

Complaints & Requests for Service

Total Complaints & Service Requests	Week 1	Previous Week	Previous Month Average
36	22	26	

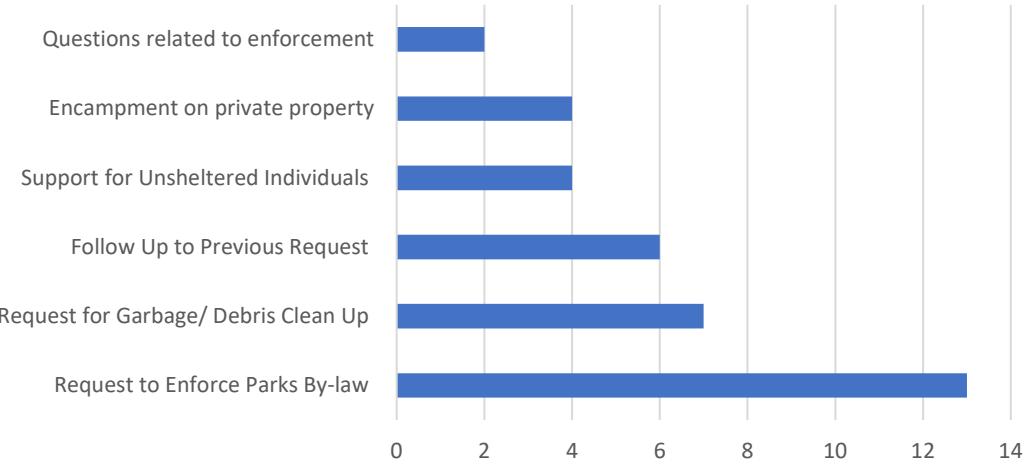
Most Frequently Identified Locations

Beasley Park | Bishop's Park | Greenhill Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	13%
Request for Garbage/ Debris Clean Up	7%
Follow Up to Previous Request	6%
Support for Unsheltered Individuals	4%
Encampment on private property	4%
Questions related to enforcement	2%

Source of Complaint/Service Request	
Concerned Citizen	48%
Internal - Public Works	11%
Internal - Libraries	4%
Internal - Other	2%
Community Partners	1%
Hospital or Medical Facility	1%
Councillor's Office	1%
Community Partners	1%

Complaints / Service Requests



If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca

Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, Road Allowances, City Owned and Public Properties, and the Rail Trail. From December 15, 2025 to January 4, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Barton St W, Gainsborough Rd, Hess St N, Hess St S, Jackson St E, King St W, Robert St, Studebaker Pl, Walnut St S, West Ave N, Concession St
Road Allowances	Jackson St W/ MacNab St S, Hess St S/King St W, near 94 York Blvd, MacNab St S/ Hurst Pl, alley off Hess St N between Hess St N and Caroline St N, Summers Lane/King St W, Main St W/Strathcona Ave S, Limeridge Rd E/Upper Wentworth St
City Owned and Public Properties	35 York Blvd, 65 York Blvd
Rail Trail	between Wentworth St S and Corktown Park
Rail Trail	between Kenilworth Ave S and Gage Ave S

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from December 15, 2025 to January 4, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025,

