

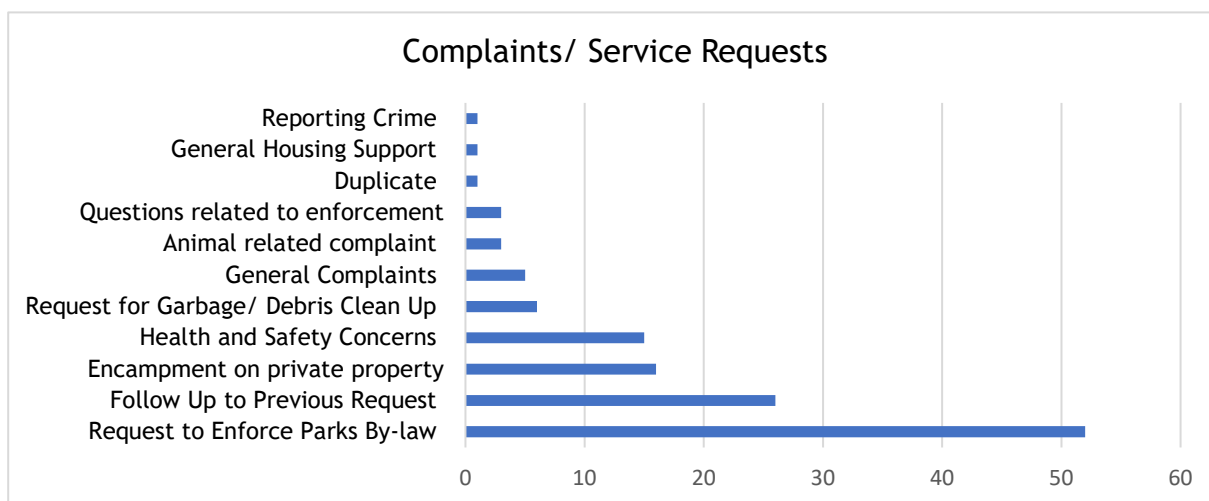
Complaints & Requests for Service

Total Complaints & Service Requests	Week 39	Previous Week	Previous Month Average
	129	96	115

Most Frequently Identified Locations		
Rail Trail	Carter Park	JC Beemer Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	40%
Follow Up to Previous Request	20%
Encampment on Private Property	12%
Health and Safety Concerns	12%
Request for Garbage/ Debris Clean-Up	5%
General Complaints	4%
Animal related complaint	2%
Questions related to enforcement	2%
Duplicate	1%
General Housing Support	1%
Reporting Crime	1%

Source of Complaint/Service Request	
Concerned Citizen	84%
Internal - Public Works	4%
BIA or Local Business	3%
Community Partner	2%
Councillor's Office	2%
Hamilton Police Service	1.5%
Hamilton Conservation Authority	1%
Individual Experiencing Homelessness	1%
Internal - Other	1%
Other	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, City Owned Properties, Confederation Beach Park, Borer's Creek Trail Link, and the Rail Trail. From September 22-28, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Wellington St N, Lloyd St, Burlington St E btw Victoria Ave N and Wentworth St N, Charlton Ave E, Main St E, Centennial Pkwy N, Head St, Wentworth St S, Earl St, York Blvd, Grant Ave, Aikman Ave, Nash Rd N, Young St btw Victoria Ave S and West St, Hunter St E
Road Allowances	Main St W/ Ramp 403 to Main East Bound, alley on Murray St E between John St N and Catharine St N, York Blvd, MacNab St S, Bay St N/ Vine St, Ford St/ Grange St, Stirton St, alley on Wilson St btw Tisdale St N and Emerald St N, Upper Gage Ave/ Mohawk Rd E, Woodward Ave/ Beach Blvd, Strathearne Ave/ Britannia Ave, James St N/ Rebecca St, Hunter St W/ MacNab St S, Copeland Ave/ Victoria Ave N, alley on Barton St E between Westinghouse Dr and Milton Ave, alley on Robert St btw Victoria Ave N and West Ave N, Caroline St N/ Napier St, Ottawa St N, alley on Barton St E between Chestnut Ave and Gibson Ave, Stinson St/ Victoria Ave S, Strachan St W/ Bay St N
City Owned Properties	445 Nash Rd N, 58 Fletcher Rd
Confederation Beach Park	between the ramp Beach to QEW Toronto and Van Wagner's Beach Rd and Waterfront Trail Parking Lot
Borer's Creek Trail Link	Near Horseshoe Cres
Rail Trail	between Wentworth St S and Corktown Park, between Gage St S and Kenilworth Ave S, between Wentworth St S and Gage St S

