

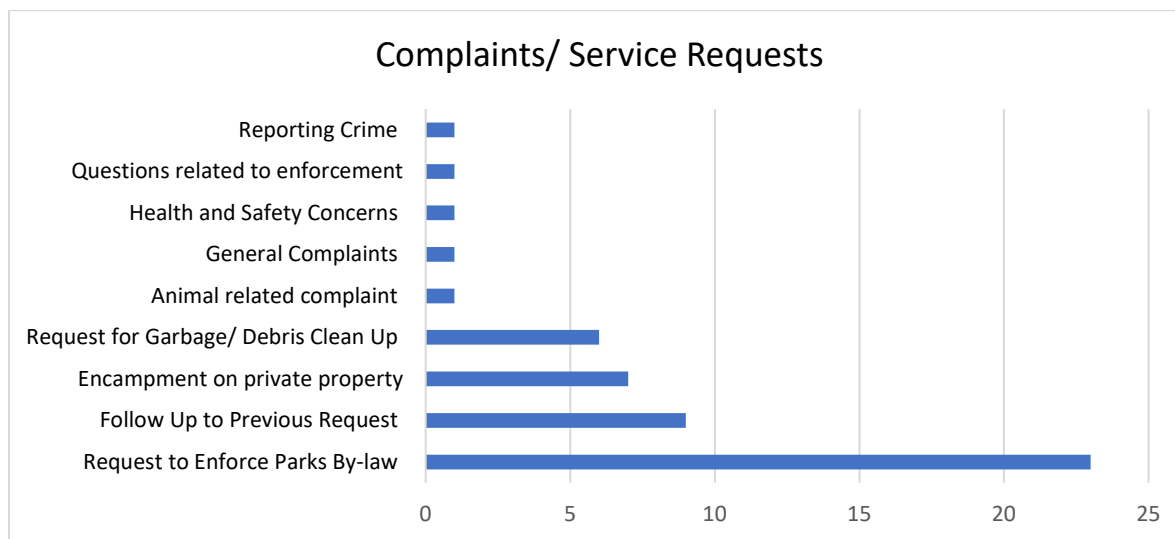
Complaints & Requests for Service

Total Complaints & Service Requests	Week 46	Previous Week	Previous Month Average
	50	65	85

Most Frequently Identified Locations			
Rail Trail	Sackville Hill Memorial Park	Claremont Access Parkettes	Confederation Beach Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	46%
Follow Up to Previous Request	18%
Encampment on private property	14%
Request for Garbage/ Debris Clean Up	12%
Animal related complaint	2%
General Complaints	2%
Health and Safety Concerns	2%
Questions related to enforcement	2%
Reporting Crime	2%

Source of Complaint/Service Request	
Concerned Citizen	62%
Internal - Public Works	12%
BIA or Local Business	8%
Councillor's Office	6%
Internal - Other	6%
Community Partners	2%
Hamilton Conservation Authority	2%
Internal - Libraries	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, Road Allowances, City Owned and Public Properties, Confederation Beach Park, Kenilworth Access, the Rail Trail and the Red Hill Valley. From November 10-16, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Main St E, Jackson St E, Old Guelph Rd, Jackson St E, Walnut St S, Barton St W/ Queen St N, Emerald St N/Shaw St, near Ramp Upper James NB to Lincoln Alexander Parkway EB
Road Allowances	Claremont Access/ Upper James St, 75 MacNab St S, Hess St N/ Cannon St W, Jackson St W/ MacNab St S, Queen St N/ York Blvd, Forest Ave btw James St S and Hughson St S, Birch Ave/ Brant St, Hughson St S/ Forest Ave, King St E/ Victoria Ave S, alley off Duke St btw MacNab St S and James St S, Main St E, King St E/ Victoria Ave S, Lloyd St, Hwy 8/ Main St W
City Owned and Public Properties	1375 Upper Ottawa St, 55 York Blvd,
Confederation Beach Park	Near Lakeland Splash Pad, at Edgewater Pavillion
Kenilworth Access	Near Kimberly Dr
Rail Trail	between Wentworth St S and Gage Ave S, between Wentworth St S and Corktown Park
Red Hill Valley	near Northbound Ramp to QEW

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from November 10-16, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

