

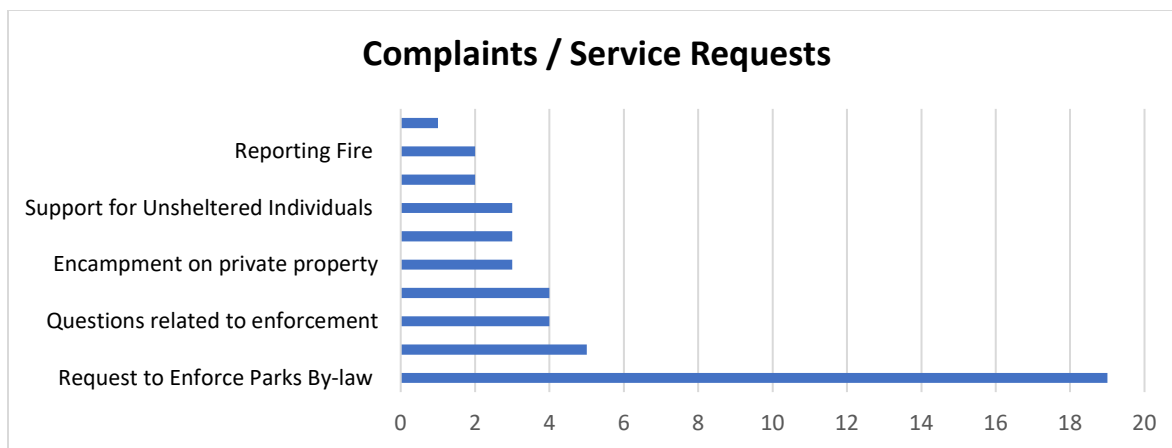
### Complaints & Requests for Service

| Total Complaints & Service Requests | Week 49 | Previous Week | Previous Month Average |
|-------------------------------------|---------|---------------|------------------------|
|                                     | 46      | 57            | 60                     |

| Most Frequently Identified Locations |              |                |
|--------------------------------------|--------------|----------------|
| Wellington Park                      | Central Park | JC Beemer Park |

| Complaint/Service Request Type         |     |
|--|-----|
| Request to Enforce Parks By-law        | 41% |
| Health and Safety Concerns             | 11% |
| Questions related to enforcement       | 9%  |
| Request for Garbage/ Debris Clean Up   | 9%  |
| Encampment on private property         | 7%  |
| Follow Up to Previous Request          | 7%  |
| Support for Unsheltered Individuals    | 7%  |
| Other (bus shelter, living in vehicle) | 4%  |
| Reporting Fire                         | 4%  |
| Reporting Crime                        | 2%  |

| Source of Complaint/Service Request   |     |
|---------------------------------------|-----|
| Concerned Citizen                     | 57% |
| BIA or Local Business                 | 11% |
| Internal - Public Works               | 11% |
| Internal - Other                      | 7%  |
| Community Partners                    | 2%  |
| Councillor's Office                   | 2%  |
| Hamilton Conservation Authority       | 2%  |
| Hamilton Police Service               | 2%  |
| Internal - Healthy & Safe Communities | 2%  |
| Internal - Transit                    | 2%  |
| Other                                 | 2%  |



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, Road Allowances, Confederation Beach Park, City Owned and Public Properties, Bus Shelters, Land Nature's Inlet Sanctuary, the Rail Trail and the Red Hill Valley. From December 1-7, 2025, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

|   |  |
|---|--|
| <b>Private Property</b>                 | Nash Rd N, Delena Ave N, 1039 Main St E, King St E   |
| <b>Road Allowances</b>                  | King St W/ Hess St S, Hunter St W/ MacNab St S, James St S, near 94 York Blvd, Hess St N/ Market St, James St S/ Robinson St, Main St W/ Highway 403, MacNab St S/ Hurst Pl, Rymal R E/ Republic Ave, alley off Lamoreaux St btw Dundurn St and Strathcona Ave N |
| <b>Confederation Beach Park</b>         | Edgewater Pavilion   |
| <b>City Owned and Public Properties</b> | 250 Hess St N, 35 York Blvd  |
| <b>Bus Shelter</b>                      | Cannon @ Sanford, Barton @ Lottridge   |
| <b>Land Nature's Inlet Sanctuary</b>    | 376 Ferguson Ave N   |
| <b>Rail Trail</b>                       | between Kenilworth Ave S and Gage Ave S  |
| <b>Red Hill Valley</b>                  | Red Hill Trail Lookout Point   |

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from December 1-7, 2025. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

|      |   |
|------|---|
| HFSO | Housing Focused Street Outreach                         |
| HPS  | Hamilton Police Service                                 |
| *    | Only applicable to private property and road allowances |

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**Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces**