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Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of Claremont Access)
Central Park	JC Beemer/	Claremont Access	
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St S and Sherman Ave S
Dundurn Park	Carter Park	Myrtle Park	Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Bayfront Park		Proactive				No Violation	15-Dec-25
2	Bayfront Park		Proactive				No violation found	24-Dec-25
2	Beasley Park		15-Dec-25	15-Dec-25	Immediate	3	Trespass Notice(s) Issued and Notified HFSO	15-Dec-25
2	Beasley Park		16-Dec-25				Observation - violation found, Coordinated Clean-up	16-Dec-25
2	Beasley Park		19-Dec-25	19-Dec-25	Immediate	2	Trespass Notice(s) Issued and Coordinated Clean-up	19-Dec-25
2	Beasley Park		24-Dec-25				No violation found	24-Dec-25
3	Birch Park		24-Dec-25				No violation found	24-Dec-25
3	Bishop's Park		Proactive				No violation found	15-Dec-25
3	Bishop's Park		Proactive				No violation found	24-Dec-25
5	Bow Valley Open Space	near Huckleberry Pl	18-Dec-25	19-Dec-25	Immediate	2	Trespass Notice(s) Issued	19-Dec-25
2	Carter Park		Proactive				No violation found	15-Dec-25
2	Carter Park		Proactive				No violation found	24-Dec-25
2	298 Hunter St E		Proactive				No violation	15-Dec-25
2	298 Hunter St E		Proactive				No violation found	24-Dec-25
2	Claremont Access Parkettes		Proactive				No violation found	15-Dec-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Claremont Access Parkettes		Proactive				No violation found	24-Dec-25
2	Dundurn Park		Proactive				No violation found	15-Dec-25
2	Dundurn Park		Proactive				No violation found	24-Dec-25
5	Greenhill Park		19-Dec-25	19-Dec-25	1 hour	1	Trespass Notice(s) Issued, Coordinated Clean-up	19-Dec-25
5	Greenhill Park		24-Dec-25				No violation found	24-Dec-25
3	J.C. Beemer Park		Proactive				No violation found	15-Dec-25
3	J.C. Beemer Park		Proactive				No violation found	19-Dec-25
3	J.C. Beemer Park		Proactive				No violation found	24-Dec-25
2	Land Nature's Inlet Sanctuary		15-Dec-25	16-Dec-25	24 hours	1	Trespass Notice(s) Issued	16-Dec-25
1	McLaren Park		24-Dec-25				No violation found	24-Dec-25
3	Myrtle Park		Proactive				No violation found	15-Dec-25
3	Myrtle Park		Proactive				No violation found	24-Dec-25
2	Pier 4 Park		Proactive				No violation found	15-Dec-25
2	Pier 4 Park		Proactive				No violation found	24-Dec-25
3	Powell Park		23-Dec-25				Observation - violation found	23-Dec-25
3	Powell Park		23-Dec-25	24-Dec-25	Immediate	1	Trespass Notice(s) Issued	24-Dec-25
2	Private Property	Walnut St S	22-Dec-25				No violation found	24-Dec-25
2	Private Property	Jackson St E	24-Dec-25				No violation found	24-Dec-25
2	Private Property	Hess St S	24-Dec-25				No violation found	24-Dec-25
2	Private Property	Hess St N	24-Dec-25				No violation found	24-Dec-25
2	Private Property	Robert St	15-Dec-25				Observation - violation found	16-Dec-25
2	Private Property	King St W	24-Dec-25				No violation found	24-Dec-25
2	Private Property	Barton St W	24-Dec-25				No violation found	24-Dec-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
3	Private Property	Studebaker Pl	16-Dec-25				Observation - violation found	16-Dec-25
2	Private Property	West Ave N	23-Dec-25				No violation found	24-Dec-25
5	Private Property	Gainsborough Rd	23-Dec-25				No violation found	24-Dec-25
4	Rail Trail	between Kenilworth Ave S and Gage Ave S	Proactive				No violation found	15-Dec-25
4	Rail Trail	between Kenilworth Ave S and Gage Ave S	Proactive				Observation - violation found	23-Dec-25
4	Rail Trail	between Kenilworth Ave S and Gage Ave S	Proactive				No violation found	24-Dec-25
3	Rail Trail	between Wentworth St S and Corktown Park	Proactive				Observation - violation found	15-Dec-25
3	Rail Trail	between Wentworth St S and Corktown Park	Proactive	16-Dec-25	24 hours	1	Trespass Notice(s) Issued	16-Dec-25
3	Rail Trail	between Wentworth St S and Corktown Park	Proactive				No violation found	24-Dec-25
3	Rail Trail	between Gage Ave S and Wentworth Ave S	Proactive				Observation - violation found	23-Dec-25
3	Rail Trail	between Gage Ave S and Wentworth Ave S	Proactive				Observation - violation found	24-Dec-25
2	Road allowance	Summers Lane and King St W	18-Dec-25	18-Dec-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	20-Dec-25
2	Road allowance	alleyway off Hess St N btw Hess St N and Caroline St N	23-Dec-25				No violation found	24-Dec-25
1	Road allowance	Main St W and Strathcona Ave S	23-Dec-25				Observation - violation found	24-Dec-25
7	Road allowance	Limeridge Rd E and Upper Wentworth St	19-Dec-25	19-Dec-25	Immediate		No violation found	19-Dec-25
2	Road allowance	Hess St S and King St W	15-Dec-25	15-Dec-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	15-Dec-25
2	Road allowance	near 75 MacNab St S	15-Dec-25	15-Dec-25	Immediate	9	Trespass Notice(s) Issued and Coordinated Clean-up	15-Dec-25
2	Road allowance	near 75 MacNab St S	17-Dec-25	17-Dec-25	Immediate	8	Trespass Notice(s) Issued and Coordinated Clean-up	17-Dec-25

