



Hamilton

A Connected Community

Hamilton is growing, and with that growth comes a unique opportunity to shape a more inclusive, resilient, and future-ready city. The Connected Communities Strategy provides a clear vision to strengthen how residents, businesses, and community partners interact with services, opportunities, and each other physically, digitally, and socially.

Connectivity is more than a technical upgrade; it's a foundation for inclusion, innovation, and engagement. By aligning with Council priorities and building on ongoing strategic investments, this strategy supports Hamilton's evolution into a city where everyone can participate and succeed.

Why a Connected Community Strategy

Hamilton's approach goes beyond the conventional "smart city" concept, prioritizing people over technology. While smart cities leverage data to optimize infrastructure and services, Connected Communities ensure technology fosters inclusion, ignites innovation, and deepens civic participation. This approach is grounded in three core principles:

1. **Inclusion, Diversity, Equity, and Accessibility (IDEA):** Removing barriers so every resident can fully participate in city life.
2. **Public Engagement:** Creating meaningful ways for residents, businesses, and partners to shape city decisions.
3. **Transparency and Accountability:** Building trust through clear communication, data-driven decisions, and measurable outcomes.

Hamilton envisions a city where physical, digital, and social connectivity come together to create a more inclusive, sustainable, and innovative future. One where every resident, business, and community partner is empowered to participate fully, access opportunity, and shape what comes next.

Hamilton's Framework of Connectivity

To achieve this vision, the Connected Community Strategy calls for a shift in mindset, one that recognizes the value of connection across all projects and services. By breaking down silos and embedding connectivity into how we plan, build and collaborate, we can create a more integrated, inclusive and innovative Hamilton. This approach is grounded in three interconnected pillars:



Physical Connectivity

Physical connectivity refers to the infrastructure that connects people, goods, and services across Hamilton. This includes transportation networks, parks, utilities, and the built environment. It ensures residents can move easily, access essential services, and enjoy public spaces that enhance their quality of life.

Digital Connectivity

Digital connectivity focuses on technology and digital infrastructure, enabling seamless access to information, services, and opportunities online. By bridging the digital divide, Hamilton can ensure equitable access to high-speed internet, smart city tools, and digital public services for all residents and businesses.

Social Connectivity

Social connectivity focuses on fostering relationships, inclusivity, and collaboration to build a sense of community and shared purpose. It emphasizes growing the economy by attracting, training, and retaining talent, creating spaces for innovation and creative thinking, and ensuring residents' health and well-being.

A Call to Action

This strategy is more than a roadmap. It's a call to action for residents, businesses, institutions, and community partners to build a city that is innovative, inclusive, and sustainable. Hamilton is ready for the future. Let's build it together.