sep-25
6	Fay Avenue Park		02-Sep-25				No violation found	02-Sep-25
2	Ferrie Street Lot		03-Sep-25	03-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	03-Sep-25
2	Ferrie Street Lot		03-Sep-25				Notified HFSO	04-Sep-05
6	Huntington Park Recreation Centre		02-Sep-25				Coordinated Clean-Up	02-Sep-25
2	Jackie Washington Rotary Park		03-Sep-25	03-Sep-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	03-Sep-25
2	Jackie Washington Rotary Park		04-Sep-25	04-Sep-25	Immediate	3	Trespass Notice(s) Issued, Notified HFSO	04-Sep-05
2	Jackie Washington Rotary Park		04-Sep-25	05-Sep-25	Immediate	4	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-Up	05-Sep-25
3	JC Beemer/ Tweedsmuir Park		02-Sep-25	02-Sep-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-Up	02-Sep-25
3	JC Beemer/Twe edsmuir Park		02-Sep-25				Observation - violation found, Notified HFSO	04-Sep-05
2	Land Nature's Inlet Sanctuary	376 Ferguson Ave N	05-Sep-25	05-Sep-25	Immediate	3	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-Up	05-Sep-25
4	Mahoney Park		27-Aug-25				Observation - violation found	02-Sep-25

3	Myrtle Park		Proactive				No violation found	04-Sep-05
2	Pier 4 Park		02-Sep-25				No violation found	02-Sep-25
2	Pier 4 Park		Proactive				No violation found	04-Sep-05
3	Pinky Lewis Parkette		02-Sep-25				No violation found	02-Sep-25
3	Powell Park		28-Aug-25				No violation found	02-Sep-25
3	Road allowance	alley on Barton St E between Westinghouse Ave and Milton Ave	02-Sep-25				Observation - violation found	02-Sep-25
2	Road allowance	Strachan St E/ Hughson St N	02-Sep-25				Coordinated Clean-Up	02-Sep-25
2	Road allowance	near 94 York Blvd	02-Sep-25				Observation - violation found, Notified HPS	02-Sep-25
2	Road allowance	near 75 MacNab St S	26-Aug-25				Observation - violation found, Notified HPS	02-Sep-25
2	Road allowance	near 75 MacNab St S	26-Aug-25				Observation - violation found, Notified HPS	04-Sep-05
2	Road allowance	near 75 MacNab St S	26-Aug-25				Observation - violation found, Notified HPS	05-Sep-25
2	Road allowance	Main St E/ James St S	02-Sep-25				No violation found	05-Sep-25
2	Shamrock Park		04-Sep-25				Observation - violation found, Notified HPS	05-Sep-25
2	Simcoe Street Lot	209 Simcoe St E	27-Aug-25	05-Sep-25	Immediate	1	Trespass Notice(s) Issued and Notified HFSO	05-Sep-25
3	Stirton Tot Lot		02-Sep-25				Observation - violation found, Notified HPS	02-Sep-25
2	Strachan Linear Park		02-Sep-25				Coordinated Clean-Up	02-Sep-25

2	Strachan Linear Park		04-Sep-25				Coordinated Clean-Up 04-Sep-05
1	Victoria Park		21-Aug-25				No violation found 02-Sep-25
1	Victoria Park		Proactive				No violation found 04-Sep-05
2	Ward 2 Temporary Dog Free Running Area		23-Jul-25				Observation - violation found, Notified HPS 02-Sep-25
2	Ward 2 Temporary Dog Free Running Area		23-Jul-25	03-Sep-25	Immediate	26	Trespass Notice(s) Issued and Coordinated Clean-up 03-Sep-25
2	Ward 2 Temporary Dog Free Running Area		23-Jul-25				Notified HFSO 04-Sep-05
2	Ward 2 Temporary Dog Free Running Area		04-Sep-25				Observation - violation found, Notified HPS 04-Sep-05
2	Ward 2 Temporary Dog Free Running Area		04-Sep-25	05-Sep-25	Immediate	2	Trespass Notice(s) Issued and Notified HFSO 05-Sep-25

Housing Focused Street Outreach Engagement Update

	Week 36	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	469	192

Additional Notes:
<p>HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.</p> <p>Interaction data is taken from the HIFIS database.</p>

Shower Program Update

	Week 36	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	8	19

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 36	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	10	27	N/A

	Week 36	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	N/A

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

September 2, 2025
September 3, 2025
September 4, 2025
September 5, 2025

Simcoe Tot Lot, JC Beemer Park, Woodlands Park, Pinky Lewis Parkette, Powell Park, Road allowance near 75 MacNab St S, Central Park
Simcoe Tot Lot
Simcoe Tot Lot
Simcoe Tot Lot

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown	Additional Notes:
Accumulated Combustibles	0	<ul style="list-style-type: none"> N/A 	<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between September 1-7, 2025</p>
Burning Complaint	0	<ul style="list-style-type: none"> N/A 	

Ward	Number of Fire Related Incidents	Injuries
N/A	0	N/A
N/A	0	
Total	0	

If you have any questions related to this week's Encampment Weekly Update please email encampments@hamilton.ca