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

|               |                 |                  |   |
|---------------|-----------------|------------------|---|
| Bayfront Park | Victoria Park   | Bishop's Park    | Dundurn Park                                    |
| Central Park  | JC Beemer/      | Claremont Access | 298 Hunter Street East (green space west of     |
| Pier 4 Park   | Tweedsmuir Park | Parkettes        | Claremont Access)                               |
| Dundurn Park  | Strachan Linear | Carter Park      | Rail Trail between extension of Wellington St S |
|               | Park            | Myrtle Park      | and Sherman Ave S                               |

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

| Ward | Location               | Address*         | Date Identified to CERT | Date Trespass Notice(s) Issued | Compliance Date of Trespass Notice(s) | # of Trespass Notice(s) Issued | Status  | Date      |
|------|------------------------|------------------|-------------------------|--------------------------------|---------------------------------------|--------------------------------|---|-----------|
| 2    | 249 Hess St N          |                  | 03-Nov-25               | 01-Dec-25                      | 1 Hour                                | 2                              | Trespass Notice(s) Issued and Coordinated Clean-up                | 01-Dec-25 |
| 2    | 249 Hess St N          |                  | 02-Dec-25               |                                |                                       |                                | Observation - violation found                                     | 02-Dec-25 |
| 3    | 298 Hunter Street East |                  | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 2    | 35 York Blvd           |                  | 04-Dec-25               | 05-Dec-25                      | Immediate                             | 1                              | Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO | 05-Dec-25 |
| 2    | Bayfront Park          |                  | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 3    | Bishop's Park          |                  | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 3    | Bus Shelter            | Cannon @ Sanford | 03-Dec-25               |                                |                                       |                                | Notified HFSO   | 03-Dec-25 |

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|------|--------------------------------------|-----------------------|-------------------------|--------------------------------|---------------------------------------|--------------------------------|---|-----------|
| 2    | Carter Park                          |                       | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 2    | Carter Park                          |                       | 05-Dec-25               | 05-Dec-25                      | Immediate                             | 1                              | Trespass Notice(s) Issued   | 05-Dec-25 |
| 2    | Central Park                         |                       | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 8    | Claremont Access                     |                       | 02-Dec-25               |                                |                                       |                                | Notified HFSO   | 02-Dec-25 |
| 2    | Claremont Access Parkettes           |                       | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 5    | Confederation Beach Park             | at Edgewater Pavilion | 13-Nov-25               | 05-Dec-25                      | 2 Hours                               | 2                              | Trespass Notice(s) Issued, Notified HFSO                          | 05-Dec-25 |
| 1    | Dundurn Park                         |                       | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 1    | Dundurn Park                         |                       | 04-Dec-25               | 04-Dec-25                      | 2 Hours                               | 1                              | Trespass Notice(s) Issued   | 04-Dec-25 |
| 1    | Dundurn Park                         |                       | 04-Dec-25               |                                |                                       |                                | Notified HFSO   | 05-Dec-25 |
| 2    | Ferguson Station                     |                       | 04-Dec-25               |                                |                                       |                                | No violation found  | 05-Dec-25 |
| 3    | JC Beemer Park                       |                       | 27-Nov-25               | 03-Dec-25                      | Immediate                             | 1                              | Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO | 03-Dec-25 |
| 3    | J.C. Beemer Park/<br>Tweedsmuir Park |                       | Proactive               |                                |                                       |                                | Coordinated Clean-Up  | 03-Dec-25 |
| 3    | JC Beemer Park                       |                       | 04-Dec-25               |                                |                                       |                                | Coordinated Clean-Up and Notified HFSO                            | 04-Dec-25 |
| 4    | King's Forest Golf Club              | 100 Greenhill Ave     | 03-Dec-25               |                                |                                       |                                | Coordinated Clean-Up  | 04-Dec-25 |

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|------|-------------------------------|--|-------------------------|--------------------------------|---------------------------------------|--------------------------------|---|-----------|
| 2    | Land Nature's Inlet Sanctuary | 376 Ferguson Ave N                                   | 03-Dec-25               | 03-Dec-25                      | Immediate                             | 1                              | Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO and HPS | 03-Dec-25 |
| 3    | Myrtle Park                   |  | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 2    | Pier 4 Park                   |  | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 3    | Pinky Lewis Parkette          |  | 03-Dec-25               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 2    | Private Property              | 94 York Blvd   | 04-Dec-25               |                                |                                       |                                | Observation - violation found   | 04-Dec-25 |
| 4    | Rail Trail                    | between Kenilworth Ave S and Gage Ave S              | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 3    | Rail Trail                    | between Gage Ave S and Wentworth St S                | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 3    | Rail Trail                    | between Wentworth St S and Corktown Park             | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 2    | Road allowance                | York Blvd/ Hess St N                                 | 19-Nov-25               | 01-Dec-25                      | 1 Hour                                | 3                              | Trespass Notice(s) Issued and Coordinated Clean-up                        | 01-Dec-25 |
| 3    | Road allowance                | alley off Bristol St btw Minto Ave and Sanford Ave N | 28-Nov-25               | 01-Dec-25                      | 1 Hour                                | 1                              | Trespass Notice(s) Issued and Coordinated Clean-up                        | 01-Dec-25 |
| 3    | Road allowance                | alley off Bristol St btw Minto Ave and Sanford Ave N | 02-Dec-25               |                                |                                       |                                | Coordinated Clean-Up  | 02-Dec-25 |

