

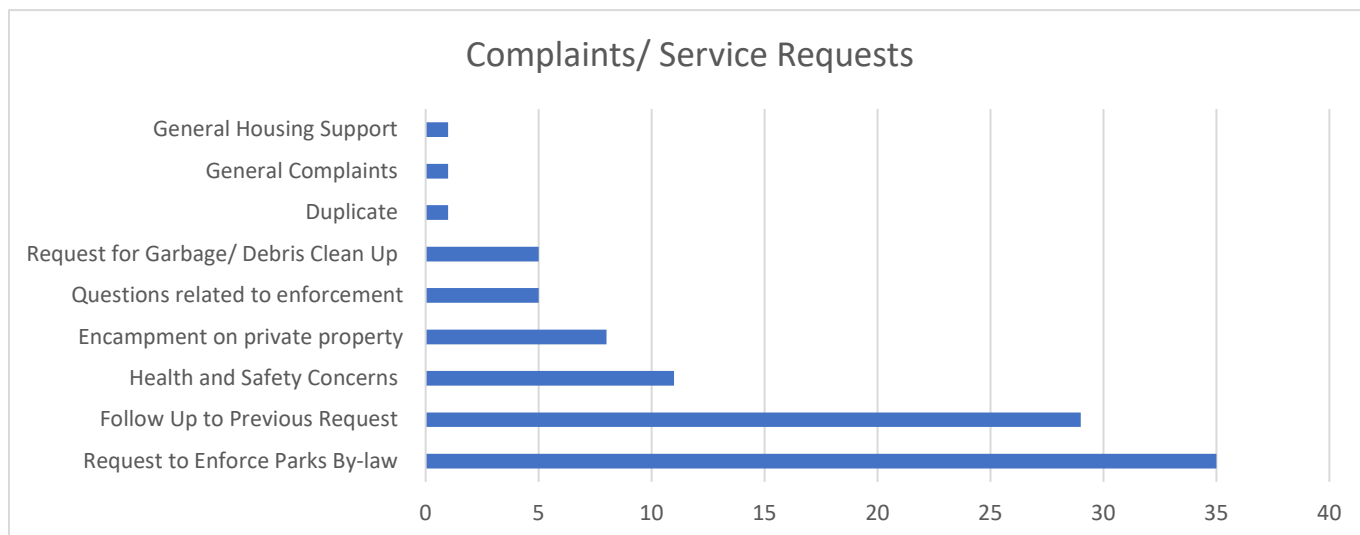
Complaints & Requests for Service

	Week 38	Previous Week	Previous Month Average
Total Complaints & Service Requests	96	135	97

Most Frequently Identified Locations		
Bishop's Park	Central Park	Rail Trail

Complaint/Service Request Type	
Request to Enforce Parks By-law	36%
Follow Up to Previous Request	30%
Health and Safety Concerns	11%
Encampment on Private Property	8%
Questions related to enforcement	5%
Request for Garbage/ Debris Clean-Up	5%
Duplicate	1%
General Complaints	1%
General Housing Support	1%

Source of Complaint/Service Request	
Concerned Citizen	75%
Councillor's Office	7%
Community Partner	4%
Internal - Fire	3%
Internal - Public Works	3%
BIA or Local Business	2%
Other	2%
City Manager's Office	1%
Internal - Other	1%
Mayor's Office	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, City Owned Properties, Vincent/ gershome Open Space and the Rail Trail. From September 15-21, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	MacNab St S, Jackson St E, Spring St, Cope St, King St E, King St W, Tisdale St S, Head St, Adriatic Blvd, Delena Ave N, between Keefer Crt/ Kenora Ave and QEW Ramp Niagara to Centennial Pkwy N, Hunter St E
Road Allowances	alley on Aikman St btw Wentworth St S and Sanford Ave S, alley on Barton St E between Westinghouse Dr and Milton Ave, alley on Murray St E between John St N and Catharine St N, alley on Princess St btw Sherman Ave N and Earl St, Birch Ave/ Burlington St E, Caroline St N/ Napier St, Centennial Pkwy N/ South Service Rd, Delta Dr, Harvey St/ Birch Ave, Hess St N/ Stuart St, Hunter St W/ MacNab St S, Main St E/ Frid St, Main St E/ Tisdale St S, Nash Rd/ Kenora Ave, York Blvd
City Owned Properties	249 Hess St N, 240 Burlington St E
Vincent/ gershome Open Space	2644 King St E
Rail Trail	Between Wentworth St S and Corktown Park, between Wentworth St S and Gage Ave S

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from September 15-21, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body. Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

If you have any questions related to this week's Encampment Weekly Update please email encampments@hamilton.ca

