

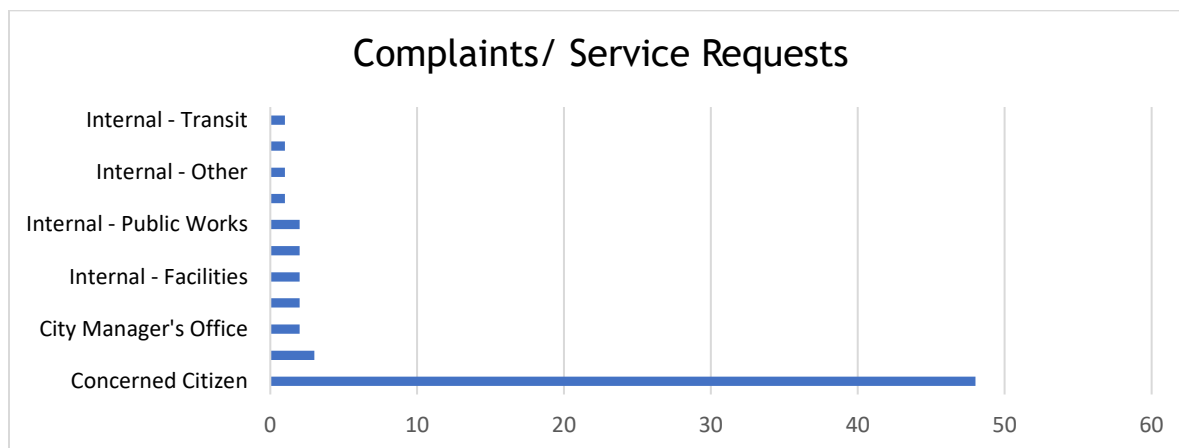
Complaints & Requests for Service

Total Complaints & Service Requests	Week 45	Previous Week	Previous Month Average
	65	58	85

Most Frequently Identified Locations		
Rail Trail	298 Hunter Street East	Bishop's Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	42%
Follow Up to Previous Request	12%
Health and Safety Concerns	12%
Encampment on private property	11%
Request for Garbage/ Debris Clean Up	9%
Other (bus shelter, living in vehicle)	5%
Support for Unsheltered Individuals	5%
Animal related complaint	2%
Questions related to enforcement	2%
Reporting Fire	2%

Source of Complaint/Service Request	
Concerned Citizen	74%
BIA or Local Business	5%
City Manager's Office	3%
Hamilton Police Service	3%
Internal - Facilities	3%
Internal - Fire	3%
Internal - Public Works	3%
Councillor's Office	2%
Internal - Other	2%
Internal - Tourism & Culture	2%
Internal - Transit	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, Road Allowances, City Owned and Public Properties, Bus Shelters, the Escarpment, the Ferrie Street Lot, the Hamilton Barton Incline Trail, the Rail Trail, and the Red Hill Valley. From November 3 - 9, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Main St W, Springbrook Ave, Hunter Rd, Barton St E, Walnut St S, Bold St, Mars Ave, Fennell Ave E
Road Allowances	Lloyd St, Macklin St N, Cannon St E & Glendale Ave N, Hunter St W/ Queen St S, Wentworth St N/ Barton St E, alley off Robert St btw Mary St and Elgin St, Forest Ave, James St S/ Hunter St W, Lloyd St, near 84 York Blvd, near 94 York Blvd, Cochrane Rd/ Lucerne Ave, Hess St N/ Cannon St W, near 75 MacNab St S, Jackson St W/ MacNab St S, alley on Sherman Ave N between Princess St and Clinton St, Strachan St W/ James St N, alley off Hunter St E between Victoria Ave S and East Ave S, Hess St S/ Hunter St W
City Owned and Public Properties	249 Hess St N,
Bus Shelters	Wentworth @ Cannon, Barton @ Birch, Burlington @ Mary
Escarpment	Charlton Ave E/ Sherman Access, at Claremont Access near Bull's Lane
Ferrie Street Lot	249 Wellington St N
Hamilton Barton Incline Trail	359 James St S
Rail Trail	between Wentworth Ave S and Corktown Park, between Wentworth St S and Gage Ave S
Red Hill Valley	Near Nardi Crt