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|------|----------------------|-------------------------|-------------------------|--------------------------------|---------------------------------------|--------------------------------|---|-----------|
| 2    | Road allowance       | near 75 MacNab St S     | 02-Dec-25               | 02-Dec-25                      | Immediate                             | 8                              | Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO | 02-Dec-25 |
| 2    | Road allowance       | near 75 MacNab St S     | 05-Dec-25               | 05-Dec-25                      | Immediate                             | 8                              | Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO | 05-Dec-25 |
| 1    | Road allowance       | Main St W/ Highway 403  | 20-Oct-25               | 02-Dec-25                      | 24 Hours                              | 6                              | Trespass Notice(s) Issued, Notified HFSO                          | 02-Dec-25 |
| 2    | Road allowance       | James St S/Beckley St   | 07-Oct-25               | 02-Dec-25                      | Immediate                             | 1                              | Trespass Notice(s) Issued, Notified HFSO                          | 02-Dec-25 |
| 2    | Road allowance       | near 94 York Blvd       | 03-Dec-25               |                                |                                       |                                | Coordinated Clean-Up  | 03-Dec-25 |
| 2    | Road allowance       | James St S/Duke St      | 04-Dec-25               | 05-Dec-25                      | Immediate                             | 1                              | Trespass Notice(s) Issued   | 05-Dec-25 |
| 2    | Road allowance       | MacNab St S/ Hurst Pl   | 29-Oct-25               |                                |                                       |                                | No violation found  | 05-Dec-25 |
| 1    | Road allowance       | Rymal R E/ Republic Ave | 05-Dec-25               |                                |                                       |                                | Notified HFSO   | 05-Dec-25 |
| 2    | Strachan Linear Park |                         | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 1    | Victoria Park        |                         | Proactive               |                                |                                       |                                | No violation found  | 03-Dec-25 |
| 3    | Wellington Park      |                         | 26-Nov-25               | 03-Dec-25                      | Immediate                             | 1                              | Trespass Notice(s) Issued, Coordinated Clean-up and Notified HFSO | 03-Dec-25 |

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|------|-----------------|----------|-------------------------|--------------------------------|---------------------------------------|--------------------------------|---|-----------|
| 3    | Wellington Park |          | 04-Dec-25               | 05-Dec-25                      | Immediate                             | 1                              | Trespass Notice(s) Issued, Coordinated Clean-Up and Notified HFSO | 05-Dec-25 |
| 3    | Woodlands Park  |          | 03-Dec-25               |                                |                                       |                                | No violation found  | 03-Dec-25 |

### Housing Focused Street Outreach Engagement Update

|   | Week 49 | Previous Week | Additional Notes:   |
|---|---------|---------------|---|
| Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO | 284     | 51            | HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports. Interaction data is taken from the HIFIS database. |

### Shower Program Update

|   | Week 49 | Previous Week | Additional Notes:   |
|---|---------|---------------|---|
| Total individuals (non-unique) who were provided access to encampment- specific shower programs | 16      | 16            | Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.<br><br>Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre. |

### Site Maintenance and Cleanups

|  | Week 49 | Previous Week | 2025 Weekly Average | Additional Notes:                          |
|--|---------|---------------|---------------------|--|
| Total encampment sites maintained and cleaned by Parks Section staff | 15      | 25            | N/A                 | Data may include cleanups that occur after |

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| Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor | Week 49 | Previous Week | 2025 Weekly Average |
|--|---------|---------------|---------------------|
|  | 0       | 0             | N/A                 |

the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

**Locations visited by contractors or both contractors and Parks are specifically noted in bold below.**

|                  |  |
|------------------|--|
| December 1, 2025 | Road allowance near 130 York Blvd, King St W/Hess St N, Central Park   |
| December 2, 2025 | Bristol St/Sanford Ave N, Road allowance near 75 McNab St S  |
| December 3, 2025 | Bay St N / Strachan St W, Guise St W / James St N, Road allowance near 94 York Blvd, Wellington Square, JC Beemer Park |
| December 4, 2025 | JC Beemer Park, Road allowance near 94 York Blvd, Dundurn Park, King's Forest Golf Club                                |

#### Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

| Response Type            | Total Number of Incidents | Ward Breakdown   |
|--------------------------|---------------------------|--|
| Accumulated Combustibles | 2                         | <ul style="list-style-type: none"> <li>Ward 2: 1 incident</li> <li>Ward 5: 1 incident</li> </ul> |
| Structure/Tent Fire      | 1                         | <ul style="list-style-type: none"> <li>Ward 3: 1 incident</li> </ul>                             |
| <b>Total</b>             | 3                         | <b>Injuries</b>  |
|                          |                           | 0  |

#### Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.

The data presented is between December 1-7, 2025.