

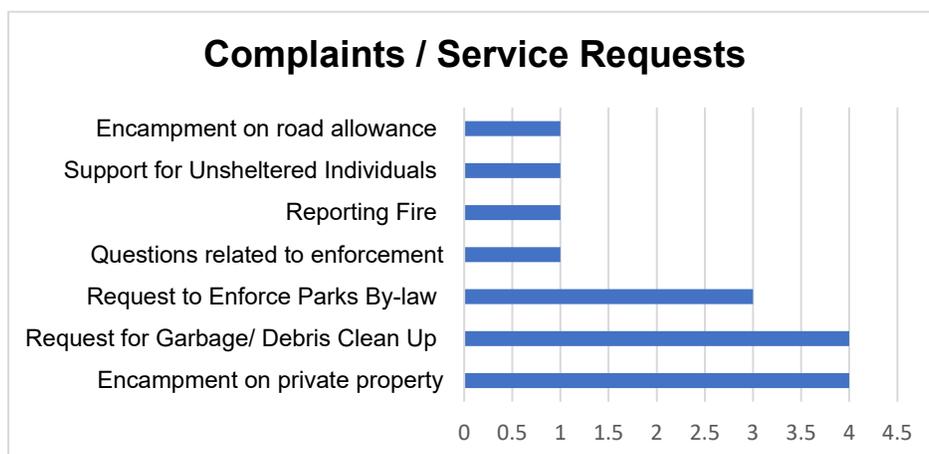
## Complaints & Requests for Service

Total Complaints & Service Requests		
Week 8	Previous Week	Previous Month Average
15	7	15

Most Frequently Identified Locations		
Keddy Trail	Red Hill Valley	Optimist Club of Stoney Creek Park

Complaint/Service Request Type	
Encampment on private property	9%
Request for Garbage/ Debris Clean Up	9%
Request to Enforce Parks By-law	7%
Questions related to enforcement	2%
Reporting Fire	2%
Support for Unsheltered Individuals	2%
Encampment on road allowance	2%

Source of Complaint/Service Request	
Concerned Citizen	15%
Councillor's Office	4%
Community Partners	4%
Internal - Public Works	4%
Internal - Fire	2%
Internal - Other	2%



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, Road Allowances, and Red Hill Valley. From February 16-22, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

<b>Private Property</b>	Birge St, Wentworth St S, Delena Ave N, Mary St, Wellington St N
<b>Road Allowances</b>	Jackson St W/MacNab St S, Nash Rd N/Barton St E, Dundas St/Thorpe St, Hunter St W/ Hess St S, King William St btw John St N and Hughson St N
<b>Red Hill Valley</b>	SB ramp at Barton St E exit

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from February 16-22, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

### **Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces**

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

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Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of Claremont Access)
Central Park	JC Beemer/ Tweedsmuir Park	Claremont Access	Rail Trail between extension of Wellington St S and Sherman Ave S
Pier 4 Park	Carter Park	Parkettes	Strachan Linear Park
Dundurn Park		Myrtle Park	

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	298 Hunter Street East		Proactive				No violation found	18-Feb-26
2	Bayfront Park		Proactive				No violation found	18-Feb-26
3	Bishop's Park		Proactive				No violation found	18-Feb-26
2	Carter Park		Proactive				No violation found	18-Feb-26
2	Central Park		Proactive				No violation found	18-Feb-26
2	Claremont Access Parkettes		Proactive				No violation found	18-Feb-26
2	Dundurn Park		Proactive				No violation found	18-Feb-26
5	Eastlawn Cemetery		18-Feb-26				No violation found	19-Feb-26
6	Green Space	1200 Upper Gage Ave	2-Oct-25				No violation found	19-Feb-26
3	J.C. Beemer Park/Tweedsmuir Park		Proactive				No violation found	18-Feb-26
2	Keddy Access Trail		17-Feb-25				Coordinated Clean-up	19-Feb-26
3	Myrtle Park		Proactive				No violation found	18-Feb-26
2	Pier 4 Park		Proactive				No violation found	18-Feb-26
3	Private Property	Birge St	20-Jan-26				Observation - Violation Found	17-Feb-26
2	Private Property	James St S	22-Jan-26				Coordinated Clean-up	17-Feb-26
3	Private Property	Wellington St N	14-Oct-25				Coordinated Clean-up	20-Feb-26
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				No violation found	18-Feb-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
3	Rail Trail	btw Gage Ave S and Wentworth St S	Proactive				No violation found	18-Feb-26
2	Road allowance	near 75 MacNab St S	17-Feb-26	17-Feb-26	6	Immediate	Trespass Notice(s) Issued and Coordinated Clean-up	17-Feb-26
2	Road allowance	near 75 MacNab St S	19-Feb-26				Observation - Violation Found	19-Feb-26
2	Road allowance	near 75 MacNab St S	20-Feb-26				Coordinated Clean-up	20-Feb-26
2	Road allowance	near 94 York Blvd	17-Feb-26				Coordinated Clean-up	17-Feb-26
2	Road allowance	near 94 York Blvd	19-Feb-26				Coordinated Clean-up	19-Feb-26
10	Road allowance	Fruitland Rd & Arvin Ave	19-Feb-26				Coordinated Clean-up	19-Feb-26
1	Road allowance	alleyway off Lamoureux St btw Strachona Ave N and Dundurn St N	10-Dec-25				No violation found	19-Feb-26
2	Road allowance	Bold St and James St S	3-Oct-25				No violation found	20-Feb-26
3	Road allowance	alleyway near Main St E btw Grant Ave and Wentworth St S	7-Oct-25				No violation found	20-Feb-26
5	Optimist Club of Stoney Creek Park		17-Feb-26	17-Feb-26	1	Immediate	Trespass Notice(s) Issued	17-Feb-26
2	Strachan Linear Park		Proactive				No violation found	18-Feb-26
6	Trenholme Park		12-Sep-25				No violation found	18-Feb-26
1	Victoria Park		Proactive				No violation found	18-Feb-26

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## Hamilton Fire Department

### Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	1	Ward 13: 1 Incident
<b>Total</b>	<b>1</b>	<b>Ward 13: 1 Incident</b>

**Additional Notes:**

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between February 16-22, 2026.

<b>Injuries Reported</b>	<b>0</b>
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## Housing Focused Street Outreach Engagement Update

	Week 8	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	32	42

**Additional Notes:**

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports.

Interaction data is taken from the HIFIS database.

## Shower Program Updates

	Week 8	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	8 +	6

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 8	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	10	14	26

	Week 8	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. <b>Locations visited by contractors or both contractors and Parks are specifically noted in bold below.</b>

February 16, 2026
February 17, 2026
February 18, 2026
February 19, 2026
February 20, 2026
February 21, 2026

Holiday - Family Day
Road allowance near 75 MacNab St S, Road allowance near 94 York Blvd, Optimist Club of Stoney Creek Park, Shamrock Park, Road allowance near 160 King St E
Weather Event – No clean up operations
Keddy Trail, road allowance near 94 York Blvd.
Road allowance near 75 MacNab St S, road allowance near 94 York Blvd
Mohawk Trail

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