

Complaints & Requests for Service

Total Complaints & Service Requests

Week 6	Previous Week	Previous Month Average
6	6	15

Most Frequently Identified Locations

Main St W at 403

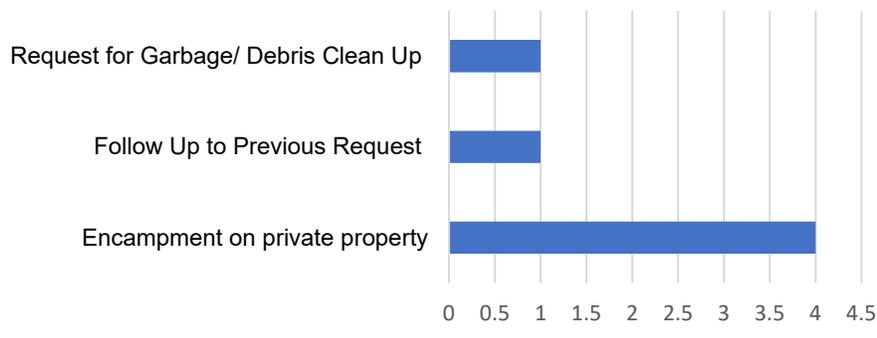
Complaint/Service Request Type

Encampment on private property	4%
Follow Up to Previous Request	1%
Request for Garbage/ Debris Clean Up	1%

Source of Complaint/Service Request

Concerned Citizen	4%
Internal - Other	4%
Internal - Public Works	2%
Other	2%

Complaints/Service Requests



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including: Private Properties, City Owned and Public Properties. From February 2-8, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Hughson St N, James St N, King St E, Wentworth St N
Road Allowances	Main St W at 403

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from February 2-8, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St
Dundurn Park	Carter Park	Myrtle Park	S and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	298 Hunter Street East		Proactive				No violation found	2-Feb-26
10	Barton Open Space	near Lake Ave N	8-Jan-26	6-Feb-26	24 Hour	1	Observation - Violation Found	6-Feb-26
2	Bayfront Park		Proactive				No violation found	2-Feb-26
3	Bishop's Park		Proactive				No violation found	2-Feb-26
3	Bus Shelter	Barton St E & Lottridge St	6-Feb-26				No violation found	6-Feb-26
2	Carter Park		Proactive				No violation found	2-Feb-26
2	Dundurn Park		Proactive				No violation found	2-Feb-26
3	Gage Park		18-Nov-25				No violation found	5-Feb-26
4	Green Space	2736 Barton St E	24-Nov-25				No violation found	6-Feb-26
10	Hunter's Park		7-Oct-25				No violation found	5-Feb-26
3	J.C. Beemer Park		Proactive				No violation found	2-Feb-26
2	John Rebecca Park		11-Dec-25				No violation found	5-Feb-26