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from September 22-28, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

If you have any questions related to this week's Encampment Weekly Update please email encampments@hamilton.ca

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	249 Hess St N		18-Sep-25	22-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	22-Sep-25
2	249 Hess St N		25-Sep-25				No violation found	25-Sep-25
2	249 Hess St N		26-Sep-25				Observation - violation found	26-Sep-25
2	54 Hess St S		11-Jul-25				No violation found	26-Sep-25
9	58 Fletcher Rd		24-Sep-25				Coordinated Clean-Up	25-Sep-25
2	Bayfront Park		11-Sep-25				No violation found	25-Sep-25
2	Bayfront Park		Proactive				No violation found	24-Sep-25
2	Beasley Park		19-Sep-25				Coordinated Clean-Up	22-Sep-25
2	Beasley Park		24-Sep-25				No violation found	24-Sep-25

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2	Beasley Park		26-Sep-25				Observation - violation found, Notified HPS	26-Sep-25
3	Birch Avenue Leash-free Area	235 Birch Ave	25-Sep-25	25-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HPS and Coordinated Clean-up	25-Sep-25
3	Birch Avenue Leash-free Area	235 Birch Ave	25-Sep-25				Notified HFSO	26-Sep-25
3	Birch Avenue Park		16-Sep-25				No violation found	24-Sep-25
3	Birch Avenue Park		16-Sep-25				No violation found	25-Sep-25
3	Bishop's Park		20-Sep-25	23-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HPS and Coordinated Clean-up	23-Sep-25
3	Bishop's Park		24-Sep-25				No violation found	24-Sep-25
3	Bishop's Park		Proactive				No violation found	25-Sep-25
2	Carter Park		22-Sep-25				Coordinated Clean-Up	22-Sep-25
2	Carter Park		Proactive				Observation - violation found, Notified HPS	24-Sep-25
2	Carter Park		23-Sep-25	25-Sep-25	Immediate	3	Trespass Notice(s) Issued, Notified HPS	25-Sep-25
2	Carter Park		23-Sep-25				Notified HFSO	26-Sep-25
2	Central Park		20-Sep-25	22-Sep-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	22-Sep-25
2	Central Park		23-Sep-25				No violation found	23-Sep-25
2	Central Park		Proactive				No violation found	24-Sep-25
2	Central Park		25-Sep-25				No violation found	25-Sep-25

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Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Central Park		26-Sep-25				Observation - violation found, Notified HPS	26-Sep-25
3	Century Street Parkette		14-Apr-25				No violation found	26-Sep-25
13	Chegwin Park Patch		26-Sep-25				Coordinated Clean-Up	26-Sep-25
2	Claremont Access Parkettes		Proactive				No violation found	24-Sep-25
5	Confederation Beach Park	btw the ramp Beach to QEW Toronto and Van Wagner's Beach Rd and Waterfront Trail Parking Lot	09-Jul-25				Coordinated Clean-Up and Notified HPS	23-Sep-25
5	Confederation Beach Park	btw the ramp Beach to QEW Toronto and Van Wagners Beach Rd and Waterfront Trail Parking Lot	25-Sep-25				No violation found	25-Sep-25
3	Delta Park		23-Sep-25				Coordinated Clean-Up and Notified HPS	23-Sep-25
1	Dundurn Park		24-Sep-25				No violation found	24-Sep-25
1	Dundurn Park		Proactive				Observation - violation found	25-Sep-25
10	Hunter Estates Park		24-Sep-25				Coordinated Clean-Up, Notified HPS	24-Sep-25
10	Hunter Estates Park		25-Sep-25				No violation found	25-Sep-25
2	Jackie Washington Rotary Park		16-Sep-25	24-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HPS	24-Sep-25
2	Jackie Washington Rotary Park		16-Sep-25				Notified HFSO	25-Sep-25

