

## Complaints & Requests for Service

### Total Complaints & Service Requests

Week 4	Previous Week	Previous Month Average
10	17	26

### Most Frequently Identified Locations

Beasley Park	Lakeland Centre	Red Hill Valley
--------------	-----------------	-----------------

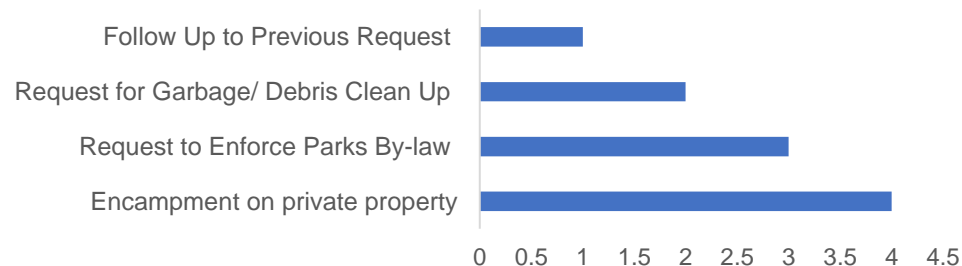
### Complaint/Service Request Type

Encampment on private property	9%
Request to Enforce Parks By-law	7%
Request for Garbage/ Debris Clean Up	4%
Follow Up to Previous Request	2%

### Source of Complaint/Service Request

Concerned Citizen	15%
BIA or Local Business	2%
Councillor's Office	2%
Hamilton Conservation Authority	2%

### Complaints/Service Requests



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, City Owned and Public Properties, and Red Hill Valley. From January 19-25, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

<b>Private Property</b>	York Blvd, Beach Rd, Elgin St, James St S, Cannon St E
<b>City Owned and Public Properties</b>	180 Van Wagner's Beach Rd
<b>Red Hill Valley</b>	near Brampton St
<b>Rail Trail</b>	btw Kenilworth Ave S and Gage Ave S

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from December 15, 2025 to January 4, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

### Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St
Dundurn Park	Carter Park	Myrtle Park	S and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	298 Hunter Street East		Proactive				No violation found	19-Jan-26
6	Albion Falls Park		21-Jan-26				No violation found	21-Jan-26
2	Bayfront Park		Proactive				No violation found	19-Jan-26
2	Beasley Park	near Elgin St	23-Jan-26	23-Jan-26	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	23-Jan-26
3	Bishop's Park		Proactive				No violation found	19-Jan-26
3	Brenda Duke Greenspace	171 Birch Ave	21-Jan-26				No violation found	21-Jan-26
2	Carter Park		Proactive				No violation found	19-Jan-26
2	Central Park		Proactive				No violation found	19-Jan-26

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Claremont Access Parkettes		Proactive				No violation found	19-Jan-26
2	Dundurn Park		Proactive				No violation found	19-Jan-26
8	Green Space	Upper James St near Lincoln Alexander Parkway WB ramp	Proactive				No violation found	19-Jan-26
8	Green Space	47 Limeridge Rd E	23-Jan-26				No violation found	23-Jan-26
3	J.C. Beemer Park		Proactive				No violation found	19-Jan-26
4	Kenilworth Access Parkette		Proactive				Observation - Violation Found	19-Jan-26
5	Lakeland Centre		21-Jan-26				Observation - Violation Found	21-Jan-26
5	Lakeland Centre		21-Jan-26	23-Jan-26	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	23-Jan-26
3	Land Nature's Inlet Sanctuary		20-Jan-26				No violation found	20-Jan-26
2	Land Nature's Inlet Sanctuary		23-Jan-26				Observation - Violation Found	23-Jan-26

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
6	Mohawk Sports Park		21-Jan-26				No violation found	21-Jan-26
3	Myrtle Park		Proactive				No violation found	19-Jan-26
2	Pier 4 Park		Proactive				No violation found	19-Jan-26
2	Pier 7	1 Guise St E	20-Jan-26				No violation found	20-Jan-26
3	Powell Park		21-Jan-26				No violation found	21-Jan-26
5	Private Property	Barton St E	21-Jan-26				No violation found	21-Jan-26
3	Private Property	Birge St	20-Jan-26				Observation - Violation Found	21-Jan-26
4	Private Property	Delena Ave N	6-Jan-26				Observation - Violation Found	21-Jan-26
2	Private Property	Elgin St	20-Jan-26				Observation - Violation Found	21-Jan-26
6	Private Property	Hardale Cres	12-Jan-26				No violation found	20-Jan-26

