

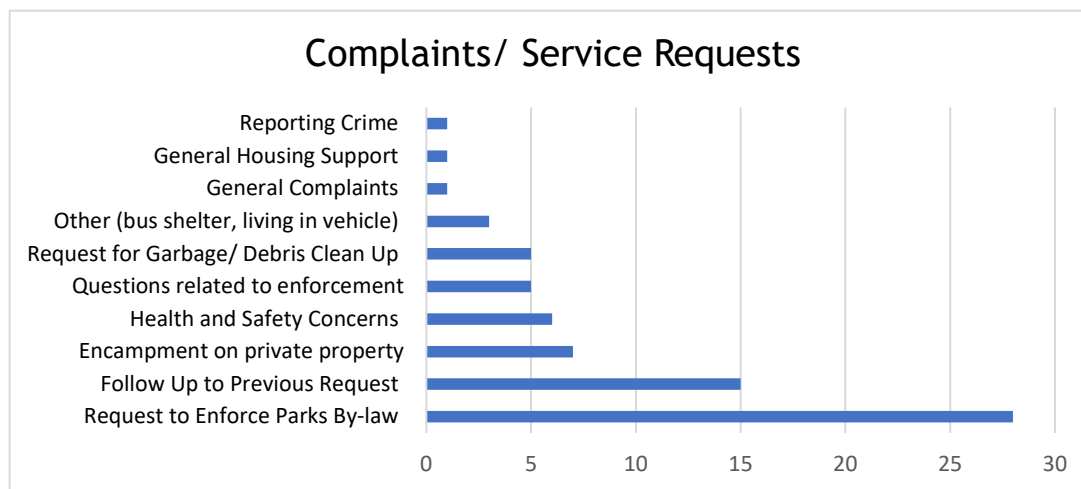
Complaints & Requests for Service

Total Complaints & Service Requests	Week 42	Previous Week	Previous Month Average
	72	114	115

Most Frequently Identified Locations		
Bishop's Park	Claremont Access Parkettes	Sam Lawrence Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	39%
Follow Up to Previous Request	21%
Encampment on private property	10%
Health and Safety Concerns	8%
Request for Garbage/ Debris Clean Up	7%
Questions related to enforcement	7%
Other (bus shelter, living in vehicle)	4%
General Complaints	1%
General Housing Support	1%
Reporting Crime	1%

Source of Complaint/Service Request	
Concerned Citizen	69%
BIA or Local Business	8%
Internal - Public Works	7%
Councillor's Office	6%
Internal - Other	3%
Internal - Transit	3%
Hamilton Police Service	1%
Internal - Fire	1%
Other	1%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, City Owned and Public Properties, Bus Shelters, Spring Creek, Land Nature's Inlet Sanctuary, Talbot Lot, Vincent/ gershome Open Space, the Pipeline Trail and the Rail Trail. From October 13 - October 19, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Summers Lane, James St S, Victoria Ave N, Barton St E, Wilson St, Upper Gage Ave, King St E
Road Allowances	James St S/ Bold St, James St S/ Charlton Ave E, Lincoln Alexander Parkway Westbound/ Upper James St, MacNab St S/ Jackson St W, Market St/Jess St N, near 75 MacNab St S, Wellington St S/ Hunter St E, alley on Barton St E btw Stirton St and Birch Ave, Haymarket St/ John St S
City Owned and Public Properties	298 Hunter St E, 43 Lloyd St, 450 Woodward Ave
Bus Shelters	Barton @ Birch, Barton @ Victoria
Spring Creek	Near Old Ancaster Rd
Land Nature's Inlet Sanctuary	376 Ferguson Ave N
Talbot Lot	2121 Barton St E
Vincent/ gershome Open Space	2644 King St E
Pipeline Trail	Btw Strathearne Ave and Paling Ave
Rail Trail	Between Kenilworth Ave S and Gage Ave S

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from October 13-19, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear

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on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	298 Hunter Street East		Proactive				No violation found	14-Oct-25
3	43 Lloyd St		16-Oct-25				No violation found	17-Oct-25
6	Albion Falls Park		14-Oct-25				Notified HFSO	15-Oct-25
2	Bayfront Park		Proactive				No violation found	14-Oct-25
2	Beasley Park		09-Oct-25	15-Oct-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	15-Oct-25
3	Bishop's Park		Proactive				No violation found	14-Oct-25
2	Carter Park		Proactive				No violation found	14-Oct-25

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Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Central Park		Proactive				No violation found	14-Oct-25
2	Central Park		11-Oct-25				No violation found	17-Oct-25
2	Claremont Access Parkettes		Proactive				Observation - violation found	14-Oct-25
2	Claremont Access Parkettes		09-Oct-25	15-Oct-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	15-Oct-25
2	Dundurn Park		Proactive				No violation found	14-Oct-25
3	J.C. Beemer / Tweedsmuir Park		Proactive				No violation found	14-Oct-25
1	Kay Drage Park		25-Aug-25				Observation - violation found	16-Oct-25
2	Keddy Access Trail		11-Oct-25	14-Oct-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	14-Oct-25
2	Land Nature's Inlet Sanctuary		14-Oct-25				Trespass Notice(s) Issued and Coordinated Clean-up	16-Oct-25
4	Leaside Park		05-Sep-25				No violation found	16-Oct-25
3	Myrtle Park		Proactive				No violation found	14-Oct-25
2	Pier 4 Park		Proactive				No violation found	14-Oct-25
3	Powell Park		15-Oct-25				Trespass Notice(s) Issued and Coordinated Clean-up	16-Oct-25
10	Private Property	Adriatic Blvd	06-Aug-25				No violation found	16-Oct-25
3	Private Property	King St E	16-Oct-25				Observation - violation found	17-Oct-25
5	Private Property	Nash Rd N	26-Aug-25				No violation found	17-Oct-25