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from October 27 - November 2, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
CPKC	Canadian Pacific Kansas City Railway
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	298 Hunter Street East		Proactive				No violation found	04-Nov-25
3	298 Hunter St E		05-Nov-25				No violation found	06-Nov-25
2	359 James St S		06-Aug-25	05-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HPS	05-Nov-25
2	359 James St S		06-Aug-25				Notified HFSO	07-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Bayfront Park		Proactive				No violation found	04-Nov-25
2	Beasley Park		31-Oct-25				Coordinated Clean-Up	04-Nov-25
2	Beasley Park		07-Nov-25				Coordinated Clean-Up	07-Nov-25
3	Bishop's Park		Proactive				No violation found	04-Nov-25
5	Bow Valley Open Space		08-Jul-25	05-Nov-25	Immediate	1	Trespass Notice(s) Issued	05-Nov-25
5	Bow Valley Open Space		08-Jul-25				Notified HFSO	07-Nov-25
3	Bus Shelter	Barton at Birch	07-Nov-25				No violation found	07-Nov-25
2	Bus Shelter	Burlington at Mary	06-Nov-25				Notified HFSO	07-Nov-25
2	Carter Park		Proactive				No violation found	04-Nov-25
2	Carter Park		05-Nov-25	05-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-Up	05-Nov-25
2	Carter Park		05-Nov-25				Notified HFSO	07-Nov-25
2	Central Park		Proactive				No violation found	04-Nov-25
2	Claremont Access Parkettes		Proactive				No violation found	04-Nov-25
2	Dundurn Park		Proactive				No violation found	04-Nov-25
1	Dundurn Park		06-Nov-25	07-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	07-Nov-25
3	J.C. Beemer Park/Tweeds muir Park		Proactive				No violation found	04-Nov-25
2	Land Nature's Inlet Sanctuary	376 Ferguson St N	24-Oct-25				Notified HFSO	03-Nov-25
2	McLaren Park		31-Oct-25				Notified HFSO	03-Nov-25
3	Myrtle Park		Proactive				No violation found	04-Nov-25
2	Pier 4 Park		Proactive				No violation found	04-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	Powell Park		29-Oct-25				Notified HFSO	03-Nov-25
3	Powell Park		05-Nov-25				No violation found	07-Nov-25
12	Private Property	Hunter Rd	27-Oct-25				Observation - violation found, Notified HPS	04-Nov-25
3	Rail Trail	between Kenilworth Ave S and Gage Ave S	Proactive				No violation found	04-Nov-25
3	Rail Trail	between Wentworth St S and Corktown Park	17-Sep-25	03-Nov-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	03-Nov-25
3	Rail Trail	between Wentworth St S and Corktown Park	Proactive				No violation found	04-Nov-25
3	Rail Trail	between Wentworth St S and Corktown Park	17-Sep-25	05-Nov-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO	05-Nov-25
3	Rail Trail	between Wentworth St S and Corktown Park	17-Sep-25				Notified HFSO	07-Nov-25
3	Rail Trail	between Wentworth St S and Gage Ave S	24-Sep-25	03-Nov-25	Immediate	3	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	03-Nov-25
3	Rail Trail	between Wentworth St S and Gage Ave S	24-Sep-25				Coordinated Clean-Up	04-Nov-25
3	Rail Trail	between Wentworth St S and Gage Ave S	Proactive				No violation found	04-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
5	Red Hill Valley	near Nardi Crt	08-Sep-25	06-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	06-Nov-25
5	Red Hill Valley	near Nardi Crt	08-Sep-25				Notified HFSO	07-Nov-25
3	Road allowance	Birch Ave/ Brant St	21-Oct-25				Coordinated Clean-Up	04-Nov-25
3	Road allowance	Cannon St E & Glendale Ave N	04-Nov-25				No violation found	07-Nov-25
2	Road allowance	Cannon St W/ Hess St N	06-Nov-25	06-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	06-Nov-25
2	Road allowance	Cannon St W/ Hess St N	06-Nov-25				Notified HFSO	07-Nov-25
2	Road allowance	Hunter St E/ MacNab St S	03-Nov-25				Observation - violation found	03-Nov-25
2	Road allowance	Hunter St W/ Queen St S	04-Nov-25	05-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HPS	05-Nov-25
2	Road allowance	Hunter St W/ Queen St S	04-Nov-25				Coordinated Clean-Up, Notified HFSO	07-Nov-25
2	Road allowance	Jackson St E/ Catharine St S	29-Sep-25				Coordinated Clean-Up	06-Nov-25
2	Road allowance	Jackson St E/ Walnut St S	09-Sep-25	05-Nov-25	Immediate	1	Trespass Notice(s) Issued	05-Nov-25
2	Road allowance	Jackson St E/ Walnut St S	09-Sep-25				Notified HFSO	07-Nov-25
2	Road allowance	James St S/ Bold St	21-Oct-25	05-Nov-25	Immediate	2	Trespass Notice(s) Issued and Notified HPS	05-Nov-25
2	Road allowance	James St S/ Bold St	21-Oct-25				Notified HFSO	07-Nov-25
1	Road allowance	near 100 Macklin St N	03-Nov-25				Notified HFSO	03-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	near 75 MacNab St S	03-Nov-25				Observation - violation found	03-Nov-25
2	Road allowance	near 75 MacNab St S	03-Nov-25	04-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	04-Nov-25
2	Road allowance	near 75 MacNab St S	05-Nov-25	05-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HPS and HFSO	05-Nov-25
2	Road allowance	near 75 MacNab St S	07-Nov-25				Notified HFSO	07-Nov-25
2	Road allowance	near 84 York Blvd	03-Nov-25				Coordinated Clean-Up	03-Nov-25
2	Road allowance	near 84 York Blvd	06-Nov-25				Coordinated Clean-Up, Notified HFSO	07-Nov-25
2	Road allowance	near 94 York Blvd	03-Nov-25	03-Nov-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	03-Nov-25
2	Road allowance	near 94 York Blvd	05-Nov-25				Coordinated Clean-Up	05-Nov-25
2	Road allowance	near 94 York Blvd	06-Nov-25	06-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	06-Nov-25
2	Road allowance	near 94 York Blvd	07-Nov-25	07-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	07-Nov-25
2	Road allowance	Strachan St W/ Bay St N	15-Oct-25				Notified HFSO	03-Nov-25
2	Road allowance	Strachan St W/ John St N	31-Oct-25				Notified HFSO	03-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	Victoria Ave S/ Young St	26-Sep-25	05-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HPS	05-Nov-25
2	Road allowance	Victoria Ave S/ Young St	26-Sep-25				Coordinated Clean-Up, Notified HFSO	07-Nov-25
1	Road allowance	York Blvd/ Pearl St N	05-Nov-25				Coordinated Clean-Up, Notified HPS	05-Nov-25
3	Road allowance	alley on Sherman Ave N between Princess St and Clinton St	21-Oct-25				Coordinated Clean-Up	06-Nov-25
2	Road allowance	Hess St S/ Hunter St W	05-Nov-25				No violation found	06-Nov-25
2	Road allowance	James St S/ Duke St	07-Nov-25	07-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-Up	07-Nov-25
2	Road allowance	Forest Ave btw James St S and Hughson St S	07-Nov-25				No violation found	07-Nov-25
3	Spring Creek		07-Oct-25	05-Nov-25	Immediate	4	Trespass Notice(s) Issued	05-Nov-25
3	Spring Creek		07-Oct-25				Notified HFSO	07-Nov-25
2	Strachan Linear Park		Proactive				No violation found	04-Nov-25
2	Strachan Linear Park		05-Nov-25	05-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HPS	05-Nov-25
2	Strachan Linear Park		05-Nov-25				Notified HFSO	07-Nov-25
1	Victoria Park		Proactive				No violation found	04-Nov-25