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Private Property	Hess St S	20-Jan-26				No violation found	20-Jan-26
3	Private Property	Studebaker PI	20-Jan-26				Observation - Violation Found	20-Jan-26
3	Private Property	Studebaker PI	21-Jan-26				Observation - Violation Found	21-Jan-26
6	Private Property	Upper Ottawa St	19-Jan-26				No violation found	20-Jan-26
1	Private Property	York Blvd	19-Jan-26				Observation - Violation Found	19-Jan-26
4	Rail Trail 1	btw Kenilworth Ave S and Gage Ave S	Proactive				No violation found	19-Jan-26
3	Rail Trail 2	btw Gage Ave S and Wentworth St S	Proactive				Observation - Violation Found	19-Jan-26
3	Rail Trail 3	btw Wentworth St S and Corktown Park	Proactive				No violation found	19-Jan-26
3	Road allowance	494 Cannon St E	20-Jan-26				No violation found	20-Jan-26
2	Road allowance	25 Hess St N	23-Jan-26				No violation found	23-Jan-26

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
10	Road allowance	290 Lake Avenue N	20-Jan-26				Observation - Violation Found	20-Jan-26
2	Road allowance	near 75 MacNab St S	19-Jan-26	19-Jan-26	Immediate	5	Trespass Notice(s) Issued and Coordinated Clean-up	19-Jan-26
2	Road allowance	near 75 MacNab St S	22-Jan-26	22-Jan-26	Immediate	7	Trespass Notice(s) Issued and Coordinated Clean-up	22-Jan-26
7	Sherman Cut		20-Jan-26				No violation found	20-Jan-26
3	Road allowance	Near 17 Victoria Ave N	20-Jan-26				No violation found	20-Jan-26
2	Road allowance	near 55 York Blvd	22-Jan-26	22-Jan-26	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	22-Jan-26
2	Road allowance	near 94 York Blvd	19-Jan-26	19-Jan-26	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	19-Jan-26
2	Road allowance	near 94 York Blvd	22-Jan-26				Coordinated Clean-up	22-Jan-26
2	Strachan Linear Park		Proactive				No violation found	19-Jan-26
2	Strachan Open Space		23-Jan-26				No violation found	23-Jan-26

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
4	Talbot Lot		23-Jan-26				No violation found	23-Jan-26
1	Victoria Park		Proactive				No violation found	19-Jan-26
5	Vincent/ Gershome Open Space		21-Jan-26				No violation found	21-Jan-26
1	York Boulevard Parkette		23-Jan-26				No violation found	23-Jan-26

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)



## Housing Focused Street Outreach Engagement Update

	Week 4	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	62	119

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports. Interaction data is taken from the HIFIS database.

## Shower Program Update

	Week 4	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	11	10

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.  Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 4	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	14	14	26

	Week 4	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- rounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. <b>Locations visited by contractors or both contractors and Parks are specifically noted in bold below.</b>

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

January 19, 2026	Road allowance near 75 MacNab St S, road allowance near 94 York Blvd, road allowance near 84 York Blvd, road allowance near 440 York Blvd
January 20, 2026	Road allowance near 75 MacNab St S, green space at Upper James St and WB Lincoln Alexander Parkway  <b>*Weather Event – impacted remainder of cleanup operations</b>
January 21, 2026	<b>*Weather Event – No cleanup operations</b>
January 22, 2026	Road allowance near 75 MacNab St S, road allowance near 94 York Blvd, road allowance near 84 York Blvd, road allowance near 55 York Blvd
January 23, 2026	Beasley Park, Lakeland Centre, road allowance near 94 York Blvd, road allowance near Beach Rd

### Hamilton Fire Department Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	3	Ward 2: 2 Incident Ward 5: 1 Incident
Structure/Tent Fire	1	Ward 2: 1 Incident
<b>Total</b>	<b>4</b>	<b>Ward 2: 3 incidents</b> <b>Ward 5: 1 Incident</b>

Additional Notes:
<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between January 12-18, 2026.</p>

<b>Injuries Reported</b>	0
--------------------------	---