

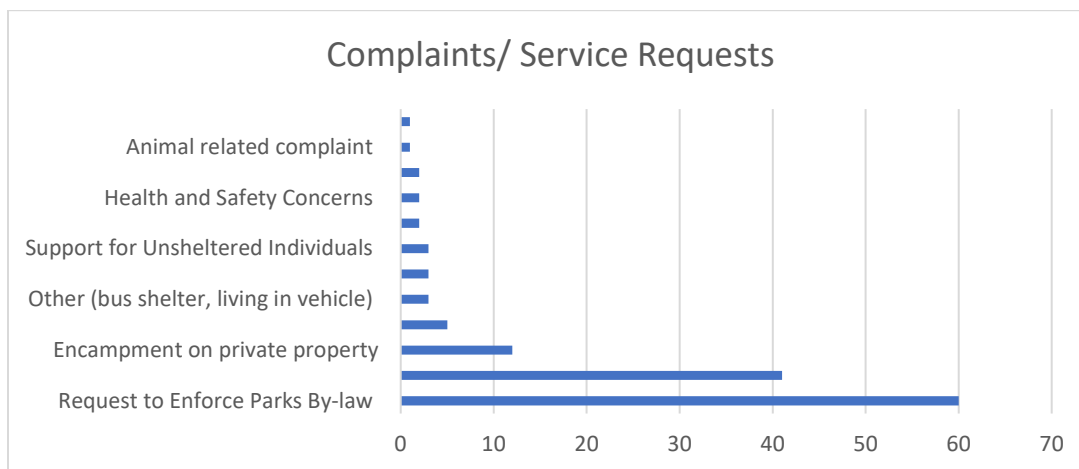
Complaints & Requests for Service

	Week 37	Previous Week	Previous Month Average
Total Complaints & Service Requests	135	100	97

Most Frequently Identified Locations		
Central Park	Rail Trail	JC Beemer Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	44%
Follow Up to Previous Request	30%
Encampment on private property	9%
Questions related to enforcement	4%
Other (bus shelter, living in vehicle)	2%
Support for Unsheltered Individual	2%
General Complaints	1.5%
Request for Garbage/ Debris Clean-Up	1.5%
Animal related concern	1%
Reporting Crime	1%

Source of Complaint/Service Request	
Concerned Citizen	81%
BIA or Local Business	4%
Internal - Public Works	4%
Councillor's Office	3%
Hamilton Police Service	2%
Internal - Other	2%
Community Partners	1%
Hamilton Conservation Authority	1%
Individual Experiencing Homelessness	1%
Internal - Healthy & Safe Communities	1%
Internal - Housing Services	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, Strachan Street General Open Space, City Owned Properties, Billy Monkey Cascade Trail, Bus Shelters, Confederation Beach Park, Ferrie Street Lot, Land Nature's Inlet Sanctuary, Ward 2 Temporary Dog Free Running Area, and the Rail Trail. From September 8-14, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Trieste Pl, Spring St, Harriet St, Birge St, Delena Ave N, Cannon St W, Barton St E, Ferguson Ave N, Wellington St N
Road Allowances	alley on Aikman St btw Wentworth St S and Sanford Ave S, alley on Barton St E between Westinghouse Ave and Milton Ave, alley on Shaw St between Victoria Ave N and Emerald St N, Barton St E/ Catharine St N, Caroline St N/ Napier St, Delta Dr, Grant Ave, King St E/ Wellington St N, MacNab St S/ Hurst Pl, York Blvd, alley on Murray St E between John St N and Catharine St N, Birge St btw Wellington St N and Victoria Ave N, Jackson St E/ Walnut St, laneway btw Hess St N and Caroline St N, Red Hill Valley Parkway, north of Barton exit and south of the QEW Exit, west side of Birch Ave btw Brant St and Burlington St E
Strachan Street General Open Space	29 Strachan St W
City Owned Properties	240 Burlington St E
Billy Monkey Cascade Trail	Near Dartnall Rd
Bus Shelter	King @ Manor
Confederation Beach Park	between the ramp Beach to QEW Toronto and Van Wagners Beach Rd and Waterfront Trail Parking Lot
Ferrie Street Lot	449 Wellington St N
Land Nature's Inlet Sanctuary	376 Ferguson Ave N
Ward 2 Temporary Dog Free Running Area	371 Wellington St N
Rail Trail	between Wentworth St S and Gage St S, between Gage Ave S and Kenilworth Ave S, between Wentworth St S and Corktown Park

