

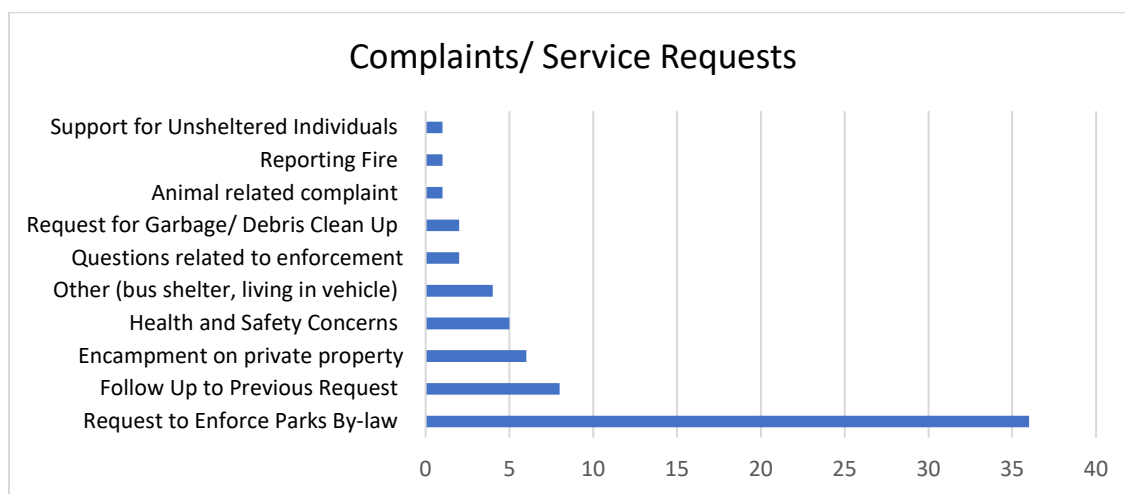
Complaints & Requests for Service

Total Complaints & Service Requests	Week 47	Previous Week	Previous Month Average
	66	50	85

Most Frequently Identified Locations		
Shamrock Park	Strachan Linear Park	JC Beemer Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	55%
Follow Up to Previous Request	12%
Encampment on private property	9%
Health and Safety Concerns	8%
Other (bus shelter, living in vehicle)	6%
Questions related to enforcement	3%
Request for Garbage/ Debris Clean Up	3%
Animal related complaint	2%
Reporting Fire	2%
Support for Unsheltered Individuals	2%

Source of Complaint/Service Request	
Concerned Citizen	77%
BIA or Local Business	8%
Councillor's Office	3%
Internal - Other	3%
Internal - Transit	3%
Community Partners	2%
Internal - Facilities	2%
Internal - Public Works	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, Road Allowances, City Owned and Public Properties, Lake Avenue Park/ Bow Valley Open Space, the Bruce Trail, the Rail Trail, Red Hill Creek, Spencer Creek, and Vincent/ gershome Open Space. From November 17-23, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Bold St, James St N/ Strachan St E, Barton St E, John St S, Main St W/ Highway 403, Main St E, near Ramp Upper James Northbound to Lincoln Alexander Parkway Eastbound
Road Allowances	alley off Barton St E btw Fairfield Ave and Paling Ave, alley off Duke St btw MacNab St S and James St S, alley off Robert St btw Mary St and Elgin St, Birch Ave/ Brant St, Birge St/ Emerald St N, Caroline St N/ Napier St, Hess St N/ Cannon St W, Hess St N/ York Blvd, James St S/ Bold St, MacNab St S/ Hurst Pl, Macnab St S/ Jackson St W, near 130 York Blvd, Park St S/ Hunter St W Upper James St/ Ramp Lincoln Alexander Parkway Westbound to Upper James Victoria Ave S/ Stinson St, York Blvd/ Queen St N
City Owned and Public Properties	250 Hess St N, Hamilton Stormwater Facility 84 (Ramp Red Hill Valley Parkway Southbound/ Ramp Dartnall to Red Hill Valley Parkway Southbound)
Lake Avenue Park/ Bow Valley Open Space	At Huckleberry Dr
The Bruce Trail	Adjacent to Dundee Dr
Rail Trail	Between Kenilworth Ave S and Gage Ave S
Red Hill Creek	between the Redhill Valley Parkway Northbound and Nash Rd N
Spencer Creek	At Governor's Rd
Vincent/ gershome Open Space	2644 King St E