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Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	JC Beemer Park		22-Sep-25	22-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	22-Sep-25
3	JC Beemer Park		23-Sep-25				Coordinated Clean-Up	23-Sep-25
3	JC Beemer Park		24-Sep-25	24-Sep-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	24-Sep-25
3	JC Beemer Park		24-Sep-25				Notified HFSO	25-Sep-25
3	JC Beemer Park		26-Sep-25				Observation - violation found, Notified HPS	26-Sep-25
2	Keddy Access Trail		03-Jul-25				Coordinated Clean-Up	22-Sep-25
14	Mark Anthony Graham Memorial Olympic Park		08-Aug-25				No violation found	26-Sep-25
2	McLaren Park		19-Sep-25				Coordinated Clean-Up	22-Sep-25
2	McLaren Park		26-Sep-25				No violation found	26-Sep-25
4	Montgomery Park		02-Sep-25				No violation found	23-Sep-25
3	Myrtle Park		Proactive				No violation found	24-Sep-25
2	Pier 4 Park		12-Sep-25				No violation found	25-Sep-25
2	Pier 4 Park		Proactive				No violation found	24-Sep-25
3	Pinky Lewis Parkette		19-Sep-25				No violation found	24-Sep-25
3	Powell Park		16-Sep-25				No violation found	24-Sep-25
3	Powell Park		25-Sep-25				No violation found	25-Sep-25
13	Princess Point		16-Jul-25				No violation found	26-Sep-25
2	Private Property	Bay St N	16-Jul-25				No violation found	26-Sep-25
5	Private Property	Centennial Parkway N	22-Sep-25				Coordinated Clean-Up	23-Sep-25
2	Private Property	Wellington St N	23-Sep-25				Coordinated Clean-Up	23-Sep-25

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5	Private Property	Nash Rd N	19-Jun-25				Coordinated Clean-Up	25-Sep-25
2	Private Property	Hunter St E	17-Sep-25				No violation found	25-Sep-25
1	Private Property	Head St	04-Sep-25				Observation - violation found	25-Sep-25
3	Private Property	Charlton Ave E	23-Sep-25				No violation found	23-Sep-25
1	Private Property	Head St	04-Sep-25				Observation - violation found	25-Sep-25
3	Private Property	King St E	05-Jun-25				No violation found	25-Sep-25
3	Private Property	King St E	05-Jun-25				Coordinated Clean-Up	26-Sep-25
4	Private Property	Glassco Ave N	11-Jun-25				Observation - violation found	26-Sep-25
3	Private Property	Wellington St N	28-Jul-25				Observation - violation found	26-Sep-25
4	Private Property	Delena Ave N	11-Sep-25				Observation - violation found	26-Sep-25
3	Rail Trail	between Wentworth St S and Corktown Park	12-Sep-35	25-Sep-25	Immediate	2	Trespass Notice(s) Issued, Notified HPS	25-Sep-25
3	Rail Trail	between Wentworth St S and Corktown Park	12-Sep-25				Notified HFSO	26-Sep-25
3	Road allowance	alley on Barton St E between Westinghouse Dr and Milton Ave	02-Sep-25				Coordinated Clean-Up	22-Sep-25
3	Road allowance	alley on King William St between Ashley St and Steven St	16-Jul-25				No violation found	26-Sep-25

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Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	alley on Murray St E between John St N and Catharine St N	09-Sep-25				Observation - violation found, Notified HPS	22-Sep-25
2	Road allowance	alley on Murray St E between John St N and Catharine St N	25-Sep-25				No violation found	25-Sep-25
3	Road allowance	alley on Shaw St between Victoria Ave N and Emerald St N	10-Sep-25				Observation - violation found	25-Sep-25
3	Road allowance	alley on Wilson St between Tisdale St N and Emerald St N	23-Sep-25				No violation found	23-Sep-25
3	Road allowance	Birch St/ Burlington St E	09-Sep-25				Coordinated Clean-Up and Notified HPS	23-Sep-25
2	Road allowance	Ferrie St E/ Wellington St N	24-Sep-25	24-Sep-25	Immediate	2	Trespass Notice(s) Issued, Notified HPS and Coordinated Clean-up	24-Sep-25
2	Road allowance	Ferrie St E/ Wellington St N	24-Sep-25				Notified HFSO	25-Sep-25
2	Road allowance	James St N/ Rebecca St	24-Sep-25				No violation found	25-Sep-25
2	Road allowance	Napier St/ Caroline St N	16-Sep-25				No violation found	26-Sep-25