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3	Wellington Park		15-Sep-25	07-Nov-25	Immediate	2	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	07-Nov-25
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Housing Focused Street Outreach Engagement Update

	Week 45	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	65	156

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 45	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	18	12

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

If you have any questions related to this week's Encampment Weekly Update please email encampments@hamilton.ca

Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 45	Previous Week	2025 Weekly Average
	40	30	N/A

Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	Week 45	Previous Week	2025 Weekly Average
	0	1	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

November 3, 2025
November 4, 2025
November 5, 2025
November 6, 2025
November 7, 2025

Rail Trail, Charlton Ave E, Road allowance near 94 York Blvd
Rail Trail, Road allowance near 75 MacNab St S, Road allowance near 84 York Blvd, Road allowance near 94 York Blvd, Road allowance near 130 York Blvd, Beasley Park, Strachan St E, Jackie Washington Rotary Park
Road allowance near 84 York Blvd, Road allowance near 94 York Blvd, Road allowance near 75 MacNab St S, James St S/ Hunter St W, James St S/ Bold St, James Street Stairs, Queen St S/ Hunter St W, York Blvd, Strachan, Young St
Barton St E/ Birch Ave, Powell Park, Wellington Park, Young St/ Victoria Ave S, Cannon St E/ Glendale Ave N, Dundurn Park, Nardi Court, alley Sherman Ave N btw Clinton St and Princess St, Wellington Parkette, York Blvd/ Hess St N, Road allowance near 94 York Blvd, Road allowance near 84 York Blvd, Jackson Street Lot
Road allowance near 94 York Blvd, Road allowance near 84 York Blvd, Beasley Park, Jackson St W/ Queen St S, James At A/ Duke St, JC Beemer Park

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

There were no fire related incidents at encampments between November 3 - 9, 2025.

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.

The data presented is between November 3 - 9, 2025.