

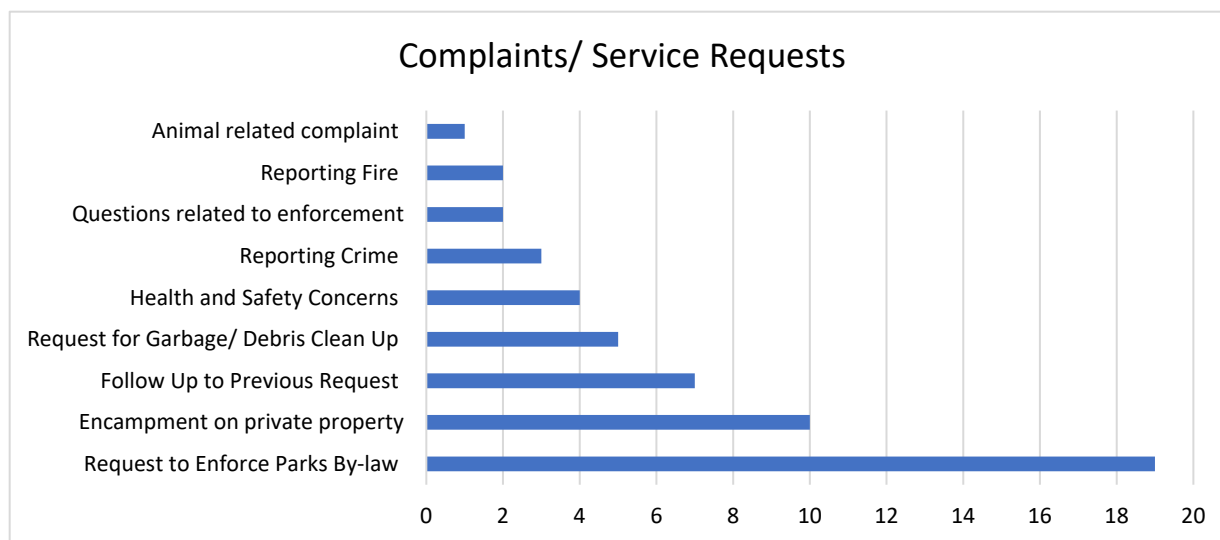
Complaints & Requests for Service

Total Complaints & Service Requests	Week 43	Previous Week	Previous Month Average
	53	72	115

Most Frequently Identified Locations		
Bishop's Park	Rail Trail	Land Nature's Inlet Sanctuary

Complaint/Service Request Type	
Request to Enforce Parks By-law	36%
Encampment on private property	19%
Follow Up to Previous Request	13%
Request for Garbage/ Debris Clean Up	9%
Health and Safety Concerns	8%
Reporting Crime	6%
Questions related to enforcement	4%
Reporting Fire	4%
Animal related complaint	2%

Source of Complaint/Service Request	
Concerned Citizen	72%
BIA or Local Business	11%
Councillor's Office	8%
Internal - Public Works	6%
Internal - Fire	2%
Internal - Other	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Property, Road Allowances, City Owned and Public Properties, Confederation Park, the Keddy Access Trail, Land Nature's Inlet Sanctuary, and the Rail Trail. From October 20-26, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Main St E, York Blvd, Jackson St E, Main St W, Barton St E, Severn St, King St E, New St, Ferguson Ave N/ Strachan St E, Hunter Rd W/ Hwy 5, James St N, Mohawk Rd W, Birch Ave/ Brant St, Dundas St E
Road Allowances	Macklin St N, Barton St E/ Centennial Parkway N, Barton St W/ Caroline St N, James St S/ Bold St, Ray St N/ York Blvd, Summers Lane, York Blvd/ Caroline St N, York Blvd/ Queen St N, Young St/ West Ave S, alley on Sherman Ave N between Princess St and Clinton St, Copeland Ave/ Victoria Ave N, MacNab St S/ Hunter St E/ Jackson St W, Queen St N/ Stuart St, Strachan St W/Bay St N
City Owned and Public Properties	22 Mulberry St, 80 Main St W, 250 Hess St N
Confederation Park	Near 580 Van Wagner's Beach Rd
Keddy Access Trail	Near Charlton Ave E/ Aurora St
Land Nature's Inlet Sanctuary	376 Ferguson Ave N
Rail Trail	Between Kenilworth Ave S and Gage Ave S, between Wentworth St S and Gage Ave S