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Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	near 75 MacNab St S	22-Sep-25	22-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HPS, Notified HFSO and Coordinated Clean-up	22-Sep-25
2	Road allowance	near 94 York Blvd	22-Sep-25				Coordinated Clean-Up	22-Sep-25
2	Road allowance	Stuart St/ Hess St N	18-Sep-25				No violation found	23-Sep-25
2	Road allowance	Stuart St/ Hess St N	24-Sep-25				No violation found	24-Sep-25
3	Road allowance	Birch St/ Burlington St E	09-Sep-25	22-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO	22-Sep-25
3	Road allowance	Birmingham St/ Burlington St E	08-Jul-25				Coordinated Clean-Up	26-Sep-25
2	Road allowance	Jackson St E/ Walnut St	09-Sep-25				Observation - violation found	25-Sep-25
3	Road allowance	Lloyd St	16-Jul-25				Observation - violation found	25-Sep-25
3	Road allowance	Lloyd St	16-Jul-25				Coordinated Clean-Up	26-Sep-25
2	Strachan Linear Park		Proactive				Observation - violation found, Notified HPS	24-Sep-25
2	Strachan Linear Park		25-Sep-25				Observation - violation found	25-Sep-25
6	Trenholme Park		12-Sep-25				Coordinated Clean-Up, Notified HPS	24-Sep-25
1	Victoria Park		19-Sep-25				Observation - violation found, Notified HPS	22-Sep-25
1	Victoria Park		19-Sep-25				No violation found	23-Sep-25
1	Victoria Park		24-Sep-25				No violation found	24-Sep-25
1	Victoria Park		Proactive				No violation found	25-Sep-25
5	Vincent/ gershome Open Space	2644 King St E	17-Sep-25				Observation - violation found	25-Sep-25

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6	White Deer Park		22-Sep-25				No violation found	23-Sep-25
3	Woodlands Park		22-Sep-25				Coordinated Clean-Up	23-Sep-25
3	Woodlands Park		24-Sep-25				Observation - violation found, Notified HPS	24-Sep-25
3	Woodlands Park		24-Sep-25	25-Sep-25	Immediate	1	Trespass Notice(s) Issued, Notified HPS and Coordinated Clean-up	25-Sep-25
3	Woodlands Park		26-Sep-25				Observation - violation found, Notified HPS and HFSO	26-Sep-25

Housing Focused Street Outreach Engagement Update

	Week 39	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	217	276

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 39	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	17	23

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

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Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 39	Previous Week	2025 Weekly Average
	38	29	N/A

Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	Week 39	Previous Week	2025 Weekly Average
	0	2	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

September 22, 2025	Napier St, Keddy Access Trail, JC Beemer Park, Road allowance near 75 MacNab St S, Road allowance near 94 York Blvd, McLaren Park, Beasley Park, Central Park
September 23, 2025	Victoria Ave S, JC Beemer, Bishop's Park, Montgomery Park, Delta Park, Jennie Florence Parker Sports Complex, Burlington St E/ Birch Ave, Stuart St/ Hess St N
September 24, 2025	JC Beemer Park, Keddy Access Trail, Trenholme Park, Hunter St E, Upper Gage St/ Mohawk Rd, Jackie Washington Rotary Park, Ferrie St E, Strachan St E
September 25, 2025	Birch Ave, North Central Park, Woodlands Park, Strachan St E, Rail Trail btw Wentworth St S and Corktown Park, Carter Park
September 26, 2025	Hill Street Park, Carter Park, Strachan St E, York Blvd, Road allowance near 84 York Blvd, Road allowance near 94 York Blvd, Central Park, JC Beemer Park

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown	Additional Notes:
Structure/ Tent Fire	1	Ward 2: 1 incident	As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward. Accumulated combustibles refers to any materials or belongings other than tents that may be on fire. The data presented is between September 22-28, 2025
Injuries	0		

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