If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Land Nature's Inlet Sanctuary		16-Dec-25				No violation found	6-Feb-26
3	Myrtle Park		Proactive				No violation found	2-Feb-26
2	Pier 4 Park		Proactive				No violation found	2-Feb-26
2	Pier 8		26-Nov-25				No violation found	5-Feb-26
5	Private Property	Nash Road	26-Jan-26				No violation found	4-Feb-26
4	Private Property	Barton St E	12-Dec-25				No violation found	4-Feb-26
4	Private Property	Barton St E & Brunswick St	24-Nov-25				No violation found	4-Feb-26
7	Private Property	Upper Wellington	5-Jan-06				No violation found	4-Feb-26
2	Private Property	St Joseph's Drive	5-Dec-25				No violation found	4-Feb-26
1	Private Property	Hughson St N	4-Feb-26				No violation found	4-Feb-26
2	Private Property	James St N	5-Feb-26	5-Feb-26	24 Hour	1	Trespass Notice(s) Issued and Coordinated Clean-up	5-Feb-26
7	Private Property	Upper Gage Ave	17-Dec-25				No violation found	5-Feb-26
2	Private Property	Severn Street	20-Oct-25				No violation found	5-Feb-26
15	Private Property	Dundas Street E	20-Oct-25				No violation found	5-Feb-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
13	Private Property	Old Guelph Rd	14-Nov-25				No violation found	5-Feb-26
3	Private Property	Sanford Ave S	26-Nov-25				No violation found	5-Feb-26
10	Private Property	Lake Ave N	8-Jan-26				Observation - Violation Found	5-Feb-26
3	Private Property	Studebaker PI	9-Jan-26				No violation found	6-Feb-26
3	Private Property	Wilson St	14-Oct-25				No violation found	6-Feb-26
3	Private Property	Main St E	20-Oct-25				No violation found	6-Feb-26
3	Private Property	King St E	28-Oct-25				No violation found	6-Feb-26
2	Private Property	Walnut St S	17-Nov-25				No violation found	6-Feb-26
2	Private Property	Duke St	28-Oct-25				No violation found	6-Feb-26
2	Private Property	Barton St E	17-Nov-25				No violation found	6-Feb-26
3	Private Property	Victoria Ave N	30-Oct-25				No violation found	6-Feb-26
3	Private Property	Emerald St N	17-Nov-25				Observation - Violation Found	6-Feb-26
4	Private Property	Barton St E	19-Nov-25				No violation found	6-Feb-26
2	Private Property	King St E	4-Dec-25				No violation found	6-Feb-26
3	Private Property	King St E	4-Dec-25				No violation found	6-Feb-26
2	Private Property	King St W	24-Nov-25				No violation found	6-Feb-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Private Property	Hughson Street N	6-Feb-26				No violation found	6-Feb-26
2	Road allowance	near 75 MacNab St	02-Feb-26				Observation - Violation Found	2-Feb-26
2	Road allowance	near 75 MacNab St	3-Feb-26	3-Feb-26	Immediate	15	Trespass Notice(s) Issued	3-Feb-26
2	Road allowance	near 75 MacNab St	4-Feb-2026				Observation - Violation Found	4-Feb-26
2	Road allowance	near 94 York Blvd	Proactive				No violation found	2-Feb-26
5	Road allowance	Nash Rd N	31-Mar-25				Observation - Violation Found	5-Feb-26
3	Road allowance	Lloyd St & Lottridge St	6-Feb-26				No violation found	6-Feb-26
10	Sherwood Park		7-Oct-25				No violation found	5-Feb-26
10	Stoney Creek Optimist Park		5-Dec-25				No violation found	5-Feb-26
2	Strachan Linear Park		Proactive				No violation found	2-Feb-26
1	Victoria Park		Proactive				No violation found	2-Feb-26

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Hamilton Fire Department Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	2	Ward 2: 1 Incident Ward 5: 1 Incident
Accumulated Combustibles	3	Ward 2: 1 Incident Ward 3: 1 Incident Ward 5: 1 Incident
Total	5	Ward 2: 2 Incidents Ward 3: 1 Incident Ward 5: 2 Incidents

Additional Notes:
<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.</p> <p style="text-align: center;">The data presented is between February 2-8, 2026.</p>

Injuries Reported	0
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Housing Focused Street Outreach Engagement Update

	Week 6	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	48	59

Additional Notes:
<p>HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports.</p> <p>Interaction data is taken from the HIFIS database.</p>

Shower Program Update

	Week 6	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	3	8

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 6	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	10	14	26

	Week 6	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arrounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

February 2, 2026	Road allowance near 75 MacNab St S, road allowance near 55 York Blvd, road allowance near 94 York Blvd *Weather Event – Cold Advisory – impacted remainder of cleanup operations
February 3, 2026	Road allowance near 75 MacNab St S *Weather Event – Cold Advisory – impacted remainder of cleanup operations
February 4, 2026	Gage Park, road allowance near Nash Rd *Weather Event – Cold Advisory – impacted remainder of cleanup operations
February 5, 2026	JC Beemer Park, road allowance near 94 York Blvd, road allowance near 252 James St N
February 6, 2026	Barton Open Space

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