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from October 20-26, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
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HPS	Hamilton Police Service
CPKC	Canadian Pacific Kansas City Railway
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear Park	Carer Park	Rail Trail between extension of Wellington St S and Sherman Ave S
		Myrtle Park	

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	298 Hunter St E		Proactive				No violation found	20-Oct-25
4	450 Woodward Avenue		16-Oct-25				Coordinated Clean-Up	21-Oct-25
2	Bayfront Park		Proactive				No violation found	20-Oct-25
2	Beasley Park		16-Oct-25				Coordinated Clean-Up	22-Oct-25
3	Birch Avenue Park		21-Oct-25				Observation - violation found	21-Oct-25
3	Bishop's Park		Proactive				Observation - violation found, Notified HPS	20-Oct-25
3	Bishop's Park		16-Oct-25	20-Oct-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	20-Oct-25
3	Bishop's Park		16-Oct-25				Notified HFSO	21-Oct-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	Bishop's Park		17-Oct-25	24-Oct-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	24-Oct-25
2	Carter Park		Proactive				No violation found	20-Oct-25
2	Carter Park		24-Oct-25				No violation found	24-Oct-25
2	Central Park		Proactive				No violation found	20-Oct-25
2	Central Park		22-Oct-25	22-Oct-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	22-Oct-25
2	Central Park		22-Oct-25				Notified HFSO	24-Oct-25
2	Claremont Access Parkettes		Proactive	20-Oct-25	Immediate	1	Trespass Notice(s) Issued	20-Oct-25
2	Claremont Access Parkettes		20-Oct-25				Notified HFSO	21-Oct-25
1	Dundurn Park		Proactive				No violation found	20-Oct-25
2	Durand Park		24-Oct-25				No violation found	24-Oct-25
2	Ferguson Station	244 King St E	14-Oct-25				Observation - violation found, Notified HPS	24-Oct-25
2	Ferguson Station	244 King St E	14-Oct-25	24-Oct-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	24-Oct-25
10	Ferris Park		07-Oct-25				Coordinated Clean-Up	20-Oct-25
3	J.C. Beemer/ Tweedsmuir Park		Proactive				No violation found	20-Oct-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Jackie Washington Rotary Park		22-Oct-25	22-Oct-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	22-Oct-25
2	Jackie Washington Rotary Park		22-Oct-25				Notified HFSO	24-Oct-25
2	Keddy Access Trail		16-Oct-25	20-Oct-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	20-Oct-25
2	Keddy Access Trail		16-Oct-25				Notified HFSO	21-Oct-25
2	Land Nature's Inlet Sanctuary	376 Simcoe St E	22-Oct-25				Coordinated Clean-Up	22-Oct-25
2	Land Nature's Inlet Sanctuary	376 Simcoe St E	24-Oct-25				Observation - violation found, Notified HPS	24-Oct-25
4	Mahoney Park		27-Aug-25				Notified HFSO	22-Oct-25
2	McLaren Park		20-Oct-25				Coordinated Clean-Up	22-Oct-25
3	Myrtle Park		Proactive				No violation found	20-Oct-25
2	Pier 4		Proactive				No violation found	20-Oct-25
4	Pipeline Trail	310 Paling Ave	17-Oct-25				Coordinated Clean-Up	21-Oct-25
2	Private Property	wooded area near Young St/ West Ave S	21-Oct-25				Notified CPKC	21-Oct-25
5	Private Property	Centennial Parkway N	01-Oct-25				Observation - violation found	21-Oct-25
2	Private Property	Walnut St S	24-Oct-25				Observation - violation found	24-Oct-25
2	Private Property	Jackson St E	24-Oct-25				Observation - violation found	24-Oct-25
3	Private Property	West Ave S	30-Sep-25				No violation found	24-Oct-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	Rail Trail	between Wentworth St S and Gage Ave S	24-Sep-25				Notified CPKC	21-Oct-25
5	Redhill Creek	btw the Redhill Valley Parkway Northbound and Nash Rd N	21-Oct-25	24-Oct-25	Immediate	5	Trespass Notice(s) Issued, Notified HFSO	24-Oct-25
2	Road allowance	near 75 MacNab St S	20-Oct-25	20-Oct-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	20-Oct-25
2	Road allowance	near 75 MacNab St S	20-Oct-25				Notified HFSO	21-Oct-25
2	Road allowance	near 75 MacNab St S	22-Oct-25	22-Oct-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	22-Oct-25
2	Road allowance	near 75 MacNab St S	24-Oct-25	24-Oct-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	24-Oct-25
2	Road allowance	Haymarket St/ John St S	08-Oct-25	20-Oct-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	20-Oct-25
2	Road allowance	Haymarket St/ John St S	08-Oct-25				Notified HFSO	21-Oct-25
2	Road allowance	near 130 York Blvd	20-Oct-25	22-Oct-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	22-Oct-25
2	Road allowance	near 130 York Blvd	20-Oct-25				Notified HFSO	24-Oct-25
2	Road allowance	Summers Lane	20-Oct-25				Coordinated Clean-Up	22-Oct-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	Summers Lane	23-Oct-25				Observation - violation found, Notified HPS	24-Oct-25
3	Road allowance	alley on Barton St E between Stirton St and Birch Ave	17-Oct-25				No violation found	21-Oct-25
2	Road allowance	near 84 York Blvd	22-Oct-25				No violation found	22-Oct-25
2	Road allowance	James St S/ Bold St	15-Oct-25				Coordinate d Clean-Up	24-Oct-25
2	Road allowance	Ford St/ Grange St	05-May-25				No violation found	24-Oct-25
2	Road allowance	York Blvd/ Caroline St N	23-Oct-25				No violation found	24-Oct-25
2	Strachan Linear Park		Proactive				Observation - violation found, Notified HPS	20-Oct-25
1	Victoria Park		Proactive				No violation found	20-Oct-25
2	Woolverton Park		27-Aug-25				No violation found	24-Oct-25