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Date of Trespass Notice(s)	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	near 75 MacNab St S	19-Dec-25	19-Dec-25	Immediate	10	Trespass Notice(s) Issued and Coordinated Clean-up	19-Dec-25
2	Road allowance	near 35 York Blvd	15-Dec-25	15-Dec-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	15-Dec-25
2	Road allowance	near 65 York Blvd	19-Dec-25	19-Dec-25	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	19-Dec-25
2	Road allowance	near 65 York Blvd	2-Jan-26	2-Jan-26	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	2-Jan-26
2	Road allowance	near 94 York Blvd	15-Dec-25				Observation - violation found, Coordinated Clean-up	15-Dec-25
2	Road allowance	near 94 York Blvd	17-Dec-25				Coordinated Clean-Up	17-Dec-25
2	Road allowance	near 94 York Blvd	18-Dec-25				Coordinated Clean-Up	18-Dec-25
2	Road allowance	near 94 York Blvd	19-Dec-25				Coordinated Clean-Up	19-Dec-25
2	Road allowance	near 94 York Blvd	23-Dec-25				Coordinated Clean-Up	23-Dec-25
2	Road allowance	near 94 York Blvd	24-Dec-25				Coordinated Clean-Up	24-Dec-25
2	Road allowance	near 94 York Blvd	2-Jan-26	2-Jan-26	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	2-Jan-26
2	Strachan Linear Park		Proactive				Observation - violation found	15-Dec-25
2	Strachan Linear Park		Proactive				No violation found	16-Dec-25
2	Strachan Linear Park		Proactive				No violation found	23-Dec-25
1	Victoria Park		Proactive				No violation found	15-Dec-25
1	Victoria Park		Proactive				No violation found	23-Dec-25

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Housing Focused Street Outreach Engagement Update

	Week 1	Previous Week	Additional Notes:
	Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	284	53

Shower Program Update

	Week 1	Previous Week	Additional Notes:
	Total individuals (non-unique) who were provided access to encampment- specific shower programs	14	17

Site Maintenance and Cleanups

	Week 1	Previous Week	2025 Weekly Average	Additional Notes:
	Total encampment sites maintained and cleaned by Parks Section staff	34	17	26
	Week 1	Previous Week	2025 Weekly Average	Additional Notes:
	Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	3

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Week of December 15 to December 21, 2025	Road allowance near 94 York Blvd, road allowance near 75 MacNab St S, Hess St N/King St W, Beasley Park, Rail Trail between Wentworth St S and Corktown Park, Summers Lane/King St W, JC Beemer Park
Week of December 22 to December 31, 2025	Bow Valley Open Space (Huckleberry Drive), road allowance near 94 York Blvd, Gage Park, Beasley Park, Powell Park, Stroud Park, road allowance near 75 MacNab St S, road allowance near 55 York Blvd, Bay St N / York Blvd
Week of January 1 to January 4, 2026	Greenhill Park, road allowance near 94 York Blvd, road allowance near 75 MacNab St S, road allowance near 55 York Blvd

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	3	<ul style="list-style-type: none"> Ward 5: 2 incidents Ward 2: 1 incident
Structure/Tent Fire	1	<ul style="list-style-type: none"> Ward 5: 1 incident
Accumulated Combustibles	3	<ul style="list-style-type: none"> Ward 3: 3 incidents
Total	7	Injuries 0

Additional Notes:
<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between December 15, 2025 to January 4, 2026.</p>