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from November 17-23, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carter Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	298 Hunter Street East		Proactive				No violation found	17-Nov-25
4	Andrew Warburton Park		20-Nov-25				No violation found	20-Nov-25
2	Bayfront Park		Proactive				No violation found	17-Nov-25
2	Beasley Park		19-Nov-25	19-Nov-25	1 hour	1	Trespass Notice(s) Issued and Coordinated Clean-up	19-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Beasley Park		19-Nov-25				Notified HFSO	20-Nov-25
2	Beasley Park		21-Nov-25				No violation found	21-Nov-25
3	Birch Avenue Park		21-Oct-25	17-Nov-25	2 hours	1	Trespass Notice(s) Issued	17-Nov-25
3	Birch Avenue Park		21-Oct-25				Notified HFSO	18-Nov-25
3	Birch Avenue Park		21-Oct-25				No violation found	21-Nov-25
3	Bishop's Park		Proactive				No violation found	17-Nov-25
4	Bus Shelter	Barton @ Brunswick	18-Nov-25				Coordinated Clean-Up	20-Nov-25
2	Carter Park		Proactive				No violation found	17-Nov-25
2	Central Park		Proactive				No violation found	17-Nov-25
2	Central Park		18-Nov-25				Coordinated Clean-Up	18-Nov-25
2	Claremont Access Parkettes		Proactive				Observation - violation found	17-Nov-25
2	Dundurn Park		Proactive				No violation found	20-Nov-25
2	Escarpment Open Space	at John St S	18-Nov-25	18-Nov-25	2 hours	2	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	18-Nov-25
2	Ferguson Station		10-Nov-25				No violation found	17-Nov-25
2	Ferguson Station		19-Nov-25				Coordinated Clean-Up	19-Nov-25
2	Ferrie Street Lot	449 Wellington St N	18-Nov-25	18-Nov-25	Immediate	1	Trespass Notice(s) Issued and Notified HFSO	18-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Ferrie Street Lot	449 Wellington St N	18-Nov-25				Coordinated Clean-Up	19-Nov-25
1	Hamilton Cemetery	777 York Blvd	18-Nov-25	18-Nov-25	Immediate	2	Trespass Notice(s) Issued, Notified HFSO	18-Nov-25
3	JC Beemer Park/ Tweedsmuir Park		Proactive				No violation found	17-Nov-25
3	JC Beemer Park		19-Nov-25	19-Nov-25	1 hour	1	Trespass Notice(s) Issued	19-Nov-25
3	JC Beemer Park		19-Nov-25				No violation found, Notified HFSO	20-Nov-25
4	Kenilworth Access		13-Nov-25	18-Nov-25	immediate	1	Trespass Notice(s) Issued and Notified HFSO	18-Nov-25
5	Lake Avenue Park/ Bow Valley Open Space		17-Nov-25	20-Nov-25	1 Immediate, 1 2 hours	2	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	20-Nov-25
4	Leaside Park		20-Nov-25				No violation found	21-Nov-25
3	Myrtle Park		Proactive				No violation found	17-Nov-25
2	Pier 4 Park		Proactive				No violation found	17-Nov-25
3	Private Property	Birch Ave/ Brant St	19-Nov-25				Notified Hydro One	20-Nov-25
3	Private Property	Birge St	19-Nov-25				Observation - violation found	20-Nov-25
3	Rail Trail	between Kenilworth Ave S and Gage Ave S	Proactive				No violation found	20-Nov-25
3	Rail Trail	between Gage Ave S and Wentworth Ave S	Proactive				No violation found	20-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	Rail Trail	between Wentworth Ave S and Corktown Park	Proactive				No violation found	20-Nov-25
4	Road allowance	alley off Barton St E btw Fairfield Ave and Paling Ave	19-Nov-25				Coordinated Clean-Up	20-Nov-25
2	Road allowance	alley off Bold St btw MacNab St S and James St S	05-Nov-25				Observation - violation found	19-Nov-25
2	Road allowance	alley off Bold St btw MacNab St S and James St S	05-Nov-25	20-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	20-Nov-25
2	Road allowance	alley off Robert St btw Mary St and Elgin St	13-Nov-25				No violation found	20-Nov-25
2	Road allowance	Hess St N/ Cannon St W	03-Nov-25	18-Nov-25	Immediate	1	Trespass Notice(s) Issued, Notified HFSO	18-Nov-25
2	Road allowance	Hunter St W & Park St S	20-Nov-25				Coordinated Clean-Up	21-Nov-25
2	Road allowance	King St N/ Hess St S	19-Nov-25				Coordinated Clean-Up	19-Nov-25
2	Road allowance	near 130 York Blvd	18-Nov-25				No violation found	18-Nov-25
2	Road allowance	near 75 MacNab St S	17-Nov-25	17-Nov-25	Immediate	8	Trespass Notice(s) Issued and Coordinated Clean-up	17-Nov-25
2	Road allowance	near 75 MacNab St S	17-Nov-25				Notified HFSO	18-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	near 75 MacNab St S	18-Nov-25	18-Nov-25	immediate	6	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	18-Nov-25
2	Road allowance	near 75 MacNab St S	19-Nov-25	19-Nov-25	Immediate	4	Trespass Notice(s) Issued and Coordinated Clean-up	19-Nov-25
2	Road allowance	near 75 MacNab St S	20-Nov-25	20-Nov-25	Immediate	3	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	20-Nov-25
2	Road allowance	near 75 MacNab St S	21-Nov-25	21-Nov-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	21-Nov-25
2	Road allowance	near 84 York Blvd	17-Nov-25				Coordinated Clean-Up	17-Nov-25
2	Road allowance	near 84 York Blvd	18-Nov-25				Coordinated Clean-Up	18-Nov-25
2	Road allowance	near 84 York Blvd	19-Nov-25				No violation found	19-Nov-25
2	Road allowance	near 84 York Blvd	20-Nov-25				Coordinated Clean-Up	20-Nov-25
2	Road allowance	near 84 York Blvd	21-Nov-25				No violation found	21-Nov-25
2	Road allowance	near 94 York Blvd	17-Nov-25				Coordinated Clean-Up	17-Nov-25
2	Road allowance	near 94 York Blvd	18-Nov-25				Observation - violation found, Coordinated Clean-Up	18-Nov-25
2	Road allowance	near 94 York Blvd	18-Nov-25				Coordinated Clean-Up	19-Nov-25
2	Road allowance	near 94 York Blvd	20-Nov-25				Coordinated Clean-Up	20-Nov-25
2	Road allowance	near 94 York Blvd	21-Nov-25				Coordinated Clean-Up	21-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
8	Road allowance	Upper James St/ Lincoln Alexander Parkway		21-Nov-25	2 hours	1	Trespass Notice(s) Issued	21-Nov-25
2	Road allowance	York Blvd/ MacNab St N	19-Nov-25				Coordinated Clean-Up	19-Nov-25
1	Road allowance	York Blvd/ Queen St N	17-Nov-25	17-Nov-25	2 hours	1	Trespass Notice(s) Issued, Notified HFSO	17-Nov-25
1	Road allowance	York Blvd/ Queen St N	17-Nov-25				Notified HFSO	18-Nov-25
2	Strachan Linear Park		15-Nov-25	17-Nov-25	2 hours	1	Trespass Notice(s) Issued	17-Nov-25
2	Strachan Linear Park		Proactive				No violation found	17-Nov-25
2	Strachan Linear Park		15-Nov-25				Notified HFSO	18-Nov-25
2	Strachan Linear Park		19-Nov-25	19-Nov-25	2 hours	1	Trespass Notice(s) Issued and Coordinated Clean-up	19-Nov-25
2	Strachan Linear Park		19-Nov-25				Notified HFSO	20-Nov-25
2	Upper Sherman Access		23-Apr-25	20-Nov-25	2 hours	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	20-Nov-25
1	Victoria Park		Proactive				No violation found	17-Nov-25