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HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
CPKC	Canadian Pacific Kansas City Railway
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer /	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carer Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	249 Hess St N		03-Nov-25	10-Nov-25	2 hours	1	Trespass Notice(s) Issued, Notified HFSO	10-Nov-25
2	298 Hunter Street East		13-Nov-25	13-Nov-25	2 hours	1	Trespass Notice(s) Issued and Coordinated Clean-Up	13-Nov-25
3	298 Hunter Street East		Proactive				No violation found	13-Nov-25
2	298 Hunter Street East		13-Nov-25				Notified HFSO	14-Nov-25
2	Bayfront Park		Proactive				No violation found	13-Nov-25
3	Bishop's Park		Proactive				No violation found	13-Nov-25
2	Carter Park		Proactive				Observation - violation found	13-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Carter Park		13-Nov-25	14-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	14-Nov-25
2	Central Park		10-Nov-25	10-Nov-25	2 hours	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	10-Nov-25
2	Central Park		Proactive				No violation found	13-Nov-25
8	Claremont Access	at Bull's Lane	28-Oct-25	13-Nov-25	2 hours	1	Trespass Notice(s) Issued and Coordinated Clean-up	13-Nov-25
8	Claremont Access	at Bull's Lane	28-Oct-25				Notified HFSO	14-Nov-25
2	Claremont Access Parkettes		Proactive				Observation - violation found	13-Nov-25
2	Claremont Access Parkettes		13-Nov-25				Coordinated Clean-Up	14-Nov-25
2	Dundurn Park		Proactive				No violation found	13-Nov-25
3	Gage Park		30-Sep-25				No violation found	12-Nov-25
1	Hill Street Dog Park		18-Sep-25				No violation found	12-Nov-25
3	J.C. Beemer Park/Tweeds muir Park		Proactive				No violation found	13-Nov-25
4	Mahony Park		08-Nov-25				No violation found	12-Nov-25
3	Myrtle Park		Proactive				No violation found	13-Nov-25
2	Pier 4 Park		Proactive				No violation found	13-Nov-25
3	Pinky Lewis Parkette		12-Nov-25				No violation found	12-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Private Property	Hess St N	03-Nov-25				No violation found	11-Nov-25
2	Private Property	Jackson St. E	11-Nov-25				Coordinated Clean-Up	12-Nov-25
3	Private Property	West Ave S	06-Oct-25				No violation found	11-Nov-25
4	Private Property	Barton St E	07-Oct-25				Observation - violation found	10-Nov-25
3	Private Property	Wellington St N	28-Jul-25				No violation found	10-Nov-25
2	Private Property	York Blvd	11-Nov-25				Observation - violation found, Notified HPS	11-Nov-25
3	Private Property	Studebaker Pl	08-Oct-25				Observation - violation found	11-Nov-25
3	Rail Trail	between Wentworth St S and Corktown Park	17-Sep-25	13-Nov-25	2 hours	1	Trespass Notice(s) Issued and Coordinated Clean-up	13-Nov-25
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				No violation found	13-Nov-25
3	Rail Trail	between Wentworth St S and Corktown Park	17-Sep-25				Coordinated Clean-Up, Notified HFSO	14-Nov-25
3	Rail Trail	btw Gage Ave S and Wentworth Ave S	Proactive				No violation found	13-Nov-25
3	Rail Trail	btw Kenilworth Ave S and Gage Ave S	Proactive				No violation found	13-Nov-25
3	Road allowance	Birch Ave/ Brant St	21-Oct-25				Coordinated Clean-Up	12-Nov-25
3	Road allowance	Birch Ave/ Brant St	21-Oct-25			1	Trespass Notice(s) Issued and Coordinated Clean-up	13-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	Road allowance	Birch Ave/ Brant St	21-Oct-25				Notified HFSO	14-Nov-25
2	Road allowance	James St S/ Charlton Ave E	12-Nov-25	12-Nov-25	2 hours	1	Trespass Notice(s) Issued	12-Nov-25
2	Road allowance	James St S/ Charlton Ave E	12-Nov-25				Notified HFSO	13-Nov-25
3	Road allowance	Lloyd St	22-Sep-25				Coordinated Clean-Up	10-Nov-25
3	Road allowance	Lloyd St	12-Nov-25				Coordinated Clean-Up	12-Nov-25
2	Road allowance	James St S/ Jackson St W	29-Jul-25	12-Nov-25	2 hours	1	Trespass Notice(s) Issued and Coordinated Clean-up	12-Nov-25
2	Road allowance	James St S/ Jackson St W	29-Jul-25				Notified HFSO	13-Nov-25
2	Road allowance	near 75 MacNab St S	07-Nov-25	10-Nov-25	Immediate	7	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	10-Nov-25
2	Road allowance	near 75 MacNab St S	08-Nov-25	12-Nov-25	2 hours	3	Trespass Notice(s) Issued and Coordinated Clean-up	12-Nov-25
2	Road allowance	near 75 MacNab St S	13-Nov-25	13-Nov-25	Immediate	4	Trespass Notice(s) Issued, Notified HFSO	13-Nov-25
2	Road allowance	near 75 MacNab St S	14-Nov-25				Coordinated Clean-Up, Notified HPS	14-Nov-25
4	Road allowance	Ottawa St N/ Campbell Ave	06-Oct-25				No violation found	12-Nov-25
3	Road allowance	Wentworth St N/ Barton St E	06-Oct-25				No violation found	12-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
1	Road allowance	York Blvd/ Queen St N	22-Oct-25	10-Nov-25	2 hours	2	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	10-Nov-25
2	Road allowance	York Blvd/ Hess St N	22-Oct-25	14-Nov-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	14-Nov-25
2	Road allowance	near 94 York Blvd	12-Nov-25				Coordinated Clean-Up	12-Nov-25
2	Road allowance	near 94 York Blvd	13-Nov-25				Coordinated Clean-Up	13-Nov-25
2	Road allowance	near 94 York Blvd	14-Nov-25				Coordinated Clean-Up	14-Nov-25
2	Road allowance	near 84 York Blvd	13-Nov-25				Coordinated Clean-Up	13-Nov-25
2	Road allowance	near 84 York Blvd	14-Nov-25				Coordinated Clean-Up	14-Nov-25
2	Road allowance	alley off Robert St btw Mary St and Elgin St	13-Nov-25				Observation - violation found	13-Nov-25
2	Road allowance	King St E/ Hughson St N	28-Oct-25				No violation found	13-Nov-25
1	Road allowance	Hwy 8/ Main St W	14-Nov-25				Notified HPS	14-Nov-25
7	Sackville Hill Memorial Park		11-Nov-25				No violation found	12-Nov-25
2	Shamrock Park		17-Oct-25				No violation found	12-Nov-25
13	Spring Creek	near Old Ancaster Rd	07-Oct-25				Coordinated Clean-Up	13-Nov-25
2	St Joseph's Park		05-Nov-25				Observation - violation found	12-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Strachan Linear Park		10-Nov-25				No violation found	10-Nov-25
2	Strachan Linear Park		Proactive				Observation - violation found	13-Nov-25
2	Strachan Linear Park		13-Nov-25	14-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	14-Nov-25
1	Victoria Park		12-Nov-25				No violation found	12-Nov-25
1	Victoria Park		Proactive				No violation found	13-Nov-25

