

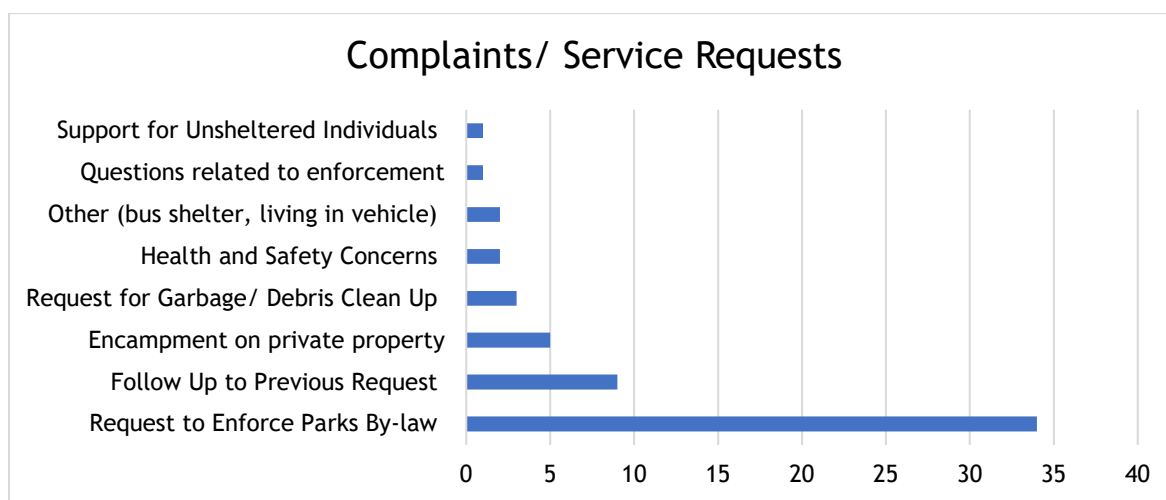
### Complaints & Requests for Service

Total Complaints & Service Requests	Week 48	Previous Week	Previous Month Average
	57	66	60

Most Frequently Identified Locations			
Strachan Linear Park	Wellington Park	Bayfront Park	Bishop's Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	60%
Follow Up to Previous Request	16%
Encampment on private property	9%
Request for Garbage/ Debris Clean Up	5%
Health and Safety Concerns	4%
Other (bus shelter, living in vehicle)	4%
Questions related to enforcement	2%
Support for Unsheltered Individuals	2%

Source of Complaint/Service Request	
Concerned Citizen	77%
BIA or Local Business	9%
Internal - Public Works	5%
Community Partners	4%
Councillor's Office	2%
Internal - Other	2%
Mayor's Office	2%



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, Road Allowances, City Owned and Public Properties, Bus Shelters, Land Nature's Inlet Sanctuary, and the Rail Trail. From November 24-30, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

<b>Private Property</b>	Strachan St W/ James St N, York Blvd, Jackson St E, St. Joseph's Drive, Main St W/ Highway 403, Sanford Ave S
<b>Road Allowances</b>	alley off Duke St btw MacNab St S and James St S, alley off King St W btw Hess St N and Caroline St N, King St E/ Victoria Ave N, Loyd St/ Lottridge St, Hunter St W/ James St S, York Blvd, King St W/ Hess St N, near 94 York Blvd, alley off Bristol St btw Minto Ave and Sanford Ave N, alley off Main St E btw Garfield Ave S and Sherman Ave S, Forest Ave btw James St S and Hughson St S, Haymarket St/ John St S, near 75 MacNab St S
<b>City Owned and Public Properties</b>	249 Hess St N
<b>Bus Shelter</b>	Barton @ Brunswick
<b>Land Nature's Inlet Sanctuary</b>	376 Ferguson Ave N
<b>Rail Trail</b>	Between Wentworth St N and Corktown Park

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from November 24- 30, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

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**Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces**

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	Dundurn Park
Central Park	JC Beemer/	Claremont Access	298 Hunter Street East (green space west of
Pier 4 Park	Tweedsmuir Park	Parkettes	Claremont Access)
Dundurn Park	Strachan Linear	Carter Park	Rail Trail between extension of Wellington St S
	Park	Myrtle Park	and Sherman Ave S

