

Complaints & Requests for Service

Total Complaints & Service Requests

Week 7	Previous Week	Previous Month Average
7	6	15

Most Frequently Identified Locations

Birge Park	Sherman Access	Martino Park
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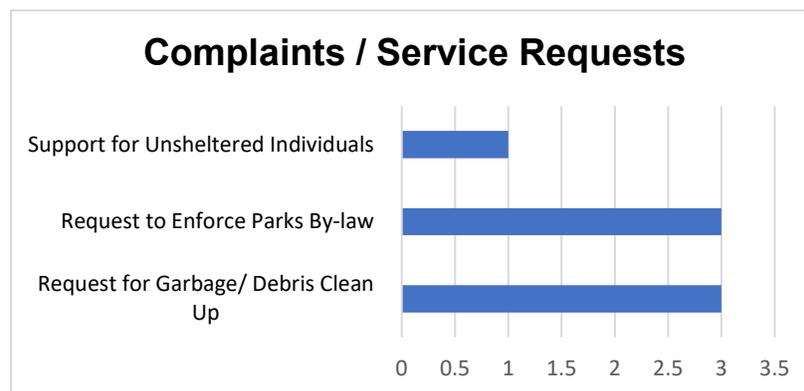
Complaint/Service Request Type

Request to Enforce Parks By-law	7%
Request for Garbage/ Debris Clean Up	7%
Support for Unsheltered Individuals	2%

Source of Complaint/Service Request

Concerned Citizen	7%
Hamilton Police Service	4%
Internal - Public Works	2%
Internal - Other	2%

Complaints / Service Requests



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, City Owned and Public Properties. From February 9-15, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Charlton Ave W, Beach Rd
Road Allowances	Near 75 MacNab St S

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from February 9-15, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of Claremont Access)
Central Park	JC Beemer/ Tweedsmuir Park	Claremont Access	Rail Trail between extension of Wellington St S and Sherman Ave S
Pier 4 Park	Carter Park	Parkettes	Strachan Linear Park
Dundurn Park		Myrtle Park	

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
13	Road allowance	near 147 King St E	11-Feb-26				No violation found	11-Feb-26
3	Green Space	btw Clinton St and Princess St	9-Oct-25				No violation found	13-Feb-26
2	298 Hunter Street East		Proactive				No violation found	12-Feb-26
3	Sherman Access	near Charlton St E	9-Feb-26				Coordinated Clean-up	9-Feb-26
10	Barton Open Space	near Lake Ave N					Coordinated Clean-up	10-Feb-26
2	Bayfront Park		Proactive				No violation found	12-Feb-26
3	Birch Avenue Dog Park		12-Feb-26				Observation - Violation Found	12-Feb-26
3	Birge Park		10-Feb-26	11-Feb-26	Immediate	1	Trespass Notice(s) Issued	10-Feb-26
3	Birge Park		12-Feb-26				Coordinated Clean-up	11-Feb-26
3	Bishop's Park		Proactive				No violation found	12-Feb-26
2	Carter Park		Proactive				No violation found	12-Feb-26
2	Central Park		Proactive				No violation found	12-Feb-26

If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Claremont Access Parkettes		Proactive				No violation found	12-Feb-26
2	Dundurn Park		Proactive				No violation found	12-Feb-26
3	J.C. Beemer Park/ Tweedsmuir Park		Proactive				No violation found	12-Feb-26
1	Green Space	near Main St W & Frid St	11-Feb-26				Observation - Violation Found	11-Feb-26
3	Myrtle Park		Proactive				No violation found	12-Feb-26
2	Pier 4 Park		Proactive				No violation found	12-Feb-26
14	Private Property	Mohawk Rd W	25-Nov-25				No violation found	13-Feb-26
3	Private Property	Wentworth St N	9-Feb-26				Coordinated Clean-up	9-Feb-26
2	Private Property	Hess St N	12-Feb-26				Observation - Violation Found	13-Feb-26
1	Private Property	Hughson St N	4-Feb-26				No violation found	12-Feb-26
5	Private Property	Centennial Pkwy N	24-Oct-25				No violation found	13-Feb-26
4	Private Property	Beach Rd	27-Oct-25				Observation - Violation Found	12-Feb-26
3	Rail Trail	btw Gage Ave S and Wentworth St S	Proactive				No violation found	12-Feb-26
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				No violation found	12-Feb-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	near 75 MacNab St S	11-Feb-26	11-Feb-26	Immediate	6	Trespass Notice(s) Issued and Coordinated Clean-up	11-Feb-26
2	Strachan Linear Park		Proactive				No violation found	12-Feb-26
5	Lakeland Centre		12-Feb-26				No violation found	12-Feb-26
1	Victoria Park		Proactive				No violation found	12-Feb-26

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Hamilton Fire Department

Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	2	Ward 2: 1 incident Ward 5: 1 incident
Structure/Tent Fire	1	Ward 5: 1 incident
Total	3	Ward 2: 1 incident Ward 5: 2 incidents

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between February 9-15, 2026.

Injuries Reported	0
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Housing Focused Street Outreach Engagement Update

	Week 7	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	42	48

Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports.

Interaction data is taken from the HIFIS database.

Shower Program Updates

	Week 7	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	6	3

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 7	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	14	10	26

	Week 7	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arrounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

February 9, 2026
February 10, 2026
February 11, 2026
February 12, 2026
February 13, 2026

Sherman Access, Bristol St/Wentworth St N, Red Hill Trail near Melvin Ave
Barton Open Space near Lake Ave N
Barton Open Space near Lake Ave N, Birge Park, road allowance near 94 York Blvd, road allowance near 75 MacNab St S, Barton St W/Hess St N
Lakeland Centre
JC Beemer Park, Pinky Lewis Parkette, road allowance near 94 York Blvd

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