Housing Focused Street Outreach Engagement Update

	Week 46	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	265	65

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 46	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	15	18

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

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Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 46	Previous Week	2025 Weekly Average
	27	40	N/A

Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	Week 46	Previous Week	2025 Weekly Average
	0	0	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

November 10, 2025
November 11, 2025
November 12, 2025
November 13, 2025
November 14, 2025

Hess St N/ York Blvd, Central Park, Ferguson Station, Road allowance near 75 MacNab St S, Strachan St
Birch Avenue Park, Central Park
Road allowance near 94 York Blvd, Road allowance near 84 York Blvd, Road allowance near 75 MacNab St S, Jackson St E/ James St S, James St S/ Charlton Ave E, St. Joseph's Park, Jackson St
Road allowance near 94 York Blvd, Road allowance near 84 York Blvd, Jackson St E/ James St S, Ogilvie St, Road allowance near 75 MacNab St S
Road allowance near 94 York Blvd, Hess St N/ York Blvd, Hunter St E/ Wellington St S, Carter Park, Rail Trail btw Wentworth St S and Corktown Park James St N/ Strachan St E, Jackie Washington Rotary Park, Road allowance near 75 MacNab St S

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	2	Ward 3: 2 incidents
Total	3	Injuries
		0

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.

The data presented is between September 29 - October 5, 2025