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	298 Hunter Street East		Proactive				No violation found	25-Nov-25
5	Battlefield Creek	at Nash Rd N	19-Jun-25	24-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	24-Nov-25
5	Battlefield Creek	at Nash Rd N	19-Jun-25				Notified HFSO	26-Nov-25
2	Bayfront Park		Proactive				Observation - violation found	25-Nov-25
2	Bayfront Park		25-Nov-25	26-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	26-Nov-25
3	Bishop's Park		Proactive				No violation found	25-Nov-25
3	Bishop's Park		24-Nov-25	25-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	25-Nov-25
3	Bishop's Park		24-Nov-25				Notified HFSO	26-Nov-25
2	Carter Park		Proactive				No violation found	25-Nov-25
2	Central Park		Proactive				No violation found	25-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Claremont Access Parkettes		Proactive				No violation found	25-Nov-25
2	Commonwealth Square	80 Main St W	25-Nov-25	25-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	25-Nov-25
2	Commonwealth Square	80 Main St W	25-Nov-25				Notified HFSO	26-Nov-25
1	Dundurn Park		Proactive				No violation found	25-Nov-25
3	JC Beemer Park/ Tweedsmuir Park		Proactive				No violation found	25-Nov-25
4	King's Forest Golf Club		27-Nov-25	27-Nov-25	Immediate	1	Trespass Notice(s) Issued and Notified HPS and HFSO	27-Nov-25
2	Land Nature's Inlet Sanctuary		25-Nov-25	26-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-Up, Notified HPS and HFSO	26-Nov-25
3	Myrtle Park		Proactive				No violation found	25-Nov-25
2	Pier 4 Park		Proactive				No violation found	25-Nov-25
3	Pinky Lewis Parkette		26-Nov-25	26-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-Up, Notified HPS and HFSO	26-Nov-25
3	Powell Park		21-Nov-25	25-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	25-Nov-25
3	Powell Park		21-Nov-25				Notified HFSO	26-Nov-25
2	Private Property	Jackson St E	24-Oct-25				No violation found	24-Nov-25
2	Private Property	Bold St	05-Nov-25				No violation found	24-Nov-25
2	Private Property	John St S	24-Nov-25				No violation found	24-Nov-25
3	Private Property	Main St E	19-Nov-25				No violation found	24-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
5	Private Property	Barton St E	24-Nov-25				Observation - violation found	24-Nov-25
3	Private Property	Victoria Ave S	05-Nov-25				Observation - violation found	26-Nov-25
2	Private Property	St Joseph's Dr	25-Nov-25				Observation - violation found	26-Nov-25
3	Private Property	Main St E	10-Nov-25				No violation found	27-Nov-25
12	Private Property	Hunter Rd	26-Sep-25				Observation - violation found	28-Nov-25
3	Rail Trail	Btw Wentworth St S and Corktown Park	24-Nov-05	26-Nov-25	Immediate	2	Trespass Notice(s) Issued, Notified HPS and HFSO	26-Nov-25
3	Road allowance	alley off Main St E between Garfield Ave S and Sherman Ave S	25-Nov-25				No violation found	26-Nov-25
2	Road allowance	near 75 MacNab St S	24-Nov-25	24-Nov-25	Immediate	4	Trespass Notice(s) Issued and Coordinated Clean-up	24-Nov-25
2	Road allowance	near 75 MacNab St S	25-Nov-25				Coordinated Clean-Up	25-Nov-25
2	Road allowance	near 75 MacNab St S	25-Nov-25				Notified HFSO	26-Nov-25
2	Road allowance	near 75 MacNab St S	28-Nov-25			8	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	28-Nov-25
2	Road allowance	near 130 York Blvd	20-Nov-25	26-Nov-25	Immediate	2	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	26-Nov-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
6	Road allowance	Upper Gage Ave/ Lincoln Alexander Parkway (EB)	27-Nov-25	27-Nov-25	Immediate	3	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	27-Nov-25
2	Road allowance	near 94 York Blvd	27-Nov-25				Coordinated Clean-Up	28-Nov-25
5	Road allowance	Nardi Crt	28-Nov-25	28-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO	28-Nov-25
2	Strachan Linear Park		Proactive				Observation - violation found	25-Nov-25
2	Strachan Linear Park		25-Nov-25	26-Nov-25	Immediate	1	Trespass Notice(s) Issued, Coordinated Clean-Up, Notified HPS and HFSO	26-Nov-25
1	Victoria Park		Proactive				No violation found	25-Nov-25
3	Wellington Park		22-Nov-25	25-Nov-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	25-Nov-25
3	Wellington Park		22-Nov-25				Notified HFSO	26-Nov-25
3	Wellington Park		26-Nov-25	27-Nov-25	Immediate	1	Trespass Notice(s) Issued and Notified HPS and HFSO	27-Nov-25

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## Housing Focused Street Outreach Engagement Update

	Week 48	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	51	216

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database.

## Shower Program Update

	Week 48	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	16	18

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 48	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	25	40	N/A

	Week 48	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	N/A

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
<b>Locations visited by contractors or both contractors and Parks are specifically noted in bold below.</b>

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November 24, 2025	Nash Rd North, Gage Park
November 25, 2025	Wellington Square, Road allowance near 75 MacNab St S, Commonwealth Square, John St S/ Haymarket St, Bishop's Park, Shamrock Park (South), Powell Park
November 26, 2025	Road allowance near 130 York Blvd, Road allowance near 75 MacNab St S, alley off Main St E between Garfield Ave and Sherman Ave S, Strachan St E, Bayfront Park, Land Nature's Inlet Sanctuary, Charlton Ave E/ Victoria Ave S
November 27, 2025	Wellington Square, Road allowance near 75 MacNab St S, Upper Gage St/ Lincoln Alexander Parkway
November 28, 2025	Road allowance near 94 York Blvd, 55 York Blvd, Road allowance near 75 MacNab St S, King St E/ Red Hill Valley Parkway
November 28, 2025	Golf Links Rd/ Lincoln Alexander Parkway

#### Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown	Additional Notes:
Burning Complaint	1	<ul style="list-style-type: none"> <li>Ward 2: 1 incident</li> </ul>	<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between November 24-30, 2025.</p>
Grass or Brush Fire	2	<ul style="list-style-type: none"> <li>Ward 1: 2 incidents</li> </ul>	
Total	3	<b>Injuries</b> 0	

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