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer /	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	240 Burlington St E		12-Sep-25	16-Sep-25	Immediate	1	Trespass Notice(s) Issued and Notified HFSO	16-Sep-25
3	Beasley Park		15-Sep-25				Coordinated Clean-Up	15-Sep-25
3	Beasley Park		18-Sep-25				Coordinated Clean-Up and Notified HPS	19-Sep-25
6	Billy Monkley Cascade Trail	near Dartnall Rd	15-Sep-25				Observation - violation found	16-Sep-25
3	Bishop's Park		Proactive				No violation found	19-Sep-25
2	Central Park		12-Sep-25				Observation - violation found	15-Sep-25
2	Central Park		12-Sep-25	16-Sep-25	Immediate	2	Trespass Notice(s) Issued, Notified HPS and HFSO and Coordinated Clean-up	16-Sep-25
2	Central Park		Proactive				No violation found	17-Sep-25
2	Claremont Access Parkettes		Proactive				No violation found	16-Sep-25
1	Dundurn Park		Proactive				No violation found	17-Sep-25
1	Dundurn Park		17-Sep-25				No violation found	17-Sep-25
6	Fay Avenue Park		11-Sep-25				No violation found	16-Sep-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Jackie Washington Rotary Park		16-Sep-25	16-Sep-25	24 Hours	1	Trespass Notice(s) Issued and Notified HFSO	16-Sep-25
3	JC Beemer/ Tweedsmuir Park		11-Sep-25				Coordinated Clean-Up	15-Sep-25
3	JC Beemer/ Tweedsmuir Park		16-Sep-25				Trespass Notice(s) Issued	16-Sep-25
3	JC Beemer/ Tweedsmuir Park		16-Sep-25	18-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	18-Sep-25
3	JC Beemer/ Tweedsmuir Park		Proactive				No violation found	19-Sep-25
2	Keddy Access Trail		03-Jul-25	15-Sep-25	24 Hours	12	Trespass Notice(s) Issued, Notified HFSO	15-Sep-25
2	Keddy Access Trail		03-Jul-25				Coordinated Clean-Up	17-Sep-25
2	Keddy Access Trail		03-Jul-25				Coordinated Clean-Up	18-Sep-25
2	Keddy Access Trail		03-Jul-25				Coordinated Clean-Up	19-Sep-25
6	Mohawk Sports Park		16-Sep-25	16-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HPS and HFSO and Coordinated Clean-up	16-Sep-25
3	Powell Park		16-Sep-25				Observation - violation found, Notified HPS	16-Sep-25
1	Private Property	Head St	04-Sep-25				Observation - violation found	17-Sep-25
3	Rail Trail	Btw Wentworth St S and Gage St S	12-Jun-25	15-Sep-25	24 Hours	8	Trespass Notice(s) Issued, Notified HFSO	15-Sep-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	Bay St N	18-Sep-25	18-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	18-Sep-25
3	Road allowance	alley on Shaw St between Victoria Ave N and Emerald St N	11-Sep-25				Coordinated Clean-Up, Notified HFSO	15-Sep-25
3	Road allowance	Birch Ave/ Harvey St	17-Sep-25	17-Sep-25	Immediate	3	Trespass Notice(s) Issued and Coordinated Clean-up	17-Sep-25
2	Road allowance	near 75 MacNab St S	15-Sep-25				Coordinated Clean-Up	15-Sep-25
2	Road allowance	near 75 MacNab St S	16-Sep-25	16-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HPS and HFSO and Coordinated Clean-up	16-Sep-25
2	Road allowance	near 75 MacNab St S	18-Sep-25				Coordinated Clean-up and Notified HPS	18-Sep-25
2	Road allowance	near 75 MacNab St S	19-Sep-25	19-Sep-25	Immediate	4	Trespass Notice(s) Issued, Notified HPS and HFSO and Coordinated Clean-up	19-Sep-25
2	Road allowance	near 94 York Blvd.	15-Sep-25				Observation - violation found	15-Sep-25
2	Road allowance	near 94 York Blvd.	18-Sep-25				Coordinated Clean-up and Notified HPS	18-Sep-25
2	Road allowance	MacNab St S/ Hurst Pl	18-Sep-25				Coordinated Clean-up and Notified HPS	18-Sep-25
2	Road allowance	Hunter St W/ MacNab St S	18-Sep-25				Coordinated Clean-up and Notified HPS	18-Sep-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	Hunter St W/ MacNab St S	19-Sep-25	19-Sep-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	19-Sep-25
2	Road allowance	Stuart St/ Hess St N	18-Sep-25				Coordinated Clean-Up and Notified HPS	19-Sep-25
3	Stirton Tot Lot		02-Sep-25	15-Sep-25	Immediate	3	Trespass Notice(s) Issued and Coordinated Clean-up	15-Sep-25
3	Stirton Tot Lot		15-Sep-25				Coordinated Clean-Up, Notified HPS and HFSO	16-Sep-25
3	Stirton Tot Lot		18-Sep-25				Coordinated Clean-Up	18-Sep-25
1	Victoria Park		Proactive				No violation found	16-Sep-25
1	Victoria Park		17-Sep-25				No violation found	17-Sep-25
3	Woodlands Park		16-Sep-25				Coordinated Clean-Up	16-Sep-25
3	Woodlands Park		17-Sep-25				No violation found	17-Sep-25

Housing Focused Street Outreach Engagement Update

	Week 38	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	276	375

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

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Shower Program Update

	Week 38	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	23	10

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 38	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	29	28	N/A

	Week 38	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	2	10	N/A

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

September 15, 2025	Shaw St, JC Beemer Park, Woolverton Park, Rail Trail between Wentworth St S and Corktown Park, Road allowance near 75 MacNab St S, Beasley Park, Stirton Tot Lot
September 16, 2025	Woodlands Park, 240 Burlington St E, Jackie Washington Rotary Park, Road allowance near 75 MacNab St S, Stirton Tot Lot, Powell Park, Mohawk Sports Park, Central Park
September 17, 2025	Keddy Access Trail , Birch St/ Cannon St E, Central Park
September 18, 2025	Central Park, Keddy Access Trail , Woolverton Park, MacNab St S/ Hurst Pl, Road allowance near 94 York Blvd, Road allowance near 75 MacNab St S, Road allowance near 84 York Blvd, Powell Park, Woodlands Park, JC Beemer Park

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Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown	Additional Notes:
Grass or Brush Fire	1	Ward 2: 1 incident	As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward. Accumulated combustibles refers to any materials or belongings other than tents that may be on fire. The data presented is between September 15-21, 2025
Injuries	0		