Housing Focused Street Outreach Engagement Update

	Week 43	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	224	148

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

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Shower Program Update

	Week 43	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	16	16

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 43	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	26	16	N/A

	Week 43	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	4	N/A

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

October 20, 2025	Road allowance near 75 MacNab St S, Haymarket St, Shamrock Park (North), Keddy Access Trail at Claremont Access, Wellington St S/ Hunter St E, Bishop's Park
October 21, 2025	Kay Drage Park, Confederation Park, Pipeline Trail at Paling Ave
October 22, 2025	Road allowance near 84 York Blvd, Road allowance near 94 York Blvd, Road allowance near 130 York Blvd, Central Park, Beasley Park, McLaren Park, Jackie Washington Rotary Park
October 23, 2025	Road allowance near 75 MacNab St S, Hunter St W and MacNab St S, Shamrock Park (North), Shamrock Park (South), Woodlands Park
October 24, 2025	Bishop's Park, James St S/ Bold S, Queen St N/ York Blvd, Ferguson Station, Road allowance near 75 MacNab St S

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Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Accumulated Combustibles	1	Ward 3: 1 Incident
Total	1	Injuries
		0

Additional Notes:
As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward. Accumulated combustibles refers to any materials or belongings other than tents that may be on fire. The data presented is between October 20-26, 2025