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Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	Rail Trail	Btw Wentworth St S and Corktown Park	17-Sep-25				Observation - violation found, Notified HPS	17-Oct-25
2	Road allowance	near 75 MacNab St S	10-Oct-25				Coordinated Clean-Up	14-Oct-25
2	Road allowance	near 75 MacNab St S	15-Oct-25	15-Oct-25	Immediate	5	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	15-Oct-25
2	Road allowance	near 75 MacNab St S	17-Oct-25	17-Oct-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	17-Oct-25
2	Road allowance	Main St W/ MacNab St S	29-Sep-25				Notified HFSO	15-Oct-25
2	Road allowance	Caroline St N/ Napier St	15-Oct-25				Notified HFSO	15-Oct-25
2	Road allowance	Caroline St N/ Napier St	15-Oct-25				No violation found	16-Oct-25
3	Road allowance	West Ave S/ Hunter St E	14-Oct-25				Notified HFSO	15-Oct-25
2	Road allowance	near 84 York Blvd	11-Sep-25	15-Oct-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	15-Oct-25
2	Road allowance	James St S/ Bold St	15-Oct-25				Notified HPS	16-Oct-25
2	Road allowance	alley btw Cathcart St and Wellington Ave N	02-Sep-25				No violation found	17-Oct-25
4	Road allowance	Ottawa St N	26-Sep-25				No violation found	17-Oct-25
3	Road allowance	alley on Bristol St btw Minto Ave and Sanford Ave N	17-Oct-25				Coordinated Clean-Up	17-Oct-25
3	Road allowance	West Mill alley	17-Oct-25				No violation found	17-Oct-25

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Ward	Location	Address *	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	James St S/ Bold St	15-Oct-25				Observation - violation found	17-Oct-25
2	Road allowance	Haymarket St/ John St S	08-Oct-25				Notified HFSO	15-Oct-25
2	Road allowance	York Blvd/ Bay St N	15-Oct-25				Coordinated Clean-Up	15-Oct-25
7	Sam Lawrence Park		14-Oct-25	17-Oct-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	17-Oct-25
2	Shamrock Park		29-Sep-25	14-Oct-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	14-Oct-25
2	Shamrock Park		29-Sep-25				Notified HFSO	15-Oct-25
12	Shaver Estates Park		27-Aug-25				Coordinated Clean-Up	16-Oct-25
7	Sherman Cut		17-Oct-25				Observation - violation found, Notified HPS	17-Oct-25
13	Spring Creek		07-Oct-25				Observation - violation found, Notified HPS	17-Oct-25
2	Strachan Linear Park		Proactive				No violation found	14-Oct-25
1	Victoria Park		Proactive				No violation found	14-Oct-25
1	Victoria Park		17-Oct-25				Trespass Notice(s) Issued and Coordinated Clean-up	17-Oct-25
5	Vincent/ gershome Open Space	2644 King St E	17-Sep-25				Notified HPS	15-Oct-25
5	Vincent/ gershome Open Space	2644 King St E	17-Sep-25				Trespass Notice(s) Issued and Coordinated Clean-up	16-Oct-25
3	Woodlands Park		06-Oct-25				Notified HFSO	15-Oct-25
3	Woodlands Park		06-Oct-25				Trespass Notice(s) Issued and Coordinated Clean-up	16-Oct-25

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3	Woodlands Park		17-Oct-25		No violation found	17-Oct-25
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Housing Focused Street Outreach Engagement Update

Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	Week 42	Previous Week	Additional Notes:
	148	261	

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.
Interaction data is taken from the HIFIS database.

Shower Program Update

Total individuals (non-unique) who were provided access to encampment- specific shower programs	Week 42	Previous Week	Additional Notes:
	16	15	

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 42	Previous Week	2025 Weekly Average	Additional Notes:
	16	28	N/A	

Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	Week 42	Previous Week	2025 Weekly Average	
	4	0	N/A	

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- rounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

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October 14, 2025	Road allowance near 75 MacNab St S, Shamrock Park North, Keddy Access Trail
October 15, 2025	Keddy Access Trail , Road allowance near 75 MacNab St S, Road allowance near 84 York Blvd , Road allowance near 94 York Blvd , Bay St N/ York Blvd, Beasley Park, Market St/ Hess St N
October 16, 2025	Powell Park, Woodlands Park, Quigley Rd, Beasley Park, Jackie Washington Rotary Park
October 17, 2025	James St S/ Bold St, Sam Lawrence Park, Bishop's Park, Road allowance near 75 MacNab St S, Woodlands Park

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

There were no fire related incidents at encampments between October 13-19, 2025.

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.

The data presented is between October 13 - October 19, 2025

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