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Housing Focused Street Outreach Engagement Update

	Week 47	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	216	265

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

Shower Program Update

	Week 47	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	18	15

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 47	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	40	27	N/A

	Week 47	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	N/A

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

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November 17, 2025	Road allowance near 75 MacNab St S (twice), Road allowance near 84 York Blvd, Ferguson Station, Birch Ave/ Brant St
November 18, 2025	Woodward Ave, Road allowance near 75 MacNab St S, Road allowance near 84 York Blvd (twice), Road allowance near 94 York Blvd (twice), 777 York Blvd, York Blvd/ Hess St N, Central Park
November 19, 2025	Road allowance near 84 York Blvd, Road allowance near 94 York Blvd, Road allowance near 75 MacNab St S, James St S/ Hunter St W, York Blvd/ James St N, Ferrie St Lot, Caroline St N/ Napier St, James St S/ Bold St
November 20, 2025	Road allowance near 84 York Blvd, Road allowance near 94 York Blvd, Road allowance near 75 MacNab St S (twice), James St S/ Bold St, Barton St E/ Paling Ave, Birge St, JC Beemer Park, Caroline St S/ Hunter St W, Brunswick St, Young St/ Victoria Ave S
November 21, 2025	Road allowance near 94 York Blvd (twice), Road allowance near 75 MacNab St S, Hunter St W/ Park St S, Beasley Park, Lincoln Alexander Parkway exit at Upper James St, 55 York Blvd

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	1	Ward 2: 1 incident
Total	1	Injuries
		0

Additional Notes:
As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward. Accumulated combustibles refers to any materials or belongings other than tents that may be on fire. The data presented is between November 17-23, 2025.

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