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Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from September 8-14, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	298 Hunter St E		Proactive				No violation found	10-Sep-25
2	Bayfront Park		Proactive				No violation found	09-Sep-25
2	Bayfront Park		09-Sep-25	11-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	11-Sep-25
3	Bishop's Park		Proactive				Observation - violation found	10-Sep-25
2	Carter Park		Proactive				No violation found	10-Sep-25
2	Central Park		Proactive				Observation - violation found	09-Sep-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Central Park		04-Sep-25				Coordinated Clean-Up	10-Sep-25
2	Claremont Access Parkettes		Proactive				No violation found	10-Sep-25
1	Dundurn Park		Proactive				No violation found	09-Sep-25
2	Durand Park		28-Aug-25				No violation found	08-Sep-25
6	Fay Avenue Park		11-Sep-25	10-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HPS	11-Sep-25
2	Ferrie Street Lot	449 Wellington St N	08-Sep-25	09-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	09-Sep-25
1	Hill Street Park		08-Sep-25	08-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	08-Sep-25
1	Hill Street Park		08-Sep-25				Notified HFSO	09-Sep-25
1	Hill Street Park		09-Sep-25				No violation found	12-Sep-25
2	Jackie Washington Rotary Park		08-Sep-25	08-Sep-25	Immediate	4	Trespass Notice(s) Issued and Coordinated Clean-Up	08-Sep-25
2	Jackie Washington Rotary Park		09-Sep-25	09-Sep-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	09-Sep-25
3	JC Beemer/ Tweedsmuir Park		04-Sep-25	09-Sep-25	Immediate	4	Trespass Notice(s) Issued and Coordinated Clean-Up	09-Sep-25
3	JC Beemer/ Tweedsmuir Park		Proactive	10-Sep-25	Immediate	4	Trespass Notice(s) Issued and Coordinated Clean-up	10-Sep-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Land Nature's Inlet Sanctuary	376 Ferguson Ave N	06-Sep-25	08-Sep-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	08-Sep-25
2	Land Nature's Inlet Sanctuary	376 Ferguson Ave N	06-Sep-25				Notified HFSO	09-Sep-25
4	Leaside Park		05-Sep-25				Coordinated Clean-Up	12-Sep-25
10	Memorial Park		08-Sep-25				No violation found	12-Sep-25
3	Myrtle Park		Proactive				No violation found	10-Sep-25
3	North Central Community Park		05-Aug-25				No violation found	10-Sep-25
2	Pier 4 Park		Proactive				No violation found	09-Sep-25
2	Pier 4 Park		11-Sep-25	11-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	11-Sep-25
3	Pinky Lewis Parkette		03-Sep-25				No violation found	10-Sep-25
3	Powell Park		04-Sep-25				No violation found	10-Sep-25
4	Private Property	Delena Ave N	11-Sep-25				Observation - violation found	11-Sep-25
2	Private Property	Harriet St	08-Sep-25				No violation found	12-Sep-25
6	Private Property	Upper Ottawa St	03-Sep-25				No violation found	12-Sep-25
3	Rail Trail	between Wentworth St S and Corktown Park	29-Jun-25				No violation found	10-Sep-25
2	Road allowance	Hunter St W / Macnab St S	26-Aug-25	08-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	08-Sep-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	Hunter St W / Macnab St S	26-Aug-25				Notified HFSO	09-Sep-25
2	Road allowance	near 75 MacNab St S	26-Aug-25	08-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-Up	08-Sep-25
2	Road allowance	near 75 MacNab St S	09-Sep-25	09-Sep-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-Up	09-Sep-25
2	Road allowance	near 75 MacNab St S	12-Sep-25				Coordinated Clean-Up	12-Sep-25
3	Road allowance	Birge St/ Wellington St N	09-Sep-25	09-Sep-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	09-Sep-25
3	Road allowance	Birge St btw Wellington St N and Victoria Ave N	10-Sep-25				Observation - violation found	11-Sep-25
5	Road allowance	Nardi Crt	08-Sep-25	09-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	09-Sep-25
2	Road allowance	James St N	11-Sep-25				Coordinated Clean-Up	09-Sep-25
2	Road allowance	near 94 York Blvd.	10-Sep-25	10-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	10-Sep-25
2	Road allowance	near 94 York Blvd.	11-Sep-25	12-Sep-25	Immediate	1	Trespass Notice(s) Issued	12-Sep-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
5	Road allowance	Van Wagners Beach Rd	09-Sep-25	10-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	10-Sep-25
4	Road allowance	Beach Rd/ Ottawa St N	11-Sep-25				No violation found	11-Sep-25
2	Road allowance	Alley on Murray St E btw John St N and Catharine St N	09-Sep-25				Observation - violation found, Notified HPS	12-Sep-25
2	Road allowance	Caroline St N/ Napier St	26-Aug-25				Observation - violation found, Notified HPS	12-Sep-25
5	Road allowance	Red Hill Valley ramp at King St E	08-Sep-25				Coordinated Clean-Up	12-Sep-25
2	Road allowance	near 84 York Blvd.	10-Sep-25				Coordinated Clean up	10-Sep-25
3	Road allowance	Shaw St	11-Sep-25	10-Sep-25	Immediate	6	Trespass Notice(s) Issued, Notified HPS	11-Sep-25
8	Road allowance	Delta Dr	10-Sep-25				Observation - violation found, Notified Parking Enforcement and HPS	11-Sep-25
3	Road allowance	alley on Cannon St E between Clyde St and Leeming St	05-Sep-25				Coordinated Clean-Up	12-Sep-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
10	Road allowance	Orr Cres/ Adriatic Blvd	06-Aug-25				No violation found	12-Sep-25
2	Road allowance	Strachan St E between James St S and Bay St S	09-Sep-25				No violation found	12-Sep-25
3	Road allowance	alley on Barton St E btw Westinghouse Ave and Miton Ave	02-Sep-25	09-Sep-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-Up	09-Sep-25
2	Shamrock Park		04-Sep-25	09-Sep-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	09-Sep-25
2	Shamrock Park		10-Sep-25				Coordinated Clean-Up	10-Sep-25
12	Shaver Estate Park		27-Aug-25				Coordinated Clean-Up	11-Sep-25
2	Strachan Linear Park		Proactive				No violation found	09-Sep-25
6	Trenholme Park		04-Sep-25	11-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	11-Sep-25
3	Tweedsmuir Park		10-Sep-25				Coordinated Clean-Up	12-Sep-25
1	Victoria Park		Proactive				No violation found	09-Sep-25
2	Ward 2 Temporary Dog Free Running Area		08-Sep-25				Coordinated Clean-Up	08-Sep-25
3	Wellington Park		28-Aug-25	09-Sep-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	09-Sep-25
3	Woodlands Park		Proactive				Observation - violation found	09-Sep-25
3	Woodlands Park		26-Aug-25	12-Sep-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	12-Sep-25

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Housing Focused Street Outreach Engagement Update

	Week 37	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	375	469

Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.
Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 37	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	10	8

Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 37	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	28	10	N/A

	Week 37	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	10	0	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

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September 8, 2025	Simcoe Tot Lot, Jackie Washington Rotary Park, Hill Street Park, Durand Park, Road allowance near 75 MacNab St S
September 9, 2025	JC Beemer Park, Hamilton Public Library - Barton Branch, Cannon St E, Road allowance near 75 MacNab St S, Shamrock Park (North and South), Wellington Square, Jackie Washington Rotary Park
September 10, 2025	JC Beemer Park, Central Park, James St N, York Blvd (near 84 and 94 York Blvd), Shamrock Park (North and South), Cannon St E, Powell Park, Van Wagner's Beach Rd, Simcoe Tot Lot, Birge St
September 11, 2025	Montgomery Park, Beach Rd/ Ottawa St N, Trenholme Park, Shamrock Park (North), Bayfront Park, Woolverton Park, Beasley Park
September 12, 2025	Adriatic Blvd, road allowance near 75 MacNab St S, York Blvd (near 84 and 94 York Blvd), JC Beemer Park, Woodlands Park

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown	Additional Notes:
Accumulated Combustibles	2	- Ward 3: 1 incident - Ward 4: 1 incident	As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward. Accumulated combustibles refers to any materials or belongings other than tents that may be on fire. The data presented is between September 8-14, 2